Tire Pressure Monitoring System (TPMS)

Introduction

In this section you'll find information about:

Indicator light (telltale)

Tire Pressure Monitoring System (TPMS) and recalibration through the Infotainment system

Your vehicle's Tire Pressure Monitoring System (TPMS) uses the Anti-lock Brake System (ABS) sensors to indirectly check the tire pressure of all 4 tires while you are driving. The sensors monitor the tread circumference (rolling circumference) and vibration characteristics of the individual tires. TPMS warns if there is a significant loss of pressure in one or more tires while the vehicle is moving. Pressure loss is signaled by the indicator light (described below) as well as by acoustic warnings and text warnings in the instrument cluster display if your vehicle has this display Infotainment system or the Multi-Function Display (MFD).

The original benchmark pressure is the recommended maximum load cold tire inflation pressure for the tires that come with your vehicle. This pressure is listed on the tire pressure label on the driver door jamb ⇒ *Tire inflation pressure*. After adjusting the tire pressures in all 4 tires, you must confirm and store the new cold inflation pressures through the Infotainment system, which changes the benchmark pressure to match the current pressure of the tires on your vehicle ⇒ *Tire Pressure Monitoring System (TPMS) and recalibration through the Infotainment system*.

Recalibrating the TPMS to reset the benchmark cold tire inflation pressure is explained below ⇒ *Tire Pressure Monitoring System (TPMS) and recalibration through the Infotainment system*.

More information:

- Volkswagen Information System
- Infotainment system
- Transporting
- Tires and wheels
- Braking and parking
- Exterior care and cleaning
- Parts, accessories, repairs, and modifications
- Consumer information

WARNING

Incorrect tire pressures and/or underinflation can cause sudden tire failure, loss of control, collision, serious personal injury or even death.

- **When the warning symbol appears in the instrument cluster, stop and inspect the tires.**
- **Incorrect tire pressure and/or underinflation can cause increased tire wear and can affect the handling of the vehicle and stopping ability.**
- **Incorrect tire pressures and/or underinflation can also lead to sudden tire failure, including a blowout and sudden deflation, causing loss of vehicle control.**
- **The driver is responsible for the correct tire pressures for all tires on the vehicle. The recommended tire pressure values are listed on a sticker inside the driver door ⇒ *Tire inflation pressure*.**
- **The TPMS can only work correctly when all tires on the vehicle are filled to the correct cold tire inflation pressure.**
- **Using incorrect tire pressure values can cause accidents or other damage. Always inflate the tires to the correct specified cold tire pressure values for the tires installed on the vehicle.**
- **Always maintain correct cold tire inflation pressure so that TPMS can do its job.**
- **Always inflate tires to the recommended and correct tire pressure before driving off.**
- **Driving with underinflated tires causes them to flex (bend) more, letting them get too hot, resulting in tread separation, sudden tire failure, and loss of control.**
- **Excessive speed and/overloading can cause heat buildup, sudden tire failure and loss of control.**
- **If the tire pressure is too low or too high, the tires will wear prematurely and the vehicle will not handle well.**
- **If the tire is not "flat" and you do not have to change a wheel immediately, drive carefully and at reduced speed to the nearest service station to check the tire pressure and add air as required.**
- **When replacing tires or wheel rims on vehicles equipped with TPMS always read and heed the information and all WARNINGS regarding ⇒ *Tires and wheels*.**
- **The Tire Pressure Monitoring System must be recalibrated whenever you remove and remount or change any wheel or tire on the vehicle, even if the reinstalled or replacement wheels and tires are identical to those that were removed and even if the tire pressure does not change ⇒ *Tire inflation pressure*.**

WARNING

Improper recalibration can cause the TPMS to give false warnings or to give no warning despite dangerously low tire pressure ⇒ *Tire Pressure Monitoring System (TPMS) and recalibration through the Infotainment system*.

Underinflation increases fuel consumption and tire wear.

Do not rely solely on the Tire Pressure Monitoring System. Check your tires regularly to make sure they are properly inflated and have no signs of damage, such as punctures, cuts, cracks, and blisters. Remove any objects that become embedded in the tire tread but have not penetrated into the body of tire itself.

When you take delivery of the vehicle, the Tire Pressure Monitoring System is calibrated for the factory-recommended cold tire inflation pressure for the tires on your vehicle, as shown on the label inside the driver door ⇒ *Tire inflation pressure*.

- The system must be recalibrated through the Infotainment system whenever you remove and remount or change any wheel or tire on the vehicle, even if the reinstalled or replacement wheels and tires are identical to those that were removed and even if the tire pressure does not change ⇒ *Tire Pressure Monitoring System (TPMS) and recalibration through the Infotainment system*.
- If you have to adjust the tire pressure on a warm tire, fill the tire with 2.0 - 4.35 psi (20 - 30 kPa) more than the pressure specified on the tire pressure label inside the driver door ⇒ *Tire inflation pressure*.
- If the TPMS determines that the air pressure in at least one tire is too low, carefully check the pressure in all 4 tires with an accurate tire pressure gauge. Low tire pressure usually cannot be determined by looking at the tire. This is especially true of low-profile tires.

If you have work done on your wheels or tires, inform the workshop that the vehicle is equipped with a Tire Pressure Monitoring System (TPMS).

New tires may expand slightly the first time they are driven at high speeds, which can trigger a tire pressure warning. Remember that tire pressure can only be properly measured when the tire is "cold" ⇒ *Tire inflation pressure*.

Only replace old tires with tires that have been approved by Volkswagen for your vehicle type.

Indicator light (telltale)

Please first read and note the introductory information and heed the WARNINGS

Lights up	Possible cause or meaning ⇒	Proper response
	Lights up and a chime may also sound. The inflation pressure of one or more tires is significantly lower than the benchmark pressure set by the driver or a tire has structural damage. Depending on vehicle equipment, a message may also appear in the instrument cluster display.	**Stop safely as soon as possible!** Reduce speed immediately! Avoid fast cornering and hard braking! Check the condition and inflation pressure of all tires. Have damaged tires replaced.

Flashes	Possible cause or meaning ⇒⚠	Proper response
	Flashes for about 70 seconds and then stays on: System malfunction.	Check and, if necessary, adjust the tire inflation pressure in all 4 tires. If the tire pressure is correct, switch the ignition off and back on. If the indicator light flashes again and then stays on or does not go out after checking and adjusting the air pressure in all 4 tires and recalibrating, take the vehicle to an authorized Volkswagen dealer or an authorized Volkswagen Service Facility. Have the system checked.

When the ignition is switched on, several warning and indicator lights come on briefly for a function check. They go out after a few seconds.

WARNING

Incorrect tire pressures and/or underinflation can cause sudden tire failure, loss of control, collision, serious personal injury, or even death.

- **When the warning symbol (!) appears in the instrument cluster, stop the vehicle as soon as it is safe to do so and inspect all tires.**
- **Incorrect tire pressure and/or underinflation can cause increased tire wear and can affect the handling of the vehicle and its stopping ability.**
- **Incorrect tire pressure and/or underinflation can also lead to sudden tire failure, including a blowout and sudden deflation, causing loss of vehicle control.**
- **The driver is responsible for the correct tire pressures for all tires on the vehicle. The recommended tire pressure values are listed on a sticker inside the driver door ⇒ *Tire inflation pressure*.**
- **The TPMS can only work correctly when all tires on the vehicle are filled to the correct cold tire inflation pressure. Always maintain the correct cold tire inflation pressure so that TPMS can do its job.**
- **Using incorrect tire pressure values can cause accidents or other damage. Check the pressure in all 4 tires when the tires are still cold. Never reduce air pressure in warm tires to match cold tire inflation pressure.**
- **Always inflate the tires to the correct specified cold tire pressure values for the tires installed on the vehicle; see the tire inflation pressure label on the driver door jamb ⇒ *Tires and wheels*.**
- **Always inflate tires to the recommended and correct tire pressure before driving off.**
- **Driving with underinflated tires causes them to flex (bend) more, letting them get too hot, which can result in tread separation, sudden tire failure, and loss of control.**
- **Excessive speed and/or overloading can cause heat buildup, sudden tire failure, and loss of control.**
- **If the tire pressure is too low or too high, the tires will wear prematurely and the vehicle will not handle well.**
- **If the tire is not “flat” and you do not have to change the tire or wheel immediately, drive at reduced speed to the nearest service station to check the tire pressure and add air as required.**
- **When replacing tires or wheel rims on vehicles equipped with TPMS, always read and heed the information and all WARNINGS in the section ⇒ *Tires and wheels*.**
- **The Tire Pressure Monitoring System must be recalibrated whenever you remove and remount or change any wheel or tire on the vehicle, even if the reinstalled or replacement wheels and tires are identical to those that were removed and even if the tire pressure does not change ⇒ *Tire Pressure Monitoring System (TPMS) and recalibration through the Infotainment system*.**

WARNING

Improper recalibration can cause the TPMS to give false warnings or to give no warning despite dangerously low tire pressure ⇒ *Tire Pressure Monitoring System (TPMS) and recalibration through the Infotainment system*.

WARNING

Failure to heed warning lights and instrument cluster text messages can cause the vehicle to break down in traffic and result in a collision and serious personal injury.

- **Never ignore warning lights or text WARNINGS.**
- **Always stop the vehicle as soon as it is safe to do so.**

NOTICE

Failure to heed warning lights or text WARNINGS can result in vehicle damage.

If the ignition is switched on, an acoustic warning sounds when low tire pressure is detected. An acoustic warning also sounds if a system malfunction is detected.

Driving for a longer period of time on rough roads or with a dynamic and sporty style can make the TPMS system temporarily unavailable. The indicator light will light up, signaling a malfunction, but will go out again once the road condition or driving style changes.

Tire Pressure Monitoring System (TPMS) and recalibration through the Infotainment system

Please first read and note the introductory information and heed the WARNINGS

Your vehicle's Tire Pressure Monitoring System (TPMS) indirectly checks the tire pressure of all 4 tires while you are driving by using the Anti-lock Brake System (ABS) sensors to monitor the tread circumference (rolling circumference) and vibration characteristics of the individual tires.

The tread circumference of a tire can change:

- If a tire's inflation pressure is too low.
- If the tire's tread is damaged or the tire is structurally damaged.
- If one side of the vehicle is more heavily loaded than the other.
- If there is more weight on one axle than the other (such as when towing a trailer).
- If a compact spare wheel has been mounted.
- If a wheel was replaced on each axle.
- If a tire was changed.
- If the tire pressure was changed, or wheels were rotated or replaced, but the TPMS was not reset.
- If there are snow chains on the tires. Using snow chains can cause the system to give false warnings because snow chains increase tire circumference.

The Tire Pressure Monitoring System may not react at first or may not react at all when you are driving in a sporty manner, or on snow-covered or unpaved roads, when you are driving with snow chains, or in certain other situations. A change in the tread circumference of a tire is signaled by the Tire Pressure Monitoring System indicator in the instrument cluster (telltale).

The tire pressure recommended for the tires originally installed on the vehicle is on a sticker on the driver door jamb ⇒ *Tires and wheels*.

Each tire, including the spare (if provided), should be checked monthly when cold and inflated to the inflation pressure recommended by the vehicle manufacturer on the vehicle placard or tire inflation pressure label. (If your vehicle has tires of a different size than the size indicated on the vehicle placard or tire inflation pressure label, you should determine the proper tire inflation pressure for those tires.)

As an added safety feature, your vehicle has been equipped with a Tire Pressure Monitoring System (TPMS) that illuminates a low tire pressure telltale when one or more of your tires is significantly underinflated. Accordingly, when the low tire pressure telltale illuminates, you should stop and check your tires as soon as possible, and inflate them to the proper pressure. Driving on a significantly underinflated tire causes the tire to overheat and can lead to tire failure. Underinflation also reduces fuel efficiency and tire tread life, and may affect the vehicle's handling and stopping ability.

Please note that the TPMS is not a substitute for proper tire maintenance, and it is the driver's responsibility to maintain correct tire pressure, even if underinflation has not reached the level to trigger illumination of the TPMS low tire pressure telltale.

Your vehicle has also been equipped with a TPMS malfunction indicator to indicate when the system is not operating properly. The TPMS malfunction indicator is combined with the low tire pressure telltale. When the system detects a malfunction, the telltale will flash for approximately 1 minute and then remain continuously illuminated. This sequence will continue upon subsequent vehicle start-ups as long as the malfunction exists.

When the malfunction indicator is illuminated, the system may not be able to detect or signal low tire pressure as intended. TPMS malfunctions may occur for a variety of reasons, including the installation of replacement or alternate tires or wheels on the vehicle that prevent the TPMS from functioning properly. Always check the TPMS malfunction telltale after replacing one or more tires or wheels on your vehicle to ensure that the replacement or alternate tires and wheels allow the TPMS to continue to function properly.

Resetting and recalibrating the benchmark tire pressure

Resetting the tire pressures in the Infotainment system resets the benchmark tire pressure used by the TPMS to the current tire pressure in the tires based on the circumference of the tires.

- Switch on the ignition.
- Press the CAR Infotainment button ⇒ *Menu and system settings (SETUP)*.
- Tap the function key to open the **Vehicle settings** menu.
- Tap the Tires function key.
- Tap the SET function key in the **Tire Pressure Monitoring System** menu.
- If all 4 wheels are set to the correct values, touch the Confirm function key to store the tire pressures.
- Touching the Cancel button will prevent the current tire pressures from being stored and the system will not be recalibrated.

The recalibration must be performed each time the tire pressure in one or more tires has been adjusted or after one or more tires has been changed, exchanged, or repaired. The new tire pressures are stored in the system only after at least 20 minutes of normal driving.

If you have reset the benchmark tire pressure when your tires do not have the correct tire pressure, this will prevent the TPMS from working properly. It may then give false warnings or may not give any warning even if the tire pressure is too low.

For this reason, it is vital to make certain that all four tires are inflated to the correct pressure when they are cold, before calibrating the system. Cold tire tires are tires that have not been driven more than a couple of miles (kilometers) at low speed within the last 3 hours.

During normal vehicle operation, the system calibrates itself to the tires installed and the changed tire pressures. The calibrated values are stored and monitored after a long journey at various speeds.

If the wheels are loaded more heavily than normal, for example, if the vehicle is carrying heavy load,

the tire pressure must be raised to the recommended full-load tire pressure before recalibaration ⇒ *Tires and wheels*.

Recalibrate the system to reset the benchmark TPMS pressure in the following situations:

- After installing tires on your vehicle that have recommended cold tire inflation pressures that are different from the tires that were taken off.

- After any tire on your vehicle is removed and then remounted, even if the same tire and wheel rim that were taken off are reinstalled (for instance, after repair).
- After any tire on your vehicle is changed and replaced by another tire, even if the replacement tire is the same type and is inflated to the same pressure as the tire it replaced.
- After adjusting the tire pressure of any tire on the vehicle to its correct cold tire inflation pressure, either by putting air in one or more tires or by letting air out. Do this even though air was only added (or let out) to bring the tire to the inflation pressure it should have had all along.
- After rotating the front and rear wheels ⇒ *Tires and wheels*.
- After mounting the compact spare wheel.

WARNING

Incorrect recalibration can cause the TPMS to give false warnings or to give no warning despite dangerously low tire pressure. Make certain the tire inflation pressure of all tires is correct before recalibrating the system.

WARNING

Incorrect tire pressure can cause sudden tire failure, loss of vehicle control and serious personal injury.

- **Always check and correct air pressure in all 4 tires, particularly after changing, exchanging, or repairing tires.**
- **After that, always make sure that all 4 tires are inflated to the correct tire pressure for the tires installed on the vehicle. Then recalibrate the system so that it can properly monitor the pressure in the tire.**
- **See the tire pressure label ⇒ *Tire inflation pressure* and the Owner's Literature for recommended cold tire inflation pressure and other important information.**
- **When replacing tires or wheel rims, always read and heed all of the information and WARNINGS ⇒ *Tires and wheels*.**
- **The Tire Pressure Monitoring System must be recalibrated whenever you remove and remount or change any wheel or tire on the vehicle, even if the reinstalled or replacement wheels and tires are identical to those that were removed and even if the tire pressure does not change.**

The Tire Pressure Monitoring System stops working if there is an ESC/ABS malfunction ⇒ *Braking and parking*.

After a low tire pressure warning, the vehicle must stand and must not be driven for at least 1 minute before the new benchmark tire pressures can be stored.

Side view

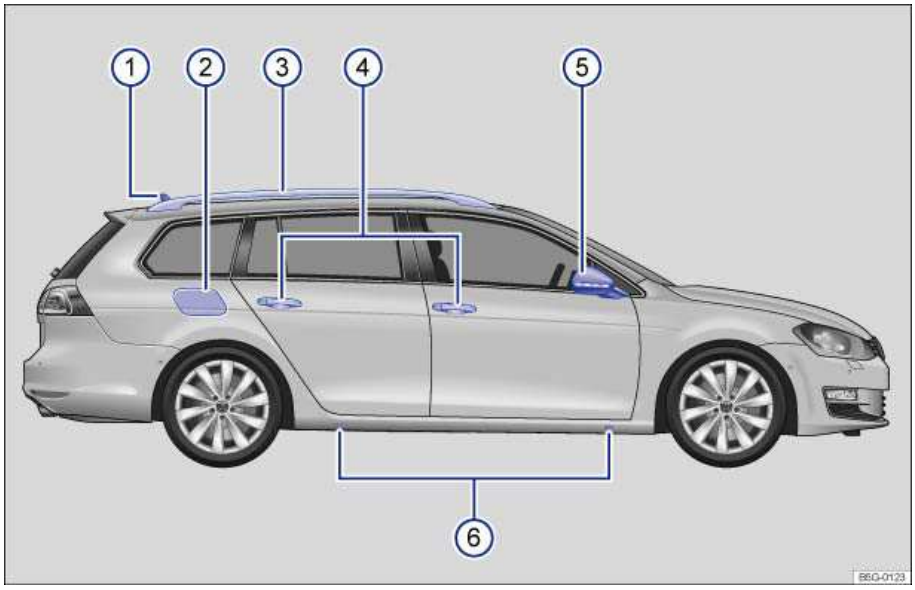

Fig. 1 Vehicle side overview.

Key to fig. 1:

(1) Roof antenna
(2) Fuel filler flap
(3) Roof rails
(4) Outside door handles
(5) Outside mirror
– Additional turn signal light
(6) Lift points for the jack

Front view

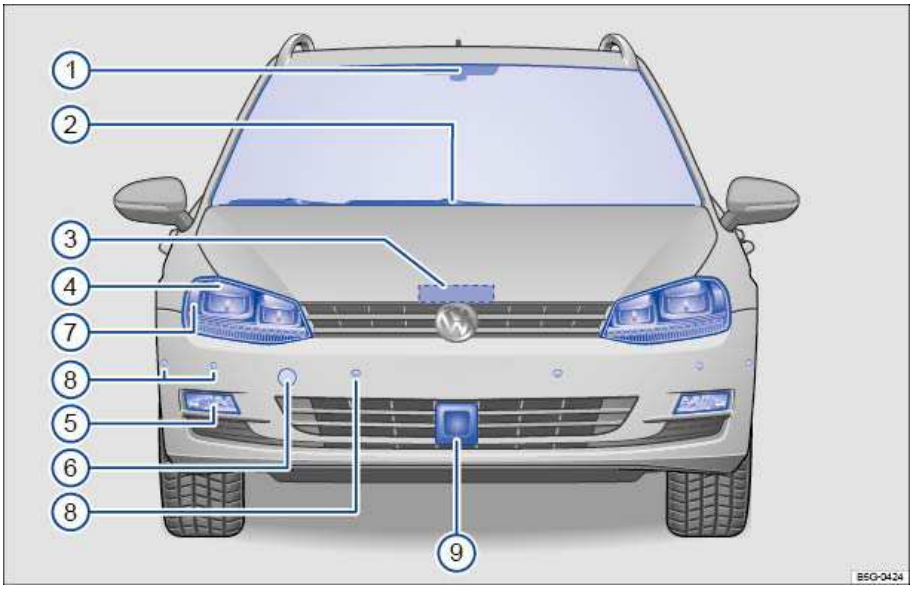

Fig. 2 Vehicle front overview.

Key to fig. 2:

(1) Inside mirror with sensor on mirror base for:
- Rain sensor (if equipped)
- Low-light sensor (if equipped)
- Light Assist (if equipped)

(2) Windshield wipers
(3) Engine hood release
(4) Headlights (on left and right)
(5) Fog lights/static cornering lights (on left and right, if equipped)
(6) Threaded hole for the front towing eye (behind cover)
(7) Side marker lights (on left and right)
(8) Park Distance Control (PDC) sensors (if equipped)
(9) Sensor for the Forward Collision Warning system (if equipped)

Rear view

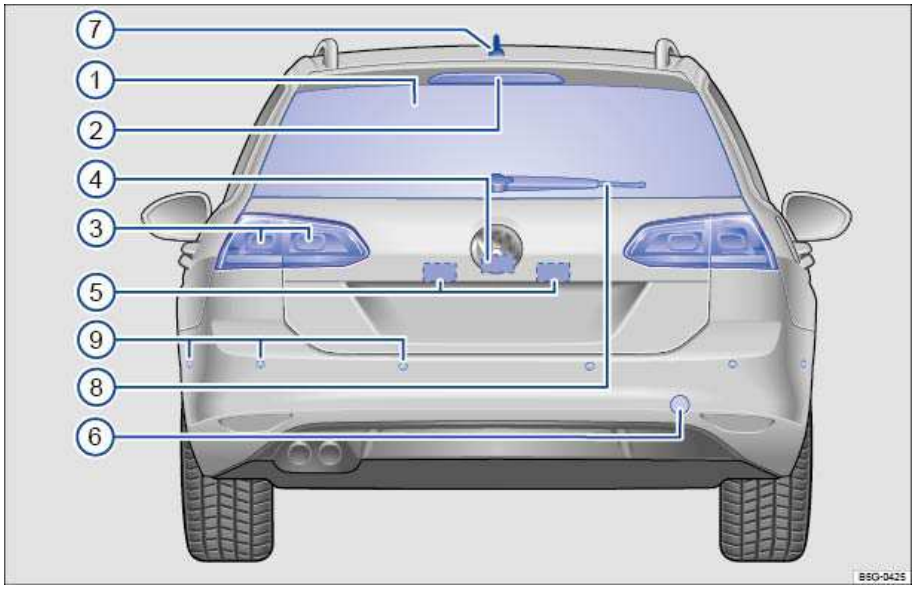

Fig. 3 Vehicle rear overview.

Key to fig. 3:

(1) Rear window:
- Rear window defroster

(2) High-mounted brake light

(3) Taillights (on left and right)

(4) Volkswagen emblem, area for:
- Opening the rear hatch
- Rear View Camera system (if equipped)

(5) License plate lights

(6) Threaded hole for the rear towing eye (behind cover)

(7) Roof antenna

(8) Rear windshield wiper

(9) Park Distance Control (PDC) sensors (if equipped)

Driver door overview

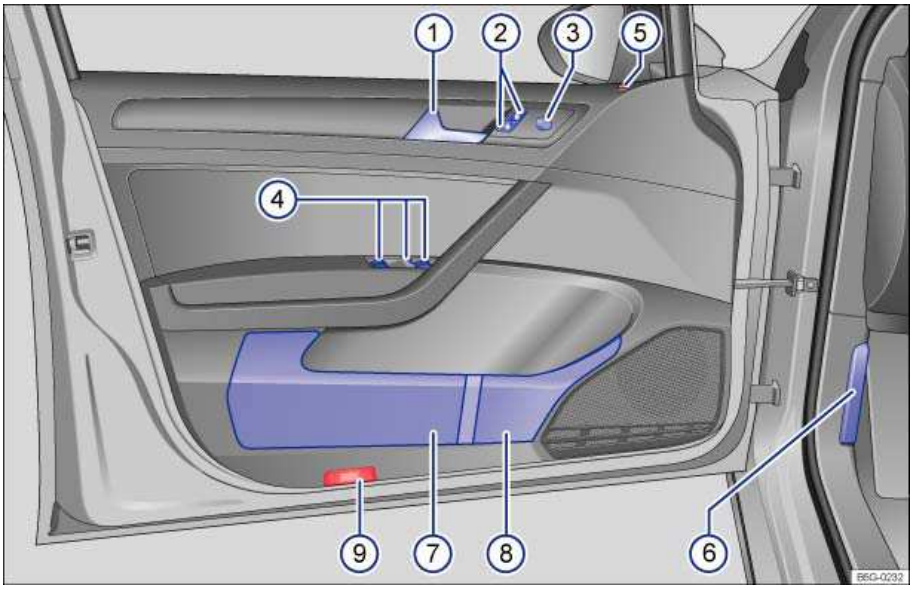

Fig. 4 Overview of controls in the driver door.

Key to fig. 4:

(1) Door handle

(2) Power locking button for locking and unlocking the vehicle

(3) Knob for adjusting the outside mirrors
- Adjusting outside mirrors **L** – **0** – **R**
- Outside mirror heating

(4) Switches for operating the power windows
- Power windows
- Safety switch for rear power windows

(5) Indicator light for the power locking system

(6) Lever for releasing the engine hood

(7) Storage compartment

(8) Bottle holder

(9) Reflector

Driver side overview

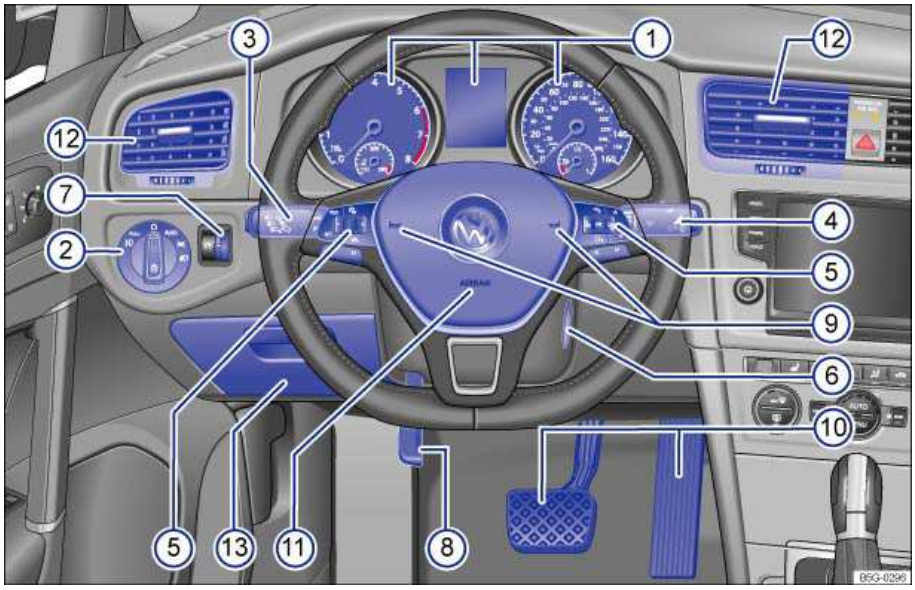

Fig. 5 Driver side overview.

Key to fig. 5:

(1) Instrument cluster:
- Instruments
- Display
- Warning and indicator lights

(2) Headlight switch
- Off position **0**
- Automatic headlights **AUTO** (if equipped)
- Parking lights (if equipped)
- Low beams
- Fog lights **PULL** (if equipped)

(3) Lever for
- Turning high beams on or off –
- Headlight flasher **1x**
- Turn signals
- Cruise control **ON** – **CANCEL** – **OFF**, **RES/+** – – **SET/–** (if equipped)

(4) Windshield wiper and washer lever
- Windshield wiper **HIGH** – **LOW**
- Intermittent operation for the front windshield wipers **INT**
- Interval settings for the wipers or sensitivity for the rain sensor
- Windshield wiper **OFF**
- “One-tap wiping” **1x**
- Windshield wiper
- Automatic wipe/wash for windshield
- Rear window wiper

- Rear window automatic wipe/wash
- Lever with buttons for the Volkswagen Information System (Basic version) TRIP, OK/RESET

(5) Multi-function steering wheel controls (if equipped) ,
- Volume setting for radio, navigation system notifications (if applicable), or telephone calls
- Voice control activation
- Display Phone main menu or accept telephone calls
- Audio, navigation
- Control buttons for the Volkswagen Information System (Premium version) – OK –
- Cruise control buttons , SET, CNL, RES, + –

(6) Ignition switch (vehicles without Keyless Access)
(7) Dimmer control for the instrument and switch illumination
(8) Lever for the adjustable steering wheel
(9) Horn (only works when the ignition is switched on)
(10) Pedals
(11) Driver front airbag
(12) Air vents
(13) Storage compartment

Upper center console

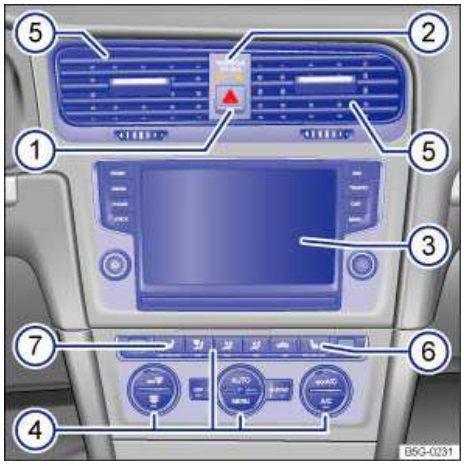

Fig. 6 Overview of the upper center console.

Key to fig. 6:

(1) Button for the emergency flashers

(2) PASSENGER AIR BAG OFF light (front airbag for front seat passenger)

(3) Infotainment system
- User information display
- Radio ⇒ Booklet *Radio, Navigation System*
- Navigation system ⇒ Booklet *Radio, Navigation System*

(4) Controls for:
- Manual air conditioning
- Climatronic

(5) Air vents

(6) Passenger seat heating button

(7) Driver seat heating button

Lower center console

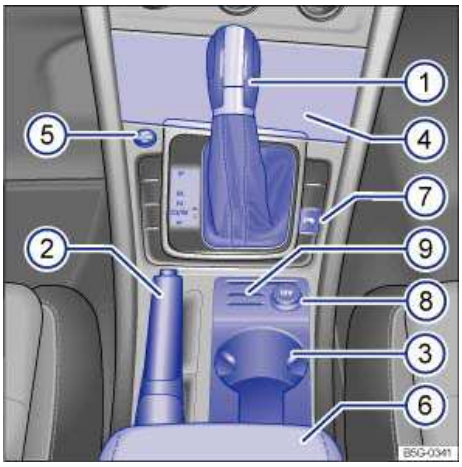

Fig. 7 Overview of the lower center console.

Key to fig. 7:

(1) Lever for:
- – Manual transmission
- – Automatic transmission

(2) Parking brake lever

(3) Storage compartment with cup holders

(4) Storage compartment
- – With AUX-in jack or Media Device Interface (MDI)/(MEDIA-IN) ⇒ Booklet *Radio, Navigation System*

(5) Starter button START – ENGINE – STOP (for vehicles with Keyless Access)

(6) Center armrest:
- – With storage compartment
- – With 12 Volt socket

(7) Button for Park Distance Control (if equipped)

(8) 12 Volt socket

(9) Card holder

Instrument cluster

Introduction

In this section you'll find information about:

Instrument overview
Displays
Service reminder display

More information:

- Warning and indicator lights
- Volkswagen Information System
- Infotainment system
- Shifting
- Service reminder information ⇒ Booklet *Warranty and Maintenance*

WARNING

Driving on today's roads demands the full attention of the driver at all times. Driver distraction causes accidents, collisions and serious personal injury!

- **Never use the buttons in the instrument cluster while driving.**

Instrument overview

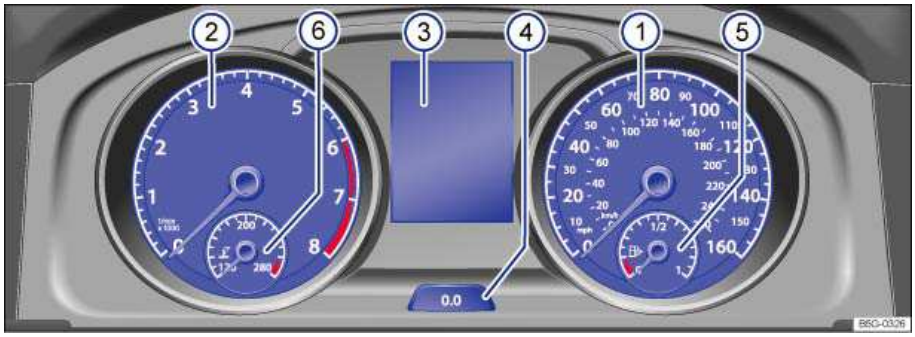

Fig. 10 Instrument cluster in the instrument panel.

Please first read and note the introductory information and heed the WARNINGS

Instrument explanations ⇒ fig. 10:

(1) **Speedometer**.

(2) **Tachometer** (shows engine revolutions per minute in thousands when the engine is running).

The red zone at the end of the scale indicates maximum permissible engine rpm (revolutions per minute) for all gears after the break-in period. Before reaching the red zone, select the next higher gear or selector lever position **D/S**, or ease your foot off the accelerator ⇒.

(3) **Displays**

(4) **Reset, set, and display button**

(5) **Fuel gauge**

(6) **Engine coolant temperature display**

NOTICE

- **To help prevent engine damage, always avoid high engine speeds, full throttle acceleration, and heavy engine loads when the engine is cold.**
- **To help prevent engine damage, the tachometer needle should only enter the red zone (warning zone) briefly.**

Upshifting early into the next higher gear saves fuel and reduces engine noise.

Displays

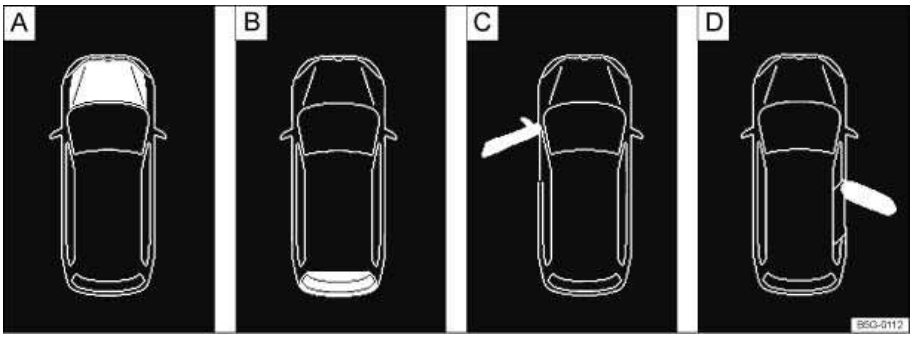

Fig. 11 In the instrument cluster display: A: Open engine hood, B: Open rear hatch, C: Open front driver side door, D: Open rear passenger side door.

Please first read and note the introductory information and heed the WARNINGS

Depending on vehicle equipment, different information may be shown in the instrument cluster display.

- Open doors, engine hood, or rear hatch ⇒ fig. 11
- Warning and information texts
- Odometer displays
- Time
- Outside temperature
- Compass display
- Selector lever position ⇒ *Shifting*
- Gear recommendation ⇒ *Shifting*
- Driving data and menus for different settings ⇒ *Volkswagen Information System*
- Service reminder display ⇒ *Service reminder display*

- Engine code
- AdBlue® information ⇒ *Selective catalytic reduction (AdBlue®)*
- Radio and navigation information ⇒ Booklet *Radio, Navigation System*
- Telephone information ⇒ Booklet *Mobile phone package*

Open doors, hood, and rear hatch

The instrument cluster display indicates if any doors, the engine hood, or rear hatch are open once the vehicle has been unlocked, and while the vehicle is in motion. There may also be an audible warning chime. Different models and equipment versions may have different displays.

Key to ⇒ fig. 11		See
A	**Stop!** The engine hood is open or not properly closed.	
B	**Stop!** The rear hatch is open or not properly closed.	
C, D	**Stop!** One or more vehicle doors open or not properly closed.	

Warning and information texts

The status of various vehicle functions and components is monitored when the ignition is switched on and while driving. Malfunctions are indicated by red and yellow warning symbols with text messages in the instrument cluster display (⇒ *Warning and indicator lights*). In some cases, they may also be signaled acoustically. The display can vary depending on the instrument cluster model.

Type of notification	Symbol color[1]	Explanation

[1] Displayed in color on an instrument cluster with color display.

Type of notification	Symbol color[1]	Explanation
Priority 1 warning message	Red	Symbol flashing or lit – sometimes with acoustic warnings. **Stop!** ⇒ ⚠. Check malfunction and take corrective action. Contact an authorized Volkswagen dealer or an authorized Volkswagen Service Facility for assistance if necessary. Menus cannot be accessed when a priority 1 warning message is displayed. The warning message will turn off automatically after a few seconds. You can confirm and turn off some warning messages by pressing the OK button on the multi-function steering wheel.
Priority 2 warning message	Yellow	Symbol flashing or continuously lit – sometimes with acoustic warnings. Malfunctions or low operating fluid levels may cause vehicle damage and vehicle breakdown ⇒ ⓘ. Check malfunction as soon as possible. Contact an authorized Volkswagen dealer or an authorized Volkswagen Service Facility for assistance if necessary.
Information text	–	Information about various vehicle situations.

Odometer displays

The *odometer* indicates the total distance driven by the vehicle.

The *trip odometer* (**trip**) shows the distance driven since the last time the trip odometer was reset. The last digit indicates 1/10 mile (100 meters).

Press the 0.0 button in the instrument cluster briefly ⇒ *Instrument overview* to reset the trip odometer to 0.

Time

- To set the time, press and hold the 0.0 button in the instrument cluster ⇒ *Instrument overview* until the word **Time** appears in the display. The doors must be closed.
- Release the button. The time is shown in the instrument cluster display and the hour setting is highlighted.

- Press the 0.0 button repeatedly until the correct hour is displayed. Press and hold the button to scroll through quickly.
- Once you have set the hour, wait a few seconds until the minutes display is highlighted.
- Press the 0.0 button repeatedly until the correct minutes are displayed. Press and hold the button to scroll through quickly.
- Release the button to finish setting the clock.

On appropriately equipped vehicles, you can also set the time in the Infotainment system by pressing the CAR button followed by the and Time and date function keys, *Menu and system settings (SETUP)*.

Outside temperature display

At outside temperatures below about +39 °F (+4 °C), a “snowflake symbol” appears in the display.

The symbol remains on until the outside temperature rises above +43 °F (+6 °C) ⇒.

When the vehicle is not moving or when you are driving at very low speeds, the temperature displayed may be slightly higher than the actual outside temperature.

The measurement range is from -49 °F (-45 °C) to +169 °F (+76 °C).

Compass display

On vehicles equipped with compass display, the current compass direction is indicated in the instrument cluster display when the ignition (or the navigation system, if equipped) is switched on.

Selector lever position (automatic transmission)

The selector lever position is shown both on the side of the selector lever and in the instrument cluster display. The respective gear may also be shown in the instrument cluster display in Drive and Sport Drive **(D/S)**, as well as in Tiptronic® mode ⇒ *Shifting*.

Gear recommendation

When the vehicle is moving, a fuel economy gear recommendation may appear in the instrument cluster display ⇒ *Shifting*.

Speed warning

A display in the instrument cluster indicates when the set maximum speed has been exceeded ⇒ *Volkswagen Information System*.

On appropriately equipped vehicles, the speed warning can be set and changed in the Infotainment system by pressing the CAR button followed by the and Tires function keys ⇒ *Menu and system settings (SETUP)*.

Engine identification code

Press and hold the 0.0 button in the instrument cluster ⇒ *Instrument overview* for about 15 seconds to display the vehicle's engine identification code. You must do this when the ignition is on, but the engine is not running.

WARNING

Failure to heed warning lights and instrument cluster text messages can cause the vehicle to break down in traffic and result in a collision and serious personal injury.

- **Never ignore warning lights or text WARNINGS.**
- **Always stop the vehicle as soon as it is safe to do so.**
- **Park the vehicle at a safe distance from moving traffic and where no part of the hot catalytic converter and exhaust system can come into contact with flammable materials under the vehicle, such as dry grass, brush, spilled fuel, etc.**
- **A broken down vehicle presents a high accident risk for itself and others. Switch on emergency flashers and set up a warning triangle to warn oncoming traffic.**

WARNING

Roads and bridges may be dangerously icy even if the outside air temperature is above freezing.

- **If you use the outside temperature display to tell you about frost conditions, remember that roads can even ice over at temperatures above +39 °F (+4 °C). Always remember: even if the "snowflake symbol" is not displayed, there could still be black ice on the road.**
- **Never rely exclusively on the outside temperature display.**

NOTICE

Failure to heed warning lights or text WARNINGS can result in vehicle damage.

The instrument cluster displays and their arrangement may vary depending on the vehicle model and engine. For displays without warning and information messages, malfunctions are only signaled with indicator lights.

Depending on vehicle equipment, some settings and displays may also appear in the Infotainment system.

If there are multiple warning messages, the symbols are displayed for several seconds in order of importance. The symbols are displayed until the cause has been corrected.

If warning messages are displayed when the ignition is switched on, it may not be possible to adjust some settings as described, or the information display may appear differently. If this happens, take the vehicle to an authorized Volkswagen dealer or an authorized Volkswagen Service Facility for assistance.

Service reminder display

Fig. 12 In the instrument cluster display: Examples of service reminders when a service is due.

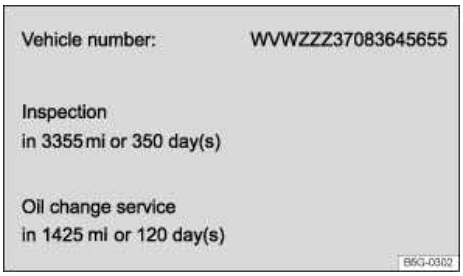

Fig. 13 In the Infotainment system display: Example of the service reminder.

🕮 Please first read and note the introductory information and heed the WARNINGS ⚠ on page 11.

The maintenance service reminder is shown in the instrument cluster display ⇒ fig. 12 and in the Infotainment system ⇒ fig. 13. Versions and displays can vary depending on the instrument cluster or the Infotainment system version equipped with the vehicle.

For information on maintenance service intervals, please see the ⇒ Booklet *Warranty and Maintenance*.

For vehicles with **time- or distance driven-dependent service**, only fixed service intervals are displayed.

Service reminder

If service is due in the near future, a **service reminder** is displayed when the ignition is switched on.

The number of miles (km) or amount of time shown correspond to the maximum number of miles (km) or maximum time that can still be driven before the next service.

Service event

For a **scheduled oil change** or a **scheduled inspection** there is an audible chime when the ignition is switched on. The wrench symbol also appears for several seconds in the instrument cluster display along with one of the following messages ⇒ fig. 12:

Oil change now!

Inspection now!

Oil change and inspection now!

Viewing service message

The current service message can be accessed when the ignition is switched on, the engine is switched off, and the vehicle is stopped:

- Press and hold the 0.0 button in the instrument cluster ⇒page 11, *Instrument overview* until the word **Service** appears in the display.
- Release the button. The current service message appears in the display.

You can also view service information ⇒fig. 13 in the Infotainment system by pressing the CAR button followed by the ⚙ and Service function keys ⇒page 27, *Menu and system settings (SETUP)*.

Resetting the service reminder display

If the service was not performed by an authorized Volkswagen dealer or an authorized Volkswagen Service Facility, the service reminder can be reset as follows:

- Switch off the ignition.
- Press and hold the 0.0 button in the instrument cluster ⇒page 11, *Instrument overview*.
- Switch on the ignition.
- Release the 0.0 button.
- If one of the following messages appears in the display:

Reset oil change service?

Do you really want to reset inspect. service?

- Confirm the request by pressing the 0.0 button in the instrument cluster. A confirmation message appears in the display when the service reminder has been reset.

Do **not** reset the service reminder between service intervals; otherwise, incorrect information will be displayed.

The service reminder disappears after a few seconds when the engine is running or after the OK button on the multi-function steering wheel is pressed ⇒ *Volkswagen Information System*.

Volkswagen Information System

Introduction

In this section you'll find information about:

Menu structure – overview

Using the instrument cluster menus

Main menu

Driving data

`Assist systems` menu

When the ignition is switched on, you can display different types of information in the instrument cluster and control certain vehicle features.

The number of menus and information in the instrument cluster display depends on the electronics and equipment on the vehicle.

An authorized Volkswagen dealer or an authorized Volkswagen Service Facility may be able to add or modify functions depending on your vehicle's equipment.

As long as a priority 1 warning message is displayed, no menus can be accessed. To display menus, press the OK button on the multi-function steering wheel ⇒ fig. 14.

More information:

- Infotainment system
- Driver assistance systems
- Radio or Navigation system ⇒ Booklet *Radio, Navigation System*
- Mobile phone package ⇒ Booklet *Mobile Phone Package*

WARNING

Driving on today's roads demands the full attention of the driver at all times. Driver distraction causes accidents, collisions and serious personal injury!

- **Never access menus when the vehicle is moving.**

Emergency starting and starting the engine with a very weak vehicle battery or after the vehicle battery has been replaced may change or delete system settings (including time, date, and programming). Check the settings and correct as necessary once the vehicle battery has built up a sufficient charge.

Menu structure – overview

Please first read and note the introductory information and heed the WARNINGS

The following list shows how the Volkswagen information system menus on the instrument cluster display are structured. The size and layout of the Volkswagen information system menu depends on the vehicle electronics and the vehicle equipment.

Driving data

- Travel time
- Conv. consumer

- Range
- Range *(Diesel engines only: visible only when the AdBlue range has fallen to less than 1500 mi or 2400 km)*
- Avg. consumption
- Consumption
- Speed warning
- Digital speed display
- Average speed
- Distance

Assist systems

- Front Assist on/off

Navigation ⇒ Booklet *Radio, Navigation System*

Audio ⇒ Booklet *Radio, Navigation System*

Telephone ⇒ Booklet *Mobile Phone Package*

Vehicle status

Using the instrument cluster menus

Fig. 14 Right side of the multi-function steering wheel (if equipped): Controls for the menus and information displays in the instrument cluster.

Please first read and note the introductory information and heed the WARNINGS

The instrument cluster menus are controlled with buttons on the right side of the steering wheel ⇒fig. 14.

Accessing the instrument cluster menus

- Switch on the ignition.
- If a message or the vehicle icon is displayed, push the OK button (⇒fig. 14) on the right side of the multi-function steering wheel until a main menu appears in the instrument cluster display. For a list of main menus, see ⇒ *Menu structure – overview*.
- Push buttons ◁ or ▷ to move to another main menu, and push the arrow up and down buttons △ and ▽ to navigate inside the current main menu.

To open the menu or information display shown in the selection menu, press the OK button on the multi-function steering wheel ⇒fig. 14, or wait until the menu or information display opens automatically after a few seconds.

Selecting a setting

- Use the arrow up and down buttons △ or ▽ on the multi-function steering wheel ⇒fig. 14 to navigate through the available options. A frame appears around the selected option.
- Push the OK button (⇒fig. 14) to select a setting.

Returning to the main menu

- Press the ↩ or ↪ button ⇒fig. 14.

If warning messages are displayed when the ignition is switched on, it may not be possible to adjust some settings as described, or the information display may appear differently. If this is the case, take the vehicle to an authorized Volkswagen dealer or an authorized Volkswagen Service Facility for assistance.

Main menu

Please first read and note the introductory information and heed the WARNINGS

Menu	Function	See
Driving data	Multifunction Display (MFD) information and settings. Display of current warning or information messages and other system components depending on the equipment level.	
Compass	Current driving direction (vehicles without navigation system).	-
Navigation	Information displays for the navigation system (if equipped). When route guidance is active, turn arrows and proximity bars similar to the symbols shown in the navigation system are displayed.	⇒Booklet *Radio, Navigation System*

Menu	Function	See
	If route guidance is turned off, the direction of travel (compass) and the current street name are displayed.	
Audio	Station display or station list in radio mode. Track display in media mode.	⇒ Booklet *Radio, Navigation System*
Telephone	Information about the connected telephone. Settings and information when using the telephone.	⇒ Booklet *Mobile Phone Package*
Vehicle status	Current warning and information messages. This menu item only appears when warning or information messages are available.	

Driving data

Please first read and note the introductory information and heed the WARNINGS ⚠

When the ignition is on, the **Driving data** menu provides a variety of travel and fuel consumption data. Navigate through the data as described on ⇒ *Using the instrument cluster menus*

Switching between the displays

- Use the arrow up and down buttons (△ and ▽) on the right side of the steering wheel ⇒fig. 14.

Trip memories

The display has 3 automatic memories:

- **Since start**
- **Extend. period**
- **Since refuel**

The currently selected memory is shown in the display.

The trip memories are in addition to the trip odometer, which is displayed in the bottom part of the instrument cluster and controlled using the 0.0 button ⇒fig. 10 (4).

Press the OK button on the multi-function steering wheel to toggle between the 3 memories when the ignition is on.

1	Since start	The memory accumulates and stores information about distance driven and fuel used from the time the ignition was switched on until the time it was switched off. If the ignition stays off for 2 hours or more, stored information is automatically deleted. If the trip is continued within 2 hours after the ignition was switched off, the new values are added.
2	Extend. period	Depending on the instrument cluster version, the memory displays and stores the accumulated driving and fuel consumption data of any number of single trips up to a total driving time of either 19 hours and 59 minutes 99 hours and 59 minutes, and up to a total distance of either 1,999 km or 9,999 km. If one of the maximum values[2] is exceeded, then the memory is automatically cleared and starts again from 0.
3	Since refuel	The memory accumulates and stores information about distance driven and fuel used from the time the vehicle is refueled. The memory is deleted automatically during refueling.

Manually erasing a trip memory

- Select the memory to be erased.
- Press and hold the OK button on the multi-function steering wheel for about 2 seconds.

Enabling and disabling displays

On appropriately equipped vehicles, you can set which displays should appear in the instrument cluster by pressing the CAR button followed by the and Multifunction display function keys in the Infotainment system ⇒page 27, *Menu and system settings (SETUP)*. The units in which data is displayed can also be changed.

Possible driving data menu displays

Display	Function

[2] May differ depending on the instrument cluster version.

Display	Function
Travel time	Driving time in hours (h) and minutes (min) corresponding to trip memories 1, 2, and 3 (toggle).
Conv. consumer	Displays any convenience equipment in the vehicle that is currently affecting fuel consumption.
Range ⛽ -- mi	Estimated distance in miles (km) that the vehicle can go with the fuel left in the tank the way you are currently driving. Takes account of the current fuel consumption, among other things.
Range ⛽ -- km	
Range 🖊	Diesel engines only: Estimated distance in miles (km) that the vehicle can go with the AdBlue left in the tank. Visible only when the AdBlue range has fallen to less than 1500 mi or 2400 km.
Avg. consumption --.- mpg	Average fuel consumption in miles per gallon (l/100 km) on trips per trip memories 1, 2, and 3 (toggle). For the since start trip memory, the value is displayed once the vehicle has been driven about 330 feet (100 m). Until then, dashes appear instead of a number. The value displayed is updated every second.
Avg. consumption --.- l/100 km	
Consumption --.- mpg	Current fuel consumption in miles per gallon (l/100 km) while driving. *When units are set to miles*, dashes appear instead of a number when the engine is running and the vehicle is standing still. *When units are set to kilometers*, the display shows liters consumed per hour when the engine is running and the vehicle is standing still.
Consumption --.- l/100 km	
Speed warning --- mph	When the set speed (from 20–155 mph or 30–250 km/h) is exceeded, an acoustic warning sounds and a visual message may also appear in the instrument cluster dis-

Display	Function
Speed warning --- km/h	play.
--- mph	Digital display of the current vehicle speed.
--- km/h	
Average speed -- mph	Average speed on trips per trip memories 1, 2, and 3 (toggle). For the **since start** trip memory, the value is displayed once the vehicle has been driven about 300 feet (100 m). The value displayed is updated every 5 seconds.
Average speed -- km/h	
Distance --- mi	Distance driven in miles (km) per trip memories 1, 2, and 3 (toggle).
Distance --- km	

Storing speed for the speed warning

- Select the **Speed warning** display.
- Press the OK button on the multi-function steering wheel to save the current speed and to activate the warning.
- If necessary, set the desired speed within about 5 seconds with the △ or ▽ buttons on the multi-function steering wheel. Then press the OK button on the multi-function steering wheel a second time or just wait a few seconds. The speed is saved and the warning is activated.
- *To deactivate*, press the OK button on the multi-function steering wheel. The set speed is deleted.

Assist systems menu

🕮 **Please first read and note the introductory information and heed the WARNINGS** ⚠

Assist systems menu	Function

Assist systems menu	Function
Front Assist	Switch the Forward Collision Warning on or off

Menu and system settings (SETUP)

Introduction

In this section you'll find information about:

Vehicle settings menu

Vehicle settings menu

Additional information and warnings:

- Instrument cluster
- Volkswagen Information System
- Power locking system
- Power windows
- Lights and vision
- Windshield wipers and washer
- Mirrors
- Tires and wheels
- Tire Pressure Monitoring System (TPMS)
- Brakes
- Starting assistance systems
- ⇒ Booklet *Radio, Navigation System*

General information on operating the unit

The following section contains information on the settings that can be adjusted in the **Vehicle settings** menu. You can find information on operating the Infotainment system as well as warning and safety instructions in a separate manual. See ⇒ Booklet *Radio, Navigation System*.

Vehicle settings and information

After pressing the CAR Infotainment button, you can tap the corresponding function key on the Infotainment screen to display information or adjust the following settings:

View (Vehicle information)

- Driving data
- Convenience consumers
- Vehicle status

Radio or Media (Radio station or media selection)

Setup (Vehicle settings) ⇒ *Vehicle settings menu*

WARNING

Driving on today's roads demands the full attention of the driver at all times. Driver distraction causes accidents, collisions and serious personal injury!

- **Never let yourself be distracted when setting, adjusting, or using the Infotainment system.**
- **Always drive attentively and responsibly. Use the Infotainment system only if road, traffic, and weather conditions permit and you will not be distracted from your driving.**

After starting the engine with a discharged vehicle battery, or after the battery has been changed, system settings (time, date, and programming) may have been changed or deleted. Check and correct the settings as necessary once the vehicle battery has been sufficiently charged.

Vehicle settings menu

Please first read and note the introductory information and heed the WARNINGS

Opening the Vehicle settings menu

- Switch on the ignition.
- If necessary, switch on the Infotainment system.
- Press the CAR Infotainment button.
- Tap the function key to open the **Vehicle settings** menu.
- Tap the corresponding function key to open additional menus in the **Vehicle settings** menu, or to adjust settings in the menu points.

If the box in the function key is checked ☑, the respective function is switched on.

Changes made in settings menus are automatically applied immediately after entry.

Tapping the function key takes you back to the previous menu.

Menu overview

The following menu overview is an example of the Infotainment system menu structure. The size and layout of the Volkswagen information system menu depends on the vehicle electronics and the level of vehicle equipment.

Menu	Submenu	Setting options	See
ESC system	–	Turn the Anti-slip regulation (ASR) on or off.	
Tires	Tire Pressure Monitoring System	Store the tire pressures (SET).	
	Snow tires	Turn the speed warning on or off. Set the speed warning.	

Menu	Submenu	Setting options	See
Assistance systems	Front Assist	Turn the following features on or off (if equipped): – Front Assist – Advance warning – Display distance warning	
Parking aids	ParkPilot	Turn automatic ParkPilot (PDC) activation on or off (if equipped). Adjust the following: – Front volume – Front pitch – Rear volume – Rear pitch – Audio volume lowering	
Lights	Light Assist	Turn the following systems on or off: – Adaptive front lighting (AFS) (if equipped) – Automatic headlights during rain (headlights turn on with rain sensor) – Convenience indicating (lane change feature) Adjust the following feature: – Turn-on time for automatic headlights (AUTO)	

Menu	Submenu	Setting options	See
	Interior lighting	Adjust the following features: – Door ambient lighting – Footwell lighting	
	Coming/Leaving home function	Set the following: – Duration that the Coming Home feature is switched on – Duration that the Leaving Home feature is switched on	
Mirrors and wipers	Windshield wipers	Turn the following features on or off: – Automatic wiping during rain (rain sensor) – Wipe rear window in reverse gear	
Open and close	Window operation	Turn convenience opening feature for the power windows on or off (if equipped)	
	Central locking	Set door unlocking. Turn the following features on or off: – Lock automatically (Auto lock feature) – Acoustic confirmation (horn beep after the vehicle is locked from outside)	

Menu	Submenu	Setting options	See
Multifunction display (MFD)	–	Display or hide the following data in the Multifunction display: – Current fuel consumption – Average fuel consumption – Convenience consumers – Eco tips – Travel time – Distance traveled – Average speed – Digital speed display – Speed warning	
	–	Reset the following data in the Multifunction display: – Driving data for “Since start” trip memory – Driving data for “Extended period” trip memory	
Time and date	–	Select and set the following data: – Clock time source (manual, GPS) – Time – Daylight savings time – Time zone – Time format (12 hour, 24 hour) – Date – Date format	–

Menu	Submenu	Setting options	See
Units	–	Set the units for the following: – Distance – Speed – Temperature – Volume – Consumption – Pressure	–
Service	–	Display the following data: – Vehicle identification number (VIN) – Date of next inspection service – Date of next oil change service	
Factory settings	–	Reset the following features: – All settings – Parking aids – Lights – Mirrors and wipers – Open and close – Multifunction display	–

Volkswagen Car-Net: Connecting you and your vehicle

Introduction

In this section you'll find information about:

Volkswagen Car-Net service

Features

Application software ("apps")

3-button module

Volkswagen Car-Net services are provided by Verizon Telematics, Inc. (VzT) and are available only on select models. Automatic Crash Notification (ACN) may be engaged for up to 6 months without activating a trial or paid subscription; Manual Emergency Call service and all other Volkswagen Car-Net services require a trial or paid subscription. Volkswagen Car-Net may collect location information. See applicable Terms of Service and Privacy Policy available at www.vw.com/carnet for details.

Data Collection and Privacy

Vehicle location information is transmitted to Volkswagen and our Volkswagen Car-Net service provider, Verizon Telematics, Inc. (VzT), anytime you press a Volkswagen Car-Net in-car button, when an ACN event occurs or periodically in connection with the operation of Volkswagen Car-Net.

Unless Volkswagen Car-Net equipment is disabled in the vehicle, it is possible for Volkswagen and VzT to determine the car's location if required to do so by law, court order, subpoena or other legal requirement. For more information, please contact the Volkswagen Car-Net Response Center at 1-877-820-2290.

Calls may be monitored or recorded.

Volkswagen collects, processes, transmits, uses, and shares information about you and your vehicle in accordance with the Volkswagen Car-Net Terms of Service and Privacy Policy. See the Volkswagen Car-Net Terms of Service and Privacy Policy at (http://www.vw.com/carnet) for more details.

More information:

- Declaration of Compliance

WARNING

Application software and Volkswagen Car-Net services that are unsuitable or improperly used can cause accidents, serious personal injury and vehicle damage.

- **Volkswagen Car-Net services can be used only where adequate cellular and GPS signals are available.**
- **Volkswagen recommends using only services and application software that are provided by Volkswagen or Verizon Telematics, Inc. (VzT) specifically for your vehicle.**
- **Protect the mobile device and its application software from misuse.**
- **Never modify application software and Volkswagen Car-Net services.**
- **Always read and heed the operating instructions for the mobile device.**

WARNING

Driver distraction causes accidents, collisions and serious personal injury! Using application software and Volkswagen Car-Net services while driving can distract the driver from traffic.

- **Always drive attentively and responsibly.**

Volkswagen Car-Net service

Please first read and note the introductory information and heed the WARNINGS

Your vehicle has equipment to enable Volkswagen Car-Net, a suite of connected vehicle services that makes driving and owning a Volkswagen vehicle more convenient. Volkswagen Car-Net allows you to seamlessly connect your car and your life by offering the following services:

- **Safe & Secure** – Receive support and assistance in the moment of need.
- **Family Guardian** – Keep track of family members driving your vehicle.
- **Remote Vehicle Access** – Interact with your vehicle through your Volkswagen Car-Net iPhone® or Android® app, computer or a Volkswagen Car-Net Customer Specialist (text and data rates apply).
- **Diagnostics & Maintenance** – Manage your vehicle health with diagnostic checks and service scheduling.

You can access Volkswagen Car-Net services via your Volkswagen Car-Net iPhone® or Android® app (text and data rates apply) and the Volkswagen Car-Net website (http://www.vw.com/carnet). If you have a question or would like to subscribe, please either press the button in your vehicle or contact the Volkswagen Car-Net Response Center at 1-877-820-2290. For more information or to log on to your Volkswagen Car-Net account, visit http://www.vw.com/carnet.

Note: Please review the Volkswagen Car-Net Terms of Service and Privacy Policy at http://www.vw.com/carnet.

Subscription required

Automatic Crash Notification (ACN) may be engaged for up to 6 months, starting from the date of new vehicle sale, without activating a trial or paid subscription.

The Manual Emergency Call service and all other Volkswagen Car-Net features require a trial or paid subscription. To begin your trial or paid subscription, authentication and activation are required. For more information, please visit the website (http://www.vw.com/carnet), press the button in the 3-button module in your vehicle or contact the Volkswagen Car-Net Response Center at 1-877-820-2290.

The LED light in the 3-button module will be **green** during the trial period and whenever you have an active subscription. The LED light will go off if the trial period is over and the customer has not subscribed to the Volkswagen Car-Net services. The LED light will be **red** only during a VW Car-Net hardware malfunction or fault ⇒, *3-button module*.

Once a trial or paid Volkswagen Car-Net subscription has been activated, please advise all who use the vehicle that different kinds of data can be sent and received automatically by the vehicle, including speed, location and more.

WARNING

Vehicle health reports do not replace the information provided by the vehicle warning and indicator lights. Failure to heed warning lights and instrument cluster text messages can cause the vehicle to break down in traffic and result in a collision and serious personal injury.

- **Never ignore warning lights or text WARNINGS.**
- **Always stop the vehicle as soon as it is safe to do so.**
- **Park the vehicle at a safe distance from moving traffic and where no part of the hot catalytic converter and exhaust system can come into contact with flammable materials under the vehicle, such as dry grass, brush, spilled fuel, etc.**
- **A broken down vehicle presents a high accident risk for itself and others. Switch on emergency flashers and set up a warning triangle to warn oncoming traffic.**
- **Before opening the engine hood, always switch off the engine and let the engine cool down.**
- **Always be very careful when working in the engine compartment, which is a potentially dangerous area in any motor vehicle and can cause serious personal injury.**

NOTICE

Failure to heed warning lights or text WARNINGS can result in vehicle damage.

Volkswagen collects, processes, transmits, uses and shares information about you and your vehicle in accordance with the Volkswagen Car-Net Terms of Service and Privacy Policy. See the Volkswagen Car-Net Terms of Service and Privacy Policy at http://www.vw.com/carnet for more details.

Volkswagen Car-Net services use a system based on a wireless communication network. If all technical and other conditions are met and Volkswagen Car-Net still does not work properly, please try using the service again later.

Features

Please first read and note the introductory information and heed the WARNINGS

The following listed features are available after Volkswagen Car-Net registration either through the 3-button module ⇒ *3-button module*, a mobile device ⇒ *Application software ("apps")*, the Volkswagen Car-Net website (http://www.vw.com/carnet) or by contacting the Volkswagen Car-Net Response Center at 1-877-820-2290. They are divided into 4 categories: Safe & Secure, Family Guardian, Remote Vehicle Access and Diagnostics & Maintenance Services. Always refer to the Volkswagen Car-Net website for the most up-to-date information regarding Volkswagen Car-Net services.

Safe & Secure:

Feature	Description

Safe & Secure:

Feature	Description
Automatic Crash Notification (ACN)	Automatic Crash Notification is initiated in the event of airbag deployment or rollover. When the feature is activated the Volkswagen Car-Net Response Center is notified of your location and contacts your vehicle to determine the risk of injury and to dispatch help. Help is dispatched even if the Volkswagen Car-Net Response Center does not connect to the vehicle's occupants. Automatic Crash Notification may be engaged for up to 6 months without activating a trial or paid subscription.
Manual Emergency Call	*In the case of an emergency, press the button in the 3-button module*: The Volkswagen Car-Net device initiates a connection to the Volkswagen Car-Net Response Center. The location of the vehicle and customer data for identification is sent at the same time.
Roadside Assistance	*Press the button in the 3-button module:* The vehicle will connect directly to the Volkswagen Roadside Assistance Call Center. The vehicle's location is also transmitted in order to more quickly provide assistance.
Stolen Vehicle Location Assistance *For use by law enforcement authorities only. See Terms of Service at www.vw.com/carnet for details.*	After you have reported your vehicle as stolen to law enforcement, you may provide the case information to the Volkswagen Car-Net Response Center. Once the information has been verified, the VW Car-Net Customer Specialist will be able to provide law enforcement with vehicle location data sent by the VW Car-Net module.

Family Guardian:

Feature	Description

Family Guardian:

Feature	Description
Boundary Alert	By logging on to your Volkswagen Car-Net account, you can designate an area on a map as a “virtual fence.” The vehicle owner can then choose notification channels (text message or email) for receiving alerts when the vehicle crosses the defined boundary (texts and data rates apply).
Speed Alert	Volkswagen Car-Net can be configured to inform the vehicle owner whenever the vehicle exceeds a speed set by the owner. The owner can select to be informed through multiple channels, including text messages and email (text and data rates apply).

Remote Vehicle Access:

Feature	Description
Remote Door Unlock	You can send a request to unlock the vehicle doors through your Volkswagen Car-Net iPhone® or Android® app, the Volkswagen Car-Net website or by calling the Volkswagen Car-Net Response Center (text and data rates apply). If none of the vehicle doors are opened within about 30 seconds, the car will lock again.
Remote Honk and Flash	You can send a honk and flash signal to the car using the Volkswagen Car-Net website or the VW Car-Net iPhone® or Android® app (text and data rates apply). The car will honk the horn and blink the headlights and emergency flashers for up to 10 seconds.
Last Parked Location	You can locate your last parked location using your Volkswagen Car-Net iPhone® or Android® app (text and data rates apply).

Remote Vehicle Access:

Feature	Description
Destinations *Only applicable for vehicles equipped with a factory-installed navigation system.*	Points of Interest (POIs) or other destinations can be imported remotely into the factory-installed navigation system (if equipped) from a computer or the Volkswagen Car-Net iPhone® or Android® app (text and data rates apply). These destinations can be called up and used by the navigation system.
Destination Download *Only applicable for vehicles equipped with a factory-installed navigation system.*	*Press the button in the 3-button module*: The vehicle will connect directly to the Volkswagen Car-Net Response Center where a Volkswagen Car-Net Customer Specialist will assist with destinations. The address of a dealer's location can also be sent by the Customer Specialist to your factory-installed navigation system (if equipped).
Remote Status Check	Current information about the vehicle can be viewed through a computer or your Volkswagen Car-Net iPhone® or Android® app (text and data rates apply). You can find out if the doors, luggage compartment and engine hood are open or closed, whether the car lights are on or off, the level of fuel in the tank, when the vehicle needs to be serviced next and more.

Diagnostics & Maintenance:

Feature	Description

Diagnostics & Maintenance:

Feature	Description
Dealer Scheduling	*Press the* □ *button in the 3-button module*: The vehicle will initiate a call to the Volkswagen Car-Net Response Center where a Volkswagen Car-Net Customer Specialist will connect you with an authorized Volkswagen dealer to schedule your service appointment. The address of the dealer's location can also be sent by the Customer Specialist to your factory-installed navigation system (if equipped).
Vehicle Health Report	View a vehicle health report to proactively manage maintenance and other services and to receive up-to-date diagnostics in a monthly email report or by immediate request.

⚠ WARNING

Refer to your vehicle's warning and indicator lights for the most current diagnostic information. Always consult this manual for maintenance guidelines. Failure to heed warning lights and instrument cluster text messages can cause the vehicle to break down in traffic and result in a collision and serious personal injury.

- **Never ignore warning lights or text WARNINGS.**
- **Always stop the vehicle as soon as it is safe to do so.**
- **Park the vehicle at a safe distance from moving traffic and where no part of the hot catalytic converter and exhaust system can come into contact with flammable materials under the vehicle, such as dry grass, brush, spilled fuel, etc.**
- **A broken down vehicle presents a high accident risk for itself and others. Switch on emergency flashers and set up a warning triangle to warn oncoming traffic.**

The Volkswagen Car-Net website (http:// www.vw.com/carnet) contains the most up-to-date information and instructions about Volkswagen Car-Net services.

- Please regularly visit the website to learn about changes to services and new features.
- Volkswagen Car-Net features can be modified, discontinued, deactivated, reactivated or expanded without any further notice.

Application software ("apps")

🕮 Please first read and note the introductory information and heed the WARNINGS ⚠

Many mobile devices are equipped to load application software ("apps") into the device. Apps can make it possible to display additional information on the factory-installed Radio or Navigation system or activate, control or deactivate specific vehicle features.

Application software, its usage and the wireless connection required to use application software may be billable services. Apps may be provided by third parties. Therefore you should refer to the terms of use and privacy statements associated with the apps for information about how the apps collect, use and share information about you, your vehicle or your mobile device.

The application software provided may be designed to be used for a variety of purposes and be specific to your vehicle and country ⇒. The content, range of software provided and application software provider can vary. Some application software is also subject to the availability of services provided by third parties. In order for some application software to work, wireless service reception must be strong enough to handle the data exchange involved (text and data rates apply).

Application software descriptions may be provided by the service provider.

Due to the multitude of mobile devices and fast pace of software development, the application software provided may not run on all mobile devices and their operating systems. This may even apply for the same model of a mobile device. For example, application software may run on version 2 of the device's operating system but not on version 3.

Application software can be modified, discontinued, deactivated, reactivated or expanded without any further notice.

In order for some application software to work, the wireless or cable connection between the factory-installed Radio or Navigation system and a compatible, functioning mobile device must be strong enough and uninterrupted.

NOTICE

Volkswagen is not responsible for vehicle damage caused by inferior-quality or malicious application software, poorly programmed application software, insufficient wireless service reception, data loss during transmission or misuse of mobile devices.

3-button module

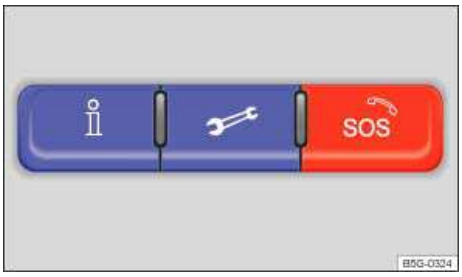

Fig. 15 In the roof console: 3-button module to access Volkswagen Car-Net service operators.

Please first read and note the introductory information and heed the WARNINGS

The buttons in the 3-button module provide access to several Volkswagen Car-Net features and pressing a button will initiate a connection to the Volkswagen Car-Net Response Center. Calls may be monitored or recorded. In general, the Volkswagen Car-Net Customer Specialist will end the call.

⇒ fig. 15	Function

⇒ fig. 15	Function
□	*Press and hold for longer than 2 seconds:* Connects to the Volkswagen Car-Net Response Center and a Volkswagen Car-Net Customer Specialist. *Press again:* End the call.
🔧	*Press and hold for longer than 2 seconds:* Assistance in the event of a breakdown by connecting to the Volkswagen Roadside Provider. *Press again:* End the call.
□	*Press and hold for longer than 2 seconds:* Activate emergency call. *Press again:* End the call.

LED light in the 3-button module

The LED light in the 3-button module will be **green** during the trial period and whenever you have an active subscription. The LED light will go off if the trial period is over and the customer has not subscribed to the Volkswagen Car-Net Services. The LED light will be **red** only during a VW Car-Net hardware malfunction or fault.

WARNING

Application software and Volkswagen Car-Net services that are unsuitable or improperly used can cause accidents, serious personal injury and vehicle damage.

- **Volkswagen Car-Net services can be used only where adequate cellular and GPS signals are available**
- **Volkswagen recommends using only services and application software that are provided by Volkswagen or Verizon Telematics, Inc. (VzT) specifically for your vehicle.**
- **Protect the mobile device and its application software from misuse.**
- **Never modify application software and Volkswagen Car-Net services.**
- **Always read and heed the operating instructions for the mobile device.**

WARNING

Driver distraction causes accidents, collisions and serious personal injury! Using application software and Volkswagen Car-Net services while driving can distract the driver from traffic.

- **Always drive attentively and responsibly.**

NOTICE

The system does not support simultaneous Volkswagen Car-Net and mobile phone calls via the mobile phone package.

- **When a Volkswagen Car-Net service is accessed through the 3-button module call buttons any calls on a mobile device connected to the vehicle's mobile phone package will be automatically disconnected.**
- **Initiating or accepting a call on a mobile device connected to the vehicle's mobile phone package could end any connection to the Volkswagen Car-Net Response Center made through the , , or buttons.**
- **Calls on a mobile device connected to the vehicle's mobile phone package cannot be accepted or initiated during an automated emergency connection to the Volkswagen Car-Net Response Center; for example, because an airbag has deployed.**

Driving checklists and warnings

Introduction

In this section you'll find information about:

Getting ready and driving safely
Driving in other countries
Driving through water on roads

More information:

- Sitting properly and safely
- Transporting
- Starting and stopping the engine
- Saving fuel and helping the environment
- Consumer information

WARNING

Driving under the influence of alcohol, illegal drugs, narcotics and some medications may cause collisions and other accidents, severe personal injuries and even death.

- **Alcohol, illegal drugs, narcotics and some medications may severely affect perception, reaction times and safe driving, which may result in the loss of vehicle control.**

Getting ready and driving safely

Please first read and note the introductory information and heed the WARNINGS

Checklist

Observe the following points before and during every drive for your own safety, the safety of all passengers and others ⇒:

✓ Check proper function of lights and turn signals.

✓ Check tire pressure (⇒ *Tires and wheels*) and fuel level (⇒ *Refueling*).

✓ Make sure that all windows are clean.

✓ Make sure that the engine is not covered by blankets or other materials and that the engine air intake is free of obstacles.

✓ Store items and all luggage safely in the storage compartments, in the luggage compartment and, where applicable, on the roof ⇒ *Transporting*.

✓ Always make sure that nothing keeps the pedals from moving freely.

✓ Make sure that children are properly secured by a restraint system appropriate for their size and weight ⇒ *Child safety and child restraints*.

✓ Properly adjust front seats, all head restraints and mirrors to the correct height ⇒ *Adjusting the seating position*.

✓ Wear shoes that give your feet a good grip and that give you a feel for the pedals.

- ✓ Make sure that the floormat on the driver side is properly fastened and cannot interfere with the pedals.
- ✓ Assume a proper seating position before the vehicle starts to move and keep this position while driving. Make sure that all passengers do the same ⇒ *Adjusting the seating position*.
- ✓ Properly fasten your safety belt before driving the vehicle and wear your safety belt properly at all times while driving. Make sure that all passengers do the same ⇒ *Safety belts*.
- ✓ Only transport as many passengers as there are seats and safety belts available.
- ✓ Never drive if your driving ability has been impaired, for example, by medication, alcohol, or illegal drugs.
- ✓ Never let passengers or phone calls distract you while driving and never take your attention off the road while using vehicle software or adjusting vehicle equipment or accessories.
- ✓ Always adapt your speed and driving style to visibility, weather, road, and traffic conditions.
- ✓ Always obey traffic laws and speed limits.
- ✓ On long trips make frequent rest stops – at least once every 2 hours.
- ✓ Secure animals in the vehicle with a system that corresponds to their weight and size.

WARNING

Always observe traffic rules and posted speed limits and use common sense. Your good judgment can mean the difference between arriving safely at your destination and being seriously injured in a crash or other kind of accident.

Regular service and maintenance of your vehicle is important both for operational and driving safety and to help prolong your vehicle's service life. Always follow the scheduled maintenance intervals in the ⇒ Booklet *Warranty and Maintenance*, especially for changing the brake fluid. Hard use, frequent stop-and-go driving, driving in very dusty areas, trailer towing, and other factors may make it necessary to have the vehicle serviced more frequently. Ask an authorized Volkswagen dealer or an authorized Volkswagen Service Facility for more information.

Driving in other countries

Please first read and note the introductory information and heed the WARNINGS

Checklist

Some countries have special safety standards and emissions requirements that your vehicle may not meet. Before taking your vehicle to another country, Volkswagen therefore recommends that you ask your authorized Volkswagen dealer or authorized Volkswagen Service Facility about the following issues with regard to the country to which you would like to travel:

- ✓ Should the vehicle be technically prepared for the trip abroad, such as masking or adjusting headlights?
- ✓ Are maintenance, repair facilities, necessary tools and testing equipment as well as spare parts readily available for your vehicle?
- ✓ Are there authorized Volkswagen dealers and authorized Volkswagen Service Facilities in the countries where you will be driving?
- ✓ For gasoline engines: Is unleaded fuel with the right octane rating readily available?
- ✓ For diesel engines: Is ultra low-sulfur diesel fuel ⇒ *Fuel* readily available?

✓ Are engine oil (⇒ *Engine oil*) and other operating fluids that meet Volkswagen quality and performance requirements available where you will be driving? For more information, please see ⇒ Booklet *Warranty and Maintenance*.

✓ Does the factory-installed navigation system work in the countries where you will be driving, and is navigation data available?

✓ Are special or heavy-duty tires necessary for the kind of driving expected?

NOTICE

Volkswagen is not responsible for mechanical damage that may result from substandard fuel or service or the unavailability of Genuine Volkswagen parts.

Driving through water on roads

Please first read and note the introductory information and heed the WARNINGS

Note the following to help prevent vehicle damage when driving through water, for example on flooded roads:

- Check the depth of the water before driving through it. The water **must not be any higher than** the bottom of the vehicle body ⇒.
- Do not drive faster than walking speed.
- Never stop the vehicle, and do not drive in reverse or switch the engine off when driving through water.
- Oncoming vehicles may create waves that raise the water level and make it too deep for your vehicle to drive through safely.

WARNING

After driving through water, mud, sludge, etc., the brakes react slower and need longer stopping distances.

- **Always dry the brakes and clean off any ice coatings with a few careful applications of the brake. Make sure not to endanger other motorists or cyclists or disobey legal requirements.**
- **Avoid abrupt or sudden braking maneuvers immediately after driving through water.**

NOTICE

- **Vehicle components such as the engine, transmission, suspension or electrical system may be severely damaged by driving through water.**
- **Never drive through salt water. Salt causes vehicle corrosion. Thoroughly rinse with fresh water all vehicle parts that were exposed to salt water.**

Technical data

Introduction

In this section you'll find information about:

Important vehicle labels

Engine data

Dimensions

Your vehicle's engine type is shown on the vehicle identification label.

The specifications in this Manual refer to the base model. The stated values may vary, depending upon different equipment or models, as well as with respect to special vehicles and vehicles exported to different countries.

More information:

- Transporting
- Tires and wheels
- Saving fuel and helping the environment
- Fuel
- Engine oil
- Engine coolant
- Consumer information

WARNING

Disregarding or exceeding stated values for weights, loads, dimensions and maximum speed may result in accidents and serious personal injuries.

Important vehicle labels

Fig. 16 Vehicle identification label: Shown in the example with engine identification code CBFA 3.

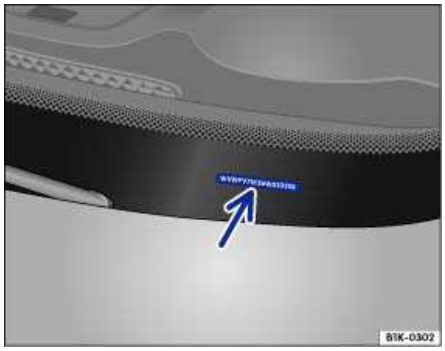

Fig. 17 Vehicle identification number (VIN).

🕮 Please first read and note the introductory information and heed the WARNINGS ⚠

Factory-installed safety certificates, stickers, and signs containing important information regarding vehicle operation can be found in the engine compartment and on certain vehicle components, such as inside the fuel filler flap, on the passenger sun visor, in the driver door jamb, or on the luggage compartment floor.

- Do not remove, alter, or render unusable or illegible any safety certificates, stickers, and labels.
- If vehicle components bearing safety certificates, stickers, or labels are replaced, make certain that the firm doing the work attaches new conforming certificates, stickers, or labels to the same part of the new components.

Vehicle identification number (VIN)

The vehicle identification number is on a plate on top of the instrument panel on the driver side, and is visible from the outside through the windshield ⇒fig. 17 (arrow). The view window is on the side at the bottom of the windshield. The vehicle identification number is also stamped into the top of the right drip channel in the engine compartment. The drip channel is between the spring strut tower and the right fender. Open the engine hood to read the vehicle identification number ⚠ ⇒ *Working in the engine compartment*.

The vehicle identification number can be displayed in the Infotainment system by pressing the CAR button followed by the ⚙ and Service function keys ⇒ *Menu and system settings (SETUP)*.

Vehicle identification label

The vehicle identification label ⇒fig. 16 is affixed to the area of the spare wheel well underneath the luggage compartment floor panel and contains the following information:

(1) Vehicle identification number (VIN)
(2) Vehicle type, engine output, and transmission
(3) Engine and transmission identification codes, paint number, and interior type. In the example, the engine identification code is “CBFA” ⇒fig. 16.
(4) Optional equipment and part numbers

Safety Compliance Certification Label

A safety certificate affixed to the door jamb in the driver door confirms that at time of production all necessary safety standards and requirements of the traffic safety agency of the respective country were met. The month and year of production as well as the vehicle identification number may be listed as well.

Radiator fan and high voltage warning sticker

A warning sticker about the radiator fan and the high voltage of the electrical system is located in the engine compartment next to the engine hood release. The vehicle ignition system complies with the Canadian standard ICES-002.

Tire inflation pressure label

A tire inflation pressure label is on the driver door jamb ⇒ *Tires and wheels*.

Fuel grade sticker

An information sticker listing the correct fuel grade for your vehicle ⇒ *Refueling*.

Engine data

Please first read and note the introductory information and heed the WARNINGS

Gasoline engines

Maximum power output	Injection technology	Engine ID code	Maximum torque	No. of cylinders Displacement
170 hp at 4800 – 6200 rpm (125 kW at 4800 – 6200 rpm)	TSI®	CXBA, CXBB 1.8L	184 lb-ft at 1500 – 4700 rpm (250 Nm at 1500 – 4700 rpm)	4 cylinders 110 CID (1798 ccm)

Diesel engines

Maximum power output	Injection technology	Engine ID code	Maximum torque	No. of cylinders Displacement
150 hp at 3500 rpm (110 kW at 3500 rpm)	TDI® **with** DPF	CRUA 2.0L	236 lb-ft at 1750 – 3500 rpm (320 Nm at 1750 – 3500 rpm)	4 cylinders 120 CID (1968 ccm)

Dimensions

Please first read and note the introductory information and heed the WARNINGS

Length	179.6–180.3 inches (4562–4579 mm)
Width	70.8 inches (1799 mm)
Height (unloaded)	58.2–58.3 inches (1479–1481 mm)
Wheelbase	103.5–103.7 inches (2630–2635 mm)
Minimum turning circle diameter (wall to wall)[3]	about 35.8 feet (10.9 m)
Track[3], front	60.3–70.0 inches (1533–1549 mm)
Track[3], rear	59.1–59.8 inches (1502–1520 mm)
Ground clearance (unloaded)[3]	about 5.5 inches (140–141 mm)

NOTICE

- **Please be careful when parking your vehicle in areas with parking barriers or curbs. These vary in height and could damage your bumper and related parts if the front of your vehicle hits a barrier or curb that is too high while you are getting into or out of a parking spot.**
- **Always be careful when you enter a driveway or drive up or down steep ramps or over curbs or other obstacles. Parts of the vehicle close to the ground may be damaged (such as bumper covers, spoilers, and parts of the engine, suspension, and exhaust systems).**

[3] Slight differences to these figures are possible, depending on wheel and tire size fitted, tire inflation pressure, equipment level, driving situation, and other factors.

Technical data

Introduction

In this section you'll find information about:

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More information:

- Transporting
- Tires and wheels
- Saving fuel and helping the environment
- Fuel
- Engine oil
- Engine coolant
- Consumer information

WARNING

Disregarding or exceeding stated values for weights, loads, dimensions and maximum speed may result in accidents and serious personal injuries.

Important vehicle labels

Fig. 16 Vehicle identification label: Shown in the example with engine identification code CBFA 3.

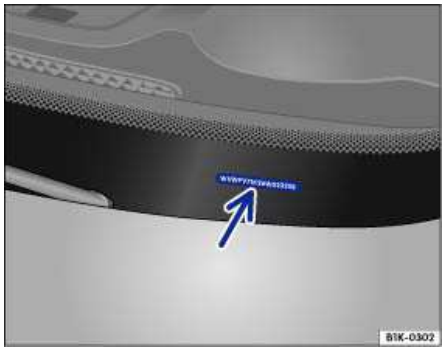

Fig. 17 Vehicle identification number (VIN).

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Factory-installed safety certificates, stickers, and signs containing important information regarding vehicle operation can be found in the engine compartment and on certain vehicle components, such as inside the fuel filler flap, on the passenger sun visor, in the driver door jamb, or on the luggage compartment floor.

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The vehicle identification number can be displayed in the Infotainment system by pressing the CAR button followed by the ⚙ and Service function keys ⇒ *Menu and system settings (SETUP)*.

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The vehicle identification label ⇒fig. 16 is affixed to the area of the spare wheel well underneath the luggage compartment floor panel and contains the following information:

(1) Vehicle identification number (VIN)
(2) Vehicle type, engine output, and transmission
(3) Engine and transmission identification codes, paint number, and interior type. In the example, the engine identification code is “CBFA” ⇒fig. 16.
(4) Optional equipment and part numbers

Safety Compliance Certification Label

A safety certificate affixed to the door jamb in the driver door confirms that at time of production all necessary safety standards and requirements of the traffic safety agency of the respective country were met. The month and year of production as well as the vehicle identification number may be listed as well.

Radiator fan and high voltage warning sticker

A warning sticker about the radiator fan and the high voltage of the electrical system is located in the engine compartment next to the engine hood release. The vehicle ignition system complies with the Canadian standard ICES-002.

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NOTICE

- **Please be careful when parking your vehicle in areas with parking barriers or curbs. These vary in height and could damage your bumper and related parts if the front of your vehicle hits a barrier or curb that is too high while you are getting into or out of a parking spot.**
- **Always be careful when you enter a driveway or drive up or down steep ramps or over curbs or other obstacles. Parts of the vehicle close to the ground may be damaged (such as bumper covers, spoilers, and parts of the engine, suspension, and exhaust systems).**

[3] Slight differences to these figures are possible, depending on wheel and tire size fitted, tire inflation pressure, equipment level, driving situation, and other factors.

Vehicle key set

Introduction

In this section you'll find information about:

Remote control vehicle keys
Indicator light in the remote control vehicle key
Replacing the remote control vehicle key battery
Synchronizing the remote control vehicle key

More information:

- Volkswagen Information System
- Power locking system
- Starting and stopping the engine
- Consumer information
- Emergency closing and opening

DANGER

20 mm button cells and other lithium batteries will cause serious personal injury and even death within a short time if swallowed.

- **Always keep remote control vehicle key fobs with batteries, spare batteries, as well as dead button cell and larger 20 mm batteries out of the reach of children.**
- **Get medical attention immediately if you suspect that a battery has been swallowed.**

WARNING

Improper use of vehicle keys can result in serious personal injury.

- **Always take the key with you when you leave the vehicle. It can be used to start the engine and operate vehicle systems such as the power windows, leading to serious personal injury. Children or other unauthorized persons could also lock the doors and the luggage compartment.**
- **Never leave children, disabled persons, or anyone who cannot help themselves in the vehicle. The doors can be locked with the remote control vehicle key. This could leave people trapped in the vehicle in an emergency. Depending on the time of year, people trapped in the vehicle can be exposed to very high or very low temperatures.**
- **A closed vehicle can become very hot or very cold, depending on the season. Particularly in the summer, heat buildup in the passenger and luggage compartment of a parked vehicle can result in temperatures in the vehicle that are much higher than the outside temperatures. Temperatures can quickly reach levels that can cause unconsciousness and death, particularly to small children.**
- **Never remove the key from the ignition switch or turn off the ignition with the starter button while the vehicle is moving or rolling to a stop. The electronic steering column could suddenly lock, you would not be able to steer, and you could lose control of the vehicle, crash, and seriously injure yourself and others.**

Remote control vehicle keys

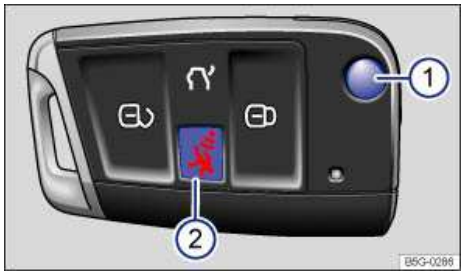

Fig. 18 Remote control vehicle key with panic button.

🕮 Please first read and note the introductory information and heed the WARNINGS ⚠

Remote control vehicle key

The remote control vehicle key can unlock and lock the vehicle from a distance ⇒ *Power locking system*.

The remote transmitter and battery are inside the remote control vehicle key. The receiver is inside the passenger compartment. The operating range of the remote control vehicle key for a fresh battery is several yards (meters) around the vehicle.

If the remote control vehicle key will not lock or unlock your vehicle, you probably need to replace the battery in the remote control vehicle key ⇒ *Replacing the remote control vehicle key battery*. If this is not the problem, the key should be resynchronized by an authorized Volkswagen dealer, an authorized Volkswagen Service Facility, or another qualified workshop. See also ⇒ *Synchronizing the remote control vehicle key*.

Folding the key bit in or out

Pressing button ⇒fig. 18 (1) releases the key bit and folds it out.

To *fold the key bit in* press button (1) while pressing the key bit back until it clicks.

Panic button

Press the panic button (2) only in emergencies! After pushing the panic button, the horn will sound and the turn signals will flash. Press the panic button again to switch off the panic feature.

Replacement vehicle keys

The vehicle identification number is required to get a replacement key or an additional remote control vehicle key.

Each new vehicle key contains a microchip and must be coded with the data from the vehicle's electronic immobilizer. A vehicle key will not work if it does not contain a microchip or contains a chip that is not coded, even if the key bit was cut correctly.

You can obtain additional or duplicate remote control vehicle keys from authorized Volkswagen dealers, authorized Volkswagen Service Facilities, and from certain independent repair facilities and locksmiths which are qualified to make remote control vehicle keys.

Each vehicle key must be programmed by an authorized Volkswagen dealer or an authorized Volkswagen Service Facility in order for it to work with your vehicle.

To find the nearest qualified independent repair facility, locksmith, or Volkswagen dealer which can cut and code replacement vehicle keys, call the VW Customer Care Hotline at 1-800-822-8987 or visit http://www.vw.com and search for “replacement keys.”

Canadian customers can contact an authorized Volkswagen dealer or Volkswagen Service Facility or call the Volkswagen Canada Customer CARE Center at 1-800-822-8987.

NOTICE

The remote control vehicle keys contain electrical components. Protect them from damage, moisture and rough handling.

Do not press the buttons on the remote control vehicle key unless you actually want to use the function in question. Since terrain and conditions vary, pressing a button on the remote control vehicle key when it is not necessary may unlock the vehicle or set off the panic alarm, even if you think you are out of range.

Remote control vehicle key functions can be temporarily disrupted by interference from transmitters near the vehicle that use the same frequency range (such as radio equipment or mobile phones).

Things between the remote control vehicle key and vehicle, bad weather, as well as a weak battery can reduce the operating range.

If the remote control vehicle key buttons ⇒ *Unlocking or locking the vehicle from the outside* or the power locking buttons ⇒ *Unlocking or locking the vehicle from the inside* are pushed repeatedly in quick succession, the power locking system is switched off for a brief period to help keep it from being overloaded. The vehicle is then unlocked for about 30 seconds. Unless a door or the rear hatch is opened in this span of time, the vehicle is automatically locked afterwards.

Indicator light in the remote control vehicle key

Fig. 19 Indicator light in the remote control vehicle key.

Please first read and note the introductory information and heed the WARNINGS

If a button on the remote control vehicle key is pressed briefly, the indicator light ⇒fig. 19 (arrow) will flash once briefly. If you push and hold a button, it flashes repeatedly.

If the indicator light in the remote control vehicle key does not light up when the button is pressed, the battery inside the key must be replaced ⇒ *Replacing the remote control vehicle key battery*.

A Declaration of Compliance with United States FCC and Industry Canada regulations is found in the Consumer information section of this Manual ⇒ *Consumer information*.

Replacing the remote control vehicle key battery

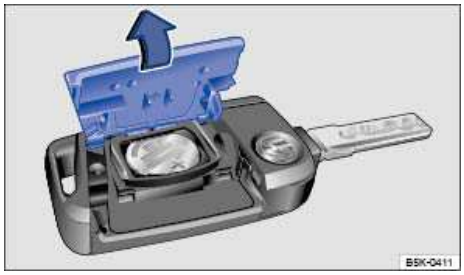

Fig. 20 Remote control vehicle key: Open battery compartment cover.

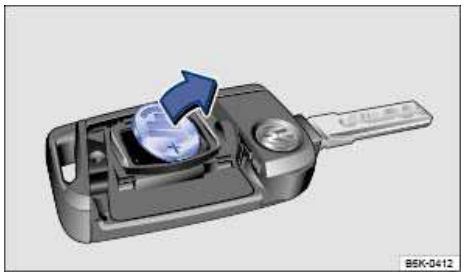

Fig. 21 Remote control vehicle key: Remove old battery.

🕮 Please first read and note the introductory information and heed the WARNINGS ⚠

Volkswagen recommends having the battery in the remote control vehicle key changed by an authorized Volkswagen dealer or an authorized Volkswagen Service Facility.

The battery is on the back of the remote control vehicle key under a cover ⇒ fig. 20.

When changing the battery, pay attention to the correct polarity and use the same type of battery ⇒ ⓘ.

Replacing the battery

- Unfold the key bit on the remote control vehicle key ⇒ *Remote control vehicle keys*.
- Remove the cover on the back of the remote control vehicle key in the direction of the arrow ⇒ fig. 20 using a suitable object such as a coin ⇒ ⓘ.
- Use a thin object to pry the battery out of the battery compartment ⇒ fig. 21.
- Position the new battery in as shown ⇒ fig. 21 and press it into the battery compartment (opposite direction of the arrow) ⇒ ⓘ.
- Position the cover as shown ⇒ fig. 20 and press it down (opposite direction of the arrow) until you hear it click into place.

ⓘ NOTICE

- **Changing the battery improperly can damage the remote control vehicle key.**

- **Using the wrong battery can damage the remote control vehicle key. Replace a dead battery with a new one that has the same voltage, size, and specifications.**
- **Make sure the plus and minus poles of the battery are correctly positioned.**

Dispose of old batteries in an environmentally responsible manner and keep them out of the reach of children.

Batteries of the type used in your remote control vehicle key may contain **Perchlorate Material**. Special handling may apply – see http://www.dtsc.ca.gov/hazardouswaste/perchlorate. Obey all legal requirements regarding handling and disposal of these batteries. Authorized Volkswagen dealers and authorized Volkswagen Service Facilities are familiar with the requirements, and we recommend that you have them perform this service for you.

Synchronizing the remote control vehicle key

Please first read and note the introductory information and heed the WARNINGS

If the button is pressed often while outside the operating range, it is possible that the vehicle cannot be locked or unlocked anymore with the remote control vehicle key. Synchronize the vehicle key as follows:

- Unfold the key bit on the remote control vehicle key ⇒ *Remote control vehicle keys*.
- Remove the cap from the outside door handle on the driver door ⇒ *Emergency closing and opening*.
- Press the button on the remote control vehicle key. Stand immediately next to vehicle while doing so.
- Manually unlock the vehicle using the key bit within 1 minute. The synchronization is complete.
- Reinstall the cap on the driver door handle.

Power locking system

Introduction

In this section you'll find information about:

Indicator light in the driver door
Description of the power locking system
Unlocking or locking the vehicle from the outside
Unlocking or locking the vehicle from the inside
Unlocking or locking the vehicle with Keyless Access
Anti-theft alarm system

The power locking system works properly only when all doors and the rear hatch are completely closed. When the driver door is open, the vehicle *cannot* be locked with the remote control vehicle key.

For vehicles equipped with Keyless Access with push-button start, the vehicle can be locked *only* if the ignition is switched off and the driver door is closed.

Leaving the vehicle unlocked for longer periods of non-use (for example, in your garage) can cause the vehicle battery to drain so that the engine can no longer be started.

More information:

- Exterior views
- Volkswagen Information System
- Vehicle key set
- Doors
- Rear hatch
- Power windows
- Power sunroof
- Trailer towing
- Emergency closing and opening

WARNING

Improper use of power locks can result in serious personal injury.

- **The power locking button locks all doors. Locking the doors from the inside can help prevent unintended door opening during a collision and can also prevent unwanted entry from the outside. Locked doors can, however, delay assistance to vehicle occupants and rescue from the outside in an accident or other emergency.**
- **Never leave children or anyone who cannot help themselves behind in the vehicle. All doors can be locked from the inside with the power lock button. This could leave people trapped in the vehicle in an emergency. Depending on the time of year, people trapped in the vehicle can be exposed to very high or very low temperatures.**
- **A closed vehicle can become very hot or very cold, depending on the season. Particularly in the summer, heat buildup in the passenger and luggage compartment of a parked vehicle can result in temperatures in the vehicle that are much higher than the outside temperatures. Temperatures can quickly reach levels that can cause unconsciousness and death, particularly to small children.**
- **Never allow passengers to remain in a locked vehicle. In an emergency any person still inside the vehicle might not be able to get out.**

Indicator light in the driver door

Please first read and note the introductory information and heed the WARNINGS

The indicator light for the power locking system is in the driver door ⇒ *Passenger compartment*.

After the vehicle is locked	Meaning
The red LED light flashes for about 2 seconds in short intervals, then slower.	The vehicle is locked.
Red LED light flashes for about 2 seconds in short intervals, then lights up continuously for about 30 seconds.	Locking system malfunction. See an authorized Volkswagen dealer or an authorized Volkswagen Service Facility.

NOTICE

Failure to heed warning lights or text WARNINGS can result in vehicle damage.

Description of the power locking system

Please first read and note the introductory information and heed the WARNINGS

The power locking system lets you unlock and lock all doors and the rear hatch:

- From the outside with the vehicle key ⇒ *Unlocking or locking the vehicle from the outside*.
- From the outside with Keyless Access (if equipped) ⇒ *Unlocking or locking the vehicle with Keyless Access*.
- From the inside with the power locking button ⇒ *Unlocking or locking the vehicle from the inside*.

When the vehicle is locked from the outside, the fuel filler flap is also locked.

Certain central locking functions can be turned on and off in the Infotainment system by pressing the CAR button followed by the and Open and close function keys ⇒ *Menu and system settings (SETUP)*, or by an authorized Volkswagen dealer or authorized Volkswagen Service Facility.

The doors and the rear hatch can be locked manually if the remote control vehicle key or the power locking system is not working ⇒ *Emergency closing and opening*.

Automatic locking (Auto lock)

The vehicle locks automatically when it reaches a speed of about 10 mph (15 km/h). When the vehicle is locked, the indicator light comes on in the power locking button ⇒fig. 23.

Automatic unlocking (Auto unlock)

All doors automatically unlock when you switch off the ignition or open a door from inside the vehicle. On vehicles with automatic transmission, the doors will also unlock when the selector lever is in Park **(P)**. Auto unlock works only if the vehicle has been automatically locked with the Auto lock feature.

The indicator light goes out in the power locking button when the doors unlock ⇒fig. 23.

Locking the vehicle after airbag inflation

If the airbags are activated during a collision, the entire vehicle is unlocked. Depending on the severity of the damage, the vehicle can be locked after a collision when the airbags have deployed as follows:

Function	Action
Locking the vehicle **with the power locking button**:	– Switch the ignition off. – Open and close a door once. – Press the power locking button .
Locking the vehicle **with the remote control vehicle key**:	– Switch the ignition off. **OR:** Remove the vehicle key from the ignition. – Open a door once. – Lock the vehicle with the remote control vehicle key.

If the vehicle key buttons ⇒*Unlocking or locking the vehicle from the outside* or the power locking buttons ⇒ *Unlocking or locking the vehicle from the inside* are pushed repeatedly in quick succession, the power locking system is switched off for a brief period to help keep it from being overloaded. The vehicle is then unlocked for about 30 seconds. Unless a door or the rear hatch is opened during this time, the vehicle is automatically locked afterwards.

Unlocking or locking the vehicle from the outside

Fig. 22 Remote control vehicle key with panic button.

Please first read and note the introductory information and heed the WARNINGS

Function	Using the buttons on the remote control vehicle key ⇒ fig. 22
Unlock the vehicle:	Press the button.
Lock the vehicle:	Press the button.
Unlock the rear hatch:	Press the button

Note: Depending on the settings for the power locking system that have been set in the Infotainment system, it may be necessary to press the button on the remote control vehicle key twice to unlock all doors and the rear hatch ⇒ *Volkswagen Information System*.

The vehicle key unlocks or locks the vehicle only when the battery in the remote control vehicle key has enough power, and the remote control vehicle key is within a few yards/meters of the vehicle.

- All turn signals flash *once* and the horn beeps once to confirm that the vehicle has been locked. On appropriately equipped vehicles, the horn beep can be disabled in the Infotainment system by pressing the CAR button followed by the and Open and close function keys ⇒ *Menu and system settings (SETUP)*.
- All turn signals flash *twice* to confirm that the vehicle has been unlocked.

If the turn signals *do not* flash to confirm locking, one or more doors or the rear hatch is not locked.

If the driver door is open, the vehicle cannot be locked with the remote control vehicle key.

If the vehicle was unlocked with the remote control vehicle key and the door or the rear hatch has not been opened within a few seconds, the vehicle is automatically locked again. This feature helps prevent you from leaving the vehicle unlocked unintentionally.

Unlocking or locking the vehicle from the inside

Fig. 23 In the driver and passenger doors: Power locking button.

Please first read and note the introductory information and heed the WARNINGS ⚠

Press button ⇒ fig. 23:

	Unlock the vehicle.
	Lock the vehicle.

The power locking button works whether the ignition is switched on or off but only when *all* doors are closed.

If the vehicle is locked with the vehicle key, the power locking button is deactivated.

If the vehicle is locked with the power locking button:

- The yellow indicator light in the power locking button comes on to indicate that all doors are locked ⇒ fig. 23.
- If the vehicle is equipped with an anti-theft alarm, the system is **not** turned on.
- Opening doors or the rear hatch from the *outside* is not possible, at a traffic light, for example.
- Doors can be unlocked and opened separately from inside the vehicle by pulling the door handle to open the door. The indicator light goes out. The unopened doors and rear hatch remain locked and cannot be opened from the outside.
- An open driver door will not be locked. This helps keep the driver from being locked out of the vehicle.

The vehicle is unlocked if you push the button while the vehicle is standing still. It also unlocks when you switch off the ignition or open a door from inside the vehicle (Auto unlock). On vehicles with automatic transmission, the doors will also unlock when the selector lever is in Park **(P)**. Auto unlock works only if the vehicle has been automatically locked with the Auto lock feature.

Unlocking or locking the vehicle with Keyless Access

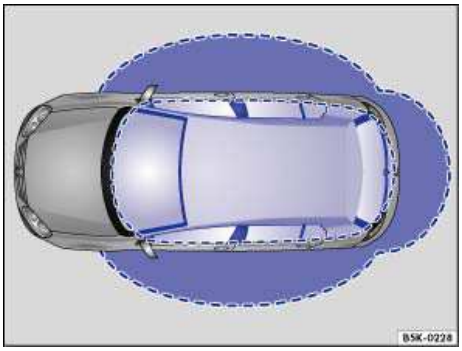

Fig. 24 Ranges of the Keyless Access system. Outside the vehicle: Unlocking range. Inside the vehicle: Starting range.

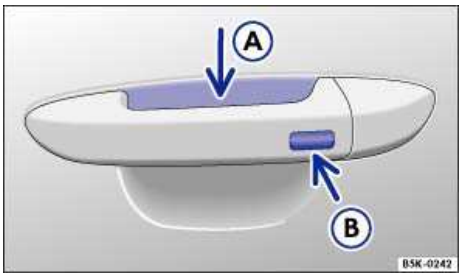

Fig. 25 Keyless Access system: Sensor for unlocking A on the inside of the front door handles. Sensor for locking B on the outside of the front door handles.

Please first read and note the introductory information and heed the WARNINGS

Your vehicle may be equipped with Keyless Access with push-button start, a keyless starting and locking system that unlocks and locks the vehicle without active use of a remote control vehicle key.

All you have to do is touch a sensor surface on one of the front outside door handles ⇒ fig. 25 or push the Volkswagen emblem on the rear hatch ⇒ *Opening the rear hatch* when a valid remote control vehicle key is within range ⇒.

General information

When a valid vehicle key comes within range ⇒ fig. 24, the Keyless Access system recognizes a valid vehicle entry request as soon as a door handle sensor is touched on the driver or front passenger door or the Volkswagen emblem on the rear hatch is pressed. The following functions are then enabled without active use of the remote control vehicle key:

- Keyless Entry: Unlocking the vehicle with the sensor surfaces on the outside door handles of the driver or front passenger door ⇒ fig. 25 (A) or by using the Volkswagen emblem on the rear hatch.
- Keyless Go: Start the engine and drive. For this, you just have to press the starter button and a valid remote control vehicle key must be inside the vehicle ⇒ *Starting and stopping the engine*.
- Keyless Exit: Locking the vehicle via the door handle sensor on the driver or front passenger door (B).

The power locking system works like the *standard* unlocking and locking system. Only the way that the systems are operated is different.

All turn signals flash *twice* to confirm that the vehicle has been unlocked and *once* to confirm that it has been locked.

The vehicle will lock again in a few seconds if you do not open one of the doors or the rear hatch.

Unlocking and opening doors (Keyless Entry)

- Grasp the door handle of the driver or front passenger door so that you touch the unlocking sensor surface (A).
- Open the door.

Closing and locking doors (Keyless Exit)

- Switch the ignition off.
- Close the driver door.
- Touch the sensor surface in the door handle on the driver or front passenger door (B). The vehicle is locked. The door being locked must be closed.

Unlocking and locking the rear hatch

If the vehicle is locked and a valid remote control vehicle key is within range ⇒ fig. 24 of the rear hatch, it unlocks automatically when opened.

Open and close the rear hatch as you would a *standard* rear hatch ⇒ *Rear hatch*.

The rear hatch locks automatically when it is closed **except** in the following situations:

- The vehicle is completely unlocked.
- The most recently used vehicle key is inside the vehicle. All turn signals flash *four times*.

Locking with a second vehicle key

If the vehicle is locked from the outside with a second valid vehicle key, any key located inside the vehicle cannot start the engine ⇒ *Starting and stopping the engine*. A key that was inside the vehicle when it was locked from the outside can be reactivated by pressing the button on the deactivated key ⇒ fig. 22.

Automatic deactivation of sensors

If the vehicle has not been unlocked or locked for a long period of time, the door handle sensors deactivate automatically.

If a sensor on the door handle of a locked vehicle is activated too often, for instance by a bush or hedge that rubs against the vehicle, the sensors in the door handle on that side of the vehicle are switched off for a short time.

The door handle sensors become active again if one of the following events occurs:

- A short time has passed.
- **OR:** The vehicle is unlocked using the button in the remote control vehicle key.
- **OR:** The rear hatch is opened.
- **OR:** The vehicle is mechanically unlocked with the vehicle key.

Convenience features

Your vehicle may be equipped with the convenience closing feature.

To use the convenience closing feature to close all power windows and the sunroof, hold your finger on the lock sensor surface on the outside of the door handle ⇒ fig. 25 (B) for a few seconds until the windows and sunroof close.

Remove your finger from the lock sensor surface to stop the function.

Pinch protection is active during convenience closing of the windows and the power sunroof.

On appropriately equipped vehicles, you can turn the convenience features on and off or select which doors unlock when the door handle unlocking surface is grasped in the Infotainment system by pressing the CAR button followed by the and Open and close function keys ⇒ *Menu and system settings (SETUP)*.

NOTICE

The door handle sensor surfaces can be activated by a strong stream of water or steam if a valid vehicle key is within range of the vehicle.

- **All windows may open if you turn the spray of water or steam away from and then back onto the door handle sensor surface in quick succession. If at least one power window is opened and the sensor is continuously activated, convenience closing is started.**

The door may not open if the outside and inside door handles are used at the same time.

If the vehicle battery or the battery in the remote control vehicle key is weak or dead, it might not be possible to unlock and lock the vehicle using Keyless Access. The vehicle can still be manually locked or unlocked with the key bit ⇒ *Manually unlocking and locking the driver door*.

To help ensure that the vehicle has locked successfully, the unlocking function is deactivated for approximately 2 seconds.

If the message **Keyless faulty** appears in the instrument cluster display, there may be a Keyless Access system malfunction. See an authorized Volkswagen dealer or an authorized Volkswagen Service Facility for assistance.

A driver message appears in the instrument cluster display if there is no remote control vehicle key inside the vehicle or if the system does not recognize the remote control vehicle key. The key may not be recognized, for example, if it is covered by something that interferes with the signal (such as a briefcase), or if the remote control vehicle key battery is weak. Electronic devices such as mobile phones can also interfere with the signal.

Dirt on the door handles that contains a lot of salt (especially in winter) can affect the way the door handle sensors work. Cleaning the door handles can help with this problem ⇒ *Exterior care and cleaning*.

If the automatic transmission is not in Park **(P)** position, the electronic steering column lock will not lock and the vehicle will not lock via sensors in the front door handles or the remote control vehicle key.

Anti-theft alarm system

Please first read and note the introductory information and heed the WARNINGS

Your vehicle may be equipped with an anti-theft alarm system or pre-equipped for anti-theft alarm system installation. If the vehicle is pre-equipped for installation of the anti-theft alarm system, the

alarm system can be retrofitted by an authorized Volkswagen dealer or an authorized Volkswagen Service Facility.

The anti-theft alarm system makes it more difficult for someone to break into or steal the vehicle.

The anti-theft alarm system is automatically activated when the vehicle is locked by pressing the lock button on the remote control vehicle key.

When is the alarm triggered?

The anti-theft alarm system sounds and the turn signals flash for up to 5 minutes if the following occurs with respect to the locked vehicle:

- *In vehicles with an open lock cylinder:* A door unlocked mechanically with the vehicle key bit is opened and the ignition is not switched on within about 15 seconds.
- *In vehicles with a covered lock cylinder:* A door unlocked mechanically with the vehicle key bit is opened.
- Forcibly opening a door.
- Forcibly opening the engine hood.
- Forcibly opening the rear hatch.
- Switching on the ignition with an invalid key.
- Disconnecting the vehicle battery.

Deactivating the alarm

Unlock the vehicle with the unlock button on the remote control vehicle key or switch on the ignition with a valid remote control vehicle key.

For vehicles with Keyless Access, the alarm can be deactivated by grasping one of the front door handles when a valid vehicle key is in range or by holding the remote control vehicle key to the right of the steering column trim and pressing the starter button ⇒ *Starter button*.

After the alarm has stopped and the vehicle is opened again in the same or a different area that is protected by the alarm, the alarm is triggered again. For example, the alarm will sound again if the rear hatch is opened after one of the doors has been opened.

The anti-theft alarm system is **not** activated when the vehicle is locked with the power lock switch on the inside of the driver or front passenger doors.

If the driver door is mechanically unlocked using the vehicle key bit, only the driver door is unlocked, not the entire vehicle. Switching on the ignition deactivates the anti-theft alarm system and activates the central locking button. To unlock the doors, use the central locking button or remote control vehicle key.

If the vehicle battery is dead or weak, the anti-theft alarm system will not work properly.

Doors

Introduction

In this section you'll find information about:

Display
Child safety lock

More information:

- Instrument cluster
- Exterior views
- Vehicle key set
- Power locking system
- Power windows
- Emergency closing and opening

WARNING

A door that is not closed properly may open suddenly when the vehicle is moving and cause severe injuries.

- **Stop immediately and close the door.**
- **Make sure that the door is safely and completely latched when closed. The closed door must be flush with the surrounding auto body parts.**
- **Open or close doors only if no one is in the way.**

WARNING

A door kept open with the door stop may close in strong winds or on inclines and cause injuries.

- **Always hold doors by the door handle while opening and closing.**

Display

Please first read and note the introductory information and heed the WARNINGS

Lights up	Possible cause	Proper response
Icon appears in the display	At least one vehicle door is open or improperly closed.	**Stop!** Open and close the door again.

When the ignition is switched on, several warning and indicator lights come on briefly for a function check. They go out after a few seconds.

If a door is not closed properly, the vehicle icon appears in the instrument cluster display showing an open door ⇒fig. 11.

Depending on your vehicle's equipment and options, the icon may still be displayed even after the ignition is switched off as long as the key has not been taken out of the ignition. The icon in the instrument cluster display goes out about 15 seconds after the vehicle has been locked.

Child safety lock

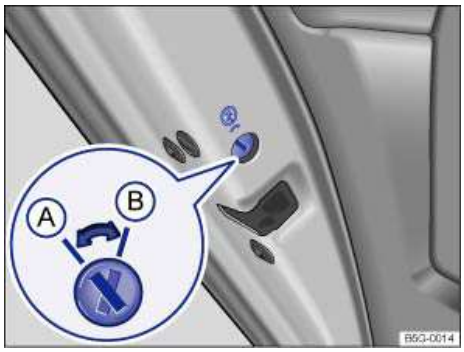

Fig. 26 In the left rear door: Child safety lock A deactivated, B activated.

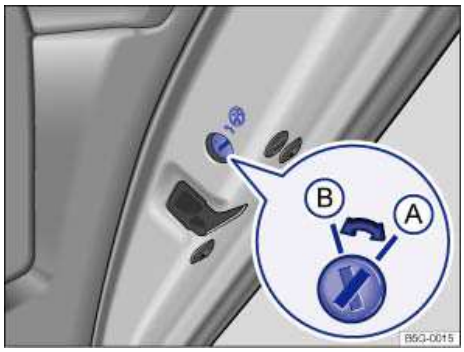

Fig. 27 In the right rear door: Child safety lock A deactivated, B activated.

🕮 Please first read and note the introductory information and heed the WARNINGS ⚠

The child safety lock keeps the rear doors from being opened from the inside, so that children cannot open them accidentally. When the child safety lock is engaged, the rear doors can only be opened from the outside.

Engaging or disengaging child safety lock

- Unlock the vehicle and open the respective rear door.
- Unfold the key bit from the remote control vehicle key.

- Using the key bit, move the slot into the desired position.

Slot position ⇒fig. 26 or ⇒fig. 27:

(A) Child safety lock disengaged.

(B) Child safety lock engaged.

WARNING

When the child safety lock is engaged, that rear door cannot be opened from the inside.

- **Never leave children, disabled persons, or anyone who cannot help themselves, in the vehicle when locking the doors. This could result in people being locked in the vehicle. This could result in people being trapped in the vehicle in an emergency. Depending on the time of year, people trapped in the vehicle can be exposed to very high or very low temperatures.**
- **A closed vehicle can become very hot or very cold, depending on the season. Particularly in the summer, heat buildup in the passenger and luggage compartment of a parked vehicle can result in temperatures in the vehicle that are much higher than the outside temperatures. Temperatures can quickly reach levels that can cause unconsciousness and death, particularly to small children.**

Rear hatch

Introduction

In this section you'll find information about:

Display
Opening the rear hatch
Closing the rear hatch

More information:

- Exterior views
- Instrument cluster
- Power locking system
- Transporting
- Emergency closing and opening

WARNING

Accidents and severe personal injuries can result if you unlock, open, or close the rear hatch when someone is in the way.

- **Only open or close the rear hatch if no one is in the way.**
- **Never close the rear hatch by pushing on the rear window with your hand. The rear window could break and cause injuries.**
- **After closing the rear hatch, always make sure that it is properly closed and locked so that it cannot open suddenly when the vehicle is moving. The closed rear hatch must be flush with the surrounding auto body parts.**
- **Always keep the rear hatch closed while driving to help keep poisonous exhaust gas from being drawn into the vehicle.**
- **Never open the rear hatch when a luggage rack is installed and loaded. If, for example, there are bicycles on a carrier on the rear hatch, it is possible that the rear hatch will be difficult to open. An open rear hatch may fall on its own because of the additional weight. If necessary, prop open the rear hatch. Remove the weight from the luggage rack first.**
- **Close and lock the rear hatch and all doors when the vehicle is not in use. First, make sure that no one is left inside the vehicle.**
- **Never leave your vehicle unattended or let children play around your vehicle, especially when the rear hatch is open. A child could crawl into the vehicle and pull the rear hatch shut, becoming trapped and unable to get out. A closed vehicle can become very hot or very cold, depending on the season. Particularly in the summer, heat buildup in the passenger and luggage compartment of a parked vehicle can result in temperatures in the vehicle that are much higher than the outside temperatures. Temperatures can quickly reach levels that can cause unconsciousness and death, particularly to small children.**
- **Never leave children or anyone who cannot help themselves behind in the vehicle. They may lock the vehicle with the vehicle key or the power locking button and lock themselves in.**

NOTICE

Before opening or closing the rear hatch, make sure there is enough room to do so, for example, when the vehicle has a trailer or is in a garage.

NOTICE

Never use the gas strut to hold or clamp a load in place. This can damage the rear hatch and make it impossible to close.

Display

Please first read and note the introductory information and heed the WARNINGS

Lights up	Possible cause	Proper response
Icon appears in the display	Rear hatch open or improperly closed.	**Stop!** Open the rear hatch and then close it again.

When the ignition is switched on, several warning and indicator lights come on briefly for a function check. They go out after a few seconds.

If the rear hatch is not closed properly, the vehicle icon appears in the instrument cluster display showing an open rear hatch ⇒fig. 11.

Depending on your vehicle's equipment and options, the icon may still be displayed even after the ignition is switched off as long as the key has not been taken out of the ignition. The icon in the instrument cluster display goes out about 15 seconds after the vehicle has been locked.

WARNING

If the rear hatch is not closed properly, it may open suddenly when the vehicle is moving and cause severe injuries.

- **Stop immediately and close the rear hatch.**
- **Always make sure the rear hatch is securely latched after you close it.**

Opening the rear hatch

Fig. 28 In the remote control vehicle key: Button to unlock the rear hatch.

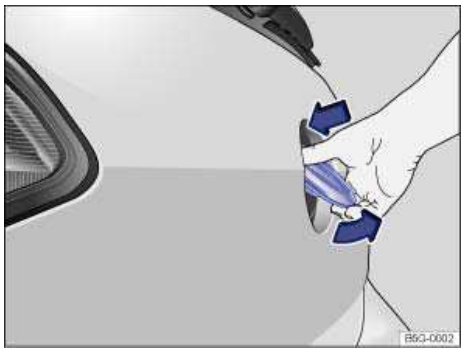

Fig. 29 Opening rear hatch from the outside.

Please first read and note the introductory information and heed the WARNINGS ⚠

Always remove any item(s) being transported on the rear hatch before opening it ⇒⚠.

Unlocking with the vehicle key

- Press the button on the remote control vehicle key ⇒ fig. 28 to unlock the rear hatch. Then open the rear hatch using the Volkswagen emblem.

Opening with the Volkswagen emblem

- Unlock the vehicle or rear hatch, or open a door.
- Using your thumb, press the top of the Volkswagen emblem ⇒ fig. 29 and move the top of the emblem down. Grasp the bottom part of the emblem and pull to lift the rear hatch.

⚠ WARNING

Improper or unsupervised unlocking or opening of the rear hatch can cause severe injuries. Never open the rear hatch when someone is in the way.

- **If a bicycle or luggage rack is installed on the rear hatch, it may be hard to see that the rear hatch is unlatched. An unlatched rear hatch may open suddenly when the vehicle is moving.**

At temperatures below +32 °F (0 °C), the rear hatch may be difficult to open after you unlock it.

Closing the rear hatch

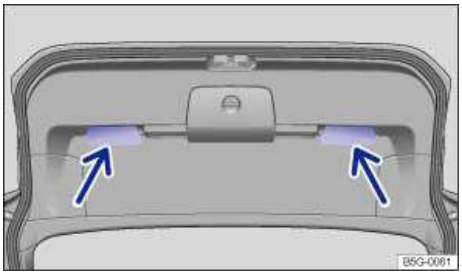

Fig. 30 Opened rear hatch: Recessed grips for closing.

Please first read and note the introductory information and heed the WARNINGS

Closing the rear hatch

- Grasp one of the recessed grips in the rear hatch trim ⇒ fig. 30 (arrows).
- Pull the rear hatch down and close it securely so that the latch engages.
- Check the rear hatch to make sure it is securely latched.

Locking the rear hatch

If you unlock the vehicle with the vehicle key, but do not open a door or the rear hatch within several seconds, the vehicle is automatically locked again. This feature helps prevent you from leaving the vehicle unlocked unintentionally.

It is only possible to lock the rear hatch when it is securely closed and latched.

- The power locking system also locks the rear hatch.
- If the rear hatch of a locked vehicle is unlocked with the button ⇒ fig. 28 on the remote control vehicle key, it will lock within a few seconds after it is closed. The anti-theft alarm system, if equipped, is activated after the vehicle is locked ⇒ *Power locking system*.
- A closed but unlocked rear hatch automatically locks at speeds above about 5 mph (10 km/h).

WARNING

Improper or unsupervised closing of the rear hatch can cause severe injuries. Never close the rear hatch when someone is in the way.

- **Never leave your vehicle unattended or let children play around your vehicle, especially with the rear hatch left open. A child could crawl into the vehicle and pull the rear hatch shut, becoming trapped and unable to get out. A closed vehicle can become very hot or very cold depending on the season. Temperatures can quickly reach levels that can cause unconsciousness or death, particularly to small children.**

Make sure that the remote control vehicle key is not in the luggage compartment before closing the rear hatch.

Power windows

Introduction

In this section you'll find information about:

Opening or closing power windows

Power windows – features

Power window pinch protection

More information:

- Volkswagen Information System
- Infotainment system
- Power locking system

WARNING

Improper use of power windows can result in serious personal injury.

- **Never let anyone get in the way of a power window when closing it.**
- **When locking the vehicle from the outside, make sure that no one, especially children, remains in the vehicle. The windows will not open in case of an emergency.**
- **Always take the key with you when you leave the vehicle. You can still use the power windows for several minutes after the ignition is switched off as long as the driver or front passenger door has not been opened.**
- **Always use the safety switch when children are in the back seat to disable the rear power windows and keep them from being opened and closed.**

NOTICE

If you leave the windows open, rain or other precipitation may enter the vehicle from outside and can damage the vehicle interior.

Opening or closing power windows

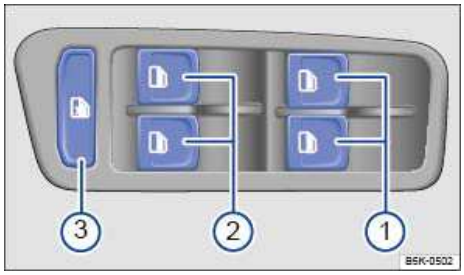

Fig. 31 In the driver door: Switches for the front and rear power windows.

Please first read and note the introductory information and heed the WARNINGS

Switches in the driver door

Key to fig. 31:

(1) For the windows in the front doors.

(2) For the windows in the rear doors.

(3) Safety switch.

Opening or closing windows

Function	Action
Opening:	Press the switch.
Closing:	Pull the switch.
Stopping automatic movement:	Press/pull the respective switch again.
	The safety switch (3) deactivates the power windows in the rear doors. The yellow indicator light in the switch lights up.

The power windows function only when the ignition is switched on.

You can still use the power windows for several minutes after the ignition is switched off as long as the driver or front passenger door has not been opened. When the vehicle key has been removed from the ignition and the driver door has been opened, the power windows cannot be opened or closed.

A separate switch for controlling the passenger side window is located in the front passenger door.

Power windows – features

Please first read and note the introductory information and heed the WARNINGS

One-touch opening and closing

The one-touch feature automatically opens/closes a power window all the way. The window switch does not have to be held down/up.

For one-touch opening: Press the switch for the window down briefly as far as it goes.

For one-touch closing: Pull the switch for the window up briefly as far as it goes.

Stopping automatic movement: Pull/press the switch again.

Reactivating the one-touch feature

If the vehicle battery is disconnected or dead and the windows are not completely closed, the one-touch feature will not work and must be reactivated:

- Switch on the ignition.
- Close all windows and doors.
- Pull the switch for the respective window up and hold it for at least 2 seconds in this position.
- Release the switch, pull up and hold again. The one-touch feature is now reactivated.

The one-touch feature can be reactivated for one or more windows at the same time.

Convenience opening and closing

The convenience opening and closing feature lets you open and close the windows and the power sunroof when the ignition is switched off:

- *From inside the vehicle:* Push down and hold the switch for the driver window until all windows and the sunroof open.
- *Vehicles with Keyless Access:* Hold your finger on the lock sensor surface on the outside of the door handle for a few seconds until the windows and power sunroof close ⇒ *Unlocking or locking the vehicle with Keyless Access*.

On appropriately equipped vehicles, a variety of settings related to window operation can be made and adjusted in the Infotainment system by pressing the CAR button followed by the and Open and close function keys ⇒ *Menu and system settings (SETUP)*.

WARNING

Improper use of power windows can result in serious personal injury.

- **Never let anyone get in the way of a power window when closing it.**
- **When locking the vehicle from the outside, make sure that no one, especially children, remains in the vehicle. The windows will not open in case of an emergency.**
- **Always take the key with you when you leave the vehicle. You can still use the power windows for several minutes after the ignition is switched off as long as the driver or front passenger door has not been opened.**
- **Always use the safety switch when children are in the back seat to disable the rear power windows and keep them from being opened and closed.**

If the power windows malfunction, the one-touch feature, as well as pinch protection may not work properly. See an authorized Volkswagen dealer or authorized Volkswagen Service Facility right away.

Convenience opening and closing only works when the one-touch feature is active.

Power window pinch protection

Please first read and note the introductory information and heed the WARNINGS

Pinch protection can help reduce the risk of pinching injuries when closing a power window ⇒. If one-touch window closing meets resistance or there is something in the way, the window will stop and go down again.

- Check why the window did not close.
- Try one-touch window closing again.
- If the window meets resistance a second time, so that it stops and goes back down, one-touch closing is deactivated for about 10 seconds.

- If you pull the power window button up all the way and hold it during this 10 second interval, the window will close **without pinch protection** ⇒ ⚠.

Closing the window without pinch protection

- Try to close the window again within 10 seconds by holding the switch. **Pinch protection is turned off for a short distance in the window track!**
- If closing takes longer than about 10 seconds, pinch protection is turned on again. The window stops again if there is resistance.
- If the window still will not close, please see an authorized Volkswagen dealer or an authorized Volkswagen Service Facility.

⚠ WARNING

Without pinch protection, power windows will close with enough force to cause serious personal injury.

- **Always be careful when closing power windows.**
- **Always make sure that no one is in the way when overriding pinch protection to close power windows!**
- **Pinch protection cannot prevent fingers or other parts of the body from being pressed against the window frame; injuries may result.**

ⓘ Pinch protection is also active during convenience closing of the windows and the power sunroof ⇒ *Power windows – features*.

Power sunroof

Introduction

In this section you'll find information about:

Opening or closing the power sunroof
Opening or closing the sunshade
Power sunroof – convenience opening and closing feature
Pinch protection for the power sunroof and sunshade

Depending on equipment, your vehicle may be equipped with a Panoramic sliding and tilting sunroof.

More information:

- Infotainment System
- Power locking system
- Emergency closing and opening

WARNING

Improper use of the power sunroof can result in serious personal injury.

- **Always make sure that no one is in the way of the power sunroof when it is closing.**
- **Always take the key with you when you leave the vehicle.**
- **Never leave children or disabled persons in the vehicle – particularly if they have access to the vehicle key. Unsupervised use of the remote control vehicle key makes it possible to lock the vehicle, start the engine, turn on the ignition and operate the sunroof.**
- **You can still open or close the power sunroof for several minutes after you switch off the ignition, as long as the driver or front passenger door has not been opened.**

NOTICE

- **To help prevent damage, remove ice and snow from the sunroof before opening or tilting it in winter weather.**
- **Always close the sunroof before leaving the vehicle or if it begins raining. If the sunroof is open or tilted, rain could enter the vehicle interior and cause extensive damage to the electrical system. This could result in further vehicle damage.**

Remove leaves and other objects from the sunroof guiderails regularly either by hand or using a vacuum cleaner.

If the power sunroof malfunctions, pinch protection may not function properly. See an authorized Volkswagen dealer or an authorized Volkswagen Service Facility.

Opening or closing the power sunroof

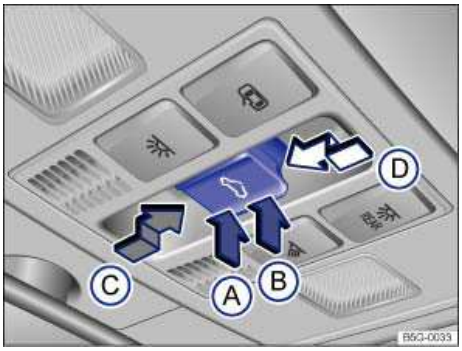

Fig. 32 In the headliner: Power sunroof switch.

Please first read and note the introductory information and heed the WARNINGS

You must switch on the ignition to operate the power sunroof. After switching off the ignition, you can still open or close the power sunroof for several minutes as long as the driver or front passenger door has not been opened.

The switch ⇒fig. 32 has 2 detents for each switch position ((A), (B), (C), and (D)), which are described in the following table.

Press the switch to the first detent to completely or partially tilt, open, or close the sunroof. Press the switch briefly to the second detent to activate the one-touch feature (automatic operation). Press the switch again to stop the one-touch feature.

The power sunshade automatically opens with the sunroof if it is closed when the power sunroof opens, or if the sunroof opens farther than the current sunshade position ⇒ *Opening or closing the sunshade*. The sunshade does not close automatically with the sunroof, and it can only be fully closed when the power sunroof is closed.

Tilting, opening, and closing the power sunroof

Function	Action ⇒fig. 32
Tilt the power sunroof:	Press the rear area of the switch (B) to the first detent. Briefly press the switch to the second detent to activate the one-touch feature.
Close the tilted sunroof:	Press the front area of the switch (A) to the first detent. Briefly press the switch to the second detent to activate the one-touch feature.

Function	Action ⇒ fig. 32
Stop the one-touch feature during tilting/closing:	Press the button again at position (A) or (B).
Open the power sunroof:	Press the switch rearward (C) to the first detent. Briefly press the switch to the second detent to open the roof to the comfort position with the one-touch feature.
Close the power sunroof:	Press the switch forward (D) to the first detent. Briefly press the switch to the second detent to activate the one-touch feature.
Stop the one-touch feature during opening/closing:	Press the switch again at (C) or (D).

Emergency closing of the power sunroof

If your power sunroof will not close properly, do not try to close it yourself, doing so can cause serious and expensive damage that will not be covered by any Volkswagen Limited Warranty. Special knowledge and tools are required to close the power sunroof if it will not close on its own. To help prevent damage to the sunroof, have an authorized Volkswagen dealer or an authorized Volkswagen Service Facility help you close and repair the power sunroof.

The comfort position provides sufficient ventilation without loud wind noise.

Opening or closing the sunshade

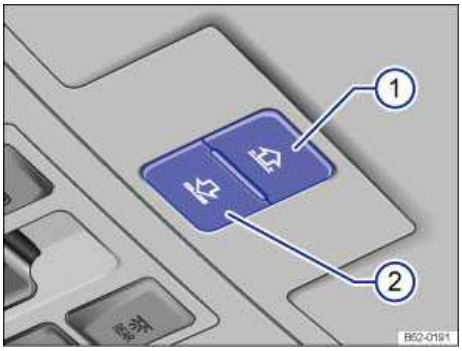

Fig. 33 In the headliner: Buttons for the power sunshade.

Please first read and note the introductory information and heed the WARNINGS ⚠

The power sunshade functions when the ignition is switched on.

When the power sunroof is fully tilted, the sunshade automatically moves to the ventilation position. The sunshade also remains in the ventilation position when the power sunroof is closed.

Buttons ⇒fig. 33 (1) and (2) have 2 detents.

Press the button to the first detent to completely or partially open or close the sunshade. Press the button briefly to the second detent to activate the one-touch feature (automatic opening or closing). Press the button again to stop the one-touch feature.

Function	**Action ⇒fig. 33**
Open the sunshade:	Push the button (1) to the first detent. One-touch feature: Push the button (1) briefly to the second detent to open completely.
Close the sunshade:	Push the button (2) to the first detent. One-touch feature: Push the button (2) briefly to the second detent to close completely.
Stop the one-touch feature for the opening or closing procedure:	Press button (1) or (2) again.

You can still use the sunshade for several minutes after the ignition is switched off as long as the driver or passenger door has not been opened.

When the power sunroof is open, the power sunshade can only be closed up to the front edge of the glass roof.

Power sunroof – convenience opening and closing feature

Please first read and note the introductory information and heed the WARNINGS

Convenience opening and closing

The convenience opening and closing feature lets you open and close the windows and the power sunroof when the ignition is switched off:

- *From inside the vehicle:* Push down and hold the switch for the driver window until all windows and the sunroof open.
- *Vehicles with Keyless Access:* Hold your finger on the lock sensor surface on the outside of the door handle for a few seconds until the windows and power sunroof close ⇒ *Unlocking or locking the vehicle with Keyless Access*.

On appropriately equipped vehicles, a variety of settings related to window operation can be made and adjusted in the Infotainment system by pressing the CAR button followed by the and Open and close function keys ⇒ *Menu and system settings (SETUP)*.

Pinch protection for the power sunroof and sunshade

Please first read and note the introductory information and heed the WARNINGS

Pinch protection can help reduce the risk of pinching injuries when closing the power sunroof or sunshade ⇒. If the power sunroof closing meets resistance or there is something in the way, the power sunroof or sunshade opens again immediately.

- Check why the power sunroof or sunshade did not close.
- Try to close the power sunroof or sunshade again.
- If the power sunroof or sunshade still cannot close, the power sunroof or sunshade will stop where the resistance is located. The power sunroof or sunshade will close the next time without pinch protection.

Closing the power sunroof or sunshade without pinch protection

- *Power sunroof:* Press the button ⇒ fig. 32 within about 5 seconds after the sunroof or has stopped and hold it in the direction of the arrow (D) at the second detent until the power sunroof closes completely.
- *Power sunshade:* Within about 5 seconds after the sunshade has stopped, press and hold button ⇒ fig. 33 (2) until the power sunshade closes completely.
- **The power sunroof or sunshade will now close without pinch protection!**
- If the power sunroof or sunshade still will not close, please see an authorized Volkswagen dealer or an authorized Volkswagen Service Facility.

WARNING

Without pinch protection, the power sunroof or sunshade will close with enough force to cause serious personal injury.

- **Always be careful when closing the power sunroof or sunshade.**
- **Always make sure that no one is in the way when overriding the pinch protection to close the power sunroof or sunshade!**
- **Pinch protection cannot prevent fingers or other parts of the body from being pressed against the edge of the roof; injuries may result.**

Pinch protection is also active during convenience closing of the windows and the power sunroof ⇒ *Power sunroof – convenience opening and closing feature*.

If the power sunroof malfunctions, pinch protection may not function properly. See an authorized Volkswagen dealer or an authorized Volkswagen Service Facility for assistance.

Adjusting the seating position

Introduction

In this section you'll find information about:

Examples of improper seating positions
Proper seating position
Manual controls on the driver and front passenger seats
Electrical controls on the driver and front passenger seats
Adjusting the front and rear head restraints
Removing and reinstalling the front head restraints
Removing and reinstalling the rear head restraints
Adjusting the steering wheel position
Center armrest

Number of seats

The vehicle has a total of **5** seating positions: 2 in front and 3 in the rear. Each seating position has a safety belt.

More information:

- Infotainment system
- Seat functions
- Safety belts
- Airbag system
- Child safety and child restraints

WARNING

Improper seating positions increase the risk of severe or fatal injuries in a crash or other accidents, especially when the airbag deploys.

- **All occupants must sit properly and be properly restrained at all times.**
- **Never let more people ride in the vehicle than there are seating positions with safety belts available.**
- **Always secure children in the vehicle with an approved and suitable restraint system appropriate for their age, weight, and height ⇒*Child safety and child restraints*, ⇒ *Airbag system*.**
- **Always keep your feet on the floor in front of the seat. Never rest them on the seat, instrument panel, out of the window, etc. The airbag system and safety belt will not be able to protect you properly and can even increase the risk of injury in a crash.**

WARNING

Always adjust seat, safety belts, and head restraints properly before driving and make sure that all passengers are properly restrained.

- **Push the passenger seat as far back as possible. Always be sure that there are at least 10 inches (25 cm) between the front passenger's breastbone and the instrument panel.**
- **Always adjust the driver's seat and the steering wheel so that there are at least 10 inches (25 cm) between your breastbone and the steering wheel.**
- **Adjust the driver's seat so that you can easily push the pedals all the way to the floor while keeping your knee(s) slightly bent.**
- **If these requirements cannot be met for physical reasons, contact an authorized Volkswagen dealer or an authorized Volkswagen Service Facility to see whether adaptive equipment is available.**
- **Always hold the steering wheel on the outside of the steering wheel rim with your hands at the 9 o'clock and 3 o'clock positions to help reduce the risk of personal injury if the driver's airbag inflates.**
- **Never hold the steering wheel at the 12 o'clock position or with your hands at other places inside the steering wheel rim or on the steering wheel hub. Holding the steering wheel the wrong way can cause serious injuries to the hands, arms, and head if the driver's airbag inflates.**
- **Pointing the steering wheel toward your face decreases the ability of the driver's airbag to help protect you in a collision.**
- **Never drive with backrests reclined or tilted back farther than necessary to drive comfortably. The farther back the backrests are tilted, the greater the risk of injury caused by incorrect positioning of the safety belts and improper seating position.**
- **Never drive with the front seat passenger backrest tilted forward. If the front airbag deploys, the front backrest can be forced backward and injure passengers on the rear seat.**
- **Sit as far back as possible from the steering wheel and the instrument panel.**
- **Always sit upright with your back against the backrest with the front seats properly adjusted. Never lean against or place any part of your body too close to the area where the airbags are located.**
- **Rear seat passengers who are not properly seated and restrained are more likely to be seriously injured in a crash.**

WARNING

Improper adjustment of the seats can cause accidents and severe injuries.

- **Never adjust the seats while the vehicle is moving. Your seat may move unexpectedly and you could lose control of the vehicle. In addition, you will not be in the correct seating position while adjusting the seats.**
- **Adjust the front seat height, angle and longitudinal direction only if the seat adjustment area is clear.**
- **The adjustment of the front seats must not be restricted by things in the footwell in front or behind the seats.**

⚠ WARNING

Some kinds of cigarette lighters can be lit unintentionally, or crushed causing a fire that can result in serious burns and vehicle damage.

- **Always make sure that there are no lighters in the seat tracks or near other moving parts before adjusting the seats.**
- **Before closing a storage compartment, always make sure that no cigarette lighter can be activated, crushed, or otherwise damaged.**
- **Never leave a cigarette lighter in a storage compartment, on the instrument panel, or in other places in the vehicle. Heat buildup in the passenger and luggage compartment of a parked vehicle can result in temperatures in the vehicle that are much higher than the outside temperatures, particularly in summer. High temperatures could cause the cigarette lighter to catch fire.**

Examples of improper seating positions

🕮 Please first read and note the introductory information and heed the WARNINGS ⚠

Not wearing or improperly fastening safety belts increases the risk of severe or fatal injuries. Safety belts can work only when they are properly positioned on the body. An improper seating position significantly impairs the protection provided by safety belts. This can cause severe or even fatal injuries. Improper seating positions also increase the risk of serious injury or death when an airbag deploys and strikes an occupant who is not in the proper seating position. The driver is responsible for all passengers and especially children riding in the vehicle.

The following are only some examples of seating positions that will increase the risk of serious injury or death.

Therefore, whenever the vehicle is moving:

- Never stand up in the vehicle.
- Never stand on the seats.
- Never kneel on the seats.
- Never ride with the seat backrest reclined.
- Never lean up against the instrument panel.
- Never lie down on the rear seat.
- Never sit on the edge of the seat.
- Never sit sideways.
- Never lean out the window.
- Never put your feet out the window.
- Never put feet on the instrument panel.
- Never rest your feet on the seat cushion or back of the seat.
- Never ride in the footwell.
- Never sit or stand on an armrest.
- Never ride without your safety belt properly fastened.
- Never ride in the luggage compartment.

WARNING

Contact with parts of the vehicle interior can cause serious personal injury in a crash.

- **Always make sure that all vehicle occupants stay in a proper seating position and are properly restrained whenever the vehicle is moving.**
- **Improper seating positions increase the risk of serious and fatal injury, especially when an airbag deploys and strikes a passenger in an improper seating position.**

Proper seating position

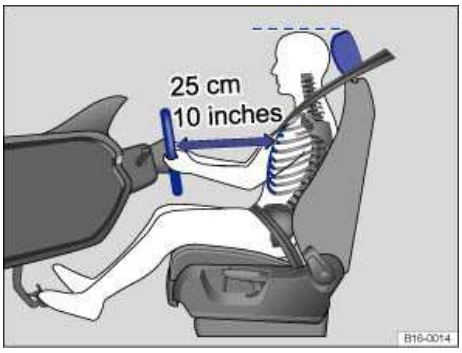

Fig. 34 The driver should never sit closer than 10 inches (25 cm) of the steering wheel.

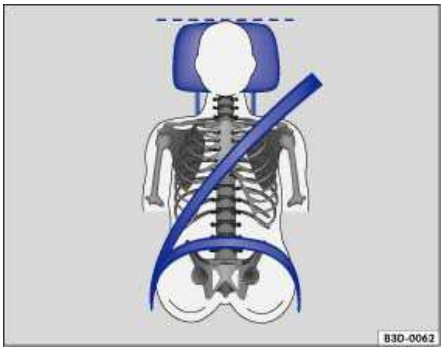

Fig. 35 Proper safety belt positioning and head restraint adjustment.

Please first read and note the introductory information and heed the WARNINGS

The following describes the proper seating positions for the driver and passengers.

If you have a physical impairment or condition that prevents you from sitting properly on the driver seat with the safety belt properly fastened and reaching the pedals, special modifications to your vehicle may be necessary. Only the proper seating position ensures optimum protection by the safety belt and airbag.

Contact your authorized Volkswagen dealer or authorized Volkswagen Service Facility or call the Volkswagen Customer CARE Center at 1-800-822-8987 for information about possible modifications to your vehicle.

For your own safety and to reduce injuries in the event of sudden braking maneuvers or accidents, Volkswagen recommends the following seating positions:

Applies to all vehicle occupants:

- Adjust head restraints so that the upper edge of the head restraint is at least at eye level or higher.

Position the back of your head as close as possible to the head restraint ⇒fig. 34 and ⇒fig. 35.

- Push the head restraint completely down for short people, even if the top of the head is then below the upper edge of the head restraint.
- Tall people should pull the head restraint all the way up.
- Adjust the seat backrest angle to an upright position so that your back is in full contact with it when the vehicle is moving.
- Always keep both feet on the floor and in the footwell whenever the vehicle is moving.
- Always adjust and fasten safety belts properly ⇒ *Safety belts*.

Driver - seat and steering wheel adjustment:

- Adjust the steering wheel so that there are at least 10 inches (25 cm) between the steering wheel and your breast bone ⇒fig. 34. When adjusting the proper distance to the steering wheel, grasp the top of the steering wheel with your elbows slightly bent.
- Always hold the steering wheel on the outside of the steering wheel rim with your hands at the 9 o'clock and 3 o'clock positions to help reduce the risk of personal injury if the driver's airbag inflates.
- Never hold the steering wheel at the 12 o'clock position or with your hands at other places inside the steering wheel rim or on the steering wheel hub. Holding the steering wheel the wrong way can cause serious injuries to the hands, arms, and head if the driver's airbag inflates.
- Adjust the steering wheel so that the steering wheel cover points at your chest and not at your face. Pointing the steering wheel toward your face decreases the ability of the driver's airbag to help protect you in a collision.
- Adjust the driver's seat so that you can easily push the pedals all the way to the floor while keeping your knee(s) slightly bent.
- Adjust the seat height so that the top point of the steering wheel can be reached.
- Always keep both feet in the footwell so that you are in control of the vehicle at all times.

Passenger - front seat adjustment:

- Push the passenger seat as far back as possible in order to ensure optimum protection if the airbag is deployed.

Manual controls on the driver and front passenger seats

Fig. 36 Driver seat: Manual seat adjustment controls.

Please first read and note the introductory information and heed the WARNINGS ⚠

The controls on the front passenger seat mirror those on the driver seat.

The illustration and information in this section describes all possible seat controls. The number of controls may vary depending on the version of the seat.

There may be manual and electrical controls on the same seat.

fig. 36	Function	Action
(1)	Adjust the lumbar support	Push the lever forward or pull it backward.
(2)	Adjust the backrest angle.	Lean forward and turn the adjuster wheel forward or backward. If the vehicle has an electrical control for adjusting the backrest angle, see ⇒fig. 37 (2).
(3)	Adjust the seat height.	Pull the lever up or push it down.
(4)	Move the front seat forward or back.	Pull the lever up and move the front seat. The front seat must lock in place after the lever is released!

Electrical controls on the driver and front passenger seats

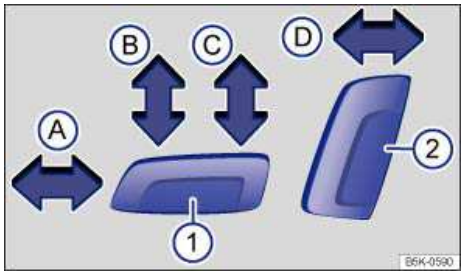

Fig. 37 Driver seat: Electrical controls to move the seat backward or forward, and adjust seat cushion height and backrest angle (if equipped).

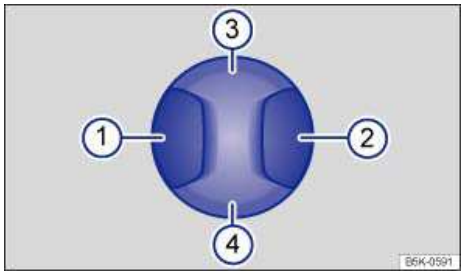

Fig. 38 Lumbar support control (if equipped).

🕮 Please first read and note the introductory information and heed the WARNINGS ⚠

If your vehicle is equipped with electrical controls for the front seats, the controls on the front passenger seat either mirror those on the driver seat or there may be different combinations of electrical and manual controls.

There may be manual and electrical controls on the same seat.

Press the switch in the direction of the arrow ⇒ fig. 37:

(1)	(A)	Slide the seat forward or back.
	(B)	Adjust the seat cushion angle.
	(C)	Raise or lower the seat cushion.
(2)	(D)	Adjust the backrest angle.

Press the switch in the corresponding area ⇒ fig. 38:

Press the switch in the direction of the arrow ⇒ fig. 37:	
(1) *or* (2)	Adjust the curve of the lumbar support.
(3) *or* (4)	Adjust the height of the lumbar support.

WARNING

Improper use of electrical seat controls can cause serious personal injuries.

- **The front seats in your vehicle can be electrically adjusted even when the vehicle key has been removed from the ignition or, on a vehicle with Keyless Access, even if there is no key in the vehicle.**
- **Never leave children and persons who need help in the vehicle alone because the unsupervised use of the electric seat adjustments can result in serious personal injury.**
- **Always make sure that no one is in the way while the front seats are being adjusted, or while calling up the stored memory settings for the front seats. In an emergency, stop automatic seat adjustment by pressing a seat adjustment switch.**

NOTICE

To help prevent damage to electrical parts in the seat, do not kneel on the front seats or apply concentrated pressure to a small area of the seat or backrest.

If the vehicle battery is too weak, the electrical seat adjustment controls may not work.

Starting the engine may stop seat adjustment.

When entering and exiting the vehicle, be careful not to come into contact with any switches that could change the seat adjustment.

Adjusting the front and rear head restraints

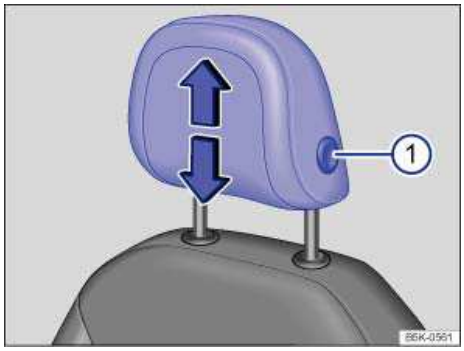

Fig. 39 Adjusting the front head restraints.

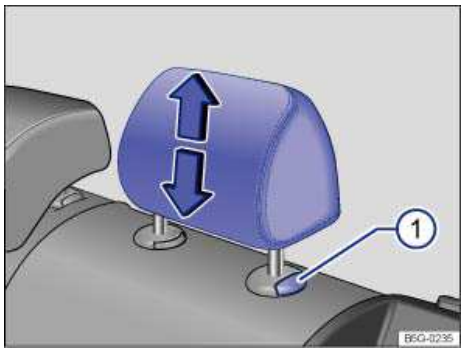

Fig. 40 Adjusting the rear head restraints.

Please first read and note the introductory information and heed the WARNINGS ⚠

All seats are equipped with head restraints. The rear center head restraint is designed only for the center seat on the rear bench. Therefore, only install the center head restraint in the center position.

There are notches in the head restraint guide rods so that the head restraint can lock into place. Only properly installed head restraints can lock into place at the adjustment range notches. In order to prevent inadvertent removal of the head restraints after installation, there are stops at the top and bottom of the adjustment range.

Adjusting the height

- Pull the head restraint up in the direction of the arrow, or push it down while pressing the button ⇒ fig. 39 (1) or ⇒ fig. 40 (1) ⇒ ⚠.
- The head restraint must lock securely in the position selected.

Proper head restraint adjustment

Adjust head restraints so that the upper edge of the head restraint is at least at eye level or higher. Position the back of the head as close as possible to the head restraint.

Adjusting the head restraint for short people

Push the head restraint down as far as it will go, even if this means the person's head is still below the top edge of the head restraint. A small gap may remain between the head restraint and the backrest when the head restraint is all the way down.

Adjusting the head restraint for tall people

Pull the head restraint up as far as it will go.

⚠ WARNING

Driving without head restraints or with improperly adjusted head restraints increases the risk of serious injuries in a collision.

- **Always drive with the head restraints in place and properly adjusted to help minimize the risk of neck injury in a crash.**
- **Every person in the vehicle must have a properly adjusted head restraint to minimize the risk of neck injury in a crash. Each head restraint must be adjusted according to the occupants' size so that the upper edge is even with the top of the person's head, but no lower than eye level. Always sit so that the back of your head is as close as possible to the head restraint.**
- **Never adjust head restraint while driving.**

Removing and reinstalling the front head restraints

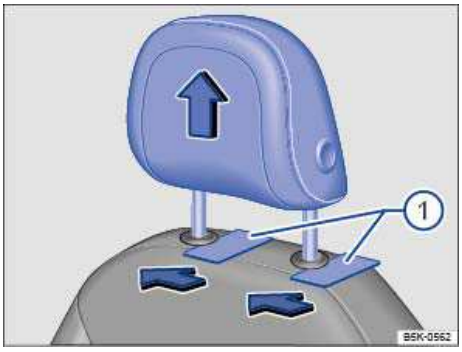

Fig. 41 Removing the front head restraints.

🕮 Please first read and note the introductory information and heed the WARNINGS ⚠

All seats are equipped with head restraints. For instructions on removing and reinstalling the rear head restraints, see ⇒ *Removing and reinstalling the rear head restraints*.

Removing the front head restraints

- Sit in the back seat behind the head restraint you want to remove. Pull the head restraint all the way up ⇒ ⚠ in *Adjusting the front and rear head restraints*. Recline the backrest with the head restraint so that there is enough overhead clearance to remove it.
- Slide a flat object, such as a plastic credit card, underneath the right side of the cap (left side if sitting behind the head restraint) on the right-hand seat guide rod ⇒ fig. 41 (1) to unlock the head restraint.

- Push the flat object (plastic card) in against the guide rod to depress a release button located under the cap (not visible).
- Use one hand to hold the release button in with the flat object. With your other hand, lift the same guide rod slightly to expose a notch in the rod at the bottom (can be seen and felt with fingers). The right-hand guide rod is now released.
- To release the left-hand guide rod, press the flat object in (towards guide rod) and hold.
- Pull the head restraint out completely.

Installing the front head restraints

- Position head restraint properly over the head restraint guides of the respective seat backrest and insert the head restraint into the guides.
- Push the head restraint down ⇒ fig. 41.
- Adjust the head restraint according to the occupant's size ⇒ *Adjusting the front and rear head restraints*.

WARNING

Driving without head restraints or with improperly adjusted head restraints increases the risk of serious injuries in a collision.

- **Always drive with the head restraints in place and properly adjusted to help minimize the risk of neck injury in a crash.**
- **Always reinstall head restraints as soon as possible so that vehicle occupants are properly protected.**

NOTICE

When removing or reinstalling the head restraint, take care that the head restraint does not strike the headliner or other parts of the vehicle. The headliner or other parts of the vehicle could otherwise be damaged.

Removing and reinstalling the rear head restraints

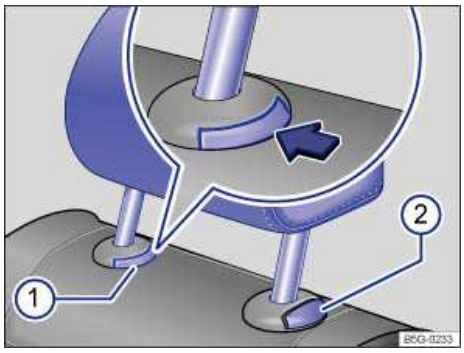

Fig. 42 Removing the rear head restraint (version A).

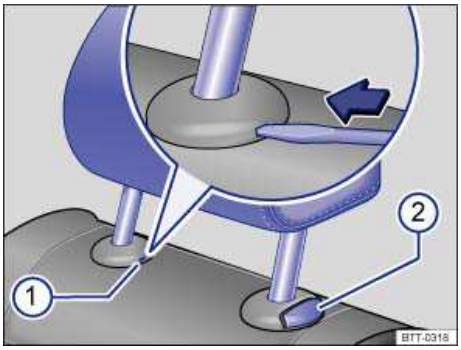

Fig. 43 Removing the rear head restraint (version B).

Please first read and note the introductory information and heed the WARNINGS ⚠

All seats are equipped with head restraints. The rear center head restraint is designed only for the center seat on the rear bench. Therefore, only install the center head restraint in the center position.

For instructions on removing and reinstalling the front head restraints, see ⇒ *Removing and reinstalling the front head restraints*

Removing the rear head restraint (Version A)

- Unlock the backrest of the rear seat bench and fold it forward ⇒ *Luggage compartment*.
- Pull the head restraint all the way up ⇒⚠.
- Push button ⇒fig. 42 (1) in the direction of the arrow and hold it in this position.
- At the same time press button (2) while a second person pulls out the head restraint completely.
- Fold the backrest of the rear seat bench back so that it locks securely.

Removing the rear head restraint (Version B)

- Unlock the backrest of the rear seat bench and fold it forward ⇒ *Luggage compartment*.
- Pull the head restraint all the way up ⇒⚠.
- If necessary, press the flat blade of the screwdriver from the vehicle tool kit into the slit of the trim cap ⇒fig. 43 (2) in the direction of the arrow and hold it in this position.
- At the same time press button (2) while a second person pulls out the head restraint completely.
- Fold the backrest of the rear seat bench back so that it locks securely.

Reinstalling the rear head restraint (both versions)

- Unlock the backrest of the rear seat bench and fold it forward ⇒ *Luggage compartment*.
- Position head restraint properly over the head restraint guides of the respective seat backrest and insert the head restraint into the guides.
- Push the head restraint down while pressing button ⇒fig. 42 (2) or ⇒fig. 43 (2).
- Fold the backrest of the rear seat bench back so that it locks securely.
- Adjust the head restraint according to the occupant's size ⇒ *Adjusting the front and rear head restraints*.

WARNING

Driving without head restraints or with improperly adjusted head restraints increases the risk of serious injuries in a collision.

- **Always drive with the head restraints in place and properly adjusted to help minimize the risk of neck injury in a crash.**
- **Always reinstall head restraints as soon as possible so that vehicle occupants are properly protected.**

NOTICE

When removing or reinstalling the head restraint, take care that the head restraint does not strike the headliner or other parts of the vehicle. The headliner or other parts of the vehicle could otherwise be damaged.

Adjusting the steering wheel position

Fig. 44 Manual adjustment for the steering wheel position.

Please first read and note the introductory information and heed the WARNINGS

Adjust the steering wheel only when the vehicle is not moving.

- Push down on the lever ⇒ fig. 44 (1).
- Adjust the steering wheel so that it can be held with hands at the 9 o'clock and 3 o'clock positions on the outside of the steering wheel rim and with the arms slightly bent at the elbow.
- Pull the lever up firmly until it is flush with the steering column ⇒.

WARNING

Improper use of the steering column adjustment feature can result in serious personal injury and even death.

- **Always pull the lever (1) firmly upward after adjusting the steering column so that the steering wheel does not change position suddenly while the vehicle is moving.**
- **Never adjust the steering column while the vehicle is moving. If you find that you need to adjust the steering wheel while driving, stop the vehicle in a safe place and make the proper adjustment.**
- **Never adjust the steering wheel so that it points toward your face. Always make sure that the steering wheel points toward your chest. Otherwise, the airbag system cannot protect you properly in the event of a crash.**
- **Always hold the steering wheel on the outside of the steering wheel rim with your hands at the 9 o'clock and 3 o'clock positions to help reduce the risk of serious personal injury if the driver's airbag inflates.**
- **Never hold the steering wheel at the 12 o'clock position or with your hands anywhere inside the steering wheel or on the steering wheel hub. Holding the steering wheel the wrong way increases the risk of severe injury to the arms, hands, and head if the driver airbag deploys.**

Center armrest

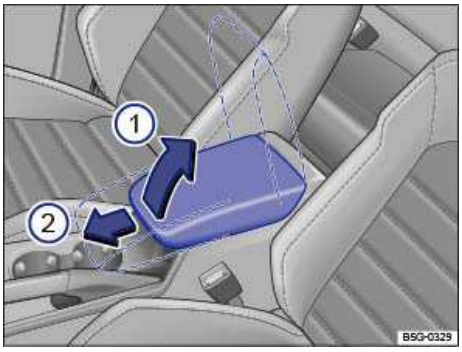

Fig. 45 Front center armrest.

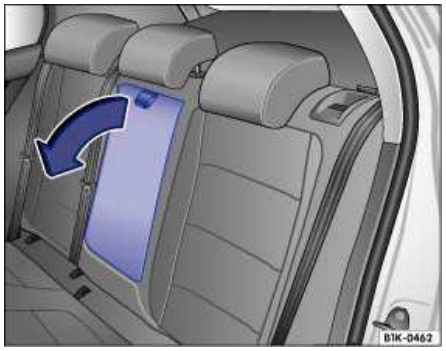

Fig. 46 Folding down the rear center armrest (arrow).

Please first read and note the introductory information and heed the WARNINGS ⚠

Front center armrest

There is a small storage compartment under the front center armrest ⇒ *Storage areas*.

To *raise* the center armrest, push the release button, pull the armrest up, and latch upward in the direction of the arrow ⇒ fig. 45 (1).

To *lower* the center armrest, first lift it all the way up. Then you can push the center armrest down until it latches in place.

To *move* the center armrest forward and backward, pull it forward in the direction of the arrow (2), or slide it backward until it clicks into place.

Rear center armrest

There may be a fold-down armrest in the backrest of the center rear seat ⇒ fig. 46.

To *fold down*, pull the loop in the direction of the arrow ⇒ fig. 46.

To *fold up*, push the center armrest up as far as it will go.

⚠ WARNING

The center armrest can restrict the driver's arm movement and cause crashes and serious personal injury.

- **Always keep storage compartments in the center armrest closed while driving.**
- **Never let a passenger, especially a child, ride on the center armrest. Improper seating position can increase the risk of serious personal injury in a crash.**
- **Never put hot drinks or other liquids in the cup holders. Hot liquids can spill when the vehicle is moving as well as during braking or other sudden maneuvers.**

Seat functions

Introduction

In this section you'll find information about:

Seat heating

More information:

- Adjusting the seating position
- Safety belts
- Airbag system
- Child safety and child restraints
- Climate control

WARNING

Improper use of seat adjustment controls can cause severe personal injuries.

- **Always sit properly at all times before starting to drive and while the vehicle is moving. Make sure all passengers, especially children, are properly seated whenever the vehicle is moving.**
- **Keep hands, fingers, feet and other body parts away from moving parts and adjustment areas of the seats.**

Seat heating

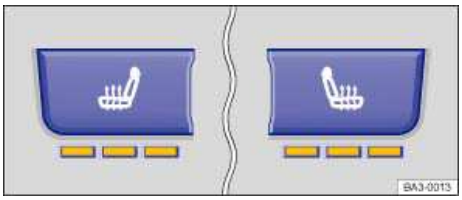

Fig. 47 In the center console: Seat heating buttons for the front seats.

Please first read and note the introductory information and heed the WARNINGS

Your vehicle may be equipped with a seat heating feature.

When the ignition is switched on, the front seats can be electrically heated by heating elements that warm the seat backrest and cushion.

Do not use the seat heating if any of the following conditions apply:

- If the seat is not being used.
- If there is a child restraint installed on the front passenger seat.
- If there is a blanket or seat cover on the front passenger seat.
- If the seat is damp or wet.

- If the outside temperature or the temperature inside the passenger compartment is +77 °F (+25 °C) or more.

Function	Action for seat heating ⇒ fig. 47
Switch on:	Press the or button. Seat heating is switched on to maximum.
Adjust the heating level:	Press the or button repeatedly until the desired heating level is set.
Switch off:	Press the or button repeatedly until all indicator lights in the button are off.

Special seat heating features

The seat heating on the front passenger side is switched off every time the ignition is switched off. Seat heating must be switched on again each time the ignition is switched on.

On the front driver side, the seat heating will resume at the setting that was set when the ignition was switched off, as long as the ignition is switched on again within 10 minutes.

People suffering from a low level of perceived pain or a lowered awareness of pain as from medication, paralysis, or chronic illness (e.g. diabetes) should NEVER use the seat heating feature ⇒!

The use of seat heating by persons with these conditions could result in burns to the back, buttocks, and legs that may take a long time to heal and may never heal completely. If you have any of these conditions, you should take regular breaks and get out of the vehicle, particularly on long trips. Consult your doctor for advice regarding your specific condition.

WARNING

Certain medical conditions, such as paralysis and diabetes, and certain medications can increase the risk of serious burns when the seat heating feature is switched on.

- **Vehicle occupants who have a low level of perceived pain or a lowered awareness of pain can receive serious burns to the back, buttocks, and legs that take a long time to heal or may never heal completely.**
- **Never use the seat heating feature if you or your passengers are at risk of being burned because of a medical condition. Take regular breaks and get out of the vehicle, particularly on long trips. Consult your doctor for advice regarding your specific condition.**
- **Never let exposed skin remain in contact with the seat upholstery when the seat heating is being used.**

WARNING

A wet seat can cause the seat heating to malfunction and increase the risk of serious burns.

- **Always make sure the seats are dry before using the seat heating.**
- **Never sit on the seat with wet clothes.**
- **Never put damp or wet things including clothes on the seat.**
- **Never spill liquids on the seats.**

NOTICE

- **To help prevent damage to electrical and other parts in the seat, do not kneel on the front seats or apply concentrated pressure to a small area of the seat or backrest.**
- **Liquids, sharp objects and things that do not let the heat in the seat escape into the air, including, for example, a child restraint, a blanket, or seat covers on the seat can damage seat heating.**
- **If you smell an odor, immediately shut off seat heating and have it checked by an authorized Volkswagen dealer or authorized Volkswagen Service Facility.**
- **Never install leather upholstery on a vehicle with seat heating that originally had cloth upholstery. The seat heating elements for seats with cloth seats will overheat if the cloth upholstery is replaced with leather upholstery.**

Switch off seat heating when it is not needed to help reduce unnecessary fuel consumption.

Safety belts

Introduction

In this section you'll find information about:

Warning light
Frontal collisions and laws of physics
What happens to passengers not wearing a safety belt
Safety belts protect
Using safety belts
Fastening and unfastening safety belts
Safety belt position
Safety belt height adjusters
Safety belt extender
Safety belt retractor, pretensioner, load limiter
Service and disposal of belt pretensioners

Properly worn safety belts are the single most effective means of reducing the risk of serious injury and death in a collision or other accident.

Damage to safety belts reduces their overall effectiveness and increases the risk of serious personal injury and death whenever the vehicle is being used.

Check the condition of all safety belts regularly.

If a safety belt shows damage to webbing, bindings, retractors or buckles, have the safety belt replaced by an authorized Volkswagen dealer or an authorized Volkswagen Service Facility ⇒.

More information:

- Adjusting the seating position
- Airbag system
- Child safety and child restraints
- Interior care and cleaning
- Parts, accessories, repairs, and modifications

WARNING

Not wearing a safety belt or wearing an improperly positioned safety belt increases the risk of severe personal injury or death. Safety belts offer optimum protection only when they are used properly.

- **Properly worn safety belts are the single most effective means of reducing the risk of serious injury and death in a collision or other accident. For this reason, always wear your safety belt properly and make sure all passengers wear their safety belts properly as well whenever the vehicle is moving.**
- **The driver must always make sure that every person in the vehicle is properly seated on a seat of his or her own, properly fastens the safety belts belonging to that seat before the vehicle starts to move, and keeps the belts properly fastened while riding in the vehicle. This applies even when just driving around town. Therefore, always wear your safety belts and make sure that everybody in your vehicle is properly restrained.**
- **Always secure children in the vehicle with a restraint system appropriate for their age, weight and height ⇒ *Child safety and child restraints*.**
- **Always fasten safety belts correctly before driving off and make sure that all passengers are properly restrained.**
- **Never attach the safety belt to the buckle of another seat. Attaching the safety belt to the wrong buckle will reduce safety belt effectiveness and can cause serious personal injury.**
- **Never let any objects or liquids get into the safety belt latch and prevent it from working properly.**
- **Never remove a safety belt while the vehicle is moving. Doing so will increase your risk of being injured or killed.**
- **Never strap more than one person, including small children, into any single safety belt.**
- **Never let children or babies ride sitting on your lap, and never place a safety belt over a child sitting on your lap.**
- **Never wear belts over rigid or breakable objects in or on your clothing, such as eyeglasses, pens, keys, etc., as these may cause injury.**
- **Several layers of heavy clothing (such as a coat worn over top of a sports jacket) may interfere with proper positioning of the safety belt and reduce the overall effectiveness of the system.**
- **Never use comfort clips or devices that create slack in the shoulder belt. However, special clips may be required for the correct use of some child restraint systems.**
- **Safety belts offer optimum protection only when the seat backrest is upright and belts are correctly positioned on the body.**

WARNING

Damage to safety belts reduces their overall effectiveness and increases the risk of serious personal injury and death whenever the vehicle is being used.

- **Never let safety belts become damaged by being caught in the door or seat hardware.**
- **Torn or frayed safety belts can tear, and damaged safety belt hardware can break in an accident.**
- **Inspect belts regularly for damage. If webbing, bindings, buckles, or retractors are damaged, have the belts replaced immediately with the correct replacement belts approved by Volkswagen for your vehicle, model, and model year.**
- **Safety belts that were subject to stress in an accident and stretched must be replaced with a correct, new safety belt, preferably by an authorized Volkswagen dealer or authorized Volkswagen Service Facility.**
- **Replacement after a crash may be necessary even if a safety belt shows no visible damage. Anchorages that have been loaded must also be inspected.**
- **Damaged safety belts must be replaced; they cannot be repaired.**
- **Never try to repair a damaged safety belt yourself. Never remove or modify the safety belts in any way.**
- **Have safety belts, bindings, retractors and buckles replaced by an authorized Volkswagen dealer or authorized Volkswagen Service Facility.**
- **Always keep the belts clean. Dirty belts may not work correctly and can impair the function of the inertia reel.**

Warning light

Fig. 48 Warning light in the instrument cluster.

Please first read and note the introductory information and heed the WARNINGS

Lights up or flashes	Possible cause	Proper response

Lights up or flashes	Possible cause	Proper response
	Driver and front passenger have not fastened their safety belts, if front passenger seat is occupied.	Fasten safety belts.

When the ignition is switched on, several warning and indicator lights come on briefly for a function check. They go out after a few seconds.

A warning chime also sounds.

The safety belt warning light comes on for 6 seconds when the ignition is switched on. A warning chime also sounds for up to 6 seconds if the driver's safety belt is not buckled. The chime stops sooner if the driver buckles his or her safety belt. The warning light and the chime go out when both driver and front passenger have buckled their safety belts.

If the driver and front seat passenger do not both fasten their safety belts within about 24 seconds after the chime stops and the vehicle is moving at a speed of more than about 15 mph (25 km/h), the chime will again sound for about 6 seconds, then go off for about 24 seconds, then sound again for about another 6 seconds. The same thing happens if one of the safety belts is fastened and then unfastened while the vehicle is moving. The safety belt warning light also flashes. The warning chime continues to sound at 24 second intervals for up to 2 minutes. No chime sounds at speeds of less than about 5 mph (8 km/h).

If the ignition is switched on, the safety belt warning light stays on until the driver and front passenger have both buckled their safety belts.

WARNING

Not wearing a safety belt or wearing an improperly positioned safety belt increases the risk of severe personal injury or death. Safety belts offer optimum protection only when used correctly.

Frontal collisions and laws of physics

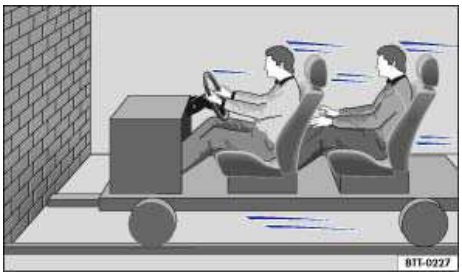

Fig. 49 A vehicle with passengers not wearing safety belts approaches a wall.

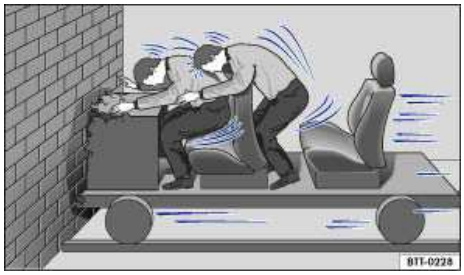

Fig. 50 A vehicle with passengers not wearing safety belts hits a wall.

🕮 Please first read and note the introductory information and heed the WARNINGS ⚠

The physical principles of a frontal collision are simple. Both the moving vehicle and the passenger possess energy ⇒ fig. 49, which varies with vehicle speed and body weight. Engineers call this energy “kinetic energy.”

The higher the speed of the vehicle and the greater the vehicle's weight, the more energy has to be “absorbed” in a crash.

Vehicle speed is the most significant factor. If your speed doubles (for example, from 15 mph to 30 mph – 25 km/h to 50 km/h), the energy increases 4 times!

Because the occupants of the vehicle in the above example are not using safety belts, they are not “attached” to the vehicle. In a frontal collision, they will keep moving at the same speed the vehicle was moving just before the crash, until something stops them - here, the inside of the passenger compartment. Because the occupants of the vehicle in the example are not wearing safety belts, their entire kinetic energy will be absorbed by impact with the wall ⇒ fig. 50.

The same principles apply to people in a vehicle that is in a frontal collision on the highway. Even at city speeds of 20–30 mph (30–50 km/h), the forces acting on the body can reach one ton (2,000 lbs or 1,000 kg) or more. At greater speeds, these forces are even higher.

Of course, the laws of physics don't apply just to frontal collisions; they determine what happens in all kinds of accidents and collisions.

What happens to passengers not wearing a safety belt

Fig. 51 The unbelted driver is thrown forward.

Fig. 52 Unbelted passengers in the rear seats are thrown forward on top of the belted driver.

Please first read and note the introductory information and heed the WARNINGS

Many people believe that it is possible to resist the forces of an impact by holding tight or bracing themselves. That is simply not true!

Even at low collision speeds, the forces acting on the body are too much for the body to be held in the seat with the arms and hands. In a frontal collision, unrestrained occupants will slam violently into the steering wheel, instrument panel, windshield or anything else in the way ⇒fig. 51.

Never rely on airbags alone for protection. Even when they deploy, airbags provide only additional protection. Airbags are not supposed to deploy in all kinds of accidents. Even if your vehicle is equipped with airbags, all vehicle occupants, including the driver, must wear safety belts correctly in order to minimize the risk of severe injury or death in a crash, regardless of whether a seating position has an airbag or not.

An airbag will deploy only once. Safety belts are always there to offer protection in those accidents in which airbags are not supposed to deploy or when they have already deployed. Unbelted occupants can also be thrown out of the vehicle, causing even more severe injuries or death.

It is also important for occupants in the rear seats to wear their safety belts properly since they can be thrown violently forward through the vehicle in the event of an accident. Unbelted passengers in the rear seats endanger not only themselves but also the driver and other passengers in the vehicle ⇒fig. 52.

Safety belts protect

Fig. 53 Belted driver secured by the correctly worn safety belt in the event of a sudden braking maneuver.

🕮 Please first read and note the introductory information and heed the WARNINGS ⚠

Used properly, safety belts can make a big difference. Safety belts help to keep passengers in their seats, gradually reduce energy levels applied to the body in a collision, and help prevent the uncontrolled movement that can cause serious injuries. In addition, safety belts reduce the danger of being thrown out of the vehicle ⇒ fig. 53.

Safety belts attach passengers to the car and give them the benefit of being slowed down more gently or “softly” through the “give” in the safety belts, crumple zones, and other safety features (such as airbags) engineered into today's vehicles. The front crumple zones and other passive safety features (such as the airbag system) are also designed to absorb kinetic energy. By “absorbing” the kinetic energy over a longer period of time, the forces on the body become more “tolerable” and less likely to cause injury.

Although these examples are based on a frontal collision, safety belts can also substantially reduce the risk of injury in other kinds of crashes. So, whether you're on a long trip or “just going to the corner store,” always buckle up and make sure that others do, too.

Accident statistics show that vehicle occupants properly wearing safety belts have a lower risk of being injured and a much better chance of surviving a collision. Properly using safety belts also greatly increases the ability of the supplemental airbags to do their job in a collision. For this reason, wearing a safety belt is required by law in most countries including the United States and Canada.

Although your Volkswagen is equipped with airbags, you still have to wear the safety belts provided. Front airbags, for example, are activated only in some frontal collisions. The front airbags are not activated in all frontal collisions, in side and rear collisions, in rollovers, or in cases when the conditions for deployment stored in the electronic control unit are not met. The same goes for the other airbag systems on your Volkswagen.

So always wear your safety belt and make sure that everybody in your vehicle is properly restrained!

Using safety belts

🕮 Please first read and note the introductory information and heed the WARNINGS ⚠

Checklist

Using safety belts ⇒ ⚠

- ✓ Damage to safety belts reduces their overall effectiveness and increases the risk of serious personal injury and death whenever the vehicle is being used.
- ✓ Check the condition of all safety belts regularly.
- ✓ Keep safety belts clean.
- ✓ Keep objects and liquids away from safety belt webbing, the safety belt buckle tongue, and the safety belt buckle latch and opening.
- ✓ Do not pinch or damage the safety belt or buckle tongue (for instance, when closing a door).
- ✓ Never modify, disassemble or try to repair safety belts and safety belt anchorages.
- ✓ Always fasten your safety belt properly before driving and keep it fastened whenever the vehicle is moving.

Twisted safety belt

If it is difficult to pull the safety belt out of the belt guide, the belt may be twisted inside the side trim because the belt retracted too quickly when it was taken off.

- Hold the safety belt tongue, slowly and carefully pull safety belt all the way out.
- Untwist the safety belt and slowly return the belt by hand.

If you cannot untwist the safety belt, wear it anyway. Make sure that the safety belt is twisted in a spot where it does not come in direct contact with your body. Have the safety belt untwisted immediately by an authorized Volkswagen dealer or authorized Volkswagen Service Facility.

Lockable safety belt

The retractors for the rear seat safety belts and the front passenger safety belt have a switchable locking feature for child restraints in addition to the emergency locking feature. Whenever a child restraint is installed with a safety belt, the safety belt must be locked so that the safety belt webbing cannot unreel. The switchable locking feature lets you lock the belt so that a child restraint can be properly installed and, for example, so that it can't tip to the side when the vehicle goes around a corner ⇒ *Child safety and child restraints*.

To see whether a safety belt is lockable, pull the safety belt *all the way* out of the safety belt retractor. You should then hear a “clicking” sound as the belt winds back into the retractor reel. Test the switchable locking feature by pulling on the belt. When the switchable locking feature is active, you should no longer be able to pull the belt out of the retractor.

The locking feature must be deactivated when a vehicle occupant uses the safety belt.

WARNING

Improper use and care of safety belts increases the risk of severe personal injury or death.

- **Regularly check safety belts and related parts for damage.**
- **Damaged safety belts must be replaced; they cannot be repaired.**
- **Always keep safety belts clean.**
- **Never catch, damage or chafe safety belt webbing on sharp edges.**
- **Always keep objects and liquids away from the belt buckle and buckle opening.**

Fastening and unfastening safety belts

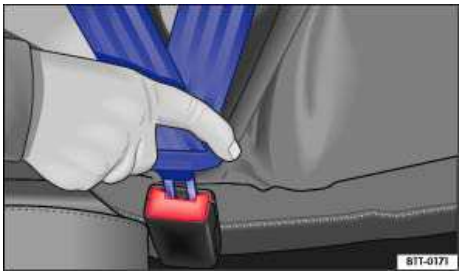

Fig. 54 Inserting the buckle tongue into the belt buckle.

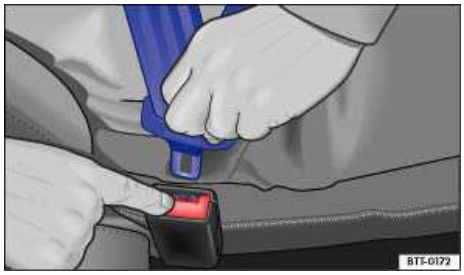

Fig. 55 Releasing the buckle tongue from the belt buckle.

🕮 Please first read and note the introductory information and heed the WARNINGS ⚠

Properly worn safety belts help to hold occupants in their seats and provide optimum protection during braking or in a collision or other accident ⇒⚠.

The switchable locking feature makes a “clicking” sound when the safety belt is winding back onto the safety belt retractor wheel after being pulled *all the way* out. Whenever a child restraint is installed with a safety belt, the safety belt must be locked so that the safety belt webbing cannot unreel ⇒, *Child safety and child restraints*. If active, deactivate the locking feature before using the safety belt to restrain a person without a child restraint system.

Fastening safety belts

Always buckle your safety belt before driving.

- Adjust the front seat and head restraint correctly ⇒ *Adjusting the seating position*.
- Make sure the seat backrest of the rear seat bench is in an upright position and securely latched in place before using the safety belt ⇒⚠.
- Hold the safety belt by the tongue and pull it slowly and evenly across the chest and pelvis. Do **not** twist the safety belt webbing ⇒⚠.
- Insert the tongue into the correct buckle for your seat until you hear it latch securely ⇒fig. 54.
- Pull on the safety belt to make sure that it is securely latched in the buckle.

Unfastening safety belts

Unfasten safety belts only when the vehicle is not moving ⇒⚠.

- Press the red button on the buckle ⇒fig. 55. The buckle tongue is ejected.
- Let the belt wind up on the retractor as you guide the belt tongue to its stowed position to help prevent the safety belt from twisting and to help avoid damage to the interior trim.

⚠ WARNING

Improperly positioned safety belts can cause serious personal injury or death in an accident.

- **Safety belts offer optimum protection only when the seat backrest is upright and belts are correctly positioned on the body.**
- **A person who is not properly restrained can be seriously injured by the safety belt itself if it slips from the stronger parts of the body into sensitive areas like the abdomen.**
- **Unfastening safety belts while the vehicle is in motion can cause severe personal injury or death in the event of an accident or braking maneuver!**

Safety belt position

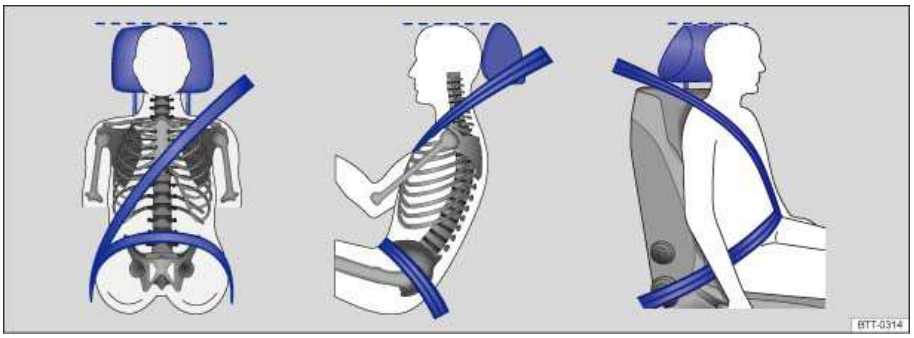

Fig. 56 Proper safety belt positioning and head restraint adjustment.

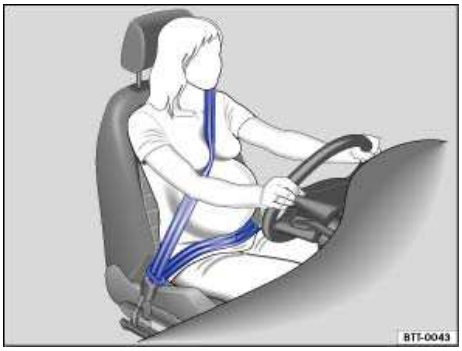

Fig. 57 Proper safety belt positioning for expectant mothers.

🕮 Please first read and note the introductory information and heed the WARNINGS ⚠

Wearing safety belts improperly can cause serious injury or death. Safety belts can only work when they are correctly positioned on the body. A properly worn safety belt also helps to position the occupant so that an airbag can provide maximum protection when deployed. Therefore, always fasten your safety belt and make sure that it is properly positioned over your body.

Improper seating positions reduce the effectiveness of safety belts and even increase the risk of injury or death by moving the safety belt to critical areas of the body. Improper seating positions also increase the risk of severe injury or death when an airbag deploys and strikes an occupant who is not seated properly ⇒ *Adjusting the seating position*.

Proper safety belt position

- The shoulder portion of the safety belt must always run over the center of the shoulder and never over the throat, over the arm, under the arm or behind the back.
- The lap portion of the safety belt must always run as low as possible over the pelvis and never over the abdomen.
- Always wear the safety belt flat and snug against the body. Pull on the safety belt to tighten if necessary.

Expectant mothers must always wear the lap portion of the safety belt as low as possible across the pelvis and below the rounding of the abdomen – throughout the pregnancy. The safety belt must lie flat against the body to avoid pressure against the abdomen ⇒ fig. 57.

Adjusting safety belt height

The safety belt position can be adjusted using the following features:

- Safety belt height adjusters for the front seats.
- Front seats with height adjustment.

WARNING

Improperly positioned safety belts can cause serious personal injury in an accident or a sudden braking maneuver.

- **Always make sure that all vehicle occupants are correctly restrained and stay in a correct seating position whenever the vehicle is being used.**
- **Safety belts offer optimum protection only when the seat backrest is upright and belts are correctly positioned on the body.**
- **A loose-fitting safety belt can cause serious injuries by shifting its position on your body from the strong bones to more vulnerable soft tissue and cause serious injury.**
- **The shoulder belt portion of the safety belt must be positioned over the middle of the occupant's shoulder and never across the neck or throat.**
- **The safety belt must lie flat and snug on the occupant's upper body.**
- **Never wear the shoulder part of the safety belt under your arm or otherwise out of position.**
- **The lap portion of the safety belt must be positioned as low as possible across the pelvis and never over the abdomen. Make sure the belt lies flat and snug against the pelvis. Pull on the safety belt to tighten if necessary.**
- **Expectant mothers must always wear the lap portion of the safety belt as low as possible across the pelvis and below the rounding of the abdomen.**
- **Do not twist the belt when attaching it. If you cannot untwist a twisted safety belt, wear it anyway, but make sure the twisted part is not in contact with your body. Have the problem corrected right away by an authorized Volkswagen dealer or authorized Volkswagen Service Facility.**
- **Never hold the safety belt away from your body with your hand.**
- **Never wear belts over rigid or breakable objects, such as eyeglasses, pens or keys.**
- **Never modify the position of the belt using comfort clips, loops or similar devices.**

If you have a physical impairment or condition that prevents you from sitting properly on the seat with the safety belt properly fastened, special modifications to your vehicle may be necessary. Contact your authorized Volkswagen dealer or authorized Volkswagen Service Facility or call the Volkswagen Customer CARE Center at 1-800-822-8987 for information about possible modifications to your vehicle.

Safety belt height adjusters

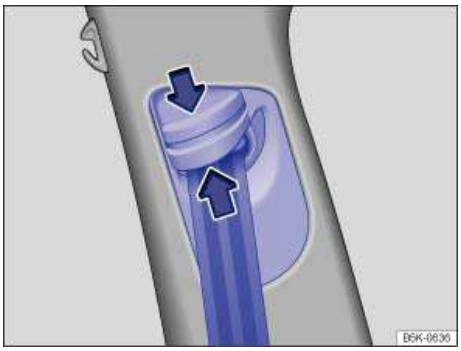

Fig. 58 Next to the front seats: Safety belt height adjuster.

Please first read and note the introductory information and heed the WARNINGS ⚠

Safety belt height adjusters for the front seats can be used to adjust the height of the shoulder portion of the safety belt so that it is positioned correctly:

- Pinch the safety belt attachment together as indicated by the arrows and hold ⇒ fig. 58.
- Slide the belt and upper attachment up or down until the safety belt is positioned over the center of the shoulder ⇒ *Safety belt position*.
- Release the safety belt attachment.
- Pull on the safety belt to make sure that the upper attachment is securely locked in place.

⚠ WARNING

Never adjust the height of the safety belt while driving.

Safety belt extender

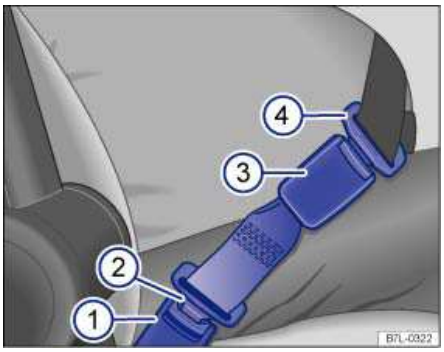

Fig. 59 A safety belt extender properly attached to the factory-installed safety belt.

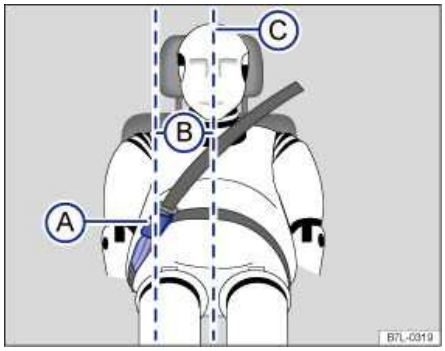

Fig. 60 Positioning of the safety belt extender.

Please first read and note the introductory information and heed the WARNINGS ⚠

If a safety belt is too short to correctly fit you or one of your passengers, even when the safety belt is pulled out all the way, you can use a safety belt extender.

Never use the safety belt extender for any other purpose – including the attachment of a child restraint.

The extender adds about 8 inches (20 cm) to the safety belt. Always remove the safety belt extender when it is not needed and stow it safely. Contact an authorized Volkswagen dealer or authorized Volkswagen Service Facility if you believe you may need an extender.

Key to fig. 59:

(1) Vehicle safety belt buckle.
(2) Buckle tongue on the safety belt extender.
(3) Safety belt buckle on the safety belt extender.
(4) Safety belt buckle tongue on the factory-installed safety belt.

Key to fig. 60:

(A) Safety belt buckle on the safety belt extender.
(B) Distance between the safety belt buckle on the safety belt extender and the centerline of the person using the safety belt extender. **The distance must be more than 6 inches (15 cm)!**
(C) Centerline of the person using the safety belt extender.

Using a safety belt extender

- Adjust both the seat and the head restraint properly ⇒ *Adjusting the seating position*.
- Insert the buckle tongue on the safety belt extender ⇒ fig. 59 (2) into the vehicle belt buckle for the seat where the safety belt extender is being used (1).
- Fastening or unfastening the vehicle safety belt ⇒ *Fastening and unfastening safety belts*.
- Pull the belt to make sure that the tongues are securely locked in the buckles.
- Make sure that the safety belt is positioned properly ⇒ *Safety belt position*.

Properly using safety belt extenders:

- Use a safety belt extender only when the factory installed safety belt is too short when worn properly by a person in proper seating position.
- Only use 1 safety belt extender per seat and vehicle safety belt.
- Always remove the safety belt extender when it is not needed.
- Never leave a safety belt extender attached to the vehicle safety belt buckle when the extender is not needed and being used with the safety belt. Otherwise, the airbag control module will receive an incorrect signal from the safety belt buckle and this will prevent the airbag from working properly for a

person who is not using the safety belt. Leaving the extender attached to the safety belt buckle when the front seat is occupied and the safety belt is not being used will signal the airbag control unit during a collision that the front passenger seat is occupied and that the safety belt is being used. The electronic control unit for the airbag system will then receive incorrect information that will cause the safety belt pretensioner to deploy unnecessarily and the front passenger airbag to deploy later in collisions that would normally trigger the front airbag earlier in the collision to help protect an unrestrained front seat occupant. The airbag will not be able to provide enough protection for an occupant not wearing a safety belt.

- Only use the safety belt extender approved by Volkswagen for your vehicle.

WARNING

Improper use or positioning of a safety belt extender increases the risk of serious personal injury and death.

- **A driver or passenger who is not properly restrained can be seriously injured by striking the interior of the passenger compartment or by the safety belt itself, which can be displaced from stronger parts of the body into sensitive areas like the abdomen.**
- **Safety belt extenders offer optimum protection only when they are properly used.**
- **Only use the extender when the belt is not long enough to be worn low and snug and the person is in the correct seating position. Remove and stow extender safely when not needed.**
- **Always make sure the safety belt tongue of the safety belt extender is securely inserted into the buckle for the seating position that belongs to the seat where the safety belt extender is being used. Attaching the safety belt to the wrong buckle will reduce safety belt effectiveness and can cause serious personal injury.**
- **Never use the safety belt extender if you can properly attach the safety belt without it. Using a safety belt extender when not needed can increase the risk of injury, especially in a collision.**
- **Never use a safety belt extender if the distance (B) between the front edge of the safety belt extender buckle (A) and the centerline of the person using the safety belt extender ⇒ fig. 60 (C) is less than 6 inches (15 cm).**
- **Never leave a safety belt extender attached to the vehicle safety belt buckle when the extender is not needed and being used with the safety belt. Otherwise, the airbag control module will receive an incorrect signal from the safety belt buckle and this will prevent the airbag from working properly for a person who is not using the safety belt.**
- **Never use more than 1 extender with a safety belt. Using more than 1 extender can change the way the safety belt passes over the body and can cause serious injury.**
- **Never use the safety belt extender to secure a child restraint.**
- **Never use a safety belt extender on your Volkswagen that you got from another automobile manufacturer or from an automotive parts store.**
- **Never use the safety belt extender you got for your vehicle for any other vehicle, regardless of make, model, or model year.**

NOTICE

- Leaving the extender attached to the safety belt buckle when the front seat is occupied and the safety belt is not being used will signal to the airbag control unit that the front passenger seat is occupied and that the safety belt is being used. The electronic control unit for the airbag system will then receive incorrect information that will
  - **cause the safety belt pretensioner to deploy unnecessarily in collisions.**
  - **cause the front passenger airbag to deploy later in collisions in which the front airbag would otherwise be triggered earlier to help protect an unrestrained front seat passenger.**

- **A pretensioner that has deployed cannot be repaired. The entire safety belt must be replaced.**

NOTICE

If the safety belt extender is left attached to the safety belt buckle, the safety belt warning system will sense that the safety belt for that seat is being used. The warning light will not come on and the warning chime will not sound even though the seat is occupied and the safety belt is not being used.

Safety belt retractor, pretensioner, load limiter

Please first read and note the introductory information and heed the WARNINGS

The safety belts in the vehicle are part of the vehicle's safety concept ⇒ *Safety equipment* and consist of the following important features:

Automatic safety belt retractors

Every safety belt is equipped with an automatic safety belt retractor on the shoulder belt. As long as the safety belt is pulled out slowly, the shoulder belt will extend to let you move freely under normal driving conditions. The automatic safety belt retractor locks the belt when the belt is pulled out fast, during hard braking and in a collision. The belt may also lock when you drive up or down a steep hill or through a sharp curve.

Safety belt pretensioner

The safety belt retractors for the driver and front seat passenger have a pretensioner that helps take the slack out of the safety belt and tighten it when the pretensioner is activated.

The pretensioners are activated by the electronic control unit for the airbag system in front, side, and rear collisions. By tightening the safety belt, the pretensioner helps to reduce the occupant's forward movement. The belt pretensioner works together with the airbag system; its function is monitored by the airbag system indicator light. The belt pretensioner will not deploy in a rollover if the side airbags are not activated.

A fine dust may be released upon activation. This is normal and is not caused by a fire in the vehicle.

Safety belt load limiter

The front and rear outboard safety belts also have load limiters to help reduce the forces applied to the body in a crash.

Heed all safety regulations if the vehicle or individual components of the system have to be scrapped. Your authorized Volkswagen dealer and authorized Volkswagen Service Facility are familiar with these regulations ⇒ *Service and disposal of belt pretensioners*.

Service and disposal of belt pretensioners

Please first read and note the introductory information and heed the WARNINGS

The pretensioners are part of the safety belts installed at the front seats in your vehicle. Installing, removing, servicing, or repairing of safety belt pretensioners can damage the safety belt system and prevent it from working correctly in a collision. The pretensioners themselves may then also not work in the event of an accident, or not work properly.

There are some important things you have to know to make sure that the effectiveness of the system will not be impaired and that discarded components do not cause injury or pollute the environment. Undeployed safety belt pretensioners and airbag modules contain explosive materials that can cause serious injuries to the general public and to people who work at dealerships and workshops, scrap yards, and recycling facilities. For this reason, the systems must be properly handled when they or the vehicles they are installed in are scrapped.

Undeployed safety belt pretensioners and airbag modules can also pollute the environment. Never abandon vehicles or vehicle parts. If your vehicle must be scrapped, please make sure that it is done safely, responsibly, and in compliance with all applicable environmental regulations. Take it to a licensed facility that has the knowledge and experience to properly dispose of the vehicle and its safety belt system. Your authorized Volkswagen dealer and authorized Volkswagen Service Facility are familiar with these regulations.

WARNING

Improper handling, care, servicing, and repair procedures can increase the risk of personal injury and death by preventing a belt pretensioner from activating when needed or by causing it to activate unexpectedly.

- **The pretensioner can be activated only once. If a pretensioner has been activated, the safety belt must be replaced.**
- **Safety belt systems including the pretensioners cannot be repaired. Special procedures are required to remove, install, and dispose of this system.**
- **Never repair, adjust, or change pretensioners or any other part of the safety belt system yourself. We strongly recommend that you have any work on the safety belt system performed by an authorized Volkswagen dealer or authorized Volkswagen Service Facility. They have the necessary technical information, training, and special equipment ⇒ *Parts, accessories, repairs, and modifications*.**

WARNING

Undeployed safety belt pretensioners and airbag modules contain explosive materials that can cause serious personal injuries if they are not properly handled when they or the vehicles they are installed in are scrapped.

- **Never abandon vehicles or vehicle parts.**
- **Always scrap vehicles and vehicle parts, especially those containing undeployed airbag modules and undeployed safety belt pretensioners, at a licensed facility that has the knowledge and experience to properly dispose of the vehicle and its safety belt and airbag systems.**

Undeployed airbag modules and safety belt pretensioners are classified as **Perchlorate Material**. Special handling may apply – see http://www.dtsc.ca.gov/hazardouswaste/perchlorate. Obey all applicable legal requirements regarding handling and disposal of the vehicle or parts of its restraint system, including airbag modules and safety belts with pretensioners. Authorized Volkswagen dealers and authorized Volkswagen Service Facilities are familiar with the requirements, and we recommend that you have them perform this service for you.

Lights

Introduction

In this section you'll find information about:

Indicator lights
Indicator lights
Turn signal lever and high beam switch
Switching lights on and off
Lights and vision features
Lights and vision features
Coming Home/Leaving Home features (orientation lighting)
Light Assist
Instrument panel lighting and headlight range adjustment
Interior and reading lights

Always obey local vehicle lighting laws.

The driver is always responsible for the correct headlight settings.

More information:

- Exterior views
- Volkswagen Information System
- Replacing light bulbs

WARNING

Crashes and other accidents can happen when you cannot see the road ahead and when you cannot be seen by other motorists.

- **Always switch on the low beam headlights at dusk or when it is dark and whenever the weather is bad or visibility is poor.**

WARNING

Headlights that are aimed too high and improper use of the headlight flasher or high beams can blind and distract other drivers. This can lead to a crash and serious personal injuries.

- **Always make sure that headlights are properly adjusted.**
- **Never use the headlight flasher or high beams when they can blind or distract other drivers.**

Indicator lights

Please first read and note the introductory information and heed the WARNINGS

Indicator lights in the instrument cluster

Lights up	Possible cause	Proper response
	One or more driving lights not working[4], excluding the Adaptive Front Lighting System (AFS).[5]	Replace the burned out bulb. If all light bulbs are OK, see an authorized Volkswagen dealer or authorized Volkswagen Service Facility.
	Left or right turn signal. The indicator light blinks twice as fast if a turn signal is not working on the vehicle or the trailer.	Check the turn signals on the vehicle and the trailer.
	High beams switched on or headlight flashers in use.	

When the ignition is switched on, several warning and indicator lights come on briefly for a function check. They go out after a few seconds.

Indicator lights in the light switch

Lights up	Possible cause
	The fog lights are switched on
	The parking lights are switched on
	The automatic headlights and, if applicable, the daytime headlights or daytime running lights are switched on

[4] Displayed in color on an instrument cluster with color display.

[5] A separate display appears in the instrument cluster if there is an AFS malfunction.

WARNING

Failure to heed warning lights and instrument cluster text messages can cause the vehicle to break down in traffic and result in a collision and serious personal injury.

- **Never ignore warning lights or text WARNINGS.**
- **Always stop the vehicle as soon as it is safe to do so.**
- **Whenever stalled or stopped for repair, move the vehicle a safe distance off the road, stop the engine, turn on the emergency flashers, and use other warning devices to warn approaching traffic.**
- **Never park the vehicle in areas where the hot catalytic converter and exhaust system can come into contact with dry grass, brush, spilled fuel, oil, or other material that can catch fire.**
- **A broken down vehicle presents a high accident risk for itself and others. Switch on emergency flashers and set up a warning triangle to warn oncoming traffic.**

NOTICE

Failure to heed warning lights or text WARNINGS can result in vehicle damage.

High Intensity Discharge (HID) headlights provide bright, uniform lighting to help you see and be seen. The light comes from an electric arc between two electrodes in the gas-filled bulb. Over time, the electrodes can wear down and the gap between them will get wider. The HID lamp's control unit then increases the voltage to keep the arc's brightness constant. However, the commonly called "Xenon" bulbs will also ultimately burn out. Before they burn out, HID lamps can flicker. A message will then appear in the MFD. This is your reminder to see an authorized Volkswagen dealer or an authorized Volkswagen Service facility to check the headlights.

Turn signal lever and high beam switch

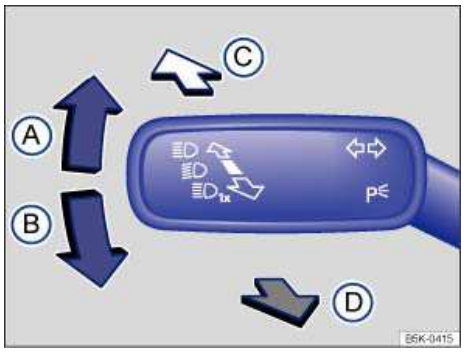

Fig. 74 On the left side of the steering column: Turn signal lever and high beam switch.

Please first read and note the introductory information and heed the WARNINGS

Move the lever to the desired position.

(A) Right turn signal.

(B) Left turn signal.

(C) Switching high beams on ⇒ ⚠. An indicator light ≡D lights up in the instrument cluster when the high beams are switched on.

(D) Switching the high beams off and operating the headlight flasher. The *headlight flasher* turns on the high beams as long as the lever is pulled and manually held in the pulled position. The indicator light ≡D lights up. When released, the lever moves back to the home position and turns off the high beams. The indicator light ≡D goes out.

Move the lever back to the home position to turn the selected feature off.

Convenience turn signal (lane change feature)

To use the convenience turn signal, move the lever up or down slightly, just to the point of resistance and then release it. If you have the convenience turn signal switched on, the turn signals and the turn signal indicator flash 3 times. If it is switched off, they flash as long as you hold the lever up or down, and go out when you release the lever.

The convenience turn signal can be switched on and off in the Infotainment system by pressing the CAR button followed by the ⚙ and Lights function keys ⇒ *Menu and system settings (SETUP)*.

⚠ WARNING

Improper use of high beams can distract and blind others, causing accidents and serious injuries.

ⓘ The turn signal light works only when the ignition is switched on. The emergency flasher works even when the ignition is switched off ⇒ *In an emergency*.

ⓘ The indicator light flashes twice as fast if a turn signal bulb is burned out.

ⓘ *High beams* can only be switched on when the low beams are on.

Switching lights on and off

Fig. 75 Headlight switch next to the steering wheel.

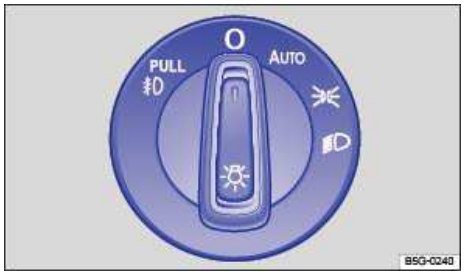

Fig. 76 Headlight switch next to the steering wheel (with fog lights and automatic headlights, if equipped).

Please first read and note the introductory information and heed the WARNINGS ⚠

Adjust the light switch to the desired position ⇒fig. 75 or ⇒fig. 76:

Symbol	When the ignition is switched off	When the ignition is switched on
0	Fog lights and low beams switched off.	Headlights off, daytime running lights (DRL) on.
AUTO	Orientation lighting may be switched on.	Automatic headlights active; DRL on.
≡D	Low beams switched off. The DRL may stay on. The length of time they stay on depends on the vehicle battery charge.	Low beams switched on.
⫸	Parking lights and taillights switched on.	Parking lights, DRL, and tail-lights switched on.
≠D	Fog lights switched off. The DRL may stay on for some time.	Headlights and fog lights switched on.

Fog lights

The indicator light ≠D in the headlight switch shows that the fog lights are switched on.

- To switch on the fog lights ≠D: first turn the light switch to position ≡D, then pull the light switch out to the first detent.
- To switch off the fog lights, push the switch back in from the first detent. To then turn off the head-lights, turn the switch to position **0**.

Acoustic warning when lights are not switched off

In the following situation, a warning chime will sound if you take the key out of the ignition and open the driver door. This is to remind you that lights are still on.

- Light switch in position ≫.

⚠ WARNING

Daytime running lights and parking lights are not bright enough to let you see ahead or be seen by others when it is dark.

- **Always switch on the low-beam headlights at dusk or when it is dark and whenever the weather is bad or visibility is poor.**
- **Never use the daytime running lights to see where you are going. They are not bright enough and will not let you see far enough ahead for safety, especially at dusk or when it is dark. Always switch on the low-beam headlights at dusk or when it is dark.**
- **The taillights do not come on with the daytime running lights. Unless the taillights are on, a vehicle cannot be seen by others in bad weather, at dusk, or when it is dark.**
- **Even if automatic headlights (AUTO) are switched on, the low-beam headlights may still not come on by themselves in fog or heavy rain. You have to switch on the low-beam headlights manually.**

ⓘ In cool or humid weather, the insides of the headlights, the rear lights, and turn signals can temporarily fog up. This is normal and does not affect the service life of the vehicle's lighting system.

Lights and vision features

🕮 Please first read and note the introductory information and heed the WARNINGS ⚠

Parking lights

If the ignition is switched off and the vehicle is locked from the outside with the headlight switch in the ≫ position, the parking lights in both headlights come on together with both taillights.

Daytime running lights (DRL)

Separate lamps are installed in the headlights or in the front bumper for the daytime running lights (DRL).

The daytime running lights are switched on whenever the ignition is switched on and the light switch is in position **0**, **AUTO**, or ≫.

When the daytime running lights are switched on, only these separate lamps come on if the headlight switch is in position **0** or **AUTO** ⇒⚠.

If the light switch is in position **AUTO**, a low-light sensor switches the low beams as well as the instrument and switch lighting on and off automatically.

Daytime running lights (DRL) parking feature

Some models are equipped with a daytime running lights (DRL) parking feature that switches the daytime running lights off when the parking brake is engaged and the ignition is switched on.

Function	Action

Function	Action
Switching the DRL off:	– Switch the ignition on. – Turn the light switch to the **0** position. – Set the parking brake.
Switching the DRL back on:	– Release the parking brake.

Static cornering lights

Your vehicle may have fog lights under the front bumper, which on some models are also static cornering lights. On some models the static cornering lights may be integrated in the headlights. At speeds below about 25 mph (40 km/h), the light on one side of the vehicle will come on automatically when you turn a corner. If you turn to the right, the right fog light comes on; turn left and the left fog light comes on. The light dims and goes out when the steering wheel is straightened out again.

When you move the selector lever to Reverse **(R)**, the static cornering lights on both sides of the vehicle may come on so that you can see the area around the vehicle better when backing up.

The static cornering lights work only when the headlights are on. If you are using automatic headlights (headlight switch in the **AUTO** position ⇒ fig. 76), they work only when the headlights have been automatically switched on. The static cornering lights do not come on when the headlight switch is in the **0** position or when the fog lights themselves have been switched on ⇒ *Switching lights on and off*.

Automatic headlights (AUTO)

Your vehicle may be equipped with automatic headlights (**AUTO**), which are a convenience feature only and cannot always recognize all lighting and driving situations.

If the light switch is in the **AUTO** position, both vehicle lighting and instrument and switch lighting are automatically switched on and off in the following situations ⇒ ⚠:

Automatic activation:	Automatic deactivation:
If the low-light sensor registers *darkness*, for example when driving through a tunnel.	If sufficient brightness is registered.
If the rain sensor recognizes rain and switches the windshield wipers on.	If the windshield wipers have not moved for several minutes.

You can adjust the level of darkness the vehicle must register before automatically switching on the headlights in the Infotainment system by pressing the CAR button followed by the function keys and Lights ⇒ *Menu and system settings (SETUP)*. You can also turn the automatic activation of the headlights with the rain sensors on and off via this menu.

Adaptive Front Lighting System (AFS)

The Adaptive Front Lighting System (AFS) works only with the low beams switched on and only at speeds above about 6 mph (10 km/h). The swivel-mounted lamps automatically improve road illumination during cornering.

In some models, the headlights will turn independently, even when driving straight ahead. They can adjust according to the weather conditions and the speed of the vehicle to better light up the road ahead. The bulbs return to their original position after a short period of time, depending on the vehicle speed.

On vehicles equipped with AFS, the feature can be switched on and off in the Infotainment system by pressing the CAR button followed by the and Lights function keys ⇒ *Menu and system settings (SETUP)*.

WARNING

Crashes and other accidents can happen when you cannot see the road ahead and when you cannot be seen by other motorists.

- **Never use daytime running lights (DRL) to see where you are going. DRL are not bright enough to light up the roadway and be seen by other motorists. You will not be able to see far enough ahead for safety, especially at dusk or when it is dark. Always switch on the low-beam headlights at dusk or when it is dark.**
- **The taillights do not come on when the daytime running lights are switched on and the headlight switch is in position 0 or AUTO. A vehicle without taillights on cannot be seen by others in bad weather, at dusk, or when it is dark.**
- **If automatic headlights (AUTO) are switched on, the low-beam headlights still may not be switched on in fog or heavy rain. You have to switch on the low-beam headlights yourself.**

In cool or humid weather, the insides of the headlights, the rear lights, and turn signals can temporarily fog up. This is normal and does not affect the service life of the vehicle's lighting system.

Coming Home/Leaving Home features (orientation lighting)

Please first read and note the introductory information and heed the WARNINGS

Your vehicle may be equipped with Coming Home/Leaving Home features, which are controlled automatically by a low-light sensor.

Coming Home	Action
Switch on:	– Switch off the ignition The Coming Home feature is switched on when the headlight switch is in the AUTO position and the low-light sensor registers *darkness* The *delay period* starts once the last vehicle door or the rear hatch is closed.

Coming Home	Action
Switch off:	– Automatically after delay period is over. – Automatically, if a vehicle door or the rear hatch is still open about 30 seconds after activation. – Turn light switch to the **0** position. – Switch the ignition on.

Leaving Home	Action
Switch on:	– Unlock the vehicle if the light switch is in the **AUTO** position and the low-light sensor registers *darkness*.
Switch off:	– Automatically after preset delay period is over. – Lock the vehicle. – Turn the light switch to the **0** position. – Switch the ignition on.

The length of time the lights stay on can be adjusted or the feature can be activated and deactivated in the Infotainment system by pressing the CAR button followed by the and Lights function keys ⇒ *Menu and system settings (SETUP)*.

If the Coming Home feature is switched on and the driver door is opened, no warning chime will sound to alert you that the lights are still on.

Instrument panel lighting and headlight range adjustment

Fig. 77 To the left of the steering wheel: Thumbwheel to adjust instrument panel lighting 1.

Please first read and note the introductory information and heed the WARNINGS

Instrument cluster and switch brightness

Depending on vehicle equipment, you can either adjust the brightness of the instrument cluster and switch lighting by turning the thumbwheel ⇒ fig. 77 (1), or by pressing the CAR button followed by the and Lights function keys in the Infotainment system ⇒ *Menu and system settings (SETUP)*.

In some vehicles with daytime running lights (DRL), the instrument cluster lighting switches off automatically when it is dark outside or when driving through tunnels, for example. You will need to switch the headlights on manually when this happens, so that the vehicle's taillights will turn on ⇒page 120, *Lights and vision features*, ⇒ *Lights and vision features*.

Headlight range adjustment

For vehicles equipped with halogen headlights: The headlight range cannot be manually adjusted. If you believe the headlights are not properly adjusted or are not sure, have them checked immediately by an authorized Volkswagen dealer or an authorized Volkswagen Service Facility ⇒.

For vehicles equipped with HID (Xenon) headlights: The headlights are equipped with an automatic leveling feature that automatically adjusts the headlight range to the vehicle loading condition once the low beams are switched on ⇒.

WARNING

Headlights that are aimed too high because of the way the vehicle is loaded can blind and distract other drivers. This can lead to a crash and serious personal injuries.

- **Always make sure the headlights are adjusted to loading conditions so that they do not blind others.**

WARNING

If the automatic leveling feature of the headlights does not work properly or at all, the headlights could blind and distract other drivers. This can lead to a crash and serious personal injuries.

- **Have headlight range adjustment checked immediately by an authorized Volkswagen dealer or an authorized Volkswagen Service Facility.**

Interior and reading lights

Please first read and note the introductory information and heed the WARNINGS

Button	Function
	Front interior lights on.
REAR	Rear interior lights on.

Button	Function
	Door contact button. Press the button, and the interior lights come on automatically when the vehicle is unlocked, a door is opened, or the vehicle key is removed from the ignition. The lights go out about 20 seconds after you close the doors. They also go out when you lock the vehicle or switch on the ignition. Press the button back out again to switch the door contact feature off.
	Reading light on or off.

Glove and luggage compartment lights

The glove and luggage compartments may have lights that come on automatically when they are opened and go off when they are closed.

Ambient (background) lighting (if equipped)

When the ignition and the headlights are switched on, ambient lights in the doors and footwells light up.

On appropriately equipped vehicles, you can adjust the brightness of the ambient lighting in the Infotainment system by pressing the CAR button followed by the and Lights function keys ⇒ *Menu and system settings (SETUP)*.

The interior and reading lights go out when you lock the vehicle or a few minutes after you remove the vehicle key from the ignition. This helps to prevent unnecessary drain on the vehicle battery.

Sun protection

Introduction

In this section you'll find information about:

Sun visors

Windshield made of heat-insulating glass

WARNING

Sun visors can reduce visibility.

- **Always stow sun visors when not needed to block sun glare.**

Sun visors

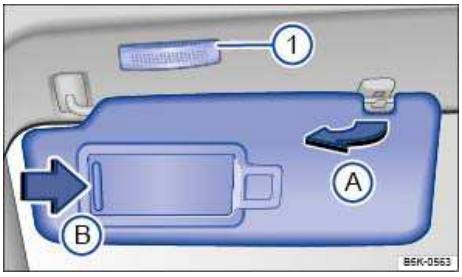

Fig. 78 In the headliner: Sun visor.

Please first read and note the introductory information and heed the WARNINGS

Sun visor adjustment

- Flip the sun visor down toward the windshield.
- Lift it out of the retaining clip ⇒fig. 78 (A) and swivel it over toward the door.

Additional sun visor positions

On some vehicles, you can slide the sun visor towards the rear of the vehicle after swiveling it over to the door.

Vanity mirror and lighting

A vanity mirror is behind a cover in the sun visor. Your vehicle may also be equipped with a light (1) that comes on when you slide the cover (B) open.

The light goes out when you shut the cover or if you flip the sun visor up again.

The interior light above the sun visor goes out after several minutes. This helps to prevent unnecessary drain on the vehicle battery.

Windshield made of heat-insulating glass

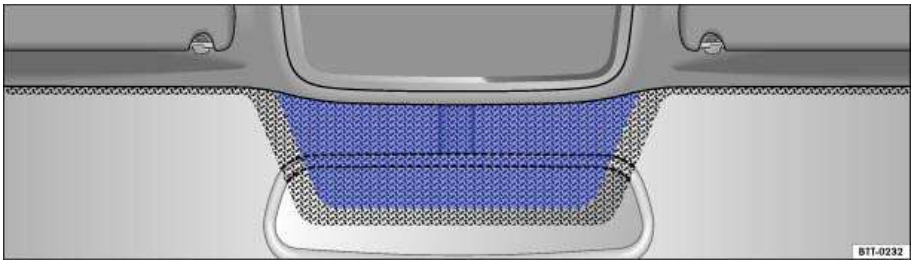

Fig. 79 Heat-reflective windshield with communications window (blue shaded area).

🕮 Please first read and note the introductory information and heed the WARNINGS ⚠

Windshields made of insulating glass have a transparent metallic infrared-reflecting coating. There is an uncoated area (communications window) just above the inside rearview mirror ⇒fig. 79. This serves as a communications window for transmitting signals to and from electronic components and accessories.

The uncoated area must not be blocked on the inside or outside or covered with stickers because this can cause the electronic components to malfunction.

Windshield wipers and washer

Introduction

In this section you'll find information about:

Indicator light
Windshield wiper lever
Windshield wiper functions
Windshield wiper service position
Rain sensor
Checking and refilling windshield washer fluid

More information:

- Exterior views
- Infotainment system
- Shifting
- Climate control
- Working in the engine compartment
- Exterior care and cleaning

WARNING

Windshield washer fluid without enough frost protection can freeze on the windshield and reduce visibility.

- **Use the windshield washer system with enough frost protection for winter temperatures.**
- **Never use the windshield wipers/washers when it is freezing without first defrosting the windshield. The washer solution may freeze on the windshield and reduce visibility.**

WARNING

Worn or dirty wiper blades reduce visibility and increase the risk of accidents and severe injuries.

- **Always replace wiper blades that are worn, damaged, or do not keep the windshield clear.**

NOTICE

To help prevent damage to the wiper blades and the wiper motor when it is cold outside, always make sure that blades are not frozen to the windshield before operating the wipers. Using the windshield wiper service position can be helpful in cold weather so the wipers do not freeze to the windshield ⇒ *Windshield wiper service position*.

Indicator light

Please first read and note the introductory information and heed the WARNINGS

Your vehicle may be equipped with a windshield washer fluid indicator light.

Lights up	Possible cause	Proper response
	Not enough windshield washer fluid for the front and rear windshield washers.[6]	Refill windshield washer reservoir at the next opportunity

When the ignition is switched on, several warning and indicator lights come on briefly for a function check. They go out after a few seconds.

NOTICE

Failure to heed warning lights or text WARNINGS can result in vehicle damage.

Windshield wiper lever

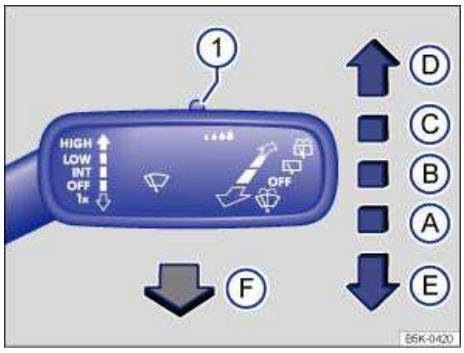

Fig. 80 Operating the front windshield wipers.

[6] Displayed in color on an instrument cluster with color display.

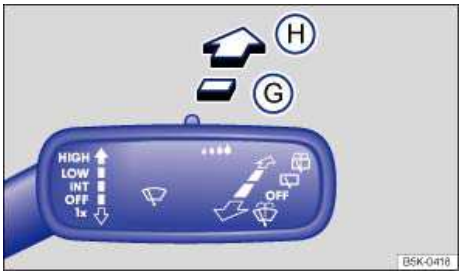

Fig. 81 Operating the rear wiper.

Please first read and note the introductory information and heed the WARNINGS ⚠

Move the lever to the desired position ⇒ⓘ:

(A)	OFF	Wiper switched off.
(B)	INT	Intermittent wiping for the front windshield. Rain sensor active (if equipped).
(C)	LOW	Slow wiper speed.
(D)	HIGH	Fast wiper speed.
(E)	1x	One-tap wiping – brief wiping. Hold the lever pressed down longer to wipe more often.
(F)		Pull the lever toward the steering wheel to activate the front windshield washers, then release.
(G)		Intermittent wiping for the rear window. The wiper wipes about every 6 seconds.
(H)		Press the lever forward as far as it will go to activate the rear window washers, then release to stay in intermittent wiping mode (position (G)). Pull the lever toward the steering wheel to turn the rear wiper off.
(1)		Switch for adjusting the windshield wiper interval settings (vehicles without a rain sensor) or the sensitivity of the rain sensor (vehicles with a rain sensor).

NOTICE

To help prevent damage to the wiper blades and the wiper motor when it is cold outside, always make sure that blades are not frozen to the windshield before operating the wipers. Using the service position can be helpful in cold weather so the wipers do not freeze to the windshield ⇒ *Windshield wiper service position*.

- **If the ignition is switched off while the wipers are running, the wipers will continue at the same wiping speed when the ignition is switched on again. Frost, ice, snow, leaves, and other objects on the windshield can damage the wipers and the wiper motor.**
- **Remove snow and ice from the wipers before you begin driving.**
- **If the wiper blades freeze to the windshield, loosen them carefully. Volkswagen recommends using a deicing spray.**

NOTICE

Never switch on the windshield wipers when the windshield is dry because the windshield can be scratched.

On some vehicles, the windshield wipers work only if the ignition is switched on and the engine hood is closed. The windshield wipers turn off automatically when the engine hood is opened. The rear window wiper turns off when the rear hatch is opened.

The intermittent wiping for the front windshield depends on the driving speed. The higher the speed, the faster the wipers move.

If the front wipers are on, the rear wiper is switched on automatically when backing up.

- On appropriately equipped vehicles, this feature can be turned on and off in the Infotainment system by pressing the CAR button followed by the and Mirror and wipers function keys ⇒ *Menu and system settings (SETUP)*.

If the wiper blades freeze to the windshield, loosen them carefully. Volkswagen recommends using a deicing spray.

Windshield wiper functions

🕮 Please first read and note the introductory information and heed the WARNINGS ⚠

Wiper performance in different situations:

When the vehicle is not moving:	The wiper speed changes temporarily to the next lower speed.

Wiper performance in different situations:	
During automatic wipe/wash:	While the washer system is working, the Climatronic switches to recirculation for about 30 seconds to help prevent the washer fluid odor from entering the vehicle interior.
During intermittent wiping:	Speed-dependent interval control: The higher the vehicle speed, the faster the wipers move.
When a vehicle door is opened:	The windshield wipers stop.

Heated washer nozzles

Some vehicles are equipped with heated washer nozzles. The heating thaws frozen washer nozzles, but not the fluid supply hoses. When the ignition is switched on, the heat applied to the washer nozzles is automatically regulated depending on the outside air temperature.

If there is something on the windshield, the wiper will try to wipe it away. If it continues to block the wiper, the wiper will stop moving. Remove the obstacle and switch the wiper on again.

Windshield wiper service position

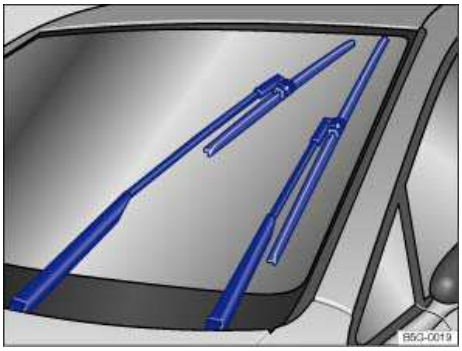

Fig. 82 Windshield wiper in service position.

Please first read and note the introductory information and heed the WARNINGS

In the service position, the wiper arms can be lifted away from the windshield ⇒ fig. 82. The wipers are moved to the service position as follows:

- The engine hood must be closed ⇒ *Working in the engine compartment*.
- Switch the ignition off, turn it on briefly, and then off again.

- Press the windshield wiper lever down briefly ⇒fig. 80 (E) when the ignition is off.
- Wipers move into service position.

Carefully fold the wiper arms back onto the windshield before driving! Switch the ignition on and press the windshield wiper lever down briefly ⇒fig. 80 (E). The wiper arms move back to their original position.

Lifting the wiper blades and tilting them away from the windshield

- Put the wiper arms in service position ⇒.
- Do not handle the wiper blades, handle the wiper arms only at the attachment above the wiper blades.

NOTICE

- **To help prevent damage to the engine hood and the windshield wiper arms, lift the wiper arms away from the windshield only when they are in the service position.**
- **Always carefully fold the windshield wiper arms down against the windshield before driving the vehicle.**

The windshield wiper arms can be moved to the service position only when the vehicle is not moving.

Rain sensor

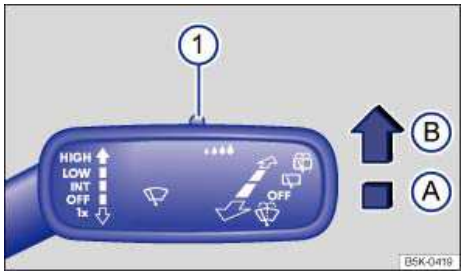

Fig. 83 Windshield wiper lever: Adjusting the rain sensor 1 (if equipped).

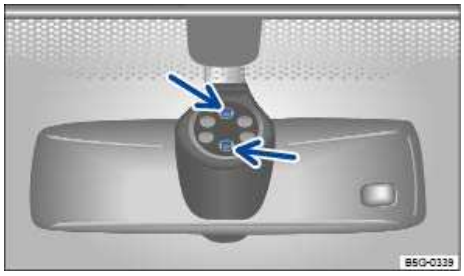

Fig. 84 Inside the front windshield above the inside mirror: Sensitive rain sensor surface.

Please first read and note the introductory information and heed the WARNINGS

When switched on, the rain sensor automatically shortens or lengthens the time between wiping intervals depending on how hard it is raining ⇒. The rain sensor's sensitivity can be adjusted manually. Manual wiping (vehicles without rain sensors), see ⇒ *Windshield wiper lever*.

On appropriately equipped vehicles, the automatic wipe function of the rain sensor can be turned on and off in the Infotainment system by pressing the CAR button followed by the and Mirror and wipers function keys ⇒ *Menu and system settings (SETUP)*.

Push the lever into the desired position ⇒fig. 83:

(A) Rain sensor off (windshield wiper lever home position).

(B) Rain sensor active – automatic wiping as needed.

(1) Adjust the sensitivity of the rain sensor:

- Move switch to the right – high sensitivity.
- Move switch to the left – low sensitivity.

After switching the ignition off and back on again, the rain sensor stays on and works again when the wiper lever is in position (B).

Possible reasons for changes in the way the rain sensor works

The rain sensor may misread what is happening in the *detection zone of its sensitive rain-sensor surface* ⇒fig. 84 (arrow) and not work for a number of reasons, which may include:

- Worn out wiper blades: Worn out wiper blades may leave a film of water or wiping streaks; this can cause the wipers to run longer, to wipe more often, or to wipe continuously at high speed.
- Insects: Insects hitting the windshield may trigger the wipers.
- Salt streaks: Salt streaks on the windshield from winter driving can cause wiping more often or continuously on glass that is almost dry.
- Dirt: Caked-on dust, wax, any other buildup on the windshield (lotus effect), or car-wash detergent residue can lower the rain sensor's sensitivity and cause it to react too slowly or not at all.
- Crack or chip in the windshield: If a stone hits and chips the windshield while the rain sensor is on, this will trigger a wiper cycle. After that, the rain sensor will recognize the change and recalibrate itself to respond to the sensitive surface's reduced detection zone. Depending on the size of the chip, the sensor's reaction pattern may or may not change.

WARNING

The rain sensor cannot always recognize rain and activate the wipers.

- **Switch the wipers on manually when water on the windshield reduces visibility.**

Clean the rain sensor's sensitive surface ⇒fig. 84 (arrows) regularly and check the wiper blades for wear or damage.

To remove wax and coats of polish safely, we recommend using an alcohol-based windshield cleaner.

Checking and refilling windshield washer fluid

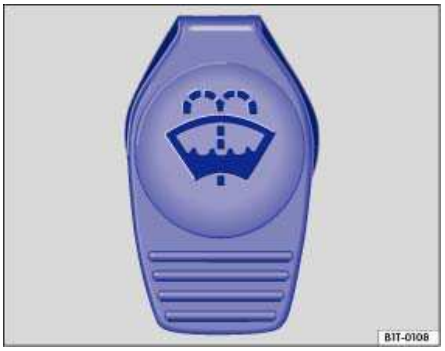

Fig. 85 In the engine compartment: Cap of the windshield washer fluid reservoir.

Please first read and note the introductory information and heed the WARNINGS

Check the windshield washer fluid level regularly and refill as necessary.

There is a filter screen in the filler neck of the windshield washer fluid reservoir. The screen helps to keep large particles and debris from getting into and clogging the windshield washer nozzles when adding windshield washer fluid. Take the screen out only to clean it. If the screen is damaged or missing, have it replaced immediately, otherwise the system may become clogged and not work properly.

- Open the engine hood ⇒ *Working in the engine compartment*.
- The windshield washer fluid reservoir can be identified by the symbol on its cap ⇒ fig. 85.
- Check if there is still enough windshield washer fluid in the reservoir.
- Refill with clear water (not distilled water) and an appropriate windshield washer fluid that is recommended by Volkswagen ⇒. Follow the directions on the container.
- In cold weather, always use a special windshield washer antifreeze solution that will help keep the water from freezing ⇒.

Recommended cleaners

- For the warmer months, Windscreen Clear SummerG 052 184 A1 or equivalent. Mixing ratio 1:100 (1 part concentrate to 100 parts water) in the windshield washer reservoir.
- All-season Windscreen ClearG 052 164 A2 or equivalent. Mixing ratio in winter to 0 °F (-18 °C) about 1:2 (1 part concentrate to 2 parts water), otherwise, mixing ratio 1:4 in the windshield washer reservoir.

Filling capacity

Depending on vehicle equipment, the windshield washer fluid reservoir holds between 3.1 – 5.2 quarts (3 – 5 liters).

WARNING

Never mix antifreeze or similar additives into the windshield washer reservoir. This could produce an oily film on the windshield, which would considerably reduce visibility.

- **Use clear water (not distilled water) with a cleaning solution recommended by Volkswagen.**
- **If necessary, blend with a suitable windshield washer fluid antifreeze agent.**

NOTICE

- **Never mix cleaning solutions recommended by Volkswagen with other cleaning agents. If you do, this could cause sediments or other by-products that can clog the windshield washer nozzles.**
- **When refilling, do not confuse one type of operating liquid with another! Otherwise serious malfunctions and engine damage can occur!**

Mirrors

Introduction

In this section you'll find information about:

Inside mirror

Outside mirrors

For your driving safety, it is important that you properly adjust the outside mirrors and the inside mirror before you start driving ⇒.

The outside mirrors and the inside mirror help you see and adapt your driving to traffic behind you. Remember that the inside and outside rearview mirrors will not show everything behind you. There can be blind spots. Blind spots can be significantly larger if the mirrors are not properly adjusted.

More information:

- Exterior views
- Adjusting the seating position
- Shifting
- Braking and parking

WARNING

Adjusting mirrors when the vehicle is moving can cause driver distraction, accidents, and serious personal injury.

- **Always adjust the rearview mirrors when the vehicle is not moving.**
- **Always be aware of what is happening around the vehicle when changing lanes, passing, turning, or parking. Another vehicle, pedestrian, or object could be in your blind spot.**
- **Always make sure mirrors are properly adjusted and the view to the rear is not reduced by moisture, ice, snow, or other things.**

WARNING

Self-dimming rearview mirrors contain an electrolyte fluid which can leak if the mirror glass is broken. Electrolyte fluid can irritate the skin, eyes, and respiratory system.

- **Repeated or prolonged exposure to electrolyte fluid can irritate the respiratory system, especially among people with asthma or other respiratory conditions. Get fresh air immediately by leaving the vehicle or, if that is not possible, open windows and doors all the way.**
- **If electrolyte fluid gets into the eyes, flush them thoroughly with large amounts of clean water for at least 15 minutes; medical attention is recommended.**
- **If electrolyte fluid contacts skin, flush affected area with clean water for at least 15 minutes and then wash affected area with soap and water; medical attention is recommended. Thoroughly wash affected clothing and shoes before reuse.**
- **If swallowed, and the person is conscious, rinse mouth with water for at least 15 minutes. Get medical attention immediately. Do not induce vomiting unless instructed to do so by a medical professional.**

NOTICE

Broken glass in the self-dimming rearview mirrors can cause electrolyte fluid leakage. Liquid electrolyte leaked from a broken mirror glass will damage any plastic surfaces it comes in contact with. Clean up spilled electrolyte fluid immediately with clear water and a sponge.

Inside mirror

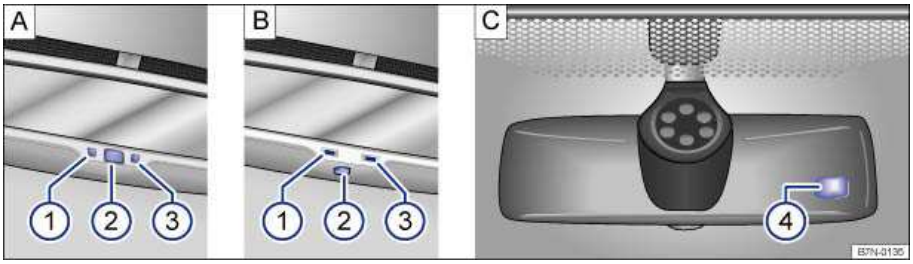

Fig. 86 Self-dimming rearview mirror (if equipped).

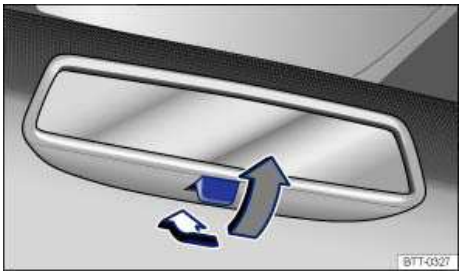

Fig. 87 Manually adjustable inside mirror.

Please first read and note the introductory information and heed the WARNINGS

Adjust the inside mirror to make sure that there is good visibility through the rear window.

For example, visibility through the rear window could be impaired if there is a sunshade on the rear window or clothing on the luggage compartment cover, or if the rear window is covered with ice, snow, or dirt.

Manually adjustable inside mirror

- Home position: Lever on the bottom edge of the mirror points forward.
- To adjust to non-glare visibility, move the lever so that it points backward ⇒ fig. 87.

Self-dimming rearview mirror (if equipped)

Key to fig. 86:

(1) Indicator light
(2) Switch
(3) Sensor for recognizing the entry of light from the rear
(4) Sensor for registering light from the front

The self-dimming feature can be switched on and off with the switch on the inside mirror (2) **A** or (2) **B**. When self-dimming is activated, the indicator light (1) is on.

There are two sensors in the interior mirror housing:

- One sensor on the side facing the interior to measure light from *the rear* of the vehicle ⇒ fig. 86 **A** (3) or ⇒ fig. 86 **B** (3).
- One sensor on the side facing the windshield to measure light from *the front* of the vehicle ⇒ fig. 86 **C** (4).

If the ignition is switched on, the mirror *automatically* darkens depending on the amount of light shining into the vehicle from the rear.

The self-dimming feature is deactivated when you shift the transmission into reverse or switch on the interior lights or the reading light.

Do not attach external navigation devices to the windshield or in the vicinity of the self-dimming inside mirror ⇒ ⚠.

⚠ WARNING

The illuminated display on an external navigation device can cause the self-dimming inside mirror to malfunction, which can result in crashes and serious injuries.

- **Malfunctions in the self-dimming function can result in the inside mirror being unable to evaluate the exact distance of vehicles in the rear or other objects.**

ⓘ If the light striking the sensor is filtered or blocked (such as by a sunshade), the self-dimming inside mirror will not work properly or may not work at all.

Outside mirrors

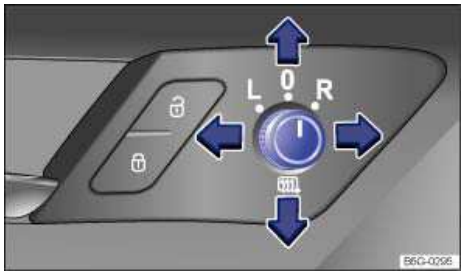

Fig. 88 In the driver door: Adjusting knob for the outside mirrors.

🕮 Please first read and note the introductory information and heed the WARNINGS ⚠

When the ignition is switched on, turn the knob in the driver door ⇒ fig. 88 to adjust the outside mirrors.

Turn the knob to the desired position:

Turn the knob to the desired position:	
	Switch on outside mirror heating. Heats only at outside air temperatures below +68 °F (+20 °C).
L	Adjust the left outside mirror by pressing the knob to left/right and up/down.
R	Adjust the right outside mirror by pressing the knob to left/right and up/down.
0	Neutral position. No heating or adjustment possible.

WARNING

Improper use of the folding outside mirrors can cause personal injury.

- **Always make sure that nobody is in the way when folding the mirrors in or out.**
- **Make sure that you do not get your finger caught between the mirror and the mirror base when moving the mirrors.**

WARNING

Incorrectly estimating distances with the right outside mirror can cause collisions and serious injury.

- **The right outside mirror has a convex (curved) surface. This widens your field of vision. But vehicles or other objects seen in a convex mirror will look smaller and farther away than they really are.**
- **If you use the right outside mirror to judge distances from vehicles behind you when changing lanes, you could estimate incorrectly and cause a crash and serious injuries.**
- **Whenever possible, use the inside mirror to more accurately judge distance and size of vehicles or other objects seen in the convex mirror.**
- **Always make sure you have a clear view to the rear of the vehicle.**

NOTICE

Always fold in the outside mirrors when taking the vehicle through an automatic car wash.

To reduce fuel consumption, use outside mirror heating only when needed.

When first switched on, outside mirror heating works with maximum heat for about 2 minutes.

If power mirror adjustment does not work, the outside mirrors can be adjusted by hand by pressing on the edges of the mirror surface.

Driving tips

Introduction

In this section you'll find information about:

Stowing luggage
Driving with an open rear hatch
Driving a loaded vehicle
Weights and axle weights

Always stow heavy objects in the luggage compartment and make sure that the rear seat backrests are securely latched. Always use the tie-downs in the luggage compartment and secure the objects with suitable straps. Never overload the vehicle. Remember that the vehicle load, as well as how it is distributed, can affect vehicle handling and braking ⇒.

More information:

- Rear hatch
- Lights
- Luggage compartment
- Roof rack
- Trailer towing
- Tires and wheels

WARNING

Unsecured or incorrectly stowed items can fly through the vehicle, causing serious personal injury during hard braking or sharp steering or in an accident. Loose items can also be struck and thrown through the passenger compartment by the front airbags if they inflate. To help reduce the risk of serious personal injury:

- **Always stow all objects securely in the vehicle.**
- **Always keep storage compartments closed while driving.**
- **Do not stow hard, heavy, or sharp objects in open bins in the vehicle or on top of the instrument panel.**
- **Remove hard, heavy, and sharp objects from clothing and bags in the vehicle interior and stow securely. Always put heavy items in the luggage compartment.**
- **Always secure objects in the passenger compartment properly with suitable straps so that they cannot move into the deployment area of a side or front airbag during braking, in a sudden maneuver, or in a collision.**
- **Always make sure that there is nothing on the front passenger seat when the backrest is folded forward.**
- **Passengers must never ride in an incorrect seating position because objects are being transported in the vehicle.**
- **Never let anybody sit in a seat that is blocked by objects being carried in the vehicle.**

WARNING

Heavy loads will influence the way your vehicle handles and increase stopping distances. Heavy loads that are not properly stowed or secured can cause loss of control and serious injury.

- **Secure the load properly to keep it from shifting.**
- **Always remember when transporting heavy objects that a change in the center of gravity also changes the way your vehicle handles:**
  - **Always distribute the load as evenly as possible.**
  - **Secure heavy objects properly as far forward in the luggage compartment as possible.**
  - **Always tie down heavy items securely with suitable straps using the tie-downs in the luggage compartment.**
- **Securely latch the rear seat backrest in the upright position.**
- **Never exceed the Gross Axle Weight Rating or the Gross Vehicle Weight Rating on the safety compliance sticker on the left door jamb. Exceeding permissible weight can cause the vehicle to skid and handle differently.**
- **Always adapt your speed and driving to the heavier load and the weight distribution in the vehicle. Take road, weather, traffic, and visibility conditions into account as well.**
- **Always accelerate gently and avoid sudden braking and driving maneuvers.**
- **Always brake earlier than you would if you were not driving a loaded vehicle.**

Stowing luggage

Please first read and note the introductory information and heed the WARNINGS

Always stow all luggage securely in the vehicle

- Distribute the load in the vehicle and, if applicable, on the roof and in the trailer as evenly as possible.
- Put heavy objects as far forward as possible in the luggage compartment and securely latch the rear seat backrest in the upright position.
- Secure luggage in the luggage compartment using suitable straps and the tie downs ⇒ *Tie-downs*.

Also see ⇒ *Luggage compartment*.

- Adjust the headlight range, if necessary ⇒ *Lights*.
- Check the pressure in all 4 tires when the tires are still cold. Never reduce air pressure in warm tires to match cold tire inflation pressure. Heed the information on the tire pressure label ⇒ *Tires and wheels*.
- Pay especially close attention to your vehicle's Tire Pressure Monitoring System when driving with a heavy load ⇒ *Tire Pressure Monitoring System (TPMS)*.

NOTICE

Wires in the rear windows such as for heating or for an antenna can be damaged by objects that rub against them.

Please review the information on loading a trailer ⇒ *Trailer towing* and a roof rack ⇒ *Roof rack*.

Driving with an open rear hatch

Please first read and note the introductory information and heed the WARNINGS

Driving with an open rear hatch can lead to serious personal injury. If you have to drive with an open rear hatch, make sure that all objects and the hatch itself are properly secured and take appropriate measures to keep toxic exhaust fumes from entering the vehicle.

WARNING

Driving with an unlatched or open rear hatch can lead to serious personal injury.

- **Never transport objects larger than those that fit completely in the luggage compartment, because the rear hatch cannot be fully closed properly.**
- **After closing the rear hatch, always pull up on it to make sure that it is properly closed and cannot open suddenly when the vehicle is moving.**
- **Always stow all objects securely in the luggage compartment. Loose objects can fall out of the luggage compartment and injure others on the road behind you.**
- **Drive carefully; anticipate what other drivers will do.**
- **Avoid abrupt or sudden acceleration, steering, or braking, because the unlatched rear hatch can move suddenly.**
- **Always mark objects sticking out from the luggage compartment clearly for others to see. Obey all applicable legal requirements.**
- **Never use the rear hatch to "clamp" or "hold" objects that stick out of the luggage compartment.**
- **Always remove any luggage rack or other rack mounted on the rear hatch (along with any luggage on the rack) before driving with an open rear hatch.**

WARNING

Driving with an open rear hatch can cause poisonous carbon monoxide in the engine exhaust to get into the passenger compartment.

- **Carbon monoxide causes drowsiness, inattentiveness, poisoning, and loss of consciousness. It can lead to accidents and severe personal injuries.**
- **Always keep the rear hatch closed while driving to help keep poisonous exhaust fumes from being drawn into the vehicle.**
- **Never transport objects that are too large to fit completely into the luggage area, because then the rear hatch cannot be fully closed.**
- **If you absolutely must drive with an open rear hatch, do the following to reduce the risk of carbon monoxide poisoning:**
  - **Close all windows and the power sunroof.**
  - **Switch off the climate control system's air recirculation feature.**
  - **Open all air vents in the instrument panel.**
  - **Set the fresh air fan to the highest speed.**

NOTICE

The open rear hatch changes the vehicle length and height.

Driving a loaded vehicle

🕮 Please first read and note the introductory information and heed the WARNINGS ⚠

For good handling when driving a loaded vehicle, please observe the following:

- Securely stow all luggage ⇒ *Stowing luggage*.
- Drive especially carefully and accelerate gently.
- Avoid sudden braking and driving maneuvers.
- Brake earlier than you would if you were not driving a loaded vehicle.
- If applicable, observe information about driving with a trailer ⇒ *Trailer towing*.
- If applicable, observe information about driving with a roof rack ⇒ *Roof rack*.

⚠ WARNING

Heavy loads can change the way your vehicle handles and increase stopping distances. Heavy loads that are not properly stowed or secured can shift suddenly, causing loss of control and serious injury.

- **Secure the load properly to keep it from shifting.**
- **Always remember when transporting heavy objects that they change the vehicle's center of gravity and also the way it handles.**
  - **Always distribute the load as evenly as possible.**
  - **Secure heavy objects as far forward in the luggage compartment as possible.**
  - **Secure luggage in the luggage compartment using suitable straps and the tie downs ⇒ *Tie-downs*. Also see ⇒ *Luggage compartment*.**
- **Always tie down heavy items securely with suitable straps.**
- **Securely latch the rear seat backrest in the upright position.**
- **Never exceed the Gross Axle Weight Rating or the Gross Vehicle Weight Rating on the safety compliance sticker on the left door jamb. Exceeding permissible weight can cause the vehicle to skid and handle differently.**
- **Always adapt speed and driving to the heavier load and the weight distribution in the vehicle. Take road, weather, traffic, and visibility conditions into account as well.**
- **Always accelerate gently and avoid sudden braking and driving maneuvers.**
- **Always brake earlier than you would if you were not driving a loaded vehicle.**

Weights and axle weights

🕮 Please first read and note the introductory information and heed the WARNINGS ⚠

The actual gross weight of any vehicle depends on the engine, basic equipment, any factory-installed optional equipment for the given model, and any accessories that have been installed. The Gross Vehicle Weight Rating (GVWR) and the Gross front and Rear Axle Weight Ratings (GAWR) for a given vehicle are printed on the vehicle's Safety Compliance Certification Label on the driver door jamb ⇒ *Important vehicle labels*.

The **Gross Vehicle Weight Rating** includes the weight of the vehicle itself with all of its factory-installed equipment, plus a full tank of gasoline, the engine oil and coolant, all vehicle occupants (150 lbs/68 kg per seating position) and cargo.

The **Gross Axle Weight Ratings** specify the maximum allowable load for each axle.

The cargo payload may not be increased by using a roof rack without commensurately reducing the weight from vehicle occupants ⇒⚠. Determining the Gross Vehicle Weight Rating ⇒ *Tires and wheels*.

Vehicle payload consists of the combined weight of the following:

- Passengers.
- Total luggage and other cargo.
- Roof load including the roof rack system, if permitted ⇒ *Roof rack*.
- Factory-installed or retrofitted accessories.
- Hitch weight and tongue weight for trailer towing, if permitted ⇒ *Trailer towing*.

Please refer to the Gross Vehicle Weight Rating (GVWR) and the Gross front and rear Axle Weight Ratings (GAWR) for your vehicle, which are printed on the vehicle's Safety Compliance Certification Label on the driver door jamb ⇒ *Important vehicle labels*.

⚠ WARNING

Exceeding maximum permissible weight ratings can result in vehicle damage, accidents, and serious personal injury.

- **Never let the actual weights at the front and rear axles exceed the permissible Gross Axle Weight Rating. Also, never let the total of these actual weights exceed the Gross Vehicle Weight Rating.**
- **Always remember that the vehicle's handling and braking will be affected by extra load and the distribution of this load. Adjust your speed accordingly.**

NOTICE

- **Always distribute the load evenly and as low as possible in the vehicle. The vehicle capacity weight figures apply when the load is distributed evenly in the vehicle (passengers and luggage).**
- **When transporting a heavy load in the luggage compartment, carry the load as close to the rear axle (as far forward) as possible so that the vehicle's handling and braking are affected as little as possible.**

Luggage compartment

Introduction

In this section you'll find information about:

Folding the rear seat backrest forward and back into place
Luggage compartment cover
Stowing the luggage compartment cover
Luggage compartment pass-through
Tie-downs
Shopping bag hooks
Variable luggage compartment floor
Storage compartments in the spare wheel well

Always stow heavy objects in the luggage compartment and make sure that the rear seat backrests are securely latched in their upright position. Always secure objects to the tie-downs with suitable straps. Never overload the vehicle. Remember that the vehicle load, as well as how it is distributed, can affect vehicle handling and braking ⇒.

More information:

- Safety belts
- Airbag system
- Lights
- Transporting
- Trailer towing
- Tires and wheels

WARNING

An open or unlocked luggage compartment poses special risks for children.

- **Close and lock the rear hatch and all doors when the vehicle is not in use. First, make certain that no one is left inside.**
- **Never leave your vehicle unattended or let children play around the vehicle, especially with the rear hatch left open. A child could crawl into the vehicle and pull the hatch shut, becoming trapped and unable to get out. This could cause severe or fatal injuries.**
- **A closed vehicle can become very hot or very cold, depending on the season. Temperatures can quickly reach levels that can cause unconsciousness or death, particularly to small children.**
- **Never let children play in or around the vehicle.**
- **Never let anyone ride in the luggage compartment.**

WARNING

Unsecured or incorrectly stowed items can fly through the vehicle, causing serious personal injury during hard braking or sharp steering or in an accident. Loose items can also be struck and thrown through the passenger compartment by the front airbags if they inflate. To help reduce the risk of serious personal injury:

- **Always stow all objects securely in the vehicle. Always put luggage and heavy items in the luggage compartment.**
- **Always secure objects in the passenger compartment properly with suitable straps so that they cannot move into the deployment zone of a side or front airbag during sudden braking, in a sudden maneuver, or in a collision.**
- **Always keep storage compartments closed while driving.**
- **Never stow hard, heavy, or sharp objects in the vehicle's open storage compartments, on the luggage compartment cover, or on the top of the instrument panel.**
- **Always remove hard, heavy, or sharp objects from clothing and bags in the vehicle interior and stow them securely in the luggage compartment.**

WARNING

Transporting heavy objects causes the handling characteristics of the vehicle to change and increases braking distances. Heavy loads which are not properly stowed or secured in the vehicle can lead to a loss of vehicle control and cause serious personal injury.

- **Transporting heavy items causes the handling characteristics of the vehicle to change by shifting the vehicle's center of gravity.**
- **Always distribute luggage evenly and as low as possible within the vehicle. The vehicle capacity weight figures apply when the load is distributed evenly in the vehicle (passengers and luggage).**
- **Always stow luggage and heavy items in the luggage compartment as far forward of the rear axle as possible and secure them with appropriate straps to the tie-downs provided.**
- **Never exceed the vehicle's Gross Vehicle Weight Rating or Gross Axle Weight Ratings, which are printed on the Safety Compliance Certification Label located on the door jamb of the driver door. Exceeding the permissible weight can cause the vehicle to skid and behave differently.**
- **Always adapt your speed and driving style to accommodate your payload and its weight distribution within your vehicle.**
- **Be especially cautious and gentle when stepping on the accelerator pedal and avoid sudden braking and other maneuvers.**
- **Brake earlier than you would if you were not driving a loaded vehicle.**

NOTICE

The defroster heating wires or antenna in the rear window can be damaged by objects that rub against them.

The ventilation slots beneath the side windows in the luggage area must not be blocked so that stale air can escape from the vehicle.

Folding the rear seat backrest forward and back into place

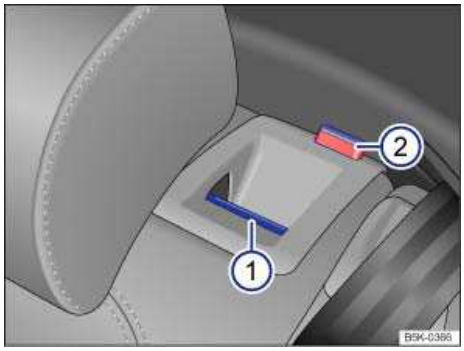

Fig. 89 Rear seat backrest: Release button 1 and red mark on the indicator 2

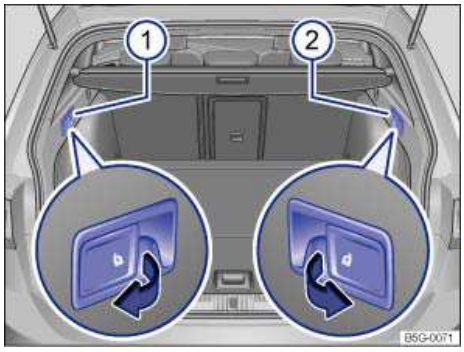

Fig. 90 In the luggage compartment: Release levers for the left 1 and right 2 sections of the rear backrest

Please first read and note the introductory information and heed the WARNINGS

The rear seat backrest is divided into 2 sections. Each section of the rear seat backrest can be folded down individually to increase luggage space.

Folding the rear seat backrest forward with the release button

- Push the head restraint all the way down ⇒ *Adjusting the seating position*.
- Pull the release button ⇒fig. 89 (1) forward while folding the rear seat backrest forward.
- The rear seat backrest is unlocked if the red mark (2) can be seen on the indicator.
- The rear seat backrest is released and can be folded forward.

If the rear seat backrest is folded down, no one, including children, may ride on the rear seat.

Folding the rear seat backrest forward with the release lever in the luggage compartment

- Push the head restraint all the way down ⇒ *Adjusting the seating position*.
- Open the rear hatch ⇒ *Rear hatch*.
- Pull the release lever for the left ⇒fig. 90 (1) or right (2) section of the rear seat backrest in the direction of the arrow. The unlocked section of the rear seat backrest folds down automatically.
- Close the rear hatch, if necessary ⇒ *Rear hatch*.

The rear seat backrest is unlocked if the red mark ⇒fig. 89 (2) can be seen on the indicator.

Folding the rear seat backrest back into place

- Fold the rear seat backrest back until it engages securely ⇒⚠.
- The red mark on the indicator (2) should no longer be visible.
- The rear seat backrest must be securely latched into place for the safety belts on the rear seats to provide optimal protection.

⚠ WARNING

Improper folding and improper latching of the rear seat backrest can cause serious personal injury.

- **Always make sure there are no people or animals in the area around the rear seat backrest when folding it forward.**
- **Never fold the rear seat backrest forward or back while the vehicle is moving.**
- **When folding the rear seat backrest back up, make sure that the safety belt does not get caught or damaged.**
- **Keep hands, fingers, feet and other body parts out of the way when folding the rear seat backrest forward or back.**
- **Each rear seat backrest must be securely latched in the upright position so that the safety belts on the rear seats can provide protection. This is particularly the case for the middle seat on the rear seat bench.**
- **If a seat is used with an unsecured backrest, the passenger will move forward together with the rear seat backrest during sudden braking, driving maneuvers, or in a collision.**
- **If the red marking on the indicator (2) is visible, this indicates that the backrest is not latched into place. Always check to make sure that the red marking is not visible whenever the rear seat backrest is in the upright position.**
- **No one, including children, may ride on the rear seats if the rear seat backrest is folded down or not correctly latched.**

NOTICE

Before folding the rear seat backrest forward, adjust the front seats so that the rear seat's head restraint or backrest cushion will not touch the front seats.

Luggage compartment cover

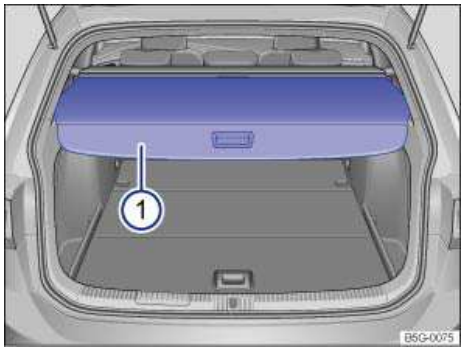

Fig. 91 In the luggage compartment: Closing the luggage compartment cover.

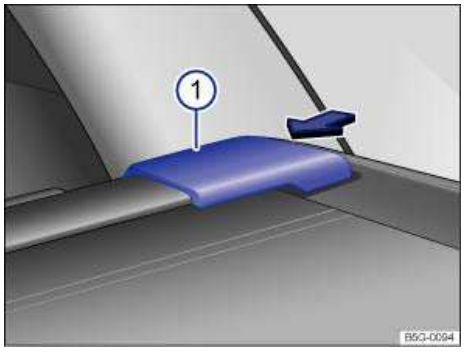

Fig. 92 In the luggage compartment: Removing the luggage compartment cover.

Please first read and note the introductory information and heed the WARNINGS

You can put light articles of clothing on the luggage compartment cover. But remember that your view through the rear window must not be obstructed.

Opening the luggage compartment cover

- Push the rear area of the luggage compartment cover ⇒fig. 91 (1) downward slightly. The luggage compartment cover will retract automatically to the center position.
- If you press it again, the luggage compartment cover will fully retract to the forward position.

Closing the luggage compartment cover

- Pull the retracted luggage compartment cover evenly toward the rear.

Removing the luggage compartment cover

- Open the luggage compartment cover, if necessary.
- Push the retainer for the luggage compartment cover ⇒fig. 92 (1) in the direction of the arrow.
- Lift the luggage compartment cover up and out at the retainer.
- If necessary, the removed luggage compartment cover can be stowed under the variable luggage compartment floor ⇒ *Variable luggage compartment floor*.

Installing the luggage compartment cover

- Place the left end of the luggage compartment cover in the mounting in the side trim.
- Push the luggage compartment cover retainer (1) into the right-hand mounting.
- Make sure the retainer has securely locked into place.

WARNING

In a sudden braking or other maneuver, or in a collision, unsecured or improperly secured objects or animals on the luggage compartment cover can cause serious personal injury.

- **Never leave hard, heavy or sharp objects in bags or loose on the luggage compartment cover.**
- **Never let animals ride on the luggage compartment cover.**

WARNING

Clothes or other items on the luggage compartment cover behind the rear seat backrest may limit visibility and cause accidents and severe personal injuries.

- **Always hang clothes so that they do not limit visibility.**

NOTICE

Things on the luggage compartment cover can damage it.

- **The defroster heating wires or antenna in the rear window can be damaged by objects that rub against them.**

The ventilation slots beneath the side windows in the luggage area must not be blocked so that stale air can escape from the vehicle.

Stowing the luggage compartment cover

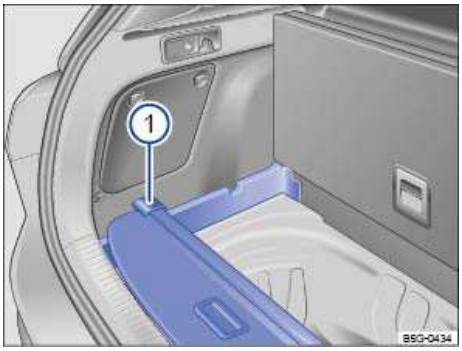

Fig. 93 Under the variable luggage compartment floor: Stowing the luggage compartment cover.

Please first read and note the introductory information and heed the WARNINGS

The removed luggage compartment cover can be stowed under the variable luggage compartment floor.

- Fold the variable luggage compartment floor forward or lift it up ⇒ *Variable luggage compartment floor*.
- If necessary, lift out the side walls of the side storage compartments and stow them, for example, in the rear storage compartment or in the storage compartments in the spare wheel well ⇒ *Storage compartments in the spare wheel well*.
- Stow the removed luggage compartment cover ⇒ fig. 93 (1), as shown, on the rear recesses of the side racks.
- Fold the variable luggage compartment floor back into place ⇒ *Variable luggage compartment floor*.

Luggage compartment pass-through

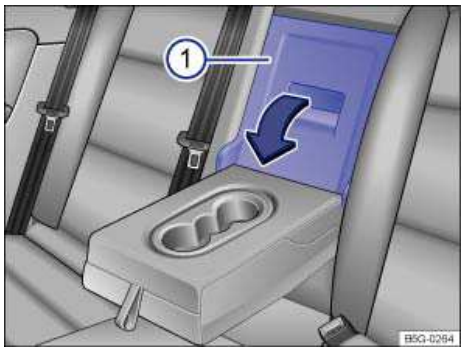

Fig. 94 In the rear seat backrest: Opening the luggage compartment pass-through.

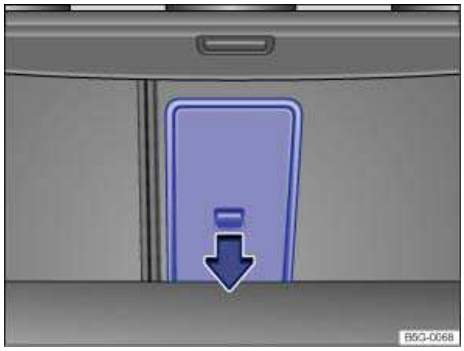

Fig. 95 In the luggage compartment: Opening the pass-through.

🕮 Please first read and note the introductory information and heed the WARNINGS ⚠

There may be a pass-through for transporting things like skis in the rear seat backrest behind the center armrest.

To help prevent soiling the vehicle interior, cover dirty items before sliding them into the pass-through.

If the center armrest is folded down, no one can sit on the middle seat of the rear bench.

Opening the pass-through

- Fold down the rear center armrest ⇒ *Adjusting the seating position*.
- Pull the release lever in the direction of the arrow ⇒fig. 94 (1) and fold the pass-through cover all the way forward.
- Open the rear hatch.
- Slide long objects from the luggage compartment through the pass-through.
- Secure objects with the safety belt.
- Close the rear hatch.

Closing the pass-through

- Pull the release lever in the direction of the arrow (1) and fold the pass-through cover back until it engages securely. The red marking on the luggage compartment side should not be visible.
- Close the rear hatch.
- If necessary, fold the center armrest up.

The pass-through can also be opened from the luggage compartment. Press the release lever ⇒fig. 95 in the direction of the arrow and push the cover forward.

Tie-downs

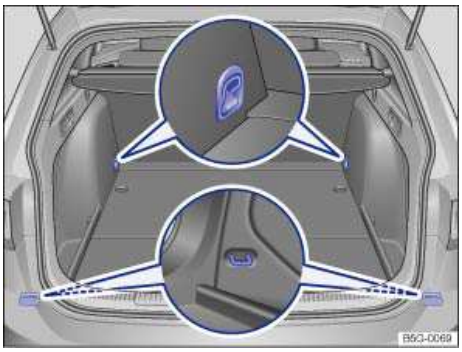

Fig. 96 In the luggage compartment: Tie-downs.

Please first read and note the introductory information and heed the WARNINGS

There are tie-downs in the front and rear of the luggage compartment, which you can use to secure luggage or other items ⇒fig. 96 (arrows).

Some tie-downs may have to be folded open for use.

Elastic straps can snap back toward you if they are not properly attached ⇒.

If you use elastic straps to secure items in the luggage compartment, be sure to fist securely attach them to the tie-downs just behind the rear seat backrest first and then to the tie-downs at the loading edge of the luggage compartment.

Remove the hooks from the tie-downs in the reverse order described above, first from the tie-downs at the loading edge and then from the tie-downs behind the rear seat backrest so that if the hooks come loose suddenly, they will move away from you.

WARNING

Unsuitable, worn, or damaged tie-down straps (elastic or non-elastic) can snap or come loose during braking or other maneuvers or in a collision. Objects secured with these straps can then come loose and fly through the passenger compartment, causing severe personal injuries or death.

- **To help prevent baggage or other items from coming loose and flying around, always use suitable undamaged tie-down straps.**
- **Securely fasten the tie-down straps to the tie-downs.**
- **Loose or improperly secured objects in the luggage compartment can slide about suddenly and change the vehicle's handling.**
- **Secure even small and light objects. Loose objects in the luggage or passenger compartment can fly about during sudden braking maneuvers or in the event of an accident and injure occupants.**
- **Never exceed the maximum allowable load on the tie-downs when securing objects.**
- **Never secure a child restraint to the tie-downs.**

WARNING

Elastic straps have to be stretched when being attached to the tie-downs in the luggage compartment. Hooks on these straps can cause serious personal injury if not handled properly and attached securely.

- **Always protect eyes and face from injury from the hooks when attaching them to the tie-downs in the luggage compartment.**
- **Always hold the hooks on elastic straps firmly when attaching to the vehicle and do not let them snap back and hit you.**
- **First attach the hooks on the straps to the tie-downs at the rear seat backrest in the luggage compartment and then to the tie-downs near the loading edge of the luggage compartment. This way, if one of the hooks on the elastic straps snaps back, it will move away from you, decreasing the risk of personal injury.**

The maximum load for the tie-downs is about 380 lbs. (172 kg).

For suitable straps and luggage stowage systems, please see an authorized Volkswagen dealer or authorized Volkswagen Service Facility.

Shopping bag hooks

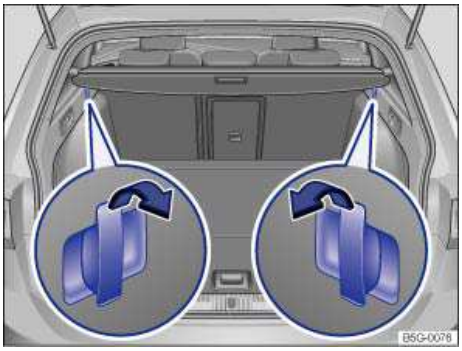

Fig. 97 In the luggage compartment: Front shopping bag hooks.

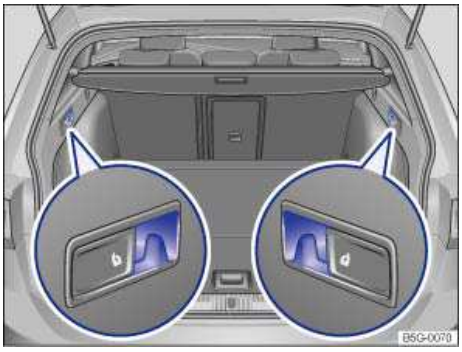

Fig. 98 In the luggage compartment: Rear shopping bag hooks.

Please first read and note the introductory information and heed the WARNINGS ⚠

The shopping bag hooks can hold light shopping bags.

Front shopping bag hooks

Folding shopping bag hooks are located on the left and right front area of the luggage compartment ⇒fig. 97.

To *fold down*, pull the bag hook in the direction of the arrow.

To *fold up*, press the bag hook against the direction of the arrow.

Rear shopping bag hooks

Additional shopping bag hooks are located on the left and right rear area of the luggage compartment ⇒fig. 98.

⚠ WARNING

Never use the shopping bag hooks as tie-downs. The hooks could break off during sudden braking maneuvers or in a collision.

NOTICE

The maximum load for each shopping bag hook is 5 lbs. (2.5 kg).

Variable luggage compartment floor

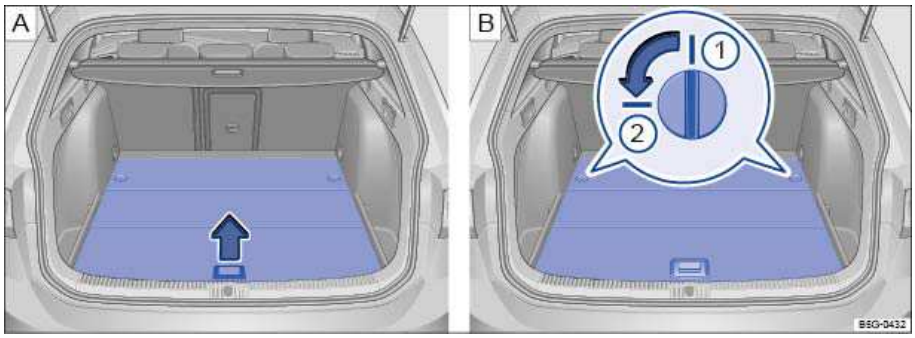

Fig. 99 In the luggage compartment: A: Handle for lifting the luggage compartment floor. B: In position 1, the luggage compartment floor latch is closed. In position 2, the latch is open.

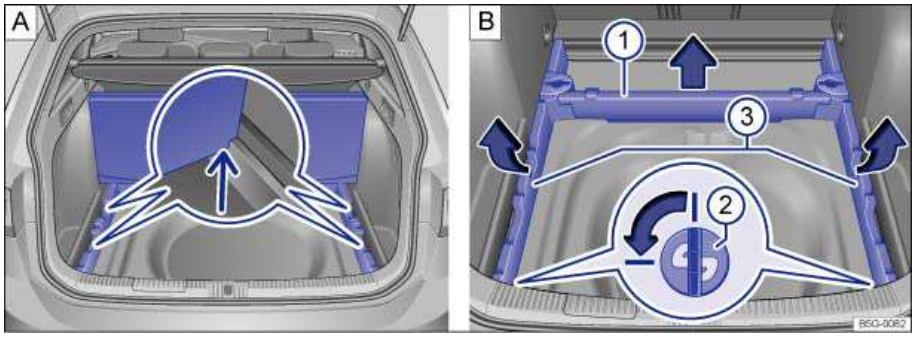

Fig. 100 In the luggage compartment: A: Raised luggage compartment floor, B: Removing the luggage compartment floor supports.

Please first read and note the introductory information and heed the WARNINGS

You can stow small items in the storage areas under the variable luggage compartment floor.

The variable luggage compartment floor is height-adjustable ⇒.

Additional storage partitions may be located under the variable luggage compartment floor ⇒ *Storage compartments in the spare wheel well*.

Opening and closing the variable luggage compartment floor

- Open the rear hatch, if necessary.
- To *open* the luggage compartment floor, pull the recessed handle⇒ fig. 99 **A** and lift the floor upward (arrow).
- Lift the luggage compartment floor sections or fold them forward as required.

- To *close*, fold the luggage compartment floor sections to the rear and place them on the supports.

Opening and closing front storage compartment or removing the luggage compartment floor

- Open the rear hatch, if necessary.
- To *open the storage compartment or remove the luggage compartment floor*, turn the two latches⇒fig. 99 **B** (magnified view) a quarter turn (90°) in the direction of the arrow (position (2)).
- Pull the recessed handle in the luggage compartment floor ⇒fig. 99 **A** and lift the floor upward (arrow).
- Fold all luggage compartment floor sections to the front or lift the folded luggage compartment floor up and out of the luggage compartment.
- To *insert the luggage compartment floor*, make sure that the two latches ⇒fig. 99 **B** (magnified view) are in position (2).
- Place the folded luggage compartment floor in the side supports at the very front of the luggage compartment.
- To *close the storage compartment*, fold the luggage compartment floor sections to the rear and place them on the supports.
- Turn the two latches⇒fig. 99 **B** (magnified view) a quarter turn (90°) against the direction of the arrow (position (1)).

Raising the luggage compartment floor

- Pull the recessed handle in the luggage compartment floor ⇒fig. 99 **A** and lift the floor upward (arrow).
- Fit the outer edges of the rear luggage compartment floor section into the recesses on the supports ⇒fig. 100 **A** (magnified view, arrow).

Extending the luggage compartment downward

- Turn the two latches ⇒fig. 99 **B** (magnified view) a quarter turn (90°) in the direction of the arrow (position (2)).
- Pull the recessed handle in the luggage compartment floor ⇒fig. 99 **A** and lift the floor upward (arrow).
- Fold all luggage compartment floor sections to the front or lift the folded luggage compartment floor up and out of the luggage compartment.
- If necessary, lift out the side walls of the side storage compartments and set them aside.
- Pull the front luggage compartment floor support ⇒fig. 100 **B** (1) upward in the direction of the arrow and remove it from the luggage compartment.
- Unlock both retaining pins ⇒fig. 100 **B** (2) (magnified view) by turning them a quarter turn (90°) in the direction of the arrow and lifting them out.
- Place the retaining pins outside the luggage compartment.
- Lift the two side luggage compartment floor supports ⇒fig. 100 **B** (3) at the rear in the direction of the arrow and pull them out of the front mountings to the rear.
- Remove the luggage compartment floor supports from the luggage compartment.
- Place the folded luggage compartment floor at the very front of the luggage compartment.
- Fold and place the luggage compartment floor sections to the rear.
- If necessary, install the side walls from the side storage compartments in the holders on the luggage compartment trim.
- Safely stow away the removed luggage compartment floor supports ⇒fig. 100 **B** (1), (3) and the retaining pins ⇒fig. 100 **B** (2).

WARNING

During hard braking or an accident, loose objects can fly through the passenger compartment and cause serious or even fatal injuries.

- **Even if the luggage compartment floor panel is properly raised, it is still necessary to secure all objects.**
- **The maximum weight rating of the variable luggage compartment floor is 330 lbs (150 kg) in the upper position**

NOTICE

Do not let the luggage compartment floor fall freely when closing it. Always guide it down into place. The trim or the luggage compartment floor could be damaged.

If you store the luggage compartment cover under the variable luggage compartment floor, insert the luggage compartment floor into the upper guides.

Storage compartments in the spare wheel well

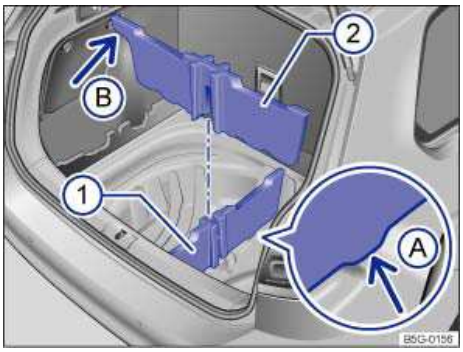

Fig. 101 In luggage compartment: Inserting the partitions in the spare wheel well.

Please first read and note the introductory information and heed the WARNINGS

Depending on the vehicle equipment level, smaller items can be stowed in storage compartments in the spare wheel well.

The partitions ⇒ fig. 101 (1) and (2) for the storage compartments can be lifted out.

Depending on the size of the load secured, one or both partitions can be inserted lengthwise or crosswise in the spare wheel well.

Inserting a single partition

- Fold the variable luggage compartment floor forward or lift it up ⇒ *Variable luggage compartment floor*.
- Insert partition (1) lengthwise or partition (2) crosswise into the slots in the spare wheel well.
- When inserting partition (1), make sure that the rib (magnified view, arrow (A)) is at the front.
- When inserting partition (2), make sure that the rib (magnified view, arrow (B)) is on the left.

- Secure the partition section that is not required.

Inserting both partitions

- Fold the variable luggage compartment floor forward or lift it up ⇒ *Variable luggage compartment floor*.
- Insert partition (1) lengthwise into the slots in the spare wheel well. Make sure that the rib (magnified view, arrow (A)) is at the front.
- Insert partition (2) crosswise into the slots in the spare wheel well. Make sure that the rib (arrow (B)) is on the left.

Roof rack

Introduction

In this section you'll find information about:

Attaching the roof rack base carrier and roof rack

Securing a load on the roof rack

The roof of your vehicle has been designed to optimize aerodynamics and does not have traditional rain gutters that are used to attach many kinds of roof racks.

Since the rain gutters are molded into the roof to provide efficient aerodynamics, only Volkswagen-approved base carrier mounts and roof racks can be used.

When should the roof rack be removed?

- When it is no longer needed.
- Before driving through an automatic car wash.
- When the vehicle would otherwise be too high for minimum clearance to enter, for example, a garage.

More information:

- Exterior views
- Lights
- Transporting
- Tires and wheels
- Saving fuel and helping the environment
- Parts, accessories, repairs, and modifications

WARNING

Transporting heavy or bulky loads on the roof rack will change the way the vehicle handles by shifting the vehicle's center of gravity and increasing the wind drag.

- **Always secure the load properly with suitable and undamaged straps so that the load will not shift.**
- **Cargo that is large, heavy, bulky, long or flat will have a negative effect on the vehicle's aerodynamics, center of gravity and overall handling.**
- **Always avoid sudden maneuvers and hard braking.**
- **Always adapt your speed and driving to the heavier load and the weight distribution in the vehicle. Take road, weather, traffic, and visibility conditions into account as well.**

NOTICE

- **Always remove the roof rack before driving through an automatic car wash.**
- **Your vehicle is higher when the roof rack is installed, especially when it is loaded. Compare the vehicle height with existing clearance heights, such as underpasses and garage doors.**
- **Always make sure that the roof rack system and anything being carried on it does not interfere with the roof antenna, the power sunroof, or the rear hatch.**

- **Make sure that the rear hatch does not touch items on the roof rack when opened.**

If a roof rack is installed, fuel consumption increases due to increased air resistance.

Attaching the roof rack base carrier and roof rack

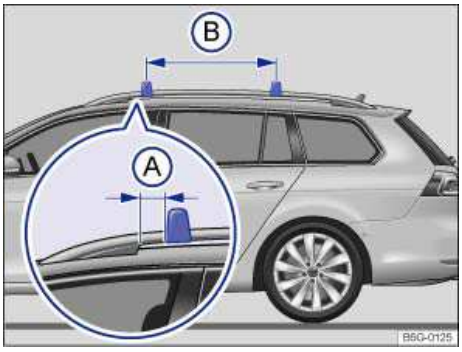

Fig. 102 Mounting the base carrier and roof rack.

Please first read and note the introductory information and heed the WARNINGS

The base carrier is the basis of a complete roof rack system. For safety reasons, additional attachments are necessary for transporting luggage, bicycles, surfboards, skis, and small boats. Suitable accessories can be purchased from your authorized Volkswagen dealer or authorized Volkswagen Service Facility.

Mounting the roof rack base carrier and roof rack

Always attach the base carrier and roof rack correctly.

Always carefully follow the installation instructions from the base carrier or roof rack manufacturer.

The base carrier is mounted on the roof rails. The distance between the front base carrier crosspiece and the front foot of the roof rail ⇒fig. 102 (A) must be at least **2 inches (5 cm)**. The distance between the base carrier bars (B) should be about **29.5 inches (75 cm)**.

Only mount the roof rack base carrier as shown in the illustration.

Once you have installed the base carrier correctly, you can secure the roof rack on the base carrier according to the manufacturer's instructions.

WARNING

Installing or using a base carrier or roof rack improperly can cause the entire system to fly off the vehicle, causing accidents and injuries.

- **Always follow the installation instructions provided by the manufacturer.**
- **Use the base carrier and roof rack only if they are undamaged and properly installed.**
- **Secure the roof rack base carrier only at the attachment points shown in the illustration ⇒fig. 102.**
- **Always install the base carrier and roof rack properly.**
- **Make sure that all bolts and fasteners are properly installed and properly tightened before every trip and retighten them as needed after driving a short distance. During a long trip, check all bolts and fasteners at each stop.**
- **Always properly install special fixtures for items such as bicycles, skis, surfboards, etc.**
- **Do not modify or repair the base carrier or roof rack.**

Follow the installation instructions provided for installing the roof rack system. Always carry them in the vehicle.

Securing a load on the roof rack

Please first read and note the introductory information and heed the WARNINGS

It is not possible to secure a load unless the roof rack system has been properly installed ⇒.

Maximum permissible roof load

The maximum permissible roof load is **165 lbs. (75 kg)**. The roof load is the combined weight of the roof rack and the items being carried on the roof ⇒.

Be sure you know the weight of the roof rack and the items you want to transport on the roof. Weigh them if necessary. Never carry a total of more than the maximum permissible roof load.

When using a roof rack with a lower load limit, do not load the rack to the maximum weight mentioned above. In this case, you may only load the roof rack to the weight limit specified in the system's installation instructions.

Distributing the load

Distribute the load evenly and secure it properly ⇒.

Checking the mountings

After the base carrier and roof rack have been installed, check all bolts and fasteners after driving a short time and at regular intervals thereafter.

WARNING

If the maximum permissible roof load is exceeded, accidents and substantial vehicle damage may occur.

- **Never exceed the specified roof load, the maximum Gross Axle Weight Rating, or the Gross Vehicle Weight Rating.**
- **Do not exceed the loading capacity of the roof rack, even if the permissible roof load is not fully utilized.**
- **Always make sure that loads are evenly distributed and that heavier items are, as far as possible, toward the front.**

WARNING

Loose or improperly secured items can fall off the roof rack and cause accidents and injuries.

- **Always use suitable, undamaged tie-down ropes and ratchet straps.**
- **Secure the load properly.**

Trailer towing

Introduction

In this section you'll find information about:

Technical requirements
Hitching up and connecting a trailer
Loading the trailer
Driving with a trailer
Ball mount
Retrofitting a trailer hitch
Maximum permissible trailer weight

Obey country-specific requirements about trailer towing and trailer hitches.

Volkswagen does not recommend installing a trailer hitch on your vehicle. Your Volkswagen was mainly designed for carrying passengers. If you plan to tow a trailer, please remember your vehicle will be performing a job for which it was not primarily intended. The additional load will affect durability, handling, fuel economy, and performance, and may require the vehicle to be serviced more often.

Trailer towing not only places more stress on the vehicle, it calls for more concentration from the driver. Always follow the operating and driving instructions given, and use common sense.

Under winter conditions, install winter tires on the vehicle **and** the trailer.

More information:

- Power locking system
- Anti-theft alarm system
- Lights and vision
- Tires and wheels
- Braking and parking
- Saving fuel and helping the environment
- Starting assistance systems
- Parts, accessories, repairs, and modifications

WARNING

Riding in a trailer is dangerous and may be illegal.

WARNING

Improper use of the trailer hitch can cause accidents and injuries. An improperly installed, incorrect, or damaged trailer hitch can cause the trailer to separate from the towing vehicle and cause serious personal injuries.

- **Only use an undamaged, properly mounted trailer hitch.**
- **Never repair or modify the trailer hitch.**
- **To reduce the risk of injury in rear-end collisions, and the risk to pedestrians and cyclists when the vehicle is parked, always remove the ball mount when you are not towing a trailer.**
- **Never install a “weight distributing” or “load equalizing” trailer hitch on your vehicle. The vehicle was not designed for these kinds of trailer hitches. The trailer hitch attachment can fail, causing the trailer to tear loose from the vehicle.**

WARNING

Improper trailer towing can cause loss of vehicle control and serious personal injury.

- **Driving with a trailer and carrying heavy or large things can change the way the vehicle handles, increase the distance it needs to stop safely, and cause accidents.**
- **Always secure the load properly with suitable and undamaged straps so that the load will not shift.**
- **Always adapt your speed and driving to the heavier load and the weight distribution in the vehicle. Take road, weather, traffic, and visibility conditions into account as well.**
- **Reduce your speed even more than you otherwise would when going downhill and under unfavorable load, weather, or wind conditions.**
- **Trailers with a high center of gravity tip more easily than trailers with a low center of gravity.**
- **Always avoid sudden maneuvers and hard braking.**
- **Be especially careful when passing other vehicles.**
- **Reduce speed immediately if the trailer shows the slightest sign of swaying.**
- **Never try to stop the swaying by accelerating.**
- **Always obey speed limits. In some areas, the speed limits for vehicles towing trailers are lower than for vehicles without trailers. Never drive faster than 50 mph (80 km/h; under exceptional circumstances, 60 mph - 100 km/h) when towing a trailer. This applies even if the local speed limit is higher.**

If you are driving a new vehicle or a vehicle with a new or rebuilt engine, do not tow a trailer during the break-in period, about 600 miles (1000 km) ⇒ *Parts, accessories, repairs, and modifications*.

If you tow a trailer, your vehicle may need maintenance more often because of the extra load it has to move.

When you are not towing, remove the trailer hitch ball. This helps keep the trailer hitch from causing damage to your vehicle and to others if your vehicle is hit from behind.

Some models need a trailer hitch to tow or tow-start other vehicles. You may want to always carry the ball mount in the vehicle after it has been removed. Be sure to stow it securely.

Technical requirements

🕮 Please first read and note the introductory information and heed the WARNINGS ⚠

Use only a weight-carrying trailer hitch designed and approved for the gross weight of the trailer you want to tow. The trailer hitch must be suitable for your vehicle and trailer and must be securely bolted to the appropriate place on the vehicle chassis. Use only a trailer hitch with a removable ball mount. Always check with the trailer hitch manufacturer to make sure that you are using the correct trailer hitch and carefully follow the hitch manufacturer's instructions. Never install a “weight-distributing” or “load-equalizing” trailer hitch on your vehicle. The vehicle is not designed for this kind of trailer hitch ⇒ ⚠.

Do not use a bumper-mounted trailer hitch

Never install a trailer hitch on the bumper or on the bumper attachments. The trailer hitch must not interfere with the impact-absorbing bumper system. Do not make any changes to the vehicle exhaust and brake systems. From time to time, check that all trailer hitch mounting bolts are securely fastened. When you are not towing, remove the trailer hitch. This helps keep the trailer hitch from causing damage if your vehicle is hit from behind.

Engine cooling system

Towing a trailer makes the engine and its cooling system work harder. It is important that the engine cooling system is up to the job. Make sure that the cooling system has enough coolant.

Trailer brakes

If your trailer has its own brakes, make sure it meets all regulations. The trailer brake system must never be directly connected to the vehicle's brake system.

Safety chains

Always use safety chains between your vehicle and the trailer ⇒ *Hitching up and connecting a trailer*.

Trailer taillights

Trailer lights must meet all regulations ⇒ *Hitching up and connecting a trailer*.

Never connect the trailer lights directly to the electrical system of your vehicle.

Outside mirrors

If you cannot see the traffic behind you using the regular outside mirrors, then you must install extended mirrors. Extended mirrors may also be required by law in some countries/states/provinces. Always adjust the outside mirrors before driving. It's vital that you always have a clear view to the rear of the vehicle.

Maximum power consumption for the trailer

Do not exceed the power ratings listed in the chart below.

Electrical load	Maximum power
Brake lights total	108 watts
Turn signals per side	54 watts
Side marker lights total	100 watts

Electrical load	Maximum power
Taillights total	54 watts

WARNING

- **An improperly installed or incorrect trailer hitch can cause a trailer to separate from the tow vehicle and cause serious personal injuries.**
- **If you don't have to tow a trailer any more, remove the entire trailer hitch. Always seal all bolt holes to prevent water and deadly exhaust fumes from getting into the vehicle.**

NOTICE

- **If the trailer lights are not connected properly, the vehicle's electronics may be damaged.**
- **If the trailer uses too much electricity, the vehicle's electronics may be damaged.**
- **Never connect the electrical system for the trailer directly to the electrical connections for the rear lights or to any other unsuitable power sources. Use only a suitable connector to provide power to the trailer.**

If you tow a trailer frequently, Volkswagen recommends having the vehicle serviced between the regular maintenance and inspection intervals because of the extra load it has to pull.

Hitching up and connecting a trailer

Please first read and note the introductory information and heed the WARNINGS

Safety chains

Always make sure that the safety chains are properly attached to the towing vehicle. Leave enough slack in the chains so that you can go around corners without stretching the chains. The safety chains must not drag on the ground, however.

Trailer taillights

Make sure that the trailer lights work properly and meet legal requirements. Do not exceed the maximum power consumption for the trailer ⇒ *Maximum power consumption for the trailer*.

WARNING

Improper connections to the vehicle electrical system can cause malfunctions that affect the entire vehicle electrical system, which can lead to accidents and serious personal injury.

- **Have any work on the electrical system done by an authorized Volkswagen dealer or authorized Volkswagen Service Facility.**
- **Never connect the electrical system for the trailer directly to the electrical connections for the rear lights or to any other unsuitable power sources. Use only a suitable connector to provide power to the trailer.**

NOTICE

Never attach a trailer to the vehicle or leave it attached to the vehicle when the trailer is supported by a trailer jack or blocks. Various things (such as a change in trailer or vehicle load or a flat tire) can lower or raise the vehicle. This subjects the trailer hitch and the trailer to strong forces that can damage the vehicle or the trailer.

If the engine is switched off and accessories in the trailer are on and use electricity from the vehicle, the vehicle battery will be drained as long as the electrical systems of the vehicle and the trailer are connected.

Loading the trailer

Please first read and note the introductory information and heed the WARNINGS

Maximum permissible trailer weight and tongue weight

Maximum permissible trailer weight is the load that the vehicle can tow ⇒. The tongue load or tongue weight is the load pressing down on the trailer hitch ball mount ⇒ *Maximum permissible trailer weight*.

The maximum permissible trailer weight and tongue weight for your vehicle are listed on ⇒ *Maximum permissible trailer weight* in this Manual.

The trailer load and tongue weight on the type identification plate for the trailer hitch are only test values. The vehicle-specific figures are often *lower than* these values. In some countries, but generally not in the United States, the vehicle-specific figures are listed in the official vehicle documents. Specifications in official vehicle documents always take precedence.

To help ensure optimum handling and driving safety, Volkswagen recommends always using the maximum permissible **tongue weight**. If the tongue weight is too low, the vehicle and trailer will not handle as well.

Tongue weight increases the load on the rear axle and, in turn, reduces the remaining load your vehicle can carry ⇒ *Determining the correct load limit*.

Combined towing weight

Combined towing weight is the weight of the loaded towing vehicle plus the weight of the loaded trailer.

This vehicle has not been designed to tow a Class II trailer and must never be retrofitted to tow a Class II trailer. Always make sure that your vehicle has been designed to tow the trailer you want to use and that it is legal to tow the trailer where you will be driving.

Loading the trailer

The weight distribution in the vehicle and trailer must be balanced. Use the maximum permissible tongue weight and make sure that the load in the trailer is evenly distributed and that it is not front-heavy or tail-heavy:

- Distribute the load in the trailer so that heavy objects are directly above the axle or as close as possible to the axle.
- Secure loads properly on the trailer.

Tire pressure

Always follow the trailer manufacturer's tire pressure recommendations for the trailer tires.

When towing, inflate the towing vehicle's tires to the maximum permissible pressure listed on the tire pressure label ⇒ *Tires and wheels*.

WARNING

Exceeding the gross weight ratings for axle, tongue, vehicle, trailer or combined weight can cause accidents and serious personal injury.

- **Never exceed the specified values.**
- **Never let the actual weights at the front and rear axles exceed the Gross Axle Weight Rating. Never let the combined front and rear weights exceed the Gross Vehicle Weight Rating.**

WARNING

Trailer loads that are not properly secured can shift when the vehicle is moving or braking and suddenly change the way the vehicle handles, causing accidents and severe injuries.

- **Always load the trailer properly.**
- **Always secure the load properly with suitable, undamaged straps that can be tightened so that the load cannot shift.**

Driving with a trailer

🕮 Please first read and note the introductory information and heed the WARNINGS ⚠

Headlight settings

Towing a trailer can raise the front end of the vehicle enough for the low beams to blind other road users. If your vehicle does not have headlight range adjustment, have the headlights adjusted by an authorized Volkswagen dealer or authorized Volkswagen Service Facility. Vehicles with Xenon headlights self-adjust to vehicle load and do not need manual adjustment.

Special towing considerations

- If the trailer has an **overrun brake**, apply the brakes *gently at first* and then firmly. This helps to prevent sudden brake shock and helps prevent trailer wheels from locking up.
- Due to the combined towing weight including the higher gross vehicle weight, the stopping distance is longer.
- Before driving downhill, especially on hills that are long or steep, shift into a lower gear (manual or automatic transmission) so that the engine helps to brake the vehicle. Otherwise, the brake system could overheat and might fail.
- The vehicle's center of gravity and, in turn, the vehicle's handling, will change because of the trailer load and the increased combined towing weight of the vehicle and trailer.
- Weight distribution is especially bad if the towing vehicle is empty and the trailer is loaded. If you absolutely must drive with this combination, drive with extra care and at a reduced speed.

Starting off with a trailer on hills

Depending on how steep the hill is and the combined towing weight, a parked vehicle with trailer can roll backwards when you first start moving.

When starting off with a trailer on a hill:

- Depress and hold the brake pedal (and depress and hold the clutch - manual transmission).
- Shift into first gear or Drive **(D/S)** ⇒ *Shifting*.

- Unlock the parking brake and gently release it while holding the unlock button. At the same time, release the brake pedal and gradually depress the accelerator and, for a manual transmission, let out the clutch until you can feel the car moving forward. If applicable, follow the instructions for the Hill Hold feature ⇒ *Starting assistance systems*.
- Do not release the parking brake lever until the engine starts to move the vehicle forward. If your vehicle has an automatic transmission, you can also depress and hold the brake pedal for added braking and then let up on the brake pedal when you feel that the vehicle “wants” to move forward.
- Drive ahead slowly.

WARNING

Improper trailer towing can cause loss of vehicle control and serious personal injury.

- **Driving with a trailer and carrying heavy or bulky items changes the way the vehicle handles and increases the distance it needs to stop safely.**
- **Always watch what is happening up ahead and around you. Brake earlier than you would if you were not towing a trailer.**
- **Always adapt your speed and driving to the heavier load and the weight distribution in the vehicle. Take road, weather, traffic, and visibility conditions into account as well.**
- **Reduce your speed even more than you otherwise would when going downhill and under unfavorable load, weather, or wind conditions.**
- **Drive especially carefully and accelerate gently. Always avoid sudden maneuvers and hard braking.**
- **Be especially careful when passing other vehicles.**
- **Reduce speed immediately if the trailer shows even the slightest sign of swaying.**
- **Never try to stop the swaying by accelerating.**
- **Always obey speed limits. In some areas speed limits for vehicles towing trailers are lower than for vehicles without trailers.**

Ball mount

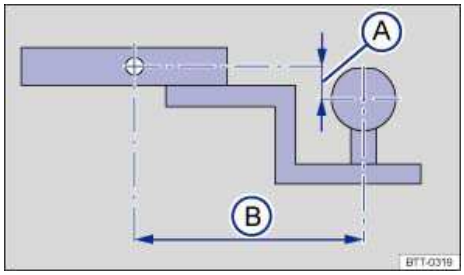

Fig. 103 Dimensions of the ball mount support.

Please first read and note the introductory information and heed the WARNINGS

Your vehicle is not equipped with a trailer hitch or preparations for the installation of a trailer hitch. If you must tow a trailer, you must have the necessary electrical wiring and socket together with a suitable trailer hitch installed. Because towing a trailer places a great deal of stress on the vehicle, the attachment of a trailer to the vehicle and the dimensions of the receiver and ball mount are very important so that the extra forces the vehicle has to withstand can be properly handled.

The receiver used requires both a ball mount and a ball that meet special requirements regarding geometry and size. This applies to both the height of the ball above the surface where it attaches ⇒fig. 103 (A), and the pin-to-ball distance (B).

These dimensions are important because they help determine the way that the forces that arise during towing are applied to the receiver and its attachments to the vehicle. If you buy a ball mount and ball, make sure that they meet the following specifications.

Ball mount dimensions

- The drop height (A) from the center of the ball to the center of the hole for the securing pin on the ball mount must be at least 1 inch (25.4 mm) and at most $2^{7}/_{8}$ inches (73 mm).
- The pin-to-ball distance (B) from the center of the ball to the center of the hole for the securing pin on the ball mount must be no more than 7 inches (178 mm).
- The ball diameter must be no more than $1^{1}/_{4}$ inches (32 mm).

A ball mount and ball combination that does not meet these specifications can damage your vehicle and may even fail in use ⇒⚠.

Never install a “weight distributing” or “load equalizing” trailer hitch on your vehicle. The vehicle is not designed for this kind of trailer hitch ⇒⚠.

⚠ WARNING

An improperly installed or unsuitable trailer hitch can cause the trailer to separate from the towing vehicle and result in a major accident with serious personal injuries.

- **Have any trailer hitch retrofit or other work on a trailer hitch done by a qualified workshop.**

⚠ CAUTION

The ball mount sticks out behind the rear bumper and can cause injury to pedestrians and cyclists.

- **To reduce the risk of injury in rear-end collisions, and the risk to pedestrians and cyclists when the vehicle is parked, always remove the ball carrier when you are not towing a trailer.**

NOTICE

- **Never use a ball larger than $1^{1}/_{4}$ inches (32 mm) on your vehicle. The vehicle was not designed to tow heavier trailers with a receiver larger than the specified ball. The increased loads can damage the attachment points for the trailer hitch.**
- **Never use an adapter to increase the size of the trailer hitch receiver from $1^{1}/_{4}$ inches (32 mm) to 2 inches (50.8 mm) or more to tow a trailer that is heavier than the maximum permissible trailer weight that your vehicle can tow.**
- **You can use an adapter if required for the proper installation of a bicycle rack or other similar carrier as long as the maximum weight limits are observed. When using bicycle racks or similar carriers, make sure that the rear lights are not blocked.**
- **Only use trailer hitches that are approved by the hitch manufacturer for your vehicle and model.**

Retrofitting a trailer hitch

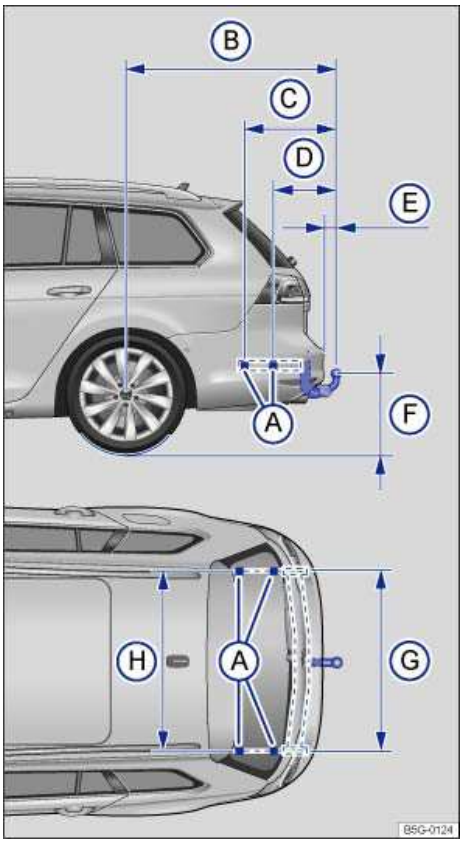

Fig. 104 Dimensions and attachment points for retrofitting a trailer hitch.

Please first read and note the introductory information and heed the WARNINGS ⚠

Volkswagen recommends having the trailer hitch retrofit performed by a qualified workshop because cooling system modifications or the installation of heat shields may be necessary. Volkswagen recommends that you see an authorized Volkswagen dealer or an authorized Volkswagen Service Facility before having a trailer hitch installed on your vehicle.

When retrofitting a trailer hitch, the specified distance dimensions must be strictly adhered to. Under no circumstances may the distance from the center of the hitch ball to the surface of the road

⇒ fig. 104 (F) be less than the specified minimum. This minimum height must be present even when the vehicle is fully loaded and subject to the maximum tongue weight.

Distance dimensions ⇒ fig. 104:

(A) *Attachment points.*
(B) 45.4 inches (1153 mm)
(C) 21.8 inches (553 mm)
(D) 13.1 inches (333 mm)
(E) at least 2.6 inches (65 mm)

(F) 13.8–16.5 inches (350–420 mm)
(G) 41.1 inches (1043 mm)
(H) 41.3 inches (1048 mm)

WARNING

Improper or incorrect connections to the vehicle electrical system can cause malfunctions that affect the entire vehicle electrical system and cause accidents and serious personal injury.

- **Never connect the electrical system of the trailer directly to the electrical connections of the rear lights or other unsuitable power sources. Use only a suitable connector to provide power to the trailer.**
- **Have any trailer hitch retrofit or other work on a trailer hitch done by a qualified workshop.**

WARNING

An improperly installed or unsuitable trailer hitch can cause the trailer to separate from the towing vehicle and result in a major accident with serious personal injuries.

Maximum permissible trailer weight

Please first read and note the introductory information and heed the WARNINGS

Maximum power output	Engine code	Transmission	Trailer with brake	Trailer without brake	Tongue weight
1.8 L/170 hp (125 kW) gasoline engine	CXBA, CXBB 1.8L	6S manual	[7]	[7]	[7]
		6S automatic	[7]	[7]	[7]
2.0 L/150 hp (110 kW) diesel engine	CRUA 2.0L	6S manual	[7]	[7]	[7]
		DSG® 6S automatic	**This vehicle cannot be used to tow a trailer ⇒**		

The Gross Vehicle Weight Rating and the Gross Axle Weight Rating must not be exceeded, even with a trailer. These ratings are listed on the safety compliance label on the driver front door jamb ⇒ *Important vehicle labels*. When a trailer is towed, the weight of the ball mount and the tongue weight of the trailer are added to the vehicle weight ⇒ *Determining the correct load limit*.

[7] Information not available at time of printing.

The trailer weight ratings given above are valid only up to altitudes of 3000 ft (1000 m) above sea level. The maximum permissible combined towing weight must be reduced by about 10% for every 3000 ft (1000 m), or portion thereof, of additional altitude.

WARNING

Exceeding the gross trailer weight rating and tongue weight can cause accidents and serious personal injury.

- **Never let the actual weights at the front and rear axles exceed the Gross Axle Weight Rating (GAWR). Never let the combined front and rear weights exceed the Gross Vehicle Weight Rating (GVWR).**

NOTICE

Exceeding the gross weight ratings can cause extensive vehicle damage that is not covered by any Volkswagen Limited Warranty.

NOTICE

Towing a trailer of any kind with a vehicle that has a diesel engine and DSG automatic transmission will cause overheating and expensive engine as well as other damage to your vehicle that will not be covered by any Volkswagen Limited Warranty. Never install a trailer hitch on one of these vehicles.

Tires and wheels

Introduction

In this section you'll find information about:

Tire and wheel handling
Wheel rims
New and replacement tires
Tire inflation pressure
Tire inflation pressure in cold tires
Tread depth and tread wear indicators
Tire wear and damage
Spare wheel or compact spare wheel
Tire labeling
Winter tires
Snow chains
Glossary of tire and loading terminology
Tires and vehicle load limits
Determining the correct load limit
UTQG classification

Volkswagen recommends that all work on tires and wheels be done by an authorized Volkswagen dealer or authorized Volkswagen Service Facility. They are familiar with the technical requirements and recommended procedures, have the necessary special tools and spare parts, and can properly dispose of old tires.

More information:

- Transporting
- Trailer towing
- Tire Pressure Monitoring System
- Braking and parking
- Exterior care and cleaning
- Vehicle tool kit
- Consumer information
- Wheel trim
- Changing a wheel

WARNING

New tires or tires that are old, worn or damaged cannot provide maximum control and braking performance.

- **Improper care and handling of tires and wheels can reduce driving safety and cause accidents and severe injuries.**
- **Install only radial tires of the same make, the same dimensions (tread circumference), and similar tread profile on all 4 wheels.**
- **New tires tend to be slippery and must be broken in. Always drive with special care for the first 350 miles (560 km) to help reduce the risk of losing control, a collision, and serious personal injuries.**
- **Check tire inflation pressure regularly when the tires are cold and always maintain the prescribed tire pressure. Low tire pressure can cause tires to get too hot, resulting in tread separation, sudden loss of pressure, and blowouts. Tires with excessively low pressure flex (bend) more, which can cause the tire to overheat and fail suddenly without warning.**
- **Check tires regularly for wear and damage.**
- **Never drive with worn or damaged tires (for example, tires with punctures, cuts, cracks, blisters, or bumps). Driving with worn or damaged tires can lead to loss of vehicle control, sudden tire failure including blowouts and sudden deflation, crashes, and serious personal injuries.**
- **Have worn or damaged tires replaced immediately.**
- **Never exceed the maximum speed rating or the maximum load rating of the tires on your vehicle.**
- **The effectiveness of the driver assistance systems and the braking support systems depends on the tire traction.**
- **If you notice unusual vibration or if the vehicle pulls to one side when driving, always stop as soon as it is safe to do so and check the wheels and tires for damage.**
- **To reduce the risk of losing control, crashes, and serious personal injuries, never loosen the bolts on wheels with bolted rim rings.**
- **Never mount used tires on your vehicle if you are not sure of their past use. Old, used tires and wheels may have damage that cannot be seen that can lead to sudden tire failure and loss of vehicle control.**
- **Tires age even if they are not being used and can fail suddenly, especially at high speeds, causing loss of vehicle control, accidents, and severe personal injuries. Tires that are more than 6 years old can be used only in an emergency and even then only with special care and at low speed.**

For technical reasons it is usually not possible to use wheel rims from other vehicles. Even wheel rims from the same model may not fit properly. Check with an authorized Volkswagen dealer or authorized Volkswagen Service Facility if necessary.

Tire and wheel handling

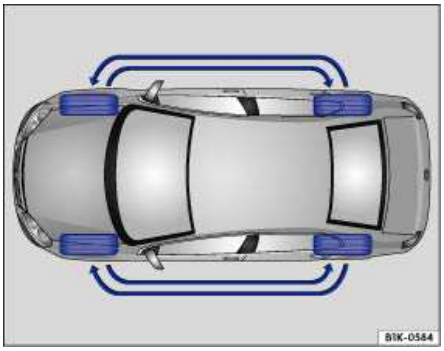

Fig. 105 Tire rotation diagram.

🕮 Please first read and note the introductory information and heed the WARNINGS ⚠

Tires may be the least appreciated and most abused parts of a motor vehicle. Tires are very important, since their small patches of rubber are the only contact between your vehicle and the road.

Maintaining correct tire pressure, making sure that your vehicle and its tires do not have to carry more weight than they can safely handle, and regularly inspecting tires for damage (such as cuts, slashes, irregular wear, and overall condition) are the most important things that you can do to help avoid sudden tire failure, including tread separation and blowout.

The tires and wheels are essential parts of the vehicle's design. The tires and wheels approved by Volkswagen are specially matched to the characteristics of the vehicle for good road holding and safe handling when in good condition and properly inflated.

Avoiding tire damage

- If you must drive over a curb or other obstacle, drive very slowly and as much as possible at a right angle to the curb with the tire tread of both front wheels contacting the curb at the same time.
- Regularly check tires for damage, such as punctures, cuts, tears and blisters.
- Remove embedded material in the tread profile that **has not yet penetrated the inside of the tire** ⇒ *Tire wear and damage*.
- Heed all warning messages from the Tire Pressure Monitoring System ⇒ *Tire Pressure Monitoring System (TPMS)*.
- Replace worn or damaged tires immediately ⇒ *Tire wear and damage*.
- Damage to tires and wheels is often not readily visible. If you notice unusual vibration or the vehicle pulls to one side, this may indicate that one of the tires is damaged. The tires must be checked immediately for **hidden damage** by an authorized Volkswagen dealer or an authorized Volkswagen Service Facility. See also ⇒ *Tire wear and damage*.
- Never exceed the load and permissible maximum speed rating of the tires
- Always keep aggressive chemicals including grease, oil, gasoline and brake fluid off the tires, including the compact spare wheel ⇒ ⚠.
- Replace missing valve caps immediately.

Unidirectional tires

Unidirectional tires are designed to rotate only in one direction. Unidirectional tires have arrows on the sidewalls that show the direction of rotation. Unidirectional tires must always be mounted according to

the specified direction of rotation in order to deliver their best grip, braking performance, low road noise, and good wear as well as good hydroplaning resistance.

If you have to mount a tire opposite to its proper direction of rotation, you must drive more carefully, since the tire is no longer being used as designed. This is particularly important on wet roads. You must replace or remount the tire as soon as possible in order to restore the correct direction of rotation.

Rotating tires

To help ensure even wear on all tires, regular tire rotation according to the diagram ⇒fig. 105 is recommended. In this way all tires can have about the same service life.

Volkswagen recommends that you have your tires rotated by an authorized Volkswagen dealer or authorized Volkswagen Service Facility.

Tires more than 6 years old

Tires age even if they are not being used. Physical and chemical processes reduce tire strength and performance and cause them to harden and become brittle. Old tires can fail suddenly and without warning.

Volkswagen recommends replacing tires that are 6 years and older. This also applies to tires that look new (including the tire on the compact spare wheel) or that seem to still be usable with tread depth that has not yet reached the legal minimum depth ⇒ ⚠.

The age of each tire can be determined with the manufacturing date that is part of the U.S. DOT tire identification number (**TIN**)

Tire storage

Mark tires before removing them to help make sure that the previous location (left, right, front, rear) and rolling direction can be maintained when remounting them. Store tires in a cool, dry and preferably dark place. Do **not** store tires mounted on wheels standing up.

Tires not mounted on wheels should be covered to help protect them from dirt and stored vertically (sitting on the tread).

⚠ WARNING

Aggressive fluids and materials can cause visible and invisible tire damage that can cause tire blowouts.

- **Always keep chemicals, oils, grease, fuels, braking fluids and other aggressive substances away from tires.**

⚠ WARNING

Tires age even if they are not being used and can fail suddenly, especially at high speeds, causing loss of vehicle control, accidents, and severe personal injuries.

- **Tires that are more than 6 years old can be used only in an emergency and even then only with special care and at low speed.**

Always dispose of old tires in accordance with legal requirements.

Wheel rims

🕮 Please first read and note the introductory information and heed the WARNINGS ⚠

The design of the wheel bolts is matched to the factory-installed wheels. If different wheels are installed, wheel bolts with the right length and bolt head shape must be used. This helps to ensure that wheels can be mounted securely and that the brakes will work correctly ⇒ *Changing a wheel*.

In most cases, you cannot use wheel bolts from a different vehicle. Even wheel rims from the same model may not fit properly.

Tires and wheel rims approved by Volkswagen have been matched precisely to your vehicle model and contribute considerably to good handling and safe vehicle performance.

Tightening torque

Wheel bolts must always be installed with the correct tightening torque ⇒page 424, *Changing a wheel*. The required tightening torque for your vehicle's wheel bolts is **88 ft-lbs (120 Nm)**. After changing a wheel, the bolt torque must be checked as soon as possible with an accurate torque wrench. See an authorized Volkswagen dealer or an authorized Volkswagen Service Facility.

Wheel rims with bolted rim rings

Wheel rims with bolted rim rings have several parts. The parts are bolted together with special screws in a special process. This helps to ensure that they will work properly, prevent leaks, run true and safely. Damaged wheel rims must be replaced, and you must never take them apart or try to repair them yourself. Have an authorized Volkswagen dealer or an authorized Volkswagen Service Facility repair them for you ⇒⚠.

Wheel rims with bolted decorative covers

Light-alloy wheels may have interchangeable decorative covers attached to the rim with self-locking screws. If you want to replace damaged wheel covers, contact your authorized Volkswagen dealer or authorized Volkswagen Service Facility.

⚠ WARNING

Using improper or damaged wheel rims can affect driving safety, cause accidents and severe personal injury.

- **Use only wheel rims approved for the vehicle.**
- **Regularly check wheel rims for damage and replace them if necessary.**

⚠ WARNING

Improper loosening and tightening of the bolts on wheel rims with bolted rim rings can cause accidents and severe personal injury.

- **Never loosen bolted connections on wheel rims with bolted rim rings.**
- **Have all work on wheel rims with bolted rim rings performed by an authorized Volkswagen dealer or authorized Volkswagen Service Facility.**

New and replacement tires

🕮 Please first read and note the introductory information and heed the WARNINGS ⚠

New tires

- Drive a vehicle with new tires especially carefully for the first 350 miles (560 km) because the tires must first be *broken in*. Tires that are not broken in have reduced traction and braking performance ⇒⚠.

- Install only radial tires of the same make, the same dimensions (tread circumference), and similar tread profile on all 4 wheels.
- The tread depth of new tires can differ between tire models and manufacturers because of different design features and tread design.

Replacing tires

- Tires should be replaced in pairs and not individually (both front tires or both rear tires at the same time) ⇒ ⚠.
- Replace tires only with tires that have the same specifications, including width and diameter, load and top speed rating as the tires approved by Volkswagen for your vehicle and model.
- Never use tires that are larger or wider than the dimensions of the tires approved by Volkswagen for your vehicle and model. Larger tires could scrape and rub on the vehicle body or other parts of the vehicle.

Tire Pressure Monitoring System (TPMS) considerations: The Tire Pressure Monitoring System (TPMS) must be recalibrated whenever you remove and remount or change any wheel or tire on the vehicle, even if the reinstalled or replacement wheels and tires are identical to those that were removed and even if the tire pressure does not change ⇒ *Tire Pressure Monitoring System (TPMS)*.

⚠ WARNING

New tires tend to be slippery and must be broken in.

- **Always drive with special care for the first 350 miles (560 km) to help reduce the risk of losing control, a collision, and serious personal injuries.**

⚠ WARNING

Tires must have the required clearance. Tires that do not have enough clearance can rub against parts of the vehicle body, suspension, and brake system, causing brake system failure, tread delamination, and sudden blowouts.

- **Always make sure that new tires are not larger than the tires approved for your vehicle and that the new tires do not rub against parts of the vehicle.**

NOTICE

- **When switching to different tires, make certain the valves are not damaged.**
- **Never drive without valve stem caps. The valves could be damaged.**

Always dispose of old tires in accordance with legal requirements.

If the replacement wheel is different from the tires that you have mounted on your vehicle — for example, winter tires, wider, low-profile tires, or a compact spare — only use the replacement wheel for a short time and drive cautiously.

- Replace it with a tire matching the others on your vehicle as soon as possible.

Although tire size specifications can be the same, the actual dimensions may differ from those nominal values for different tire makes, or the tire contours may be significantly different.

Tire inflation pressure

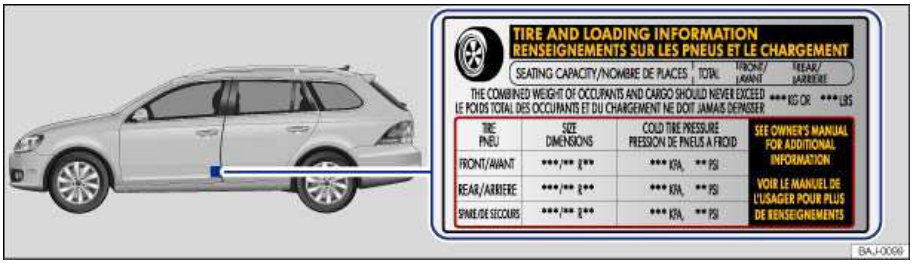

Fig. 106 On the driver door jamb: Location of the tire inflation pressure label.

Please first read and note the introductory information and heed the WARNINGS ⚠

The correct tire inflation pressure for the factory-installed tires is listed on a label. The factory-installed tires may be summer, winter, or all-season tires. The label ⇒ fig. 106 is on the driver door jamb.

Under- or over-inflation significantly shortens the service life of your tires and affects the handling of the vehicle ⇒ ⚠. The correct tire pressure is very important, particularly when the vehicle is driven at **higher speeds**. Incorrect tire pressure causes increased wear and even sudden tire failure and blow-outs.

Therefore, tire pressure should be checked at least once a month and always before long trips.

The specified tire inflation pressure applies to a **cold tire**. When tires are warm, the pressure will be higher than when the tires are cold.

Do not reduce the tire pressure on warm tires to match the required cold tire inflation pressure. The tire inflation pressure would then be too low and could cause sudden tire failure and blowout.

Checking tire inflation pressure

Always check the tire pressure only on “cold” tires when the vehicle has not been driven more than a couple of miles (kilometers) at low speed within the last 3 hours.

- Check tire inflation pressure regularly and on cold tires. Check all the tires, including the compact spare, if any. In colder climates tire pressure should be checked more often, but only when the tires are cold. Always use an accurate tire pressure gauge.
- After adjusting the tire inflation pressures, make sure to screw the valve caps back on; replace missing valve caps immediately. Please read and heed the information on resetting the Tire Pressure Monitoring System ⇒ *Tire Pressure Monitoring System (TPMS)*.
- Remember that the vehicle manufacturer, not the tire manufacturer, determines the correct tire pressure for the tires on your vehicle. Never exceed the maximum inflation pressure listed on the tire sidewall for any reason.

Inflate a **spare wheel** to the pressure specified for the vehicle's road wheels on the tire pressure label; inflate a **compact spare wheel** to the pressure specified for the compact spare on the tire pressure label or on a separate label for the compact spare, if there is one.

WARNING

Incorrect tire pressure can cause a sudden tire failure or blowout, loss of control, collision, serious personal injury, and even death.

- **Always inflate tires to the recommended and correct cold tire pressure before driving off.**
- **Low tire pressure can cause tires to get too hot, resulting in tread separation, sudden loss of pressure, and blowouts. Tires with excessively low pressure flex (bend) more, which can cause the tire to overheat and fail suddenly without warning.**
- **Excessive speed and/or overloading can cause heat buildup, sudden tire failure including a blowout and sudden deflation and loss of control.**
- **If the tire pressure is too low or too high, the tires will wear prematurely and the vehicle will not handle well.**
- **Regularly check tire inflation pressure, at least once a month, and also especially before a long trip.**
- **Check the pressure in all 4 tires when the tires are still cold. Never reduce air pressure in warm tires to match cold tire inflation pressure.**

NOTICE

- **Make sure not to jam the tire pressure gauge into the valve stem. Otherwise you can damage the tire valves.**
- **Driving without valve caps, with the wrong valve caps, or with valve caps that are not properly screwed on can damage the tire valves. To help prevent damage, always use valve stem caps like those originally installed at the factory. The caps must be screwed on tightly. Do not use metal valve caps or "comfort" valve stem caps.**

Underinflation increases fuel consumption.

When the TPMS warns that the pressure in at least one tire is too low, check the tire pressure in all 4 tires with an accurate tire pressure gauge. Low tire pressure usually cannot be spotted by looking at the tire. This is especially true for low-profile tires. When checking the tire pressures, refer to ⇒ *Tire Pressure Monitoring System (TPMS)*.

Tire inflation pressure in cold tires

Please first read and note the introductory information and heed the WARNINGS on page 176.

Engine	Tire size	Standard tire pressure (full load)		
		psi	kPa	bar
1.8 L/170 hp	195/65 R15 91H	33	230	2.3

Engine	Tire size	Standard tire pressure (full load)		
		psi	kPa	bar
(125 kW)	205/55 R16 91H	33	230	2.3
	225/45 R17 91H	33	230	2.3
	225/40 R18 92H xl	38	260	2.6
2.0 L/150 hp (110 kW) TDI	195/65 R15 91H	34	230	2.3
	205/55 R16 91H	34	230	2.3
	225/45 R17 91H	34	230	2.3
	225/40 R18 92H xl	38	260	2.6

The Tire Pressure Monitoring System is configured at the factory with the correct tire inflation pressure applicable for the vehicle model, engine and factory-installed tires. The tire inflation pressure is listed on the tire inflation pressure label on the driver door jamb ⇒fig. 106. The tire inflation pressures for the road tires are listed on this label. The inflation pressure for the compact spare is as specified on the tire pressure label or on a separate label for the compact spare, if there is one. In the event of a discrepancy between the above figures and the tire pressures listed on the tire inflation pressure label, the pressures listed on the label are the ones you should use. The listed pressure applies to all road tires. The Tire Pressure Monitoring System must be recalibrated whenever you change or adjust the cold tire inflation pressures or remove and remount or change any wheel or tire on the vehicle, even if the reinstalled or replacement wheels and tires are identical to those that were removed and even if the tire pressure does not change

Tread depth and tread wear indicators

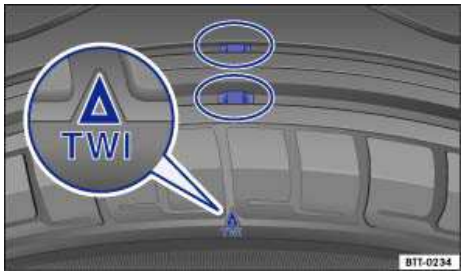

Fig. 107 Tread pattern: Wear indicator.

🕮 Please first read and note the introductory information and heed the WARNINGS ⚠

Tread depth

Most driving situations require as much tread depth as possible and similar tread depth for the tires on the front and rear wheels. This is especially true when driving in winter weather, at low temperatures and under wet conditions ⇒⚠.

In most countries the legally permissible minimum tread depth is 1/16 in. (1.6 mm), as measured in tread grooves next to the wear indicators. Please be sure to obey country-specific legal requirements.

Winter tires are no longer suitable for winter operation once the tread pattern is worn down to a depth of 3/16 in. (4.8 mm).

The tread depth of new tires can differ between tire models and manufacturers because of the different design features and tread patterns.

Tread wear indicator (TWI) in the tire

The 1/16 in. (1.6 mm) high wear indicators are molded into the bottom of the tread grooves of the original tires running across the treads ⇒fig. 107. Several wear indicators are evenly spaced around the tire. Markings on the sides of the tires (for example “TWI” or symbols) show the position of the wear indicators.

Wear indicators show when the tires are worn down. The tires must be replaced no later than when the tread pattern is worn down to the wear indicators.

⚠ WARNING

Worn tires are dangerous and can cause loss of vehicle control including serious personal injuries.

- **Never drive a vehicle when the tread on any tire is worn down to the wear indicators, replace them sooner.**
- **Worn tires do not grip the road properly, especially on wet roads, increasing your risk of “hydroplaning” and loss of control.**
- **Worn tires reduce the ability of your vehicle to handle well in normal and difficult driving situations and increase braking distances and the risk of skidding.**

Tire wear and damage

🕮 Please first read and note the introductory information and heed the WARNINGS ⚠

Wheel rim and tire damage is often difficult to see. Unusual **vibrations** or **pulling to one-side** can be an indication of tire damage ⇒⚠.

- If you suspect tire damage, immediately reduce speed!
- Check tires and wheel rims for damage.
- If a tire is damaged, do not drive any farther. Get expert assistance.
- If no external damage is visible, slowly and carefully drive to the nearest authorized Volkswagen dealer, authorized Volkswagen Service Facility, or other qualified workshop and have the vehicle checked.

Objects embedded in the tire

- If embedded objects have penetrated to the inside of the tire, do not remove them! If objects are stuck in the tread grooves of the tire, they can be removed.
- If necessary, change the damaged wheel ⇒ *Changing a wheel*. If necessary, get professional assistance to change the wheel.
- Check tire pressure and adjust if necessary.

Tire wear

Tire wear depends on several factors, including:

- Driving style.
- Unbalanced wheels.
- Wheel alignment.

Driving style – Fast cornering, hard acceleration and braking increase tire wear. If you experience increased tire wear under normal driving conditions, have the vehicle suspension checked by an authorized Volkswagen dealer or an authorized Volkswagen Service Facility.

Unbalanced wheels – The wheels on a new vehicle are balanced. When driving, however, various conditions can cause a wheel to become unbalanced. Unbalanced wheels can cause wear to the steering and suspension systems. Have all wheels rebalanced. A wheel must always be rebalanced if a new tire has been mounted.

Wheel alignment – Incorrect wheel alignment causes excessive and uneven tire wear, impairing vehicle safety. If you notice excessive or uneven tire wear, have the wheel alignment checked by an authorized Volkswagen dealer or an authorized Volkswagen Service Facility.

⚠ WARNING

Unusual vibrations or pulling to one side can indicate tire damage.

- **Reduce speed immediately and stop when it is safe to do so.**
- **Check tires and wheel rims for damage.**
- **Never drive with a damaged tire or rim. Get expert assistance instead.**
- **If no external damage is visible, slowly and carefully drive to the nearest authorized Volkswagen dealer, authorized Volkswagen Service Facility, or other qualified workshop and have the vehicle checked.**

Spare wheel or compact spare wheel

Fig. 108 In the luggage compartment: Handwheel holding the spare wheel in place.

Fig. 109 In the luggage compartment: Compact spare wheel (if equipped).

🕮 Please first read and note the introductory information and heed the WARNINGS ⚠

Removing the spare wheel or compact spare wheel

- Open the rear hatch and lift the luggage compartment floor by the recessed handle. Set the outer edges of the rear luggage compartment floor section into the recesses on the side supports so it is held in place ⇒ *Variable luggage compartment floor*.
- If applicable, remove the subwoofer ⇒ *Removing the subwoofer*.
- Pull the securing clip ⇒fig. 108 (1) (if equipped) out and up.
- Completely unscrew the handwheel in the center of the spare wheel (2) or compact spare wheel ⇒fig. 109 counterclockwise and remove the spare wheel.

Stowing the replaced wheel

- Open the rear hatch and lift the luggage compartment floor by the recessed handle. Set the outer edges of the rear luggage compartment floor section into the recesses on the side supports so it is held in place ⇒ *Variable luggage compartment floor*.
- If the wheel you took off the vehicle fits in the spare wheel well, position it so that the center hole of the rim is aligned with the threaded pin in the center of the well.
- Turn the handwheel ⇒fig. 108 (2) clockwise until the wheel is securely in place.

- Insert the securing clip (1) (if equipped) in the stud slot so that the handwheel can no longer be turned.
- If necessary, return the vehicle tool kit to its location in the luggage compartment.
- Lower the variable luggage compartment floor.
- Close the rear hatch.

If the replaced wheel does not fit in the spare wheel well, stow it securely in the luggage compartment on top of the floor covering.

If the spare wheel is different from the road wheels

If the spare is different from the road wheels, a compact spare wheel, for example, or if the road wheels are winter tires, the spare wheel must be used only in the event of a flat tire, only for a brief time, and only when driving with extra caution ⇒.

Replace it with a tire matching the others on your vehicle as soon as possible.

Please heed the following:

- Do not drive faster than 50 mph (80 km/h)!
- Avoid full-throttle acceleration, hard braking, and fast cornering!
- Do not use snow chains on the compact spare wheel ⇒ *Snow chains*.
- After installing the spare wheel or compact spare wheel, check the tire pressure as soon as possible ⇒ *Tire inflation pressure*.

Check the tire inflation pressure of the spare or compact spare whenever you check the tire pressure of the road wheels, at least once a month. Inflate a **spare wheel** to the cold tire pressure specified for the vehicle's road wheels on the tire pressure label; inflate a **compact spare wheel** to the cold tire pressure specified for the compact spare on the tire pressure label or on a separate label for the compact spare, if there is one.

WARNING

Improper use of a spare wheel or a compact spare wheel can cause loss of vehicle control, a crash or other accident, and serious personal injury.

- **Never use a spare wheel or compact spare wheel if it is damaged or worn down to the wear indicators.**
- **In some vehicles, the spare wheel or compact spare wheel is smaller than the original tire. A smaller compact spare wheel is identified with a sticker and the words “50 mph” or “80 km/h”. This is the maximum permissible speed when driving with this tire.**
- **Never drive faster than 50 mph (80 km/h) with a compact spare wheel. Avoid full-throttle acceleration, heavy braking, and fast cornering!**
- **Never drive more than 125 miles (200 km) if a compact spare wheel is installed on the front axle (drive axle).**
- **Replace the compact spare with a normal wheel and tire as soon as possible. Compact spare tires are designed for brief use only.**
- **Regularly check the U.S. DOT Tire Identification Number (TIN) to determine the age of the compact spare wheel ⇒ *Tire labeling*. Tires age even if they are not being used and can fail suddenly, especially at higher speeds.**
- **Tires that are more than 6 years old can only be used in an emergency and then with special care and at lower speeds.**
- **The compact spare wheel must always be secured with the wheel bolts provided by the factory.**
- **Never drive using more than one compact spare wheel.**
- **After installing the compact spare wheel, the tire pressure must be checked as soon as possible ⇒ *Tire inflation pressure*.**
- **Snow chains cannot be used on the compact spare wheel. If you must use snow chains and have a compact spare wheel mounted, move the compact spare wheel to the rear axle if a front tire has to be replaced. The tire taken off the rear axle can then be used to replace the flat front tire. Be sure you do not change the tire's direction of rotation. Install the snow chains on the full-sized road tire.**

NOTICE

When the spare wheel or compact spare is being used, the TPMS indicator light can light up after a couple of minutes ⇒ *Tire Pressure Monitoring System (TPMS)*.

If possible, attach the spare wheel, compact spare wheel, or the wheel you took off the vehicle securely in the luggage compartment.

Tire labeling

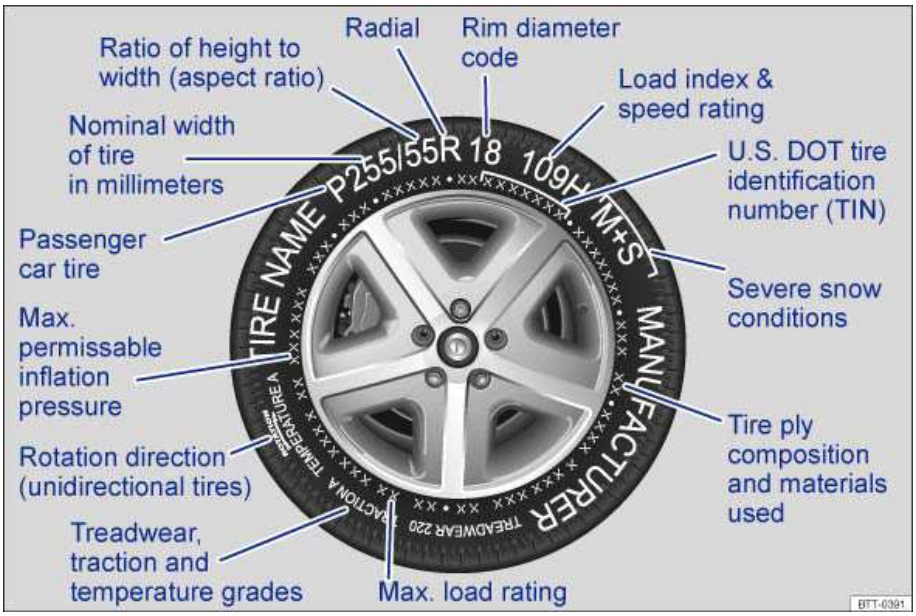

Fig. 110 International tire labeling.

Please first read and note the introductory information and heed the WARNINGS ⚠

Knowing about tire specifications makes it easier to choose the correct replacement tires. Radial tires have specifications marked on the sidewall.

Tire labeling (example)	**Meaning**	
Brand, *Logo*	*Manufacturer*	
Tire name	Individual tire designation of the manufacturer.	
P255 / 55 R 18	Dimensions:	
	P	Tire application: Passenger car
	255	Nominal sidewall-to-sidewall width of tire in millimeters.
	55	Ratio of height to width (aspect ratio)

Tire labeling (example)	Meaning	
	R	Tire belt design letter code for radial.
	18	Rim diameter (in inches)
109 H	Load rating code ⇒ and speed rating code	
XL	Indicates “reinforced” tire (heavy-duty)	
M+S *or* M/S	Indicates Mud and Snow capability (also M/S) ⇒ *Winter tires*.	
RADIAL TUBELESS	Tubeless radial tire.	
E4 ...	Labeling according to international regulations (E) including number of the approving country. The multi-digit approval number is listed next.	
DOT BT RA TY5 1709	Tire identification number (**TIN**)[8] – In some cases the manufacturing date is only on one side of the tire:	
	DOT	The tire complies with the requirements of the United States Department of Transportation, responsible for issuing safety standards.
	BT	Identification letter of the manufacturing site.
	RA	Manufacturer information regarding tire dimensions.
	TY5	Tire characteristics provided by the manufacturer.
	1709	Manufacturing date: 17th week in 2009.

[8] TIN represents the serial number of the tire.

Tire labeling (example)	Meaning
TWI	Marks the position of the treadwear indicator ⇒
Made in Germany	Country of manufacture.
MAX LOAD 615 KG (1356 LBS)	United States maximum load rating per wheel.
MAX INFLATION 350 KPA (51 PSI)	United States maximum permissible inflation pressure.
ROTATION	Rotation direction (unidirectional tires)
SIDEWALL 1 PLY RAYON	Tire ply composition and materials used: 1 layer of rayon.
TREAD 4 PLIES 1 RAYON + 2 STEEL + 1 NYLON	Tire tread composition and materials used: In this example there are 4 layers under the tread: 1 layer of rayon, 2 layers of steel belt and 1 layer of nylon.
Consumer information regarding comparison to specified base tires (standardized test procedure) ⇒⚠ :	
TREADWEAR 220	Relative service life expectancy of the tire referenced to a U.S.-specific standard test.
TRACTION A	Traction rating under wet conditions (AA, A, B or C).
TEMPERATURE A	Temperature stability of the tire at increased test bench speeds (A, B or C).
Additional numbers found on the tire could either be tire manufacturer internal labels or country-specific labels (such as for Brazil and China).	

Unidirectional tires

Unidirectional tires are designed to rotate only in one direction. Unidirectional tires have arrows on the sidewalls that show the direction of rotation. Make sure you mount the tire so that it rotates in the proper direction. The tire's performance with regard to hydroplaning, traction, noise, and wear is worse if it is not mounted in the proper direction of rotation.

If you have to mount a tire opposite to its proper direction of rotation, you must drive more carefully, since the tire is no longer being used as designed. This is particularly important on wet roads. You must replace or remount the tire as soon as possible in order to restore the correct direction of rotation.

Load rating code

The load index indicates the maximum permissible load per individual tire in pounds (kilograms).

91 1356 lbs (615 kg)

92 1388 lbs (630 kg)

93 1433 lbs (650 kg)

95 1521 lbs (690 kg)

97 1609 lbs (730 kg)

98 1653 lbs (750 kg)

99 1709 lbs (775 kg)

100 1763 lbs (800 kg)

101 1819 lbs (825 kg)

102 1874 lbs (850 kg)

103 1929 lbs (875 kg)

104 1984 lbs (900 kg)

110 2337 lbs (1060 kg)

Speed rating code letter

The speed rating code letter indicates the maximum permissible road speed of the tires.

P up to 93 mph (150 km/h)

Q up to 99 mph (160 km/h)

R up to 106 mph (170 km/h)

S up to 112 mph (180 km/h)

T up to 118 mph (190 km/h)

U up to 124 mph (200 km/h)

H up to 130 mph (210 km/h)

V up to 149 mph (240 km/h)

Z over 149 mph (240 km/h)

W up to 168 mph (270 km/h)

Y up to 186 mph (300 km/h)

Some tire manufacturers label tires with a maximum permissible road speed above 149 mph (240 km/h) with the letter combination “ZR.”

⚠ WARNING

Using incorrect or unmatched tires and/or wheels or improper tire and wheel combinations can lead to loss of control, collision and serious personal injury.

- **Always use tires, wheels and wheel bolts that meet the specifications of the original factory-installed tires or other combinations that have been specifically approved by the vehicle manufacturer.**
- **All 4 wheels must be fitted with radial tires of the same type, the same size (tread circumference), and the same tread pattern. Driving with different tires reduces vehicle handling and can lead to a loss of control.**
- **Never drive faster than the maximum speed for which the tires installed on your vehicle are rated because tires that are driven faster than their rated speed can fail suddenly.**
- **Overloading tires can cause heat build-up, sudden tire failure, including a blowout and sudden deflation and loss of control.**
- **Temperature grades apply to tires that are properly inflated and not over- or underinflated.**

Winter tires

🕮 Please first read and note the introductory information and heed the WARNINGS ⚠

Winter tires improve the handling characteristics of your vehicle significantly when driving under wintry road conditions. Summer tires have less traction on snow and ice because of their design (width, rubber composition, tread design). Volkswagen strongly recommends that you always have winter tires or all-season tires installed on all 4 wheels on your vehicle, especially when winter road conditions are expected. Winter tires also improve the vehicle's braking performance and help reduce stopping distances during winter weather. Volkswagen recommends installing winter tires once temperatures are below +45 °F (+7 °C).

Winter tires are no longer suitable for winter driving once the **tread pattern** is worn down to a depth of 3/16 in (4.8 mm). In addition, winter tire performance decreases with **age** – independent of the tread profile depth.

When using winter tires:

- Obey state and country-specific legal requirements.
- Install winter tires on all 4 wheels.
- Use winter tires only under wintry road conditions.
- Only use winter tires with dimensions approved for the vehicle.
- Use only winter tires of the same tire belt design, the same dimensions (tread circumference), and the same tread design.
- Follow speed restrictions according to the winter tire's speed rating code letter ⇒ ⚠.

Speed restrictions

Winter tires are certified up to a top speed identified by speed rating code letters on the sidewall ⇒ *Tire labeling*.

In appropriately equipped vehicles, the speed warning can be set and changed in the Infotainment system by pressing the CAR button followed by the and Tires function keys ⇒ *Menu and system settings (SETUP)*.

Top speed rating and tire inflation pressure for **V winter tires** depend on the engine installed in your vehicle. Be sure to ask you authorized Volkswagen dealer or authorized Volkswagen Service Facility about the maximum permissible speed and the required tire inflation pressure for the winter tires that you plan to use.

WARNING

Driving faster than the maximum speed for which the winter tires on your vehicle were designed can cause sudden tire failure including a blowout and sudden deflation, loss of control, crashes and serious personal injuries.

- **Winter tires have a maximum speed rating that may be lower than your vehicle's maximum speed.**
- **Never drive faster than the maximum speed for which the winter tires installed on your vehicle are rated because tires that are driven faster than their rated speed can fail suddenly.**
- **Never exceed the maximum load rating for the winter tires installed on your vehicle.**

Install summer tires promptly in the spring. Summer tires offer better handling characteristics for temperatures above +45 °F (+7 °C). They are quieter, do not wear as quickly, and reduce fuel consumption.

The Tire Pressure Monitoring System must be recalibrated whenever you remove and remount or change any wheel or tire on the vehicle, even if the reinstalled or replacement wheels and tires are identical to those that were removed and even if the tire pressure does not change ⇒ *Tire Pressure Monitoring System (TPMS) and recalibration through the Infotainment system*.

If necessary, ask your authorized Volkswagen dealer or authorized Volkswagen Service Facility about permissible winter tire dimensions.

Snow chains

Please first read and note the introductory information and heed the WARNINGS

Obey local regulations as well as the applicable speed limits when driving with snow chains.

Snow chains improve forward motion, traction and braking characteristics under wintry conditions.

Snow chains may be used **only on the front wheels** and only in tire and wheel combinations that have been approved by Volkswagen.

Please contact your authorized Volkswagen dealer or authorized Volkswagen Service Facility about appropriate wheel, tire and snow chain dimensions.

If possible, use only chains with low profile links that are not thicker than 37/64 in. (15 mm) including the tensioner.

Remove center hubcaps and decorative rim rings before installing snow chains ⇒. However, for safety reasons, caps must be installed on the wheel bolts. These are available from authorized Volkswagen dealers and authorized Volkswagen Service Facilities.

Compact spare wheel

For technical reasons, snow chains cannot be used on the compact spare ⇒ *Spare wheel or compact spare wheel*.

If you must use snow chains and have a compact spare wheel mounted, move the compact spare wheel to the rear axle if a front tire has to be replaced. The tire taken off the rear axle can then be used to replace the flat front tire. Be sure to install the unidirectional tires so that they will run in the proper direction. Volkswagen recommends installing the snow chains before mounting the wheel to the vehicle.

WARNING

Using the wrong snow chains or installing snow chains improperly can cause accidents and severe personal injuries.

- **Always use the proper snow chains.**
- **Follow the installation instructions provided by the snow chain manufacturer.**
- **Never exceed the permissible speed limit when driving with snow chains.**

NOTICE

- **Remove snow chains when roads are free of snow. Otherwise, the chains can damage the tires, impair vehicle handling and can be quickly worn down.**
- **Snow chains can scratch or damage wheel rims if they have direct contact with the rims. Volkswagen recommends using coated snow chains.**

Glossary of tire and loading terminology

Please first read and note the introductory information and heed the WARNINGS

Accessory weight

The combined weight (in excess of those standard items which may be replaced) of automatic transmission, electro-mechanical power steering, power brakes, power windows, power seats, radio, and heater, to the extent that these items are available as factory-installed equipment (whether installed or not).

Aspect ratio

The ratio of sidewall height to tire width, expressed as a percentage. A number of 70 (0.7:1 or 70%) or lower indicates a low-profile tire with a shorter sidewall for improved steering response and better overall handling on dry pavement.

Bead

The part of a tire made of steel wires, wrapped or reinforced by ply cords, with the shape and structure to ensure proper fit to the wheel rim.

Bead separation

A breakdown of the bond between components in the bead.

Carcass

The tire structure, except tread and sidewall rubber which, when inflated, bears the load.

Chunking

The breaking away of pieces of the tread or sidewall.

Cord

The strands of material forming the plies in the tire.

Cord separation

The parting of cords from adjacent rubber compounds.

Cracking

Any parting within the tread, sidewall, or inner liner of the tire extending to cord material.

Cold tire inflation pressure

The tire pressure recommended by the vehicle manufacturer for a tire of a specified size that has not been driven for more than a couple of miles (kilometers) at low speeds in the 3 hour period before the tire pressure is measured or adjusted.

Curb weight

The weight of a motor vehicle with standard equipment including the maximum capacity of fuel, oil, and coolant, air conditioner, and additional weight of optional equipment.

Extra load tire

A tire designed to operate at higher loads and at higher inflation pressures than the corresponding standard tire.

Gross Axle Weight Rating (GAWR)

The load-carrying capacity of a single axle system, measured where the tire contacts the ground.

Gross Vehicle Weight Rating (GVWR)

The maximum loaded weight of the vehicle.

Groove

The space between 2 adjacent tread ribs.

Load rating (code)

The maximum load that a tire is rated to carry for a given inflation pressure. You may not find this information on all tires because it is not required by law.

Maximum load rating

The load rating for a tire at the maximum permissible inflation pressure for that tire.

Maximum loaded vehicle weight

The total of:

- Curb weight.
- Accessory weight.
- Vehicle capacity weight.
- Production options weight.

Maximum (permissible) inflation pressure

The maximum cold inflation pressure to which a tire may be inflated. Also called “maximum inflation pressure.”

Normal occupant weight

Means 150 lbs (68 kilograms) times the number of occupants seated in the vehicle up to the total seating capacity of your vehicle.

Occupant distribution

The placement of passengers in a vehicle.

Outer diameter

The diameter of a new, properly inflated tire.

Overall width

Total width measured at the exterior sidewalls of an inflated tire, including the additional width of labeling, decorations, or protective bands or ribs.

Passenger car tire

A tire intended for use on passenger cars, multipurpose passenger vehicles, and trucks, that have a gross vehicle weight rating (GVWR) of 10,000 pounds or less.

Ply

A layer of rubber-coated parallel cords.

Ply separation

A parting of rubber compound between adjacent plies.

Pneumatic tire

A mechanical device made of rubber, chemicals, fabric, and steel or other materials, that, when mounted on an automotive wheel, provides the traction and contains the gas or fluid that sustains the load.

Production options weight

The combined weight of installed regular production options weighing over 5 lbs (2.3 kg) more than the standard items they replace, and not previously considered as curb weight or accessory weight. These include, for example, heavy-duty brakes, ride levelers, roof rack, heavy-duty battery, and special trim.

Radial ply tires

A pneumatic tire in which the ply cords that extend to the beads are laid at substantially 90 degrees to the centerline of the tread.

Recommended inflation pressure

The tire pressure recommended by the vehicle manufacturer for a tire of a specified size that has not been driven for more than a couple of miles (kilometers) at low speeds in the 3 hour period before the tire pressure is measured or adjusted.

Reinforced tire

A tire designed to operate at higher loads and at higher inflation pressures than the corresponding standard tire.

Rim

The outer edge of a wheel upon which the tire beads are seated.

Rim diameter

The nominal diameter of the wheel's tire bead seating surface. If you change your wheel size, to wheels of a different diameter, you will have to purchase new tires to match the new wheels.

Rim size

Designation means rim diameter and width.

Rim type designation

The industry or manufacturer's designation for a rim by style or code.

Rim width

The nominal distance between wheel rim flanges.

Section width

The linear distance between the exteriors of the sidewalls of an inflated tire, excluding elevations due to labeling decoration, or protective bands.

Sidewall

The portion of a tire between the bead and the tread.

Sidewall separation

The parting of the rubber compound from the cord material in the sidewall.

Speed rating (letter code)

A standardized letter code indicating the maximum speed at which a tire is designed to be driven for extended periods of time. The ratings range from 93 mph or 150 km/h (“P”) to 186 mph or (300 km/h) “Y”.

The speed rating letter code, where applicable, is molded on the tire sidewall ⇒page 190. You may not find this information on all tires because it is not required by law.

Tire Pressure Monitoring System

A system that detects when at least one of a vehicle's tires is underinflated and illuminates a low tire-pressure warning light.

Tread

The portion of a tire that normally touches the road.

Tread rib

A tread section running circumferentially around a tire.

Tread separation

Tire failure caused by the tread pulling away from the tire carcass.

Tread wear indicators (TWI)

Raised areas within the main tread grooves that show, visually, when tires are worn and near the end of their useful life

Uniform Tire Quality Grading (UTQG)

A tire information system developed by the U.S. National Highway Traffic Safety Administration (NHTSA) that is designed to help buyers compare tires. UTQG is not a safety rating, nor is it a guarantee that a tire will last for a certain number of miles or perform a certain way. It gives tire buyers more information to compare with factors such as price, brand loyalty and dealer recommendations. Under UTQG, tires are graded by the tire manufacturers in 3 areas: tread wear, traction and temperature resistance. UTQG information is molded into the tire sidewalls.

U.S. DOT Tire Identification Number (TIN)

A tire's serial number. It begins with the letters “DOT” (“Department of Transportation”) and indicates that the tire meets all federal standards. The next 2 numbers or letters indicate the plant where the tire was manufactured. The last 4 numbers represent the week and year of manufacture.

For example, the numbers 1709 mean that the tire was produced in the 17th week of 2009. Any other numbers are marketing codes used by the tire manufacturer. This information is used to help identify affected consumers if a tire defect requires a recall.

Vehicle capacity weight

The total rated cargo, luggage and passenger load. Passenger load is 150 lbs (68 kilograms) times the vehicle's total seating capacity (as listed on the label inside the driver door).

Vehicle maximum load on the tire

The load on an individual tire that is determined by taking each axle's share of the maximum loaded vehicle weight (GAWR) and dividing by 2.

Vehicle normal load on the tire

The load on an individual tire that is determined by taking each axle's share of the curb weight, accessory weight, and normal occupant weight (distributed according to the table below) and dividing by 2.

Wheel size designation

Wheel rim diameter and width.

Occupant loading and distribution for vehicle normal load for various designated seating capacities

Designated seating capacity, number of occupants	Vehicle normal load, number of occupants	Occupant distribution in a normally loaded vehicle
2, 3, or 4	2	2 in front
5	3	2 in front, 1 in back

Tires and vehicle load limits

Please first read and note the introductory information and heed the WARNINGS

There are limits to the load any vehicle or any tire can carry. A vehicle that is overloaded will not handle well and is more difficult to stop. Overloading can damage important parts of the vehicle. Overloading can also lead to blowout, sudden loss of pressure or other tire failure that can cause loss of control.

Your safety and the safety of your passengers depends on making sure that load limits are not exceeded. Vehicle load includes everybody and everything in and on the vehicle. These load limits are technically referred to as the vehicle's **Gross Vehicle Weight Rating (GVWR)**.

The GVWR includes the weight of the basic vehicle, all factory-installed and other accessories, a full tank of fuel, oil, coolant and other fluids plus maximum load. The maximum load includes the number of passengers that the vehicle is intended to carry (seating capacity) with an assumed weight of 150 lbs (68 kg) for each passenger at a designated seating position and the total weight of any luggage in the vehicle. If you tow a trailer, the weight of the trailer hitch and the tongue weight of the loaded trailer must be included as part of the vehicle weight. At altitudes above 3000 ft (1000 m), combined towing weight (vehicle plus trailer) must be reduced by 10% for every 3000 ft (1000 m).

The Gross Axle Weight Rating (GAWR) is the maximum load that can be carried at each of the vehicle's 2 axles (by the front or rear tires). GVWR and GAWR are listed on the safety compliance label on the driver door jamb. Because there is an upper limit to your vehicle's total weight (GVWR), the weight of whatever is being carried (including the weight of a trailer hitch and the tongue weight of the loaded trailer) is also limited. More passengers, or passengers who are heavier than the assumed 150 lbs (68 kg), mean that less weight can be carried as luggage or other cargo. The tire pressure label on your Volkswagen also lists the maximum combined weight of all of the occupants and luggage or other cargo that the vehicle can carry.

⚠ WARNING

Overloading a vehicle can cause loss of vehicle control, a crash or other accident, serious personal injury, and even death.

- **Carrying more weight than your vehicle was designed to carry will prevent the vehicle from handling properly and increase the risk of the loss of vehicle control.**
- **The brakes on a vehicle that has been overloaded may not be able to stop the vehicle in a safe distance.**
- **Tires on a vehicle that has been overloaded can fail suddenly, including a blowout and sudden deflation, causing loss of control and a crash.**
- **Always make sure that the total load being transported – including the weight of a trailer hitch and the tongue weight of a loaded trailer – does not make the vehicle heavier than the vehicle's Gross Vehicle Weight Rating.**

Determining the correct load limit

🕮 Please first read and note the introductory information and heed the WARNINGS ⚠

Never overload tires. The following example illustrates how to determine the combined weight of all vehicle occupants and luggage or other vehicle payloads. Never overload the vehicle!

Steps for Determining Correct Load Limit:

1. Locate the statement “THE COMBINED WEIGHT OF OCCUPANTS AND CARGO SHOULD NEVER EXCEED XXX KG OR XXX LBS” on your vehicle's placard (tire inflation pressure label)
2. Determine the combined weight of the driver and passengers that will be riding in your vehicle.
3. Subtract the combined weight of the driver and passengers from XXX kg or XXX lbs.
4. The resulting figure equals the available amount of cargo and luggage load capacity.
   For example, if the “XXX” amount equals 1400 lbs. and there will be five 150 lb. passengers in your vehicle, the amount of available cargo and luggage load capacity is 650 lbs. (1400-750 (5 x 150) = 650 lbs.)
5. Determine the combined weight of luggage and cargo being loaded on the vehicle. That weight may not safely exceed the available cargo and luggage load capacity calculated in Step 4.

Steps for Determining Correct Load Limit:

6. If your vehicle will be towing a trailer, load from your trailer will be transferred to your vehicle. Consult this Manual to determine how this reduces the available cargo and luggage capacity of your vehicle.

Check the tire sidewall to determine the load index specified for the tire.

UTQG classification

Please first read and note the introductory information and heed the WARNINGS

Uniform Tire Quality Grading (UTQG): Quality grades can be found where applicable on the tire sidewall between the tread shoulder and maximum section width. Example:

- Treadwear (number)
- Traction: AA, A, B or C
- Temperature: A, B or C

For example: Treadwear 200, Traction AA, Temperature A.

All passenger car tires must conform to Federal Safety Requirements in addition to these grades.

Treadwear

The treadwear grade is a comparative rating based on the wear rate of the tire when tested under controlled conditions on a specified government test course.

For example, a tire graded 150 (Treadwear-value 150) would wear one-and-one-half (1 1/2) times as well on the government course as a tire graded 100.

The relative performance of tires depends upon the actual conditions of their use, however, and may depart significantly from the norm due to variations in driving habits, service practices and differences in road characteristics and climate.

Traction

The traction grades, from highest to lowest, are AA, A, B, and C. Those grades represent the tire's ability to stop on wet pavement as measured under controlled conditions on specified government test surfaces of asphalt and concrete. A tire marked C may have poor traction performance ⇒.

Temperature

The temperature grades are A (the highest), B, and C representing the tire's resistance to the generation of heat, and its ability to dissipate heat when tested under controlled conditions on a specified indoor laboratory test wheel.

Sustained high temperature can cause the material of the tire to degenerate and reduce tire life, and excessive temperature can lead to sudden tire failure.

The grade C corresponds to a level of performance which all passenger car tires must meet under the Federal Motor Vehicle Safety Standard No. 109. Grades B and A represent higher levels of performance on the laboratory test wheel than the minimum required by law ⇒.

WARNING

The traction grade assigned to this tire is based on straight-ahead braking traction tests, and does not include acceleration, cornering, hydroplaning or peak traction characteristics.

WARNING

The temperature grade for this tire is established for a tire that is properly inflated and not overloaded. Excessive speed, underinflation or excessive loading, either separately or in combination, can cause heat buildup and possible tire failure.

Storage areas

Introduction

In this section you'll find information about:

Storage compartments in the doors
Storage compartment on the driver side
Eyeglass storage compartment in the overhead console
Storage compartment in the front center console
Card holder in the front center console
Storage compartment in the front center armrest
Glove compartment
Storage compartment under the front seat
Other storage compartments

Store only lightweight or small objects in storage compartments.

More information:

- Passenger compartment
- Power locking system
- Driver assistance systems
- Interior care and cleaning
- ⇒Booklet *Radio, Navigation System*

WARNING

Loose objects can be thrown around the inside of the vehicle when the vehicle is moving, especially during sudden maneuvers and hard braking. This can cause serious personal injuries and even make the driver lose control of the vehicle.

- **Never let animals ride in the vehicle's open storage compartments, on top of the instrument panel, or on the luggage compartment cover behind the rear seat backrests.**
- **Never put hard, heavy or sharp objects in these places or in articles of clothing or bags in the passenger compartment.**
- **Always keep storage compartments closed while driving.**

WARNING

Objects in the driver footwell can prevent the pedals from moving freely. This can cause loss of vehicle control and increase the risk of serious personal injuries.

- **Always make sure that nothing can interfere with the pedals.**
- **Always fasten floor mats securely to the floor.**
- **Never put floor mats or other floor coverings on top of already installed floor mats.**
- **Always make sure that nothing can fall into the driver footwell while the vehicle is moving.**

WARNING

Some kinds of cigarette lighters can be lit unintentionally, or crushed causing a fire that can result in serious burns and vehicle damage.

- **Always make sure that there are no lighters in the seat tracks or near other moving parts before adjusting the seats.**
- **Before closing a storage compartment, always make sure that no cigarette lighter can be activated, crushed, or otherwise damaged.**
- **Never leave a cigarette lighter in a storage compartment, on the instrument panel, or in other places in the vehicle. Heat buildup in the passenger and luggage compartment of a parked vehicle can result in temperatures in the vehicle that are much higher than the outside temperatures, particularly in summer. High temperatures could cause the cigarette lighter to catch fire.**

NOTICE

- **The defroster heating wires or antenna in the rear window can be damaged by hard or sharp things on the shelf below the rear window.**
- **Do not keep any food, medicine, or other items sensitive to heat or cold in the vehicle. They can be damaged or made unusable by heat or cold.**
- **Things that are made of transparent materials (such as eyeglasses, magnifying glasses, or transparent suction cups on the windows) can magnify sunlight and damage the vehicle.**

The ventilation slots beneath the side windows in the luggage area must not be blocked so that stale air can escape from the vehicle.

Storage compartments in the doors

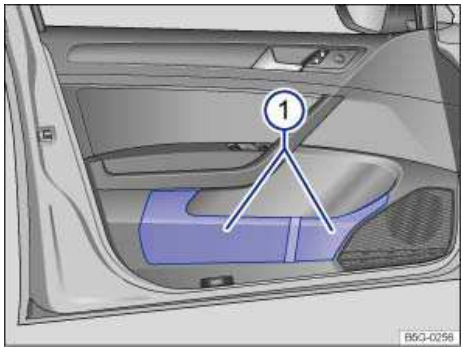

Fig. 111 In the driver door: Storage compartment.

Please first read and note the introductory information and heed the WARNINGS

There is a storage compartment in each vehicle door ⇒fig. 111 (1).

Storage compartment on the driver side

Fig. 112 On the driver side: Storage compartment.

Please first read and note the introductory information and heed the WARNINGS ⚠

To *open* the compartment, pull the handle ⇒fig. 112 (1) in the direction of the arrow.

To *close*, push the lid up until it latches.

On some vehicles, there is a holder for SD cards on the inside of the storage compartment lid.

Eyeglass storage compartment in the overhead console

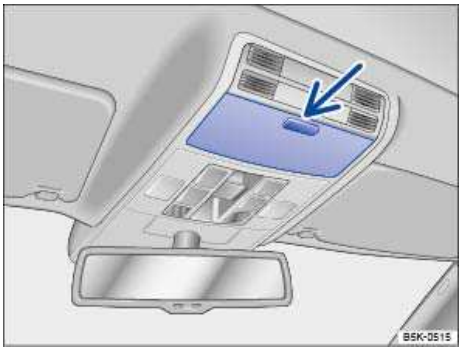

Fig. 113 In the overhead console: Storage compartment.

Please first read and note the introductory information and heed the WARNINGS ⚠

Your vehicle may have a storage compartment that can be used for storing eyeglasses or other light objects.

To *open*, briefly press and release the button ⇒fig. 113 (arrow) on the storage compartment cover.

To *close*, push the lid up until it latches.

Storage compartment in the front center console

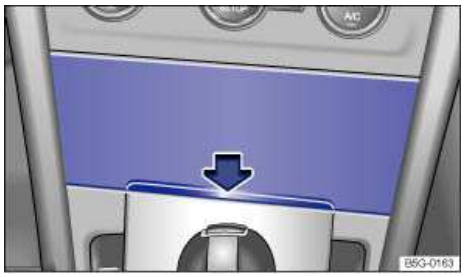

Fig. 114 In the front center console: Storage compartment.

Please first read and note the introductory information and heed the WARNINGS

To *open*, briefly press the lower edge of the cover in the direction of the arrow ⇒fig. 114.

To *close*, press the lid down completely.

The front center console storage compartment may have an AUX-in jack or a Media Device Interface (MDI)/(MEDIA-IN) ⇒Booklet *Radio, Navigation System*.

Card holder in the front center console

Fig. 115 In the front center console: Card holder.

Please first read and note the introductory information and heed the WARNINGS

Depending on equipment, the lower part of the front center console ⇒fig. 115 may have a card holder to store coins, gas cards, parking receipts, or similar items.

To prevent theft and unauthorized use, do not use a card holder to store ATM cards or credit cards.

Storage compartment in the front center armrest

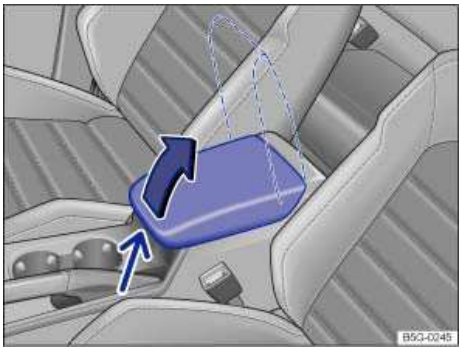

Fig. 116 In the front center armrest: Storage compartment.

Please first read and note the introductory information and heed the WARNINGS

Depending on equipment, your vehicle may have a storage compartment under the front center armrest.

To *open*, push the release button (small arrow), and pull the armrest up as far as it will go in the direction of the large arrow ⇒ fig. 116.

To *close*, push the center armrest down.

WARNING

The center armrest can restrict the driver's arm movement and cause crashes and serious personal injury.

- **Always keep storage compartments in the center armrest closed while driving.**

WARNING

Never let a passenger, especially a child, ride on the center armrest.

There may be a 12 volt socket ⇒ *Power outlets* or a phone holder in the front center armrest storage compartment ⇒ Booklet *Radio, Navigation System*.

Glove compartment

Fig. 117 On the passenger side: Glove compartment.

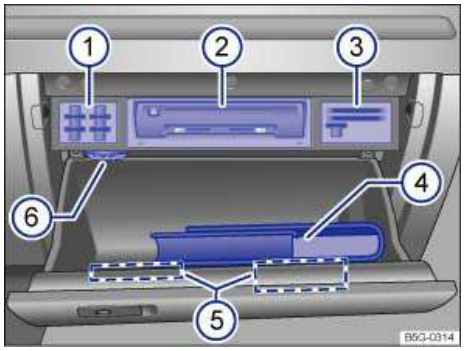

Fig. 118 Inside the glove compartment.

Please first read and note the introductory information and heed the WARNINGS

Key to fig. 118:

(1) SD card holders

(2) Infotainment system accessories (if equipped) ⇒Chapter *Radio, Navigation System*

(3) Card holders and coin holder

(4) Owner's Manual

(5) Additional holders for coins, cards, or sunglasses

(6) Air vent ⇒ *Heating and air conditioning*

Opening and closing the glove compartment

If necessary, unlock the glove compartment. It is locked when the key slot is vertical.

To *open*, pull the handle ⇒fig. 117.

To *close*, push the lid up.

Infotainment system accessories

Vehicles equipped with an Infotainment system may have a CD player, SD card readers, or other Infotainment System accessories ⇒fig. 118 (2) in the glove compartment. See ⇒Chapter *Radio, Navigation System* for further information.

Owner's Manual

If the vehicle is not equipped with an Infotainment system, there is a slot for the Owner's Manual in the upper part of the glove compartment. Always keep the Owner's Manual in this slot or in the glove compartment as shown in (4).

Holders

Depending on vehicle equipment, there may be holders for SD cards (1), other types of cards (3), and a coin holder in the upper part of the glove compartment.

There may also be additional holders for coins, cards, or sunglasses in the glove compartment cover (5).

Cooling the glove compartment

There is an air vent (6) in the glove compartment. Cool air can be directed into the glove compartment if the air conditioner is on. Open or close the air vent by turning it.

WARNING

An open glove compartment door can increase the risk of serious injury during sudden braking or driving maneuvers or in a crash.

- **Always keep the glove compartment closed while the vehicle is moving.**

NOTICE

In some vehicle models, design considerations have made it necessary to have openings in the glove compartment behind the Owner's Manual slot, for example. Small items may fall through these openings and get behind the instrument panel. This can cause unusual noises and damage the vehicle. Never put any small objects in the glove compartment for this reason.

Storage compartment under the front seat

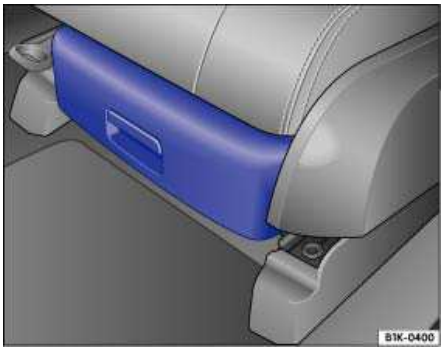

Fig. 119 Under the driver seat: Storage compartment.

Please first read and note the introductory information and heed the WARNINGS

Some vehicles are equipped with a storage compartment ⇒fig. 119 under the driver or passenger seat. A first aid kit can be stored in this storage compartment.

Opening and closing the storage compartment

To *open*: Grasp the opening handle and pull the storage compartment out.

To *close*: Push the storage compartment toward the seat until it engages securely.

WARNING

An open storage compartment can interfere with the pedals and cause accidents and severe personal injuries.

- **Always keep the storage compartment closed when the vehicle is moving. Otherwise, the storage compartment cover and other objects could get into the driver footwell and interfere with the pedals.**

Other storage compartments

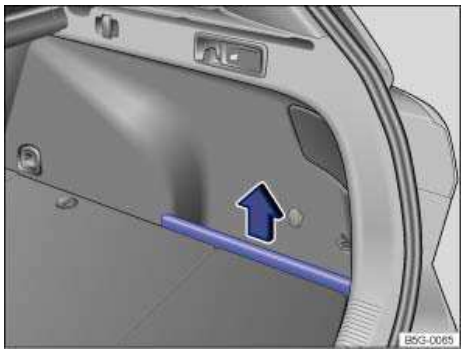

Fig. 120 In the luggage compartment: Side storage compartment.

Please first read and note the introductory information and heed the WARNINGS

Storage compartments in the luggage compartment

Additional storage compartments may be found underneath the variable luggage compartment floor, on the sides of the luggage compartment, and in the spare wheel well. The side panels can be removed by pulling upward in the direction of the arrow ⇒fig. 120 to make room for larger objects in the luggage compartment.

Additional storage:

- In the center console.
- Pockets in the backrests of the front seats.
- Luggage compartment cover behind the rear seat backrest – only for light clothing or similar objects that do not interfere with visibility to the rear!
- **Coat hooks** on the center door pillars and the overhead grab handles in the rear.

WARNING

Clothes or other items on the luggage compartment cover behind the rear seat backrest may limit visibility and cause accidents and severe personal injuries.

- **Always hang clothes so that they do not limit visibility.**
- **Always use the built-in coat hooks only for lightweight clothing. Never leave any heavy or sharp-edged items in the pockets that may interfere with airbag deployment and can cause personal injury in a collision.**

NOTICE

The maximum load for each coat hook is 5 lbs. (2.5 kg).

Cup holders

Introduction

In this section you'll find information about:

Cup holders in the front center console
Cup holders in the rear center armrest

Bottle holders

There is a place for bottles in the open compartments in the driver and passenger doors. The bottle volume must not exceed 16.9 oz (0.5 liter) ⇒.

More information:

- Interior care and cleaning

WARNING

Improper use of beverage holders can cause injuries.

- **Never put hot drinks in the cup holders. During normal or sudden maneuvers, sudden braking or in a collision, hot liquid can be spilled and cause burns!**
- **Make certain that bottles or other items cannot fall into the driver's footwell while the vehicle is moving and interfere with the movement of the pedals.**
- **Never put heavy cups, food or other heavy items in the cup holders. Heavy items can fly through the passenger compartment in a crash and cause serious injury.**

WARNING

Hot or freezing temperatures in the passenger compartment can cause closed bottles to explode or break.

- **Never leave closed bottles in a very hot or cold vehicle.**

WARNING

Bottles and other things can fall into the driver's footwell and interfere with the pedals while driving.

- **Make sure that bottles cannot fall into the driver's footwell during driving to avoid obstructing the pedals.**
- **Use the bottle holders only for standard beverage bottles holding no more than 16.9 oz (0.5 liter).**

NOTICE

Never put open drinks in the cup holders when the vehicle is moving. The drinks can spill and damage the vehicle, including the electrical system.

Some cup holder inserts can be removed for cleaning.

Cup holders in the front center console

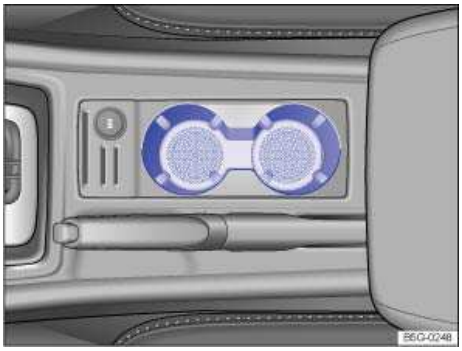

Fig. 121 In the front center console: Cup holders.

Please first read and note the introductory information and heed the WARNINGS

Place the drink in the cup holder ⇒ fig. 121.

Cup holders in the rear center armrest

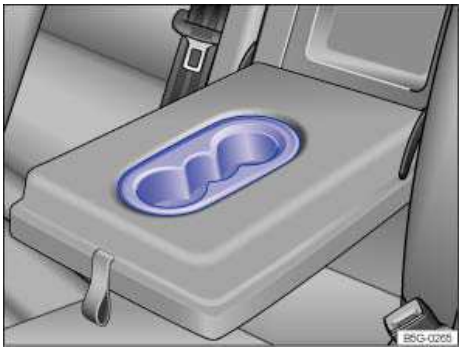

Fig. 122 Cup holders in the rear center armrest.

Please first read and note the introductory information and heed the WARNINGS

Your vehicle may be equipped with cup holders in the rear center armrest.

To *open*, fold the center armrest down.

To *close*, fold the center armrest up.

WARNING

Always keep the armrest folded up when the vehicle is moving to reduce the risk of injury.

- **Never let anybody, especially children, ride on the rear center armrest or in the center position on the rear seat when the armrest is folded down. An improper seating position can increase the risk of serious injury in a crash.**

Power outlets

Introduction

In this section you'll find information about:

12 Volt sockets in the vehicle

115 Volt outlet in the vehicle

Electrical devices can be connected to the vehicle sockets.

The connected devices must be in good working order.

More information:

- Parts, accessories, repairs, and modifications
- Consumer information

WARNING

Improper use of electrical sockets and electrical devices may start a fire and cause severe personal injury.

- **Never leave children unattended in the vehicle. Sockets and connected devices can be used when the ignition is switched on.**
- **If the connected device gets warm, immediately switch it off and disconnect the power supply.**

NOTICE

- **To help prevent damage to the electrical system, never connect any accessories such as a solar panel or vehicle battery charger to a 12 Volt socket.**
- **Only use accessories which have been tested for electromagnetic compatibility with a motor vehicle.**
- **To help prevent damage from voltage fluctuations, switch off all electrical consumers connected to the 12 Volt socket before switching the ignition on or off or starting the engine.**
- **Never connect devices to a 12 Volt socket that draw more than the maximum wattage the socket can supply. Drawing too much power can damage the vehicle electrical system.**

Please turn off the engine when you stop for any length of time.

The vehicle battery will drain if you use electrical equipment when the engine is not running.

Unshielded devices may interfere with radio reception or the vehicle's electrical system.

Operating electrical devices near the windshield-integrated antenna may interfere with AM radio reception.

12 Volt sockets in the vehicle

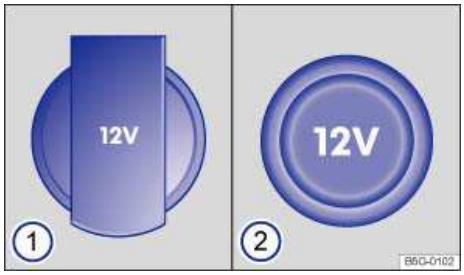

Fig. 123 12 Volt socket with cover flap 1, 12 Volt socket with pull-out cover 2.

Fig. 124 In the lower center console: 12 Volt socket.

Please first read and note the introductory information and heed the WARNINGS

Maximum power draw

Socket	Maximum power draw
12 Volts	120 watts

The maximum power draw at any one socket must never be exceeded. Electrical devices should have information on them that says how much power they draw.

If 2 or more electrical devices are connected at the same time, the total power draw of all connected devices must never be more than 190 watts ⇒.

12 Volt socket

The 12 Volt socket works only when the ignition is switched on.

If the ignition is on but the engine is not running, the vehicle battery will be drained by any device that is plugged in and turned on. For this reason, never use the electrical sockets unless the engine is running.

To help prevent damage from voltage fluctuations, switch off all electrical devices connected to a 12 Volt socket before switching the ignition on or off or starting the engine.

The vehicle may have 12 Volt sockets at the following places:

- In the lower center console ⇒fig. 124.
- In the luggage compartment ⇒fig. 125.
- In the front center armrest storage compartment ⇒ *Storage compartment in the front center armrest*.

NOTICE

- **Follow the manufacturer's instructions for connected devices!**
- **Never exceed the maximum power consumption, or the entire vehicle electrical system may be damaged.**
- **12 Volt socket:**
  - **Only use equipment that has been tested for electromagnetic compatibility and complies with applicable guidelines.**
  - **Never feed current into the socket, with a solar panel, for example.**

Unshielded devices may interfere with radio reception or the vehicle's electrical system.

115 Volt outlet in the vehicle

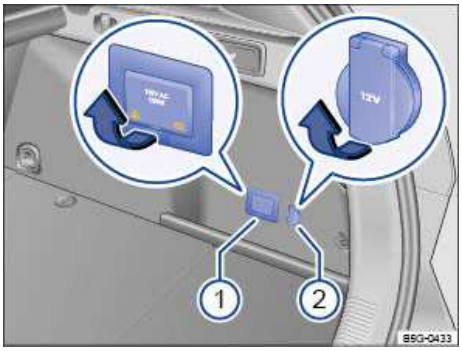

Fig. 125 In the luggage compartment: Covers for the 115 Volt outlet 1 (if equipped) and 12 Volt socket 2.

Fig. 126 In the rear center console: 115 Volt outlet with LED display.

🕮 Please first read and note the introductory information and heed the WARNINGS ⚠

Maximum power draw

Outlet	Maximum power draw
115 Volt	150 watts (300 watt peak consumption)

The maximum power draw at any one outlet must never be exceeded. Electrical devices should have information on them that says how much power they draw.

115 Volt outlet

Your vehicle may have a 115 Volt outlet, which should only be used if the engine is running ⇒⚠. If the ignition is on but the engine is not running, the vehicle battery will be drained by any device that is plugged in and turned on. For this reason, never use the electrical sockets unless the engine is running.

Connecting an electrical device: Insert the plug as far as it goes into the outlet to unlock the integrated childproof lock. There is electricity in the outlet only after the childproof lock is unlocked.

LED display on the outlet ⇒ fig. 126	
Green continuous light:	The childproof lock is unlocked. The outlet is operational.
Green flashing light:	The childproof lock is unlocked. The engine is switched off but the ignition is on, so power may still flow to the connected device. **The vehicle battery will be drained if the engine is not switched on!**

LED display on the outlet ⇒ fig. 126	
Red flashing light:	Malfunction such as over-current or overheating cutoff

Opening and closing the 115 Volt and 12 Volt outlet covers in the luggage compartment

To open: Lift the outlet cover ⇒ fig. 125 (1) or (2) in the direction of the arrow (magnified view).

To close: The outlet covers (1) and (2) close automatically.

Overheating cutoff

The inverter in the 115 Volt outlet shuts off automatically above a certain temperature. The shutoff prevents overheating in case of excessive power consumption of connected devices or at high ambient air temperatures. The 115 Volt outlet can only be used again after a cool-down period.

The plug on the connected device must first be removed and then reinserted before using the 115 volt outlet again after the cool-down period. This prevents the connected electrical device from being switched on accidentally.

DANGER

Improper use of the 115 Volt outlet can cause electrical shock, burns, and severe personal injury.

- **Never spill liquids on the socket.**
- **Never plug an adapter or an extension cord into the 115 Volt outlet. Otherwise, the integrated childproof lock is switched off and the outlet is live.**
- **Never stick anything that conducts electricity, such as a knitting needle, into the contacts of the 115 Volt outlet.**

NOTICE

- **Follow the manufacturer's instructions for connected devices!**
- **Never exceed the maximum power consumption, or the entire vehicle electrical system may become damaged.**
- **115 Volt outlet:**
  - Do not connect devices or plugs which are too heavy, such as a grid power supply adapter or cord, directly onto the outlet.
  - Do not connect lamps containing fluorescent tubes.
  - Only connect devices to the outlet with voltage consistent with the voltage of the outlet.
  - For devices with a high starting current, the integrated over-current shutoff will prevent them from being switched on. In this case, disconnect the power supply from the device and reconnect after about 10 seconds.

Some devices may not work very well when connected to the 115 Volt outlet due to low wattage.

Unshielded devices may interfere with radio reception or the vehicle's electrical system.

Starting and stopping the engine

Introduction

In this section you'll find information about:

Indicator lights
Vehicle key positions in the ignition switch
Starter button
Starting the engine
Stopping the engine
Electronic immobilizer
Engine preheating system

Explanatory notes in this section regarding automatic transmissions also apply to the DSG® automated transmission.

Immobilizer display

If an unauthorized vehicle key is used or the system malfunctions, a message may appear on the instrument cluster display. The engine cannot be started.

Push-starting and tow-starting

For technical reasons, **never** try to push-start or tow-start the vehicle. Jump-start the vehicle instead while following proper and safe procedures.

More information:

- Vehicle key set
- Shifting
- Steering
- Braking and parking
- Starting assistance systems
- Refueling
- Fuel
- Emergency closing and opening
- Jump-starting
- Towing

WARNING

Switching off the engine while the vehicle is moving can make the vehicle harder to stop and result in loss of vehicle control, leading to collisions and severe personal injuries.

- **Brake and steering assistance systems, the airbag system, safety belt pretensioners, and other vehicle safety features only work when the engine is running.**
- **Switch off the engine only when the vehicle is not moving.**

WARNING

To reduce the risk of serious personal injury when starting and running the vehicle's engine:

- **Never start the engine or let it run in a confined or enclosed area. Engine exhaust contains carbon monoxide, a poisonous, colorless, and odorless gas. Carbon monoxide can cause unconsciousness and death.**
- **Never start the engine or let it run if oil, fuel, or other flammable substances are under, around, or have leaked from the vehicle, for example, due to vehicle damage.**
- **Never leave the vehicle unattended with the engine running, especially when it is in gear. The vehicle could move suddenly or some other unexpected event could occur, resulting in property damage, fire, or personal injury.**
- **Never use starting assist fluids. Starting fluids can explode and can cause a "run-away" vehicle condition.**

WARNING

The vehicle exhaust system and the catalytic converter or diesel particulate filter get very hot. They can cause fires and serious personal injury.

- **Never park the vehicle where the hot exhaust system or catalytic converter could ignite flammable materials, such as brush, leaves, dry grass, spilled fuel, etc.**
- **Never apply additional undercoating or rust proofing on or near the exhaust manifold, exhaust pipes, catalytic converter, diesel particulate filter, or heat shields.**

Indicator lights

Please first read and note the introductory information and heed the WARNINGS

Lights up	Possible cause	Proper response
	Glow plug preheating before diesel engine start-up.	
	Brake pedal not depressed.	Apply the brake pedal to start the engine

Flashes	Possible cause	Proper response
	The release button in the selector lever did not engage. Vehicle movement is prevented.	Engage the selector lever release button

When the ignition is switched on, several warning and indicator lights come on briefly for a function check. They go out after a few seconds.

WARNING

Failure to heed warning lights and instrument cluster text messages can cause the vehicle to break down in traffic and result in a collision and serious personal injury.

- **Never ignore warning lights or text WARNINGS.**
- **Always stop the vehicle as soon as it is safe to do so.**
- **Whenever stalled or stopped for repair, move the vehicle a safe distance off the road, turn on the emergency flashers, stop the engine, and use other warning devices to warn approaching traffic.**

NOTICE

Failure to heed warning lights or text WARNINGS can result in vehicle damage.

Vehicle key positions in the ignition switch

Fig. 127 In the ignition switch: Vehicle key positions.

Please first read and note the introductory information and heed the WARNINGS

If there is no vehicle key in the ignition, the steering column is locked.

Vehicle key position ⇒ fig. 127

(0) Ignition switched off. Steering column lock engaged. The vehicle key can be removed.

(1) Ignition is switched on. Diesel engine is preheated (if applicable). Steering column lock can be released.

(2) Start the engine. When the engine starts, release the vehicle key. When released, the vehicle key returns to position (1).

If you use the wrong key

If an unauthorized vehicle key has been inserted into the ignition switch, it can be removed as follows:

- *Automatic transmission*: Press the release button on the transmission selector lever and release. The vehicle key can now be removed.
- *Manual transmission*: Pull out the vehicle key.

WARNING

Improper use of vehicle keys can result in serious personal injury.

- **Always take the key with you when you leave the vehicle. The engine can be started and vehicle systems such as the power windows can be operated, leading to serious personal injury.**
- **Never leave children, disabled persons, or anyone who cannot help themselves in the vehicle. The doors can be locked with the remote control vehicle key. This could result in people being trapped in the vehicle in an emergency. For example, depending on the time of year, people trapped in the vehicle can be exposed to very high or very low temperatures.**
- **Heat buildup in the passenger and luggage compartment of a parked vehicle can result in temperatures in the vehicle that are much higher than the outside temperatures, particularly in summer. Temperatures can quickly reach levels that can cause unconsciousness and death, particularly to small children.**
- **Never remove the key from the ignition switch while the vehicle is moving or rolling to a stop. The steering wheel will lock and you will not be able to steer or control the vehicle.**

Leaving the key in the ignition for a long time when the engine is not running will drain the vehicle battery.

Leaving the selector lever for a long period of time in any position other than Park **(P)** when the ignition is switched off can drain the vehicle battery.

On **automatic transmission vehicles**, the vehicle key can be removed from the ignition switch only when the transmission is in Park **(P)**. You may have to press the release button on the transmission selector lever to put the lever into Park **(P)**.

Starter button

Fig. 128 In the lower center console: Starter button for the Keyless Access system.

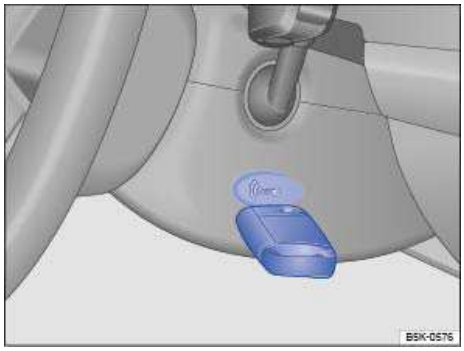

Fig. 129 Hold the remote control vehicle key to the right of the steering column: Emergency starting feature on vehicles with Keyless Access.

🕮 Please first read and note the introductory information and heed the WARNINGS ⚠

For vehicles with Keyless Access with push-button start, ⇒ *Power locking system*, the vehicle can be started and stopped with the starter button in the lower center console ⇒fig. 128.

The starter button can only be used when an authorized vehicle key is in the vehicle.

When leaving the vehicle, the electronic steering column lock is activated when the ignition is switched off and the driver door is opened ⇒ *Steering*.

Switching the ignition on and off

- Briefly press the starter button once without operating the brake or clutch pedals ⇒⚠.

Emergency start feature

If an authorized remote control vehicle key is in the passenger compartment but the instrument cluster displays **`No key in range`** when you push the starter button, the remote control vehicle key battery is weak or dead. You can still start the engine using the Emergency start feature.

- Make sure the selector lever is in the Park **(P)** position.
- Hold the remote control vehicle key to the right of the steering column trim immediately after pressing the starter button ⇒fig. 129.
- The ignition automatically switches on and the engine starts.

Emergency shut-off

If the engine does not switch off by briefly pressing the starter button, emergency shut-off is necessary:

- Press the starter button twice within 3 seconds or press and hold the button longer than 1 second ⇒⚠ in *Stopping the engine*
- The engine switches off automatically.

If no authorized remote control vehicle key is identified in the passenger compartment after the engine has been switched off, the engine cannot be restarted. A related message is shown in the instrument cluster display.

WARNING

Unintended vehicle movement can cause serious personal injury.

- **Do *not* depress the brake or clutch pedals when switching on the ignition, as the engine could otherwise start immediately.**

WARNING

Improper use of vehicle keys can result in serious personal injury.

- **Always take the key with you when you leave the vehicle. Children or unauthorized persons may use it to lock the vehicle, start the engine, and operate vehicle systems such as the power windows, leading to serious personal injury.**
- **Never leave children, disabled persons, or anyone who cannot help themselves in the vehicle. The doors can be locked using the remote control vehicle key. This could result in people being trapped in the vehicle in an emergency. For example, depending on the time of year, people trapped in the vehicle can be exposed to very high or very low temperatures.**
- **Heat buildup in the passenger and luggage compartment of a parked vehicle can result in temperatures in the vehicle that are much higher than the outside temperatures, particularly in summer. Temperatures can quickly reach levels that can cause unconsciousness and death, particularly to small children.**

In vehicles with a diesel engine and Keyless Access, the engine start may be delayed if the engine has to be preheated.

If the ignition is switched on or the engine is running and the driver door is opened, a chime sounds. The chime is also a reminder to switch off the engine and turn off the ignition before leaving and locking the vehicle from the outside.

Starting the engine

Please first read and note the introductory information and heed the WARNINGS

Please perform these steps only in the order listed.

Step	Vehicles without Keyless Access	Vehicles with Keyless Access
1.	**Automatic transmission:** Depress the brake pedal and hold it down until step 5 is completed.	
1 a.	**Manual transmission:** Depress clutch pedal fully and hold until the engine has started.	
2.	Shift the transmission into Neutral **(N)** or Park **(P)** (automatic), or into Neutral (manual only).	

Please perform these steps only in the order listed.

Step	Vehicles without Keyless Access	Vehicles with Keyless Access
3.	**Only for vehicles with a diesel engine:** To preheat the glow plug, turn the vehicle key to position ⇒fig. 127 (1). The indicator light ϖ will come on in the instrument cluster.	–
4.	Turn the vehicle key to position ⇒fig. 127 (2) – do not depress the accelerator pedal.	Briefly press the starter button ⇒fig. 128 – do not depress the accelerator pedal. An authorized vehicle key must be inside the vehicle in order to start the engine.
5.	When the engine starts, release the vehicle key.	When the engine starts, release the starter button.
6.	If the engine does not start, switch off the ignition and start again after about 1 minute.	If the engine does not start, switch off the ignition and start again after about 1 minute. Use the emergency start feature if necessary
7.	Release the parking brake when you are ready to start driving	

WARNING

Never leave the vehicle unattended with the engine running, especially when it is in gear. The vehicle could move suddenly or some other unexpected event could occur, resulting in property damage, fire, or personal injury.

WARNING

“Starting fluids” can explode and can cause a “run-away” vehicle condition.

- **Never use starting assist fluids.**

NOTICE

- **You can damage the starter or the engine if you try to start the engine when the vehicle is still moving, or if you try to restart the engine right after switching it off.**
- **Avoid high engine speeds, full throttle acceleration, and heavy engine loads when the engine is cold.**
- **Do not try to start the engine by pushing or towing the vehicle. Unburned fuel can get into the catalytic converter and damage it. The steering column may also be locked.**

Do not let your vehicle warm up while standing; instead, start driving right away after making sure that you have good visibility through all windows. This will help the engine reach operating temperature faster and keep down emissions.

Major consumers of electricity are temporarily switched off when the engine is being started.

After starting a cold engine, there may be increased operating noises for a few seconds. This is normal and harmless.

When outside temperatures are below +41 °F (+5 °C) and the diesel fueled preheater is activated, minor fume buildup may occur underneath the vehicle.

Stopping the engine

Please first read and note the introductory information and heed the WARNINGS

Please perform these steps only in the order listed.

Step	Vehicles without Keyless Access	Vehicles with Keyless Access
1.	Bring the vehicle to a complete stop ⇒.	
2.	Depress and hold down the brake pedal until step 4 is completed.	
3.	**Automatic transmission:** Shift the transmission into Park **(P)**.	
4.	Apply the parking brake to help prevent the vehicle from moving	
5.	Turn the vehicle key to position ⇒fig. 127 (0) in the ignition switch.	Briefly press the starter button ⇒fig. 128. If the engine will not switch off, carry out the emergency shut-off procedure

Please perform these steps only in the order listed.

Step	Vehicles without Keyless Access	Vehicles with Keyless Access
6.	**Manual transmission:** Shift into 1st gear (vehicle on flat surface or pointing uphill) or Reverse **(R)** (vehicle pointing downhill).	
7.	Removing the vehicle key from the ignition switches off electrical equipment and activates the steering column lock.	Opening the doors switches off electrical equipment and activates the steering column lock.

WARNING

Never stop the engine before the vehicle has come to a complete stop. You can lose control of the vehicle, crash, and be seriously injured.

- **The airbags and safety belt pretensioners will not work when the ignition is switched off.**
- **The brake booster does not work when the engine is not running. More brake pedal pressure will be needed to stop the vehicle.**
- **The power steering system does not work when the engine is not running, and you will need more force to steer the vehicle.**
- **Never remove the key from the ignition switch or turn off the ignition with the starter button while the vehicle is moving or rolling to a stop. The electronic steering column could suddenly lock, and you would not be able to steer the vehicle.**

NOTICE

If the vehicle has been driven hard for a long time, the engine could overheat when it is stopped. To reduce the risk of engine damage, let the engine idle in Neutral for about 2 minutes before you switch off the ignition.

If the ignition is switched on or the engine is running and the driver door is opened, a chime sounds. The chime is also a reminder to switch off the engine and turn off the ignition before leaving and locking the vehicle from the outside.

On vehicles with automatic transmissions, the vehicle key can only be removed from the ignition when the transmission is in Park **(P)**.

After the engine has been switched off, the radiator fan in the engine compartment may keep running for several minutes, or may start running after the vehicle has been parked for a while, even if the ignition is switched off and the vehicle key has been removed. The radiator fan shuts off automatically when the engine has cooled down enough.

Electronic immobilizer

Please first read and note the introductory information and heed the WARNINGS

The immobilizer helps to prevent the engine from being started and driven with an unauthorized vehicle key.

There is a microchip inside the vehicle key. The chip deactivates the immobilizer automatically when an authorized vehicle key is inserted into the ignition switch or the starter button is pressed.

The electronic immobilizer is automatically activated when the remote control vehicle key is pulled out of the ignition switch. On vehicles with push-button start, the vehicle key must be outside the vehicle ⇒ *Unlocking or locking the vehicle with Keyless Access*.

The engine can therefore only be started with an authorized and correctly coded genuine Volkswagen vehicle key. Coded vehicle keys are available from authorized Volkswagen dealers, authorized Volkswagen Service Facilities, and from certain independent repair facilities and locksmiths who are qualified to make these vehicle keys ⇒ *Vehicle key set*.

If an unauthorized vehicle key is used, a message may appear in the instrument cluster display. The vehicle cannot be operated with this key.

A Declaration of Compliance with the United States FCC and Industry Canada regulations is on ⇒page *Declaration of Compliance, Telecommunications and Electronic Systems*.

Using genuine Volkswagen keys helps minimize the risk of malfunctions.

Shifting

Introduction

In this section you'll find information about:

Warning and indicator lights
Pedals
Manual transmission: Gearshift lever
Automatic transmission: Selector lever
Shifting with Tiptronic®
Driving with automatic transmission
Automatic transmission malfunction
Gear recommendation

Explanatory notes in this section regarding automatic transmissions also apply to the DSG® automated transmission.

Your vehicle may be equipped with a special DSG® automated transmission that combines the performance and economy of a standard manual transmission with the comfort and convenience of a conventional automatic transmission. The DSG transmission housing contains two clutches, one that works with the odd-numbered gears (1, 3, 5 and R) and the other that works with the even-numbered gears (2, 4, 6). The dual clutch configuration enables rapid shifts between gears without loss of traction as the dual clutch seamlessly transfers the engine power from one driveshaft to the other during gear shifts. An output shaft for each of the two gearbox units transmits the drive to the driven wheels via a differential. The DSG electronic control unit, sensors, and hydraulic control for clutch engagement and gear selection form one compact weight-saving unit.

Thanks to the dual-clutch design, the DSG system is more efficient than a conventional automatic transmission. For example, while idling, a torque converter in a conventional automatic transmission is engaged all the time (increasing load and engine fuel consumption), while the DSG gradually opens the clutch, allowing the engine to idle freely. In most cases, this efficiency combined with its low weight and intelligent control means that DSG can achieve the same or better fuel consumption than a manual transmission. The clutches, like the clutch in a standard manual transmission are subject to wear over time. The DSG transmission requires periodic maintenance that is described in the

⇒Chapter *Warranty and Maintenance*.

When the ignition is switched on and the transmission is in Reverse (R):

- The backup lights come on.
- The rear window wiper switches on when the windshield wipers are switched on.
- The Rear View Camera system switches on (if equipped).

More information:

- Lower center console
- Instruments
- Braking and parking
- Rear View Camera system
- Climate control
- Engine control and emission control system
- Emergency closing and opening

WARNING

Rapid acceleration can cause skidding and loss of traction, especially on slippery roads, resulting in a loss of vehicle control, collisions, and serious personal injury.

- **Only use the kick-down feature or fast acceleration if visibility, weather, road, and traffic conditions permit and other drivers will not be endangered by your driving and the vehicle's acceleration.**

WARNING

Constant braking causes the brakes to overheat and even to fail leading to collisions and serious personal injury.

- **Never “ride” the brakes or apply the brake pedal too often or too long.**
- **Riding the brakes will substantially reduce braking performance, increase stopping distance, and can cause complete brake system failure.**

NOTICE

- **Never “ride” the brakes by keeping your foot on the brake pedal when you do not want to brake. This will make the brakes wear faster.**
- **Before driving downhill, especially on hills that are long or steep, always reduce speed and shift into lower gear (manual or automatic transmission). This will let the vehicle use engine braking and reduce the load on the brakes. Otherwise, the brake system could overheat and even fail. Only use the brakes when you need them to slow the vehicle down more or to stop.**

Warning and indicator lights

Please first read and note the introductory information and heed the WARNINGS

Lights up	Possible cause	Proper response
	Transmission malfunction.	**Do not continue driving!** Allow the transmission to cool with the selector lever in the **P** position. If the warning does not turn off, do not continue driving. See your authorized Volkswagen dealer for assistance. Otherwise, serious transmission damage could result

Lights up	Possible cause	Proper response
	Brake pedal not depressed.	Apply the brake pedal to select a drive gear

Flashes	Possible cause	Proper response
	The release button in the selector lever did not engage. Vehicle movement is prevented.	Engage selector lever release button

When the ignition is switched on, several warning and indicator lights come on briefly for a function check. They go out after a few seconds.

WARNING

Failure to heed warning lights and instrument cluster text messages can cause the vehicle to break down in traffic and result in a collision and serious personal injury.

- **Never ignore warning lights or text WARNINGS.**
- **Always stop the vehicle as soon as it is safe to do so.**
- **Whenever stalled or stopped for repair, move the vehicle a safe distance off the road, turn on the emergency flashers, stop the engine, and use other warning devices to warn approaching traffic.**

NOTICE

Failure to heed warning lights or text WARNINGS can result in vehicle damage.

Pedals

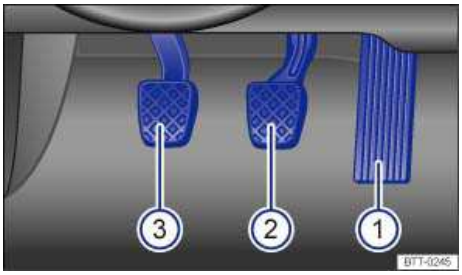

Fig. 131 Pedals in vehicles with manual transmission: 1 Accelerator pedal, 2 Brake pedal, 3 Clutch pedal.

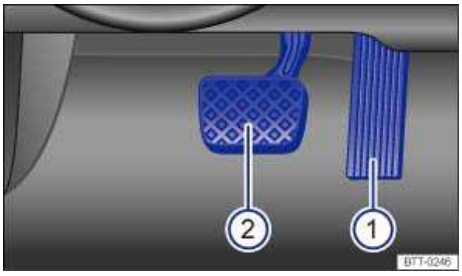

Fig. 132 Pedals in vehicles with automatic transmission: 1 Accelerator pedal, 2 Brake pedal.

Please first read and note the introductory information and heed the WARNINGS

All pedals must always be able to move freely in and out without interference from floor mats or other things.

Only use floor mats that leave the pedal area free and are held securely in place with floor mat fasteners to help prevent sliding.

If a brake circuit malfunctions, more brake pedal travel is needed to bring the vehicle to a full stop, and it is important that nothing is in the way when you have to depress the brake pedal harder and farther than normal.

WARNING

Objects in the driver footwell can prevent the pedals from moving freely. This can cause loss of vehicle control and increase the risk of serious personal injuries.

- **Always make sure that nothing can interfere with the pedals.**
- **Always fasten floor mats securely to the floor.**
- **Never put floor mats or other floor coverings on top of already installed floor mats.**
- **Always make sure that nothing can fall into the driver footwell while the vehicle is moving.**

NOTICE

Always make sure that the pedals are able to move freely and that nothing can interfere with them. If a brake circuit fails, more brake pedal travel will be needed to bring the vehicle to a stop. The brake pedal must be pressed farther and harder than normal.

Manual transmission: Gearshift lever

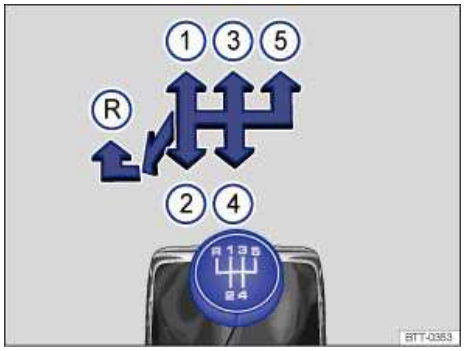

Fig. 133 Gearshift pattern of a 5-speed manual transmission.

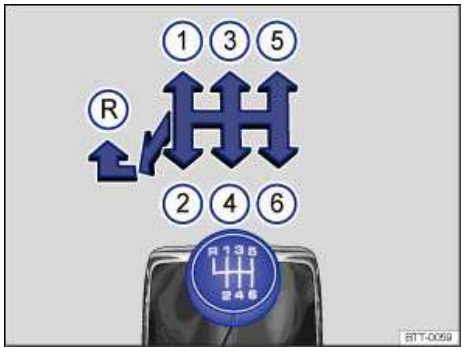

Fig. 134 Gearshift pattern of a 6-speed manual transmission.

🕮 Please first read and note the introductory information and heed the WARNINGS ⚠

The positions of the individual gears are shown on the gearshift lever ⇒fig. 133 or ⇒fig. 134.

- Depress the clutch pedal all the way and hold.
- Move the gearshift lever into the desired position ⇒⚠.
- Release the clutch pedal to engage the gear.

The clutch pedal must be fully depressed to start the engine.

Shifting into reverse

- Only shift to the reverse gear when the vehicle is not moving.
- Depress the clutch pedal fully and hold ⇒⚠.
- Move the gearshift lever to neutral and press down.
- Move the shift lever to the left and then push forward into the reverse gear position ⇒fig. 133 (R) or ⇒fig. 134 (R).
- Release the clutch pedal to engage the gear.

Downshifting

You should always downshift gear by gear when driving, meaning always into the next lowest gear. Do not downshift when the engine rpm (revolutions per minute) is too high ⇒⚠. At fast speeds or high engine rpm, skipping over one or more gears when downshifting can cause damage to the clutch and transmission, even if a gear is not engaged ⇒ⓘ.

⚠ WARNING

Downshifting to a lower gear incorrectly can result in loss of vehicle control and can cause accidents and serious personal injuries.

⚠ WARNING

When the engine is running and a gear is engaged, the vehicle will start to move as soon as the clutch pedal is released. This also applies when the parking brake is engaged.

- **Never shift into Reverse (R) when the vehicle is moving.**

ⓘ NOTICE

Shifting down to a gear that is too low when driving at fast speeds or high engine rpm can cause extensive damage to the clutch and transmission. That is true even if the clutch pedal is pressed so that the clutch is not engaged.

ⓘ NOTICE

To help prevent damage and premature wear:

- **Do not rest your hand on the gearshift lever while driving. Over time, the pressure will cause premature wear in the transmission.**
- **Make sure that the vehicle has come to a complete stop before shifting into Reverse (R).**
- **Always depress the clutch pedal all the way when changing gears.**
- **Do not hold the vehicle on a hill using engine power with the clutch pedal partially engaged and the engine running.**

Automatic transmission: Selector lever

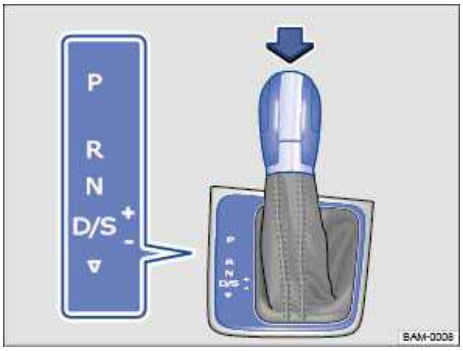

Fig. 135 Automatic transmission selector lever with shift lever release button (arrow).

🕮 Please first read and note the introductory information and heed the WARNINGS ⚠

Automatic transmission vehicles have an Automatic Shift Lock (ASL). With ASL, you must switch on the ignition, depress the brake pedal and hold it down while pressing the release button on the selector lever handle in the direction of the arrow ⇒fig. 135 to move the selector lever out of Park **(P)** and into a drive gear. When the selector lever is in Neutral **(N)**, you also have to depress the brake pedal before you can move the selector lever to position **(D/S)**, or Reverse **(R)**.

If the ignition is switched on, either the current selector lever setting or the current gear is shown in the instrument cluster display.

Selector lever position	Designation	Meaning ⇒⚠
P	**Park**	The drive wheels are mechanically locked. Select only when the vehicle is *not moving*. To change the selector lever position, switch on the ignition (if it is off) and then press the selector lever release button while holding down the brake pedal.
R	**Reverse**	The Reverse gear is engaged. Shift into Reverse only when the vehicle is *not moving*.
N	**Neutral**	Transmission is in Neutral position. No power is transmitted to the wheels and no engine braking is available.

Selector lever position	Designation	Meaning ⇒ ⚠
D/S	**Drive** (standard driving position) **OR** **Sport drive** (sport driving position)	Standard driving position **D**: All forward gears shift up and down automatically. The transmission shifts as needed depending on engine load, individual driving style, and vehicle speed.
		Sport driving position **S**: All forward gears automatically upshift *later* and downshift *earlier* than in position **D** to take full advantage of the engine's power reserves. The transmission shifts as needed depending on engine load, individual driving style, and vehicle speed. The system will not, however, switch to the highest forward gear. The timing of the gear shift is determined by the engine load, your individual driving style, and the vehicle speed.
▽	**Changing gear selection**	Switch between Drive **(D)** and Sport drive **(S)** by pulling the selector lever *once* to the rear from gear position **D/S** ⇒ fig. 135. The selector lever always returns to gear position **D/S**.
		It is possible to access Tiptronic selection from gear position **D/S** when either Drive **(D)** or Sport drive **(S)** is active

Automatic Shift Lock (ASL)

The Automatic Shift Lock (ASL) in Park **(P)** and Neutral **(N)** prevents drive positions from being engaged inadvertently, which would cause the vehicle to move.

To release the ASL, depress and hold the brake pedal with the ignition switched on. Press the release button on the selector lever at the same time.

The ASL is not engaged if the selector lever is moved quickly through Neutral **(N)** (e.g., when shifting from Reverse **(R)** to Drive **(D/S)**). This makes it possible to “rock” the vehicle backwards and forwards if it is stuck in snow or mud. The ASL engages automatically if the brake pedal is not depressed and the lever is in Neutral **(N)** for more than about 1 second and the vehicle is traveling no faster than about 3 mph (5 km/h).

In rare cases, the ASL may not engage on vehicles with a DSG® automated transmission. If this happens, power to the drive wheels will be interrupted to prevent the vehicle from moving unexpected-

ly. The green indicator light will blink and a text message will be displayed. To engage the Automatic Shift Lock (ASL):

- Depress and then release the brake pedal. Try to engage the ASL again.

WARNING

Moving the selector lever to the wrong position can cause loss of vehicle control, a collision, and serious personal injury.

- **Never accelerate when moving the selector lever.**
- **When the engine is running and a drive position is engaged, the vehicle will start to move as soon as the brake pedal is released.**
- **Never shift into Reverse (R) or Park (P) when the vehicle is moving.**

WARNING

Unintended vehicle movement can cause serious personal injury.

- **Never get out of the driver's seat while the engine is running, especially when the transmission is in a drive gear. If you must leave your vehicle while the engine is running, always set the parking brake and shift the transmission into Park (P).**
- **Never leave the vehicle in Neutral (N). It will roll down hills, whether the engine is running or not.**
- **When the engine is running and a drive gear - Drive or Sport Drive (D/S) or Reverse (R) - has been selected, press and hold the brake pedal to keep the vehicle from moving. The vehicle may "creep" and move forward or backward even if the engine is idling slowly.**
- **Never shift into Reverse (R) or Park (P) when the vehicle is moving.**

NOTICE

Even though the transmission is in Park (P), the vehicle may move a couple of inches (a few centimeters) forwards or backwards if you take your foot off the brake pedal after stopping the vehicle without first setting the parking brake.

If the selector lever is moved into Neutral **(N)** by mistake when the vehicle is moving, take your foot off the accelerator pedal. Wait until the engine speed has dropped to idle speed before moving the selector lever into a drive gear.

Leaving the selector lever for a long period of time in any position other than Park **(P)** when the ignition is switched off can drain the vehicle battery.

Shifting with Tiptronic®

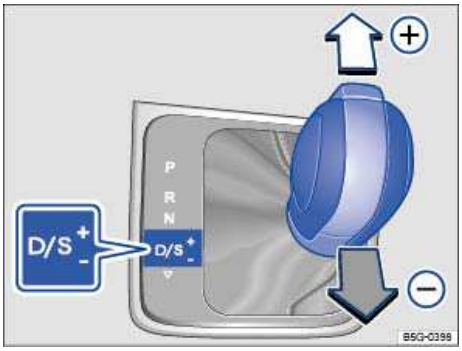

Fig. 136 Selector lever in Tiptronic position.

Fig. 137 Steering wheel with Tiptronic shift paddles (if equipped).

Please first read and note the introductory information and heed the WARNINGS ⚠

Tiptronic lets you upshift and downshift manually with the automatic transmission. When Tiptronic mode is used, the transmission stays in the current gear and does not upshift or downshift automatically unless the transmission senses a situation where upshifting or downshifting is necessary to keep the engine from over- or under-revving.

Using Tiptronic with the selector lever

- Push the selector lever sideways to the right from the **D/S** position into the Tiptronic position ⇒ ⚠ in *Automatic transmission: Selector lever*
- Briefly push the selector lever forward (+) to upshift into a higher gear or backward (–) to downshift into a lower gear ⇒ fig. 136.

Using Tiptronic with the shift paddles behind the steering wheel (if equipped)

- The paddles ⇒ fig. 137 (arrows) work when the selector lever is in the Tiptronic position or when the selector lever is in Drive or Sport Drive **(D/S)**. You do not have to move the selector lever over to the right into the Tiptronic position.
- To upshift, pull the paddle on the right + OFF toward you.
- To downshift, pull the paddle on the left – toward you.

- To switch off Tiptronic mode, pull the paddle on the right + OFF toward you and hold it there for about 1 second.

Tiptronic will switch off automatically if the shift paddles have not been used for a while and the selector lever is not in the Tiptronic position.

NOTICE

- **During acceleration, the transmission will shift automatically into the next higher gear before reaching maximum engine speed (rpm).**
- **If you use Tiptronic to shift into a lower gear, the transmission will downshift only when doing so will not over-rev the engine.**

Driving with automatic transmission

Please first read and note the introductory information and heed the WARNINGS

All forward gears shift up and down automatically.

Driving on hills

The steeper the grade, the lower the gear that must be selected. Lower gears increase the braking effect of the engine. Never coast downhill in Neutral **(N)**.

- Reduce speed.
- Switch to Tiptronic mode by moving the selector lever from Drive or Sport Drive **(D/S)** to the right into the Tiptronic position ⇒ *Shifting with Tiptronic®*.
- Downshift by pulling the selector lever back briefly (-).
- **OR:** Downshift using the paddles on the steering wheel ⇒ *Using Tiptronic with the shift paddles behind the steering wheel (if equipped)*.

If you stop and start up again when going uphill, you should use Hill Hold ⇒ *Starting assistance systems* as long as the engine is running.

Vehicles without Hill Hold: If you stop on a hill with the vehicle in gear, you must depress the brake pedal or engage the parking brake to keep the vehicle from rolling. Do not release the brake pedal or the parking brake until the vehicle has started to move forward ⇒.

Kick-down acceleration

The kick-down feature permits maximum acceleration when the selector lever is in the Drive or Sport Drive **(D/S)** position or in Tiptronic mode.

If you push the accelerator all the way down, the vehicle will automatically downshift, depending on vehicle speed and engine speed (rpm). This feature lets you take advantage of the full acceleration capacity of the vehicle ⇒.

With kick-down actuated, the transmission will stay in the current gear longer and not upshift until the engine reaches maximum rpm.

WARNING

Rapid acceleration can cause skidding and loss of traction, especially on slippery roads, resulting in a loss of vehicle control, collisions, and serious personal injury.

- **Only use the kick-down feature or fast acceleration if visibility, weather, road, and traffic conditions permit and other drivers will not be endangered by your driving and the vehicle's acceleration.**
- **Always adapt your driving to the traffic flow.**
- **Note that the drive wheels can spin and the vehicle can swerve when ASR is switched off, especially when the road is slippery.**
- **Once you have accelerated, switch ASR back on again.**

NOTICE

- **When stopping on hills with the transmission in a drive gear, do not use the accelerator to help prevent the vehicle from rolling backwards. This can cause the automatic transmission to overheat and be damaged.**
- **Never let the vehicle coast or roll down a hill in Neutral (N), especially when the engine is not running. The transmission will not be lubricated and will be damaged.**

Automatic transmission malfunction

Please first read and note the introductory information and heed the WARNINGS

Emergency shift program

If all selector lever position indicators in the instrument cluster display are highlighted against a bright background, there is a system malfunction. The automatic transmission or the DSG® automated transmission will then operate in the emergency shift program. The emergency shift program lets you drive the vehicle, but at a reduced speed and without being able to use all of the forward gears.

In some cases, vehicles with a DSG® automated transmission may **not be able to shift into reverse**. It is then impossible to drive the vehicle backwards.

In any event, have the automatic transmission checked by an authorized Volkswagen dealer or authorized Volkswagen Service Facility.

Overheating of the DSG® automated transmission

The DSG transmission may overheat, for example, due to frequent starts, extended “creeping,” or stop-and-go traffic. Overheating is indicated by the warning light and, if applicable, by a text message in the instrument cluster. An additional warning chime may sound. Stop and let the transmission cool down ⇒.

The vehicle does not move forward or in reverse even though a drive position is selected with the selector lever

If the vehicle does not move in the desired direction, the system may not have engaged the drive position correctly. Press the brake pedal and select the drive position again.

If the vehicle still does not move in the desired direction, there is a system malfunction. See your authorized Volkswagen dealer or authorized Volkswagen Service Facility for assistance to have the system checked.

NOTICE

- **As soon as you get any of these warnings about transmission overheating, you must either park the vehicle in a safe place or drive faster than 12 mph (20 km/h).**
- **If the text message and acoustic warning repeat themselves every 10 seconds or so, you must park the vehicle in a safe place as soon as you can safely do so and stop the engine. Let the transmission cool down.**
- **To help prevent damage to the transmission, do not drive the vehicle again until the acoustic warning has stopped. As long as the engine is overheated, avoid stop and start driving and avoid low speeds ("walking pace").**

Gear recommendation

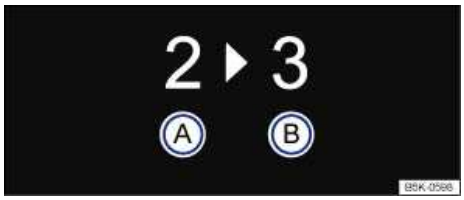

Fig. 138 In the instrument cluster display: Gear recommendation.

Please first read and note the introductory information and heed the WARNINGS

Your vehicle may be equipped with a gear recommendation feature. The gear recommendation displays a gear in the instrument cluster display that can help reduce fuel consumption.

For vehicles with an *automatic transmission*: The selector lever must be in the Tiptronic position ⇒ *Shifting with Tiptronic®*.

Key to fig. 138:

(A) Current gear.

(B) Recommended gear.

If the optimal gear is already selected, another gear is not recommended . Only the current gear is displayed.

Information on "cleaning" the diesel particulate filter

The vehicle exhaust system detects when the diesel particulate filter is clogged and recommends a specific gear to help the diesel particulate filter to clean itself. This may require driving at higher engine rpm for a short time ⇒ *Engine control and emission control system*.

WARNING

The gear recommendation is only intended to assist the driver to select a gear for optimum fuel economy. The gear recommendation cannot take road and traffic conditions into account.

- **The driver is responsible for selecting the correct gear for the current driving conditions, such as when passing, when driving on hills or when towing a trailer.**

WARNING

Obey all applicable legal requirements when cleaning the diesel particulate filter.

- **Clean the diesel particulate filter as recommended only when visibility, weather, road, and traffic conditions permit.**
- **Do not put others at risk.**

Selecting the optimal gear helps to reduce fuel consumption.

The gear recommendation display turns off if you depress the clutch pedal (manual transmission) or move the selector lever out of the Tiptronic position (automatic transmission).

Braking and parking

Introduction

In this section you'll find information about:

Warning and indicator lights
Parking brake
Parking
About the brakes
Braking assistance systems
Switching Anti-Slip Regulation (ASR) on and off
Brake fluid

The **braking assistance systems** are the Anti-Lock Brake System (ABS), Brake Assist System (BAS), Electronic Differential Lock (EDL), Anti-Slip Regulation (ASR), and Electronic Stability Control (ESC).

More information:

- Trailer towing
- Tires and wheels
- Starting assistance systems
- Parts, accessories, repairs, and modifications

WARNING

Driving with bad brakes or worn brake pads can cause a collision and serious personal injury.

- **If the brake pads are worn or you notice changes in the way the vehicle brakes, immediately contact an authorized Volkswagen dealer or authorized Volkswagen Service Facility to have the brake pads checked and, if necessary, replaced.**

WARNING

Parking improperly can cause serious personal injury.

- **Never remove the key from the ignition switch or turn off the ignition with the starter button while the vehicle is moving or rolling to a stop. The electronic steering column could suddenly lock, you would not be able to steer, and you could lose control of the vehicle, crash, and seriously injure yourself and others.**
- **Never park the vehicle where the hot exhaust system or catalytic converter could ignite flammable materials, such as brush, leaves, dry grass, spilled fuel, etc.**
- **Always apply the parking brake when parking your vehicle.**
- **Improper use of the parking brake can seriously injure you and your passengers.**
- **Never use the parking brake to slow down the vehicle when it is moving, except in an emergency. The stopping distance is much longer because only the rear wheels are braked. Always use the foot brake to stop the vehicle.**
- **Never activate the throttle manually from the engine compartment when the engine is running and the automatic transmission is in gear. The vehicle will start to move as soon as the engine speed increases even if the parking brake is on.**
- **Never leave children or anyone who cannot help themselves behind in the vehicle. They could release the parking brake and move the gear selector lever or gear shift, which could cause the vehicle to start moving. This can lead to a crash and serious personal injuries.**
- **Always take the key with you when you leave the vehicle. The engine can be started and vehicle systems such as the power windows can be operated, leading to serious personal injury.**
- **Never leave children, disabled persons, or anyone who cannot help themselves in the vehicle. The doors can be locked with the remote control vehicle key, trapping passengers in the vehicle in an emergency. For example, depending on the time of year, people trapped in the vehicle can be exposed to very high or very low temperatures.**
- **Heat buildup in the passenger and luggage compartment of a parked vehicle can result in temperatures in the vehicle that are much higher than the outside temperatures, particularly in summer. Temperatures can quickly reach levels that can cause unconsciousness and death, particularly to small children.**

NOTICE

- **Always be careful when you park in areas with parking barriers or high curbs. These vary in height and could damage your bumper and related parts if the front of your vehicle hits a barrier or curb that is too high while you are getting into or out of a parking spot. To help prevent damage, stop before the tires of your vehicle touch a parking barrier or curb.**
- **Always be careful when you enter a driveway or drive up or down steep ramps or over curbs or other obstacles. Parts of the vehicle close to the ground may be damaged (such as bumper covers, spoilers, and parts of the engine, suspension, and exhaust systems).**

Warning and indicator lights

Please first read and note the introductory information and heed the WARNINGS

Lights up	Possible cause or meaning ⇒	Proper response

Lights up	Possible cause or meaning ⇒⚠	Proper response
(P) PARK	Parking brake engaged.	**Stop!** Release the parking brake
(!) / BRAKE	Brake system malfunction.	**Stop!** Get professional assistance immediately
	Brake fluid level too low.	**Stop!** Check brake fluid level
	Together with ABS indicator light (ABS) or **ABS**: ABS failure.	See an authorized Volkswagen dealer or an authorized Volkswagen Service Facility. The vehicle brakes will work without ABS.
	ESC switched off by the system.	Switch ignition off and on again. You may have to drive a short distance.
	ESC malfunction.	See an authorized Volkswagen dealer or an authorized Volkswagen Service Facility.
	Together with ABS indicator light (ABS) or **ABS**: ABS malfunction.	See an authorized Volkswagen dealer or an authorized Volkswagen Service Facility. The vehicle brakes will work without ABS.
	Vehicle battery has been reconnected.	Drive a short distance at a speed of 10–12 mph (15–20 km/h). If the indicator light stays on, see an authorized Volkswagen dealer or an authorized Volkswagen Service Facility

Lights up	Possible cause or meaning ⇒⚠	Proper response
OFF	ASR manually deactivated.	Switch on ASR. ASR automatically turns on when you turn the ignition off and back on again.
/ ABS	Together with ESC indicator light : ABS malfunction.	See an authorized Volkswagen dealer or an authorized Volkswagen Service Facility. The vehicle brakes will work without ABS.
	Together with warning light or BRAKE: ABS failure.	
	Brake pedal not depressed.	Depress the brake pedal to select a gear or drive position.

Flashes	Possible cause	Proper response
	ESC or ASR is operating.	Take foot off accelerator pedal. Adapt driving to road conditions.
	The release button in the selector lever is not engaged.	Engage the Automatic Shift Lock (ASL)

When the ignition is switched on, several warning and indicator lights come on briefly for a function check. They go out after a few seconds.

WARNING

Failure to heed warning lights and instrument cluster text messages can cause the vehicle to break down in traffic and result in a collision and serious personal injury.

- **Never ignore warning lights or text WARNINGS.**
- **Always stop the vehicle as soon as it is safe to do so.**

WARNING

Driving with bad brakes can cause a collision and serious personal injury.

- **If the brake warning light BRAKE or (!) does not go out, or lights up when driving, either the brake fluid level in the reservoir is too low or there is a fault in the brake system. Stop the vehicle as soon as you can do so safely and get expert assistance ⇒ *Brake fluid*.**
- **If the brake warning light BRAKE or (!) lights up at the same time as the ABS warning light ABS or (ABS), the ABS may not be working properly. This could cause the rear wheels to lock up relatively quickly during braking. Rear wheel brake lock-up can cause loss of vehicle control.**
- **If you believe the vehicle is safe to drive, drive slowly and very carefully to the nearest authorized Volkswagen dealer, authorized Volkswagen Service Facility, or other qualified workshop and have the brake system inspected. Avoid sudden hard braking and steering.**
- **If the ABS indicator light ABS or (ABS) does not go out, or if it lights up while driving, the ABS system is not working properly. The vehicle can then be stopped only with the standard brakes (without ABS). You will not have the protection ABS provides. Contact your authorized Volkswagen dealer or an authorized Volkswagen Service Facility as soon as possible.**
- **If the brake pads are worn or you notice changes in the way the vehicle brakes, immediately contact an authorized Volkswagen dealer or authorized Volkswagen Service Facility to have the brake pads checked and, if necessary, replaced.**

NOTICE

Failure to heed warning lights or text WARNINGS can result in vehicle damage.

Parking brake

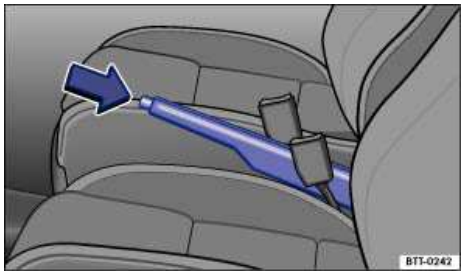

Fig. 139 Between the front seats: Parking brake.

Please first read and note the introductory information and heed the WARNINGS

Setting the parking brake

- Pull the parking brake lever up firmly.
- When the ignition is on, the indicator light (P) or PARK appears in the instrument cluster display to show that the parking brake is engaged ⇒ *Warning and indicator lights*.

Releasing the parking brake

- Pull the lever up slightly and press the release button ⇒fig. 139 (arrow).
- While holding the release button down, move the lever all the way down.

WARNING

Improper use of the parking brake can cause accidents and severe injuries.

- **Never use the parking brake to slow down the vehicle when it is moving, except in an emergency. Braking distance is much longer, since only the rear wheels are braked. Always use the foot brake.**
- **Never drive with the parking brake partially engaged. This can cause the brake to overheat and negatively affect the brake system. It will also cause the rear brake pads to wear prematurely.**
- **Never activate the throttle manually from the engine compartment when the engine is running and the automatic transmission is in gear. The vehicle will start to move even if the parking brake is engaged.**

NOTICE

Even though the transmission is in Park (P), the vehicle may move a couple of inches (a few centimeters) forwards or backwards if you take your foot off the brake pedal after stopping the vehicle without first firmly setting the parking brake.

A warning signal sounds if you drive faster than about 4 mph (6 km/h) with the parking brake engaged.

Parking

Please first read and note the introductory information and heed the WARNINGS

Please note legal regulations when stopping and parking your vehicle.

Parking the vehicle

Please perform these steps only in the order listed.

- Stop the vehicle on a suitable surface ⇒.
- Hold the brake pedal down until the engine is switched off.
- Apply the parking brake to help prevent the vehicle from moving ⇒ *Parking brake*.
- For automatic transmissions: Shift the transmission into Park **(P)**.
- Switch off the engine and then take your foot off the brake.
- Remove the vehicle key from the ignition.
- If necessary, turn the steering wheel slightly to engage the steering column lock.
- Shift manual transmission into 1st gear (on level ground or if pointed uphill) or reverse (if pointed downhill) and let the clutch out.
- Make sure all passengers and especially children leave the vehicle.
- Take all vehicle keys with you when leaving your vehicle.
- Lock the vehicle.

On hills

Before stopping the engine, turn the steering wheel so that, if the vehicle starts to roll, its front wheels will roll into the curb:

- Facing downhill, turn the front wheels so that they point toward the curb.
- Facing uphill, turn the front wheels so that they point away from the curb.

WARNING

The vehicle exhaust system and the catalytic converter or diesel particulate filter get very hot. They can cause fires and serious personal injury.

- **Never park where the hot exhaust system could ignite flammable materials, such as brush, leaves, dry grass, spilled fuel, etc.**

WARNING

Leaving the vehicle when the selector lever is not in Park (P) (automatic transmissions) can cause the vehicle to roll away. This can cause accidents and serious personal injuries.

- **When leaving the vehicle, always move the selector lever to Park (P), engage the parking brake, and pay attention to the warning messages on the instrument cluster display at all times.**

NOTICE

- **Always be careful when you park in areas with parking barriers or high curbs. These vary in height and could damage your bumper and related parts if the front of your vehicle hits a barrier or curb that is too high while you are getting into or out of a parking spot. To help prevent damage, stop before the tires of your vehicle touch a parking barrier or curb.**
- **Always be careful when you enter a driveway or drive up or down steep ramps or over curbs or other obstacles. Parts of the vehicle close to the ground may be damaged (such as bumper covers, spoilers, and parts of the engine, suspension, and exhaust systems).**

About the brakes

Please first read and note the introductory information and heed the WARNINGS

New brake pads do not provide full performance during the first 100 to 200 miles (200 to 300 km) and must first be “broken” in ⇒. To some extent, you can make up for the somewhat reduced performance by applying more pressure to the brake pedal. But, **during the break-in period**, the stopping distance for hard braking and emergency braking will be longer until the brakes are fully broken in. Avoid hard braking and situations that might require hard braking (such as following other vehicles too closely) – especially during the break-in period.

Brake pad wear depends mostly on operating conditions and the way the vehicle is driven. If you do a lot of city and short-distance driving and/or have a sporty driving style, you should have the brake pads checked by an authorized Volkswagen dealer or authorized Volkswagen Service Facility more often than the regular service intervals.

Wet brakes (for example, after driving through water or washing the vehicle or after heavy rainfall) will not brake as well. Stopping distances will be longer when brake discs are wet or, in winter, even icy. Wet or icy brakes must be dried as soon as possible by carefully applying the brakes a couple of times while traveling at a relatively high speed. Make sure nobody is behind you and that you do not endanger yourself or others ⇒.

Brakes coated with road salt also react slower and need longer stopping distances. If there is salt on the roads and you are not braking regularly, brake carefully and gently from time to time to remove any salt coating from the brake discs and pads ⇒.

Brake disc **corrosion** (rust) and **dirt** buildup on the brake pads are more likely to occur if the vehicle is not driven much or is driven only for short distances with little braking. If the brakes have not been used and there is some rust on the discs, clean the brake discs and pads once in a while by carefully

braking a couple of times while driving at relatively high speed to help clean the brake discs and pads.

Make sure nobody is behind you and that you do not endanger yourself or others ⇒.

Brake system malfunction

If you brake and find that the vehicle doesn't brake nearly as well as it used to (sudden increase in stopping distance), a brake circuit may have failed. The brake warning light (!) or **BRAKE** will light up and a message may appear in the instrument cluster display. If you believe the vehicle is safe to drive, immediately take it to the nearest authorized Volkswagen dealer or authorized Volkswagen Service Facility for repair. Drive slowly and very carefully, allow for the longer stopping distance, and be ready to push longer and harder on the brake pedal to slow the vehicle down.

Brake booster

The brake booster works only when the engine is running. It increases the force on the brakes above and beyond the pressure put on the brake pedal by the driver.

If the brake booster is not working, or if the vehicle has to be towed, you will have to push the brake pedal harder to make up for the lack of booster assistance and the resulting longer stopping distance ⇒.

WARNING

New brake pads do not provide maximum braking performance.

- **New brake pads do not have the best stopping power for the first 185 miles (300 km) and must be “broken in.” You can compensate for the slightly reduced braking force by putting more pressure on the brake pedal.**
- **Drive with extra care while the new brake pads are being broken in. This reduces the risk of collisions and serious personal injuries due to a loss of control over the vehicle.**
- **Never follow other vehicles too closely or put yourself into other situations that might require sudden, hard braking, especially when the brake pads have not been broken in.**

WARNING

Overheated brakes will reduce the vehicle's stopping power and increase stopping distances considerably.

- **When driving downhill, the brakes have to work especially hard and heat up quickly.**
- **Before driving downhill, especially on hills that are long or steep, always reduce speed and shift into lower gear (manual or automatic transmission). This will let the vehicle use engine braking and reduce the load on the brakes. Otherwise, the brake system could overheat and possibly fail. Only use the brakes when you need them to slow the vehicle down more or to stop.**
- **A damaged front bumper or a non-standard spoiler can reduce airflow to the brakes and make them overheat.**

WARNING

Wet brakes or brakes coated with ice or road salt react slower and need longer stopping distances.

- **Carefully apply the brakes to test them.**
- **Always dry brakes and clean off ice and salt coatings with a few cautious brake applications when visibility, weather, road and traffic conditions permit.**

WARNING

Driving when the brake booster is not working increases stopping distances and can cause accidents and serious personal injuries.

- **Never let the vehicle coast when the engine is switched off.**
- **If the brake booster is not working (such as when the vehicle is being towed), a lot more pedal force is needed to slow down and stop.**

NOTICE

- **Never "ride" the brakes by keeping your foot on the brake pedal when you do not want to brake. Constant pressure on the brake pedal can make the brakes overheat. Riding the brakes will substantially reduce braking performance, increase stopping distance, and can cause complete brake system failure.**
- **Before driving downhill, especially on hills that are long or steep, always reduce speed and shift into lower gear (manual or automatic transmission). This will let the vehicle use engine braking and reduce the load on the brakes. Otherwise, the brake system could overheat and possibly fail. Only use the brakes when you need them to slow the vehicle down more or to stop.**

When the front brakes are serviced, you should have the rear brake pads inspected at the same time. The wear of all brake pads should be visually checked regularly. The best way to check for brake pad wear is to have your authorized Volkswagen dealer or authorized Volkswagen Service Facility visually inspect the pads through the openings in the wheel rims or from underneath the vehicle. If necessary, the wheels can be taken off for a more thorough inspection.

Braking assistance systems

Please first read and note the introductory information and heed the WARNINGS

The ESC, ABS, BAS, ASR, and EDL braking assistance systems work only when the engine is running. These systems can significantly improve active driving safety.

Electronic Stability Control (ESC)

ESC helps to improve road holding and vehicle dynamics to help reduce the probability of skidding and loss of vehicle control. It works only when the engine is running. ESC detects certain difficult driving situations, including when the vehicle is beginning to spin (yaw) out of control. ESC then helps you to get the vehicle back under control by selectively braking the wheels and/or reducing engine power and by providing steering assistance to help hold the vehicle on the driver's intended course.

ESC has limitations. It is important to remember that ESC cannot overcome the laws of physics. It will not always be able to help out under all conditions you may come up against. For example, ESC may not always be able to help you master situations where there is a sudden change in the coefficient of friction of the road surface. When there is a section of dry road that is suddenly covered with water, slush or snow, ESC cannot perform the same way it would on a dry surface. If the vehicle "hydroplanes" (rides on a cushion of water instead of the road surface), ESC will not be able to help you steer the vehicle because contact with the pavement has been interrupted and the vehicle cannot be braked or steered. During fast cornering, particularly on winding roads, ESC cannot always deal as effectively with difficult driving situations as it can at lower speeds. When towing a trailer, ESC is not able to help you regain control as it would if you were not towing a trailer.

Always adjust your speed and driving style to visibility, road, traffic, and weather conditions. ESC cannot override the vehicle's physical limits, increase the available traction, or keep a vehicle on the road if road departure is a result of driver inattention. Instead, ESC improves the possibility of keeping the vehicle under control and on the road during extreme maneuvers by using the driver's steering

inputs to help keep the vehicle going in the intended direction. If you are traveling at a speed that causes you to run off the road before ESC can provide any assistance, you may not experience the benefits of ESC.

ESC includes and/or works together with the ABS, BAS, ASR, EDL, and XDL systems (see below). ESC is switched on all the time. In certain situations when you need less traction or additional traction cannot be achieved, you can switch off ASR in the Infotainment system by pressing the CAR button followed by the and ESC System function keys ⇒*Menu and system settings (SETUP)*.

Be sure to switch ASR on again when you no longer need less traction.

Automatic Post-Collision Braking System

In the event of an accident, the Automatic Post-Collision Braking System can help the driver to reduce the risk of skidding and the danger of secondary collisions through automatic braking.

The Automatic Post-Collision Braking System only functions in frontal, side, and rear collisions if the airbag control unit registers the corresponding triggering threshold during the accident, and the accident occurs at a speed greater than 6 mph (10 km/h).

The ESC brakes the vehicle automatically, provided that the hydraulic braking system, the ESC, and the electrical system are undamaged in the accident and remain functional.

The following actions override automatic braking in the event of an accident:

- When the driver depresses the accelerator. No automatic braking occurs.
- When the brake pressure transmitted through the depressed brake pedal is greater than the brake pressure provided by the system. The vehicle is braked manually.

Anti-Lock Brake System (ABS)

ABS helps to keep the wheels from locking up and helps to maintain the driver's ability to steer and control the vehicle. This means the vehicle is less likely to skid, even during hard braking:

- Push the brake pedal down hard and hold it there. Don't take your foot off the pedal or reduce the force on the pedal!
- Do not “pump” the brake pedal or let up on it!
- Steer the vehicle while pushing down hard on the brake pedal.
- ABS stops working if you release or let up on the brake.

When ABS is doing its job, you will notice a **slight vibration** through the brake pedal and hear a noise. *ABS cannot shorten the stopping distance under all conditions*. The stopping distance may even be longer, for instance, when driving on gravel or on newly fallen snow covering an icy or slippery surface.

Brake Assist (BAS)

The Brake Assist System can help to reduce stopping distances. If you press the brake pedal very quickly, BAS detects an emergency situation. It then very quickly builds up full brake system pressure, maximizing braking power and reducing the stopping distance. This way, ABS can be activated more quickly and efficiently.

Do **not** reduce pressure on the brake pedal! BAS switches off automatically as soon as you release or let up on the brake.

Anti-Slip Regulation (ASR)

ASR reduces engine power directed to spinning wheels and adjusts power to the road conditions. Even under poor road conditions, ASR can make it easier to get moving, accelerate, and climb hills.

ASR can be switched on or off manually ⇒ *Switching Anti-Slip Regulation (ASR) on and off*.

Electronic Differential Lock (EDL and XDL)

EDL is applied during regular straight-line acceleration. EDL gently brakes a drive wheel that has lost traction (spinning) and redirects the drive force to other drive wheels. In extreme cases, EDL automat-

ically switches off to keep the brake from overheating. As soon as the brake has cooled down, EDL automatically switches on again.

XDL is an extension of the Electronic Differential Lock system. XDL does not react to drive wheel slippage when driving straight ahead. Instead, XDL detects slippage of the inside front wheel during fast cornering. XDL applies enough brake pressure to this wheel in order to stop the slippage. This improves traction, which helps the vehicle stay on track.

⚠ WARNING

Driving fast on icy, slippery, or wet roads can lead to a loss of control and result in serious personal injury for you and your passengers.

- **Always adjust your speed and driving style to road, traffic, weather, and visibility conditions. Never let the additional safety that ESC, ABS, BAS, ASR, and EDL can provide tempt you into taking extra risks.**
- **Braking assistance systems cannot overcome the laws of physics and always prevent loss of vehicle control. Slippery and wet roads are still dangerous even with ESC and the other systems!**
- **Driving too fast on wet roads can cause the wheels to lose contact with the road and "hydroplane." A vehicle that has lost road contact cannot be braked, steered, or controlled.**
- **These systems cannot reduce the risk of accident, for example if you drive too fast for conditions or if you do not keep your distance from the vehicle in front of you.**
- **Although these systems are very effective and can help you control the vehicle in many difficult situations, always remember that your vehicle handling control is limited by tire traction.**
- **When accelerating on a slippery surface, for example on ice and snow, depress the accelerator carefully. Even with these systems, the wheels may start to spin, leading to a loss of vehicle control.**

⚠ WARNING

The effectiveness of ESC can be significantly reduced if other components and systems that affect vehicle dynamics, including but not limited to brakes, tires, and other systems mentioned above, are not properly maintained or functioning.

- **Always remember that vehicle alterations or modifications can affect the functioning of the ABS, BAS, ASR, EDL, and ESC systems.**
- **Changing the vehicle suspension or using an unapproved tire/wheel combination can change the way the ABS, BAS, ASR, EDL, and ESC systems work and reduce their effectiveness.**
- **The effectiveness of ESC is also determined by the tires fitted ⇒ *Tires and wheels*.**

ⓘ All 4 wheels must be equipped with identical tires in order for ESC and ASR to work properly. Differences in the tread circumference of the tires can cause the system to reduce the engine power when it is not expected.

ⓘ If ABS is not working, ESC, ASR, and EDL will also not work.

ⓘ You may hear noises when these systems are active.

Switching Anti-Slip Regulation (ASR) on and off

Please first read and note the introductory information and heed the WARNINGS

The Electronic Stability Control (ESC) only works when the engine is running. This system includes ABS, EDL and ASR.

ASR can be switched off in the Infotainment system by pressing the CAR button followed by and ESC System ⇒ *Menu and system settings (SETUP)* while the engine is running. Switch off ASR only in situations where there is not enough traction, such as the following:

- When driving in deep snow or on loose surfaces.
- When “rocking” the vehicle back and forth when you are stuck.

Afterward, activate ASR again in the Infotainment system.

Depending on vehicle equipment, additional text messages may appear in the display on the instrument cluster to provide further information or to ask you to perform certain tasks ⇒ *Instrument cluster*.

Brake fluid

Fig. 140 In the engine compartment: Brake fluid reservoir cap (cap design may vary depending on vehicle equipment).

Please first read and note the introductory information and heed the WARNINGS

Brake fluid absorbs water from the air over time. Too much water in the brake fluid will damage the brake system. Water also lowers the boiling point of the brake fluid. Too much water in the brake fluid can cause vapor lock during heavy brake use or hard braking. Vapor lock reduces braking performance, increases stopping distances and can even cause total brake failure. Your safety and the safety of others depends on brakes that are working properly at all times ⇒.

Brake fluid specifications

Volkswagen has developed a special brake fluid that is optimized for the brake system in your Volkswagen. Volkswagen recommends that you use brake fluid that expressly conforms to quality standard **VW Standard 501 14** for optimum performance of the brake system. Check the information on the container for the brake fluid you want to use to make sure it meets the requirements for your vehicle.

Brake fluid that complies with **VW Standard 501 14** can be purchased from your authorized Volkswagen dealer or authorized Volkswagen Service Facility.

If this special brake fluid is not available you may – under these circumstances – use another high quality brake fluid that complies with U.S. Federal Motor Vehicle Safety Standard (FMVSS) 116 DOT 4 ⇒⚠.

Please note, however, that not all brake fluids that comply with U.S. Federal Motor Vehicle Safety Standard (FMVSS) 116 DOT 4 have the same chemical composition. Some of these brake fluids can contain chemicals that could, over time, degrade or damage internal parts of the vehicle's brake system.

Volkswagen therefore recommends that you use brake fluid that expressly complies with **VW Standard 501 14** for optimum brake system performance over the long term.

Brake fluid level

The fluid level in the transparent brake fluid reservoir must always be between the MIN and MAX marking ⇒⚠.

On some vehicles, engine components may partially block the view of the brake fluid reservoir and make it impossible to see the brake fluid level. If you cannot clearly see the brake fluid level in the brake fluid reservoir, please see an authorized Volkswagen dealer or authorized Volkswagen Service Facility.

The brake fluid level drops slightly when the vehicle is being used as the brake pads wear and the brakes are automatically adjusted.

Changing brake fluid

Brake fluid must be changed according to the service schedule in your ⇒Booklet *Warranty and Maintenance*. Have the brake fluid checked by an authorized Volkswagen dealer or an authorized Volkswagen Service Facility. Refill only with new brake fluid that meets the standards listed above.

⚠ WARNING

Brake failure and reduced brake performance can be caused by not having enough brake fluid in the reservoir or by old or incorrect brake fluid.

- **Check the brake system and brake fluid level regularly.**
- **Always change the brake fluid according to the service schedule in your ⇒Booklet *Warranty and Maintenance*.**
- **Hard braking with old brake fluid may cause vapor lock. Vapor lock reduces braking performance, increases stopping distances and can even cause total brake failure.**
- **Always make sure that only the correct brake fluid is used. Only use brake fluid that expressly conforms to VW Standard 501 14 or, if it is not available, only use a high-quality brake fluid that conforms to U.S. Standard FMVSS 116 DOT 4 requirements.**
- **Using another brake fluid, or one that is not of high quality, can impair the function of the brake system and reduce its effectiveness. If the container does not say that the brake fluid complies with VW Standard 501 14, or U.S. Standard FMVSS 116 DOT 4, do not use it.**
- **The brake fluid must be new.**

WARNING

Brake fluid is poisonous.

- **To reduce the risk of poisoning, never use food, beverage or other non-original containers to store brake fluid. Someone might be misled by the original label on the container, or by the shape of the container, and drink the brake fluid. This could occur even if you relabel the container as "brake fluid."**
- **Only store brake fluid in the closed, original container and keep it out of the reach of children.**

NOTICE

Brake fluid will damage vehicle paint, plastic parts, and tires. Wipe any brake fluid off vehicle paint and other vehicle parts immediately.

Brake fluid can pollute the environment. Brake fluid that has leaked out must be collected and disposed of properly, following all applicable environmental regulations.

Saving fuel and helping the environment

Introduction

In this section you'll find information about:

Efficient driving style

Fuel-efficient driving

Fuel consumption, environmental impact, and wear and tear on engine, brakes and tires depend mainly on the following 3 factors:

- Your personal driving style.
- External conditions (weather, road conditions).
- Technical requirements.

You can reduce fuel consumption by up to 25% by using a few simple techniques and adjusting your driving style.

WARNING

Always adjust your speed and the distance you keep between you and the vehicles ahead of you to the road, traffic, weather, and visibility conditions.

Efficient driving style

Please first read and note the introductory information and heed the WARNINGS

Shifting faster

As a rule, the following applies: The higher gear is always the most efficient gear. The rule of thumb for most vehicles is to drive in 3rd gear at 20 mph (30 km/h), 4th gear at 25 mph (40 km/h), 5th gear at 30 mph (50 km/h), and 6th gear at 36 mph (60 km/h).

If traffic and driving conditions permit, "skipping" gears when upshifting also saves fuel.

Do not run the gears up to their limit. Use 1st gear only to start moving and then smoothly shift into 2nd gear. Avoid kick-downs in vehicles with automatic transmissions.

Vehicles equipped with the gear recommendation feature aid in fuel efficient driving by indicating the optimum time to shift gears ⇒ *Gear recommendation*.

Coasting

If you take your foot off the accelerator, fuel delivery to the engine is interrupted, which lowers fuel consumption.

Therefore, when nearing a red stop light, for instance, allow the vehicle to coast without using the accelerator. Press the clutch pedal and release it only if the vehicle moving too slowly or the coasting distance is too long. The engine will then continue to run at idle.

In situations where the vehicle will be stopped for a longer period of time, such as at a railroad crossing, physically switch off the engine.

Defensive driving and “flowing” with traffic

Frequent braking and acceleration increase fuel consumption significantly. Just by driving defensively and keeping a sufficiently large distance away from the vehicle in front of you can make up for the speed fluctuations caused by taking your foot off the accelerator. Active braking and accelerating is then not necessarily required.

Calm and smooth driving

Consistency is more important than speed. The more smoothly you drive, the less fuel the vehicle consumes.

When driving on the highway or freeway, a constant, moderate speed is more efficient and economical than constantly accelerating and braking. Usually you can reach your destination just as quickly by driving at a moderate, but steady speed.

The cruise control can assist in maintaining a uniform driving style.

Moderate use of extra electrical loads

Comfort inside the vehicle is nice and important, but it is important to use them in an environmentally conscious manner.

Some devices can increase fuel consumption when activated (examples):

- Climate control system (air conditioner): If the air conditioner has to produce starkly contrasting temperatures, it requires a large amount of energy, which is generated by the engine. The temperature in the vehicle should therefore not be extremely different from that of the outside temperature. It may be helpful to ventilate the vehicle before driving and then to drive a short distance with the windows open. After that, switch on the air conditioner with the windows closed. Keep the windows closed when driving at high speeds. Open windows increase fuel consumption.
- Switch off seat heating once it has served its purpose.
- Switch off the rear window defroster as soon as the windows are free of fog and ice.

Additional factors that increase fuel consumption (examples):

- Malfunctioning engine control.
- Driving in the mountains.
- Towing a trailer.

NOTICE

Never let the vehicle coast or roll down a hill in Neutral (N), especially when the engine is not running. The transmission will not be lubricated and will be damaged.

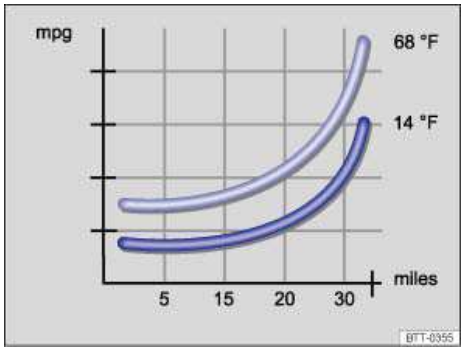

Fig. 141 Fuel consumption in miles per gallon (mpg) at 2 different outside air temperatures.

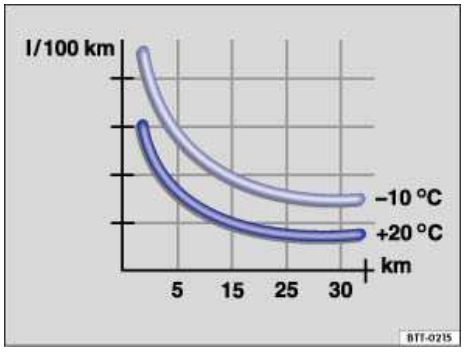

Fig. 142 Fuel consumption in l/100 km at 2 different outside air temperatures.

🕮 Please first read and note the introductory information and heed the WARNINGS ⚠

Driving defensively and economically can easily reduce fuel consumption by 10 to 15%.

The vehicle consumes the most fuel when accelerating. Defensive driving requires less braking and therefore less acceleration. If possible, coast the vehicle to a stop, for example, when you can see that the next traffic light is red or about to turn red.

Avoid traveling short distances

A cold engine consumes significantly more fuel immediately after starting. It takes a few miles (km) before the engine is warmed up and fuel consumption is stabilized.

To reduce fuel consumption and the emission of pollutants effectively, the engine and catalytic converter must reach their optimal **operating temperature**. Critical in this context is also the **outside air temperature**.

⇒fig. 141 and ⇒fig. 142 display the varying fuel consumption rates for the same distance driven, once at +68 °F (+20 °C) and once at +14 °F (-10 °C).

Therefore, avoid driving short distances unnecessarily and consolidate routes.

Under the same conditions, the vehicle consumes more fuel in winter than in summer.

“Letting the engine run to warm up” is not only illegal in some places, but also technically not necessary and wastes fuel.

Adjust the tire pressure

The proper tire pressure helps reduce rolling resistance as well as fuel consumption.

When purchasing new tires, always make sure that the tires are optimized for lower rolling resistance.

Use low viscosity engine oil

Fully “synthetic,” low viscosity engine oils that expressly comply with Volkswagen oil quality standards reduce fuel consumption. Low viscosity engine oils reduce the frictional resistance on the engine and are distributed more evenly and quickly, particularly when cold-starting the engine. The effect is particularly apparent in vehicles that frequently travel short distances.

Always ensure the right engine oil level is maintained and keep to the scheduled service intervals (engine oil changes).

Make sure the engine oil that you purchase expressly complies with Volkswagen oil quality standards and is the oil approved by Volkswagen for your vehicle.

Avoid unnecessary weight

The lighter the vehicle, the more economical and eco-friendly it will be. For example, an extra 220 lbs (100 kg) of weight increases fuel consumption by up to 1 pint per 60 miles (0.3 l/100 km).

Remove all unnecessary items and unnecessary dead weight from the vehicle.

Remove unnecessary aftermarket components

The more aerodynamic the vehicle, the less fuel it will consume. Aftermarket components such as bicycle racks reduce its aerodynamic performance.

Therefore, remove unnecessary structures and unused rack systems, particularly if planning to drive at higher speeds.

Cruise control

Introduction

In this section you'll find information about:

Indicator lights

Cruise control operation

Your vehicle may be equipped with cruise control, which helps maintain an individually stored constant speed when driving above about 15 mph (20 km/h).

Cruise control slows down the vehicle only by reducing the flow of fuel to the engine, not by braking ⇒.

More information:

- Shifting
- Parts, accessories, repairs, and modifications

WARNING

Using the cruise control when it is not possible to drive safely at a constant speed can be dangerous and can lead to an accident and serious personal injuries.

- **Never use cruise control when driving in heavy or varying traffic or when you cannot keep a safe distance between you and the vehicles ahead of you.**
- **Never use cruise control on steep, winding, or slippery roads (such gravel roads, wet roads, or snowy or icy roads) or on roads with standing water.**
- **Never use cruise control when driving off-road or on unpaved roads.**
- **Always adjust your speed and the distance you keep between you and the vehicles ahead of you to the road, traffic, weather, and visibility conditions.**
- **To help prevent unintended operation of cruise control, switch the system off when it is not being used.**
- **It is dangerous to use the Resume feature when the previously set speed is too high for the existing road, traffic, or weather conditions.**
- **When going downhill, the cruise control may not be able to maintain a constant speed. The vehicle will speed up because of its own weight. Downshift and/or use the foot brake to slow the vehicle.**

Indicator lights

Fig. 143 In the instrument cluster display: Cruise control status indications.

Please first read and note the introductory information and heed the WARNINGS ⚠

Display

Different cruise control versions are available. The stored speed is shown in the instrument cluster display on some equipment versions.

Status ⇒ fig. 143

(A) Cruise control temporarily deactivated. Stored speed displayed in a darker shade or in smaller numbers.

(B) System malfunction. See an authorized Volkswagen dealer or an authorized Volkswagen Service Facility.

(C) Cruise control activated. No speed stored in memory.

(D) Cruise control is active. Stored speed displayed in white or in larger numbers.

Indicator lights

Lights up	Possible cause
CRUISE	Cruise control is regulating the vehicle speed.

When the ignition is switched on, several warning and indicator lights come on briefly for a function check. They go out after a few seconds.

⚠ WARNING

Failure to heed warning lights and instrument cluster text messages can cause the vehicle to break down in traffic and result in a collision and serious personal injury.

- **Never ignore warning lights or text WARNINGS.**
- **Always stop the vehicle as soon as it is safe to do so.**

NOTICE

Failure to heed warning lights or text WARNINGS can result in vehicle damage.

If the cruise control is switched on when the ignition is switched off, it may be switched on automatically the next time the ignition is switched on, depending on vehicle equipment. No speed is stored for the cruise control.

The displays may vary depending on vehicle equipment.

Cruise control operation

Fig. 144 Left-hand side of the multi-function steering wheel: Buttons for operating the cruise control.

Please first read and note the introductory information and heed the WARNINGS

In order to:	You must: ⇒ fig. 144	Result:
Switch on cruise control.	Press the button on the multi-function steering wheel.	System is switched on, but does not regulate vehicle speed until a speed is set.
Set cruise control to current vehicle speed.	Press the SET button on the multi-function steering wheel.	Current vehicle speed is set; cruise control helps to maintain this speed.

In order to:	You must: ⇒ fig. 144	Result:
Temporarily deactivate cruise control.	Press the CNL button on the multi-function steering wheel. **OR:** *Briefly* press the button in the multi-function steering wheel. **OR:** Depress the brake pedal.	Cruise control is temporarily deactivated. The speed is still stored in the memory.
Resume speed stored in cruise control.	Press the RES button on the multi-function steering wheel.	Cruise control resumes speed previously set.
Increase set speed (while cruise control is actively controlling vehicle speed).	*Briefly* press the RES button on the multi-function steering wheel to increase the speed in small increments of 1 mph (1 km/h) and to store the speed.	The vehicle will accelerate until the new higher speed is reached and saves the new higher speed in the memory.
	Press the + button on the multi-function steering wheel *briefly* to increase the speed in increments of 10 km/h (5 mph) and to store the speed.	
	Press *and hold* the + button on the multi-function steering wheel to increase the speed continuously until the button is released and to store the speed.	
Reduce set speed (while cruise control is actively controlling vehicle speed).	*Briefly* press the SET button on the multi-function steering wheel to reduce the speed in small increments of 1 mph (1 km/h) and to store the speed.	Cruise control will slow the vehicle down *without braking* by reducing the flow of fuel to the engine until the new lower speed is reached and saves the new lower speed in the memory.
	Press the − button on the multi-function steering wheel *briefly* to reduce the stored speed in increments of 5 mph (10 km/h) and to store the speed.	

In order to:	You must: ⇒ fig. 144	Result:
	Press *and hold* the − button on the multi-function steering wheel to reduce the speed continuously until the button is released and to store the speed.	
Switch off cruise control.	Briefly press the button *twice* in the multi-function steering wheel with active regulation. **OR:** In any operating mode, press *and hold* the button in the multi-function steering wheel.	System is switched off. The set speed is deleted.

Changing gears when cruise control is active

The cruise control reduces acceleration as soon as the clutch pedal is pressed, and automatically continues to regulate the speed after a gear change.

Driving downhill with cruise control

If cruise control cannot maintain constant speed while driving downhill, slow the vehicle with the foot brake and downshift if necessary.

Automatic deactivation

Cruise control speed regulation is automatically deactivated or temporarily interrupted:

- If the system detects an error that could affect the function of the cruise control.
- If the vehicle has accelerated and goes faster than the stored speed for a longer time.
- If the brake pedal is depressed.
- If regulation related to driving dynamics is taking place, for example, though ESC.
- If an airbag deploys.
- *Automatic transmission*: If the selector lever is shifted from **D/S** to another position.

Rear View Camera system

Introduction

In this section you'll find information about:

Special considerations
Camera
Operation
Operation
Parking

Depending on equipment, the vehicle may be equipped with a Rear View Camera system.

A camera in the rear hatch assists the driver while backing up or maneuvering. The camera image is shown together with the orientation lines projected by the system on the screen of the factory-installed Infotainment system.

The Rear View Camera system may take a few seconds to bring up the camera image.

The functions and displays of the Rear View Camera system may vary on vehicles with or without Park Distance Control (PDC) ⇒ *Park Distance Control (PDC)*.

More information:

- Exterior views
- Infotainment system
- Park Distance Control
- Parts, accessories, repairs, and modifications

WARNING

The Rear View Camera system is not able to give you a clear and undistorted view of all areas behind the vehicle.

- **The Rear View Camera system has blind spots in which it cannot detect people and objects.**
- **Always be careful and look around you when parking. The Rear View Camera system cannot show people, animals, and objects in certain situations. Watch out for small children and animals in particular.**
- **Due to the screen resolution or low-light conditions, the camera may not pick up thin posts, chain-link fences and similar fences, and other objects, or it may not show them clearly.**
- **The camera lens enlarges and distorts the field of vision and causes objects on the screen to appear altered and imprecise.**
- **Always keep the camera lens clean and free of snow and ice; do not cover the lens.**

WARNING

The Rear View Camera system technology cannot overcome the laws of physics and the limits of the system. Careless or unintentional use of the Rear View Camera system may result in accidents and severe injuries.

- **Always adjust your speed and driving style to road, traffic, weather, and visibility conditions.**
- **Always keep an eye on the parking direction and the vehicle surroundings. The front of the vehicle swings out more than the rear of the vehicle.**
- **Never pay so much attention to the graphics shown on the screen that you fail to notice what is going on around you.**
- **Always watch for people, especially small children, animals, and objects, because the Rear View Camera system may not always be able to detect them.**
- **The system may not be able to clearly show everything behind the vehicle.**
- **Use the Rear View Camera system only when the rear hatch is completely closed.**

NOTICE

- **The Rear View Camera system shows only two-dimensional images on the screen. Due to the lack of depth of field, it may be difficult or impossible to identify protruding objects or recesses in the road, for example.**
- **Things like thin rods, fences, posts, and trees may not be detected by the Rear View Camera system and could damage the vehicle.**

Special considerations

Please first read and note the introductory information and heed the WARNINGS

Requirements for parking and maneuvering with the Rear View Camera system

Checklist

- ✓ The rear hatch must be closed.
- ✓ A reliable and clear image must be displayed and the camera lens must be clean ⇒fig. 145.
- ✓ There must be a clear and complete view of the area behind the vehicle.
- ✓ The rear of the vehicle must **not** be heavily loaded.
- ✓ The driver must be familiar with the system.
- ✓ The position of the camera has **not** changed, such as after a rear-end collision. If the position of the camera has changed, have the system checked by an authorized Volkswagen dealer or an authorized Volkswagen Service Facility.

Volkswagen recommends practicing parking and maneuvering with the Rear View Camera system in a safe place with little or no traffic or in a parking lot under good visibility and weather conditions to familiarize yourself with the system, the orientation lines, and the way they work.

Rear View Camera system settings

Depending on equipment, various settings, including *brightness, contrast, and color*, can be adjusted by tapping the function keys - or +, or by moving the corresponding slider.

To change the settings follow these instructions:

- Park the vehicle in a safe place on a firm, level surface.

- Apply the parking brake to help prevent the vehicle from moving ⇒ *Parking brake*.
- Switch on the ignition.
- Switch on the Infotainment system (if not already on) ⇒ *Infotainment system*.
- Shift into Reverse **(R)**.
- Tap the ▯ function key.
- Adjust the desired settings in the menu.

Camera

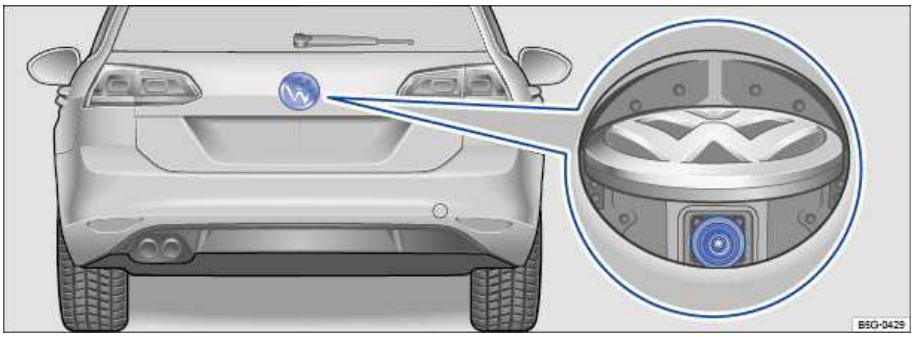

Fig. 145 In the rear hatch: Location of the camera.

🕮 Please first read and note the introductory information and heed the WARNINGS ⚠

The camera ⇒fig. 145 (magnified view) displays only two-dimensional images. Recesses and protruding objects on the ground or protruding parts on other vehicles may be difficult or impossible to identify due to the lack of depth of field.

Objects or another vehicle may seem closer or farther away on the screen than they really are.

Examples of optical distortion by the camera:

– When driving from a level surface onto an upward or downward slope.

– When driving up or down a slope onto a level surface.

– If the rear of the vehicle is heavily loaded.

– When approaching protruding objects. These objects can disappear from the field of view when backing up.

Cleaning the camera lens

Keep the camera lens clean and free of snow and ice:

- Park the vehicle in a safe place on a firm, level surface.

- Switch on the ignition (but *do not* start the engine).
- Apply the parking brake to help prevent the vehicle from moving ⇒page 261, *Parking brake*.
- Shift into Reverse **(R)**.
- Wet the camera lens with a commercially available alcohol-based glass cleaner and clean with a dry cloth ⇒ⓘ.
- Remove snow with a brush.
- Remove ice with deicer spray ⇒ⓘ.
- Shift the vehicle out of Reverse **(R)**.
- Switch off the ignition.

ⓘ NOTICE

- **Never use abrasive cleaning agents to clean the camera lens.**
- **Never remove snow or ice on the camera lens with warm or hot water. This can damage the camera lens.**

Operation

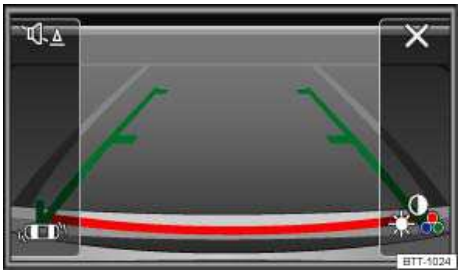

Fig. 146 In the Infotainment system: Rear View Camera system display (display may vary depending on vehicle equipment).

🕮 Please first read and note the introductory information and heed the WARNINGS ⚠

Key for displays ⇒fig. 146

Symbol	Meaning
□	Depending on vehicle equipment: Switch the PDC display on.
□	Depending on vehicle equipment: Switch the PDC display off.

Key for displays ⇒ fig. 146

Symbol	Meaning
✖	Close the current display.
□	Depending on vehicle equipment: Switch the PDC sound on or off.
□	Setting display: brightness, contrast, color.
□	Depending on vehicle equipment: Display PDC.

Switching the camera on and off.

The Rear View Camera system switches on and off automatically.

Function	Action with the ignition on	
	Vehicles without Park Distance Control	**Vehicles with Park Distance Control**
Switch on the display automatically:	Shift into Reverse **(R)**.	
Switch off the display automatically:	Switch off the ignition.	
	OR: Drive forward faster than 6 mph (10 km/h) or for longer than 10 seconds.	
	OR: Shift out of Reverse **(R)** and wait about 10 seconds.	**OR:** Shift out of Reverse **(R)** (display switches off immediately).
Switch off the display manually:	Press one of the Infotainment system buttons or tap the ✖ function key on the screen.	
		OR: Tap the function key □.

Function	Action with the ignition on	
	Vehicles without Park Distance Control	Vehicles with Park Distance Control
		The PDC full screen mode is displayed
Show the display again:	Shift out of Reverse **(R)**, then shift back into Reverse **(R)**.	
		OR: Tap the function key .

Applicable only in Canada

Operation

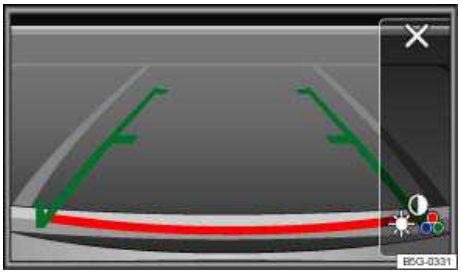

Fig. 147 In the Infotainment system: Rear View Camera system display (display may vary depending on vehicle equipment).

Please first read and note the introductory information and heed the WARNINGS

Key for displays ⇒ fig. 147

Symbol	Meaning
✖	Close the current display.
□	Setting display: brightness, contrast, color.

Switching the camera on and off.

The Rear View Camera system switches on and off automatically.

Function	Action with the ignition on
Switch on the display automatically:	Shift into Reverse **(R)**.
Switch off the display automatically:	Switch off the ignition.
	OR: Drive forward faster than 6 mph (10 km/h) or for longer than 10 seconds.
	OR: Shift out of Reverse **(R)** and wait about 10 seconds.
Switch off the display manually:	Press one of the Infotainment system buttons or tap the ☒ function key on the screen.
Show the display again:	Shift out of Reverse **(R)**, then shift back into Reverse **(R)**.

Parking

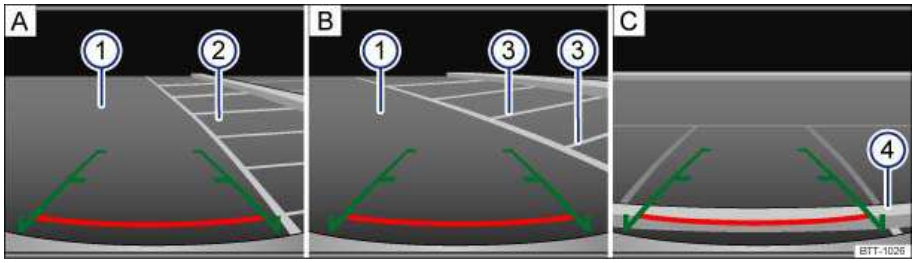

Fig. 148 On the screen: Orientation lines for the parking space behind the vehicle. A: Searching for a parking space, B: Backing into the parking space, C: Maneuvering.

🕮 Please first read and note the introductory information and heed the WARNINGS ⚠

Key to diagram ⇒ fig. 148:

	Meaning
—	**Lateral green lines:** Projection of the vehicle (widened somewhat) toward the rear. The green lines stop about 6 feet (2 meters) behind the vehicle on the road.
—	**Horizontal red line:** Safety distance (area up to about 16 inches (40 cm) behind the vehicle on the road).
(1)	Road.
(2)	Selected parking space.
(3)	Side lines of the selected parking space.
(4)	Rear boundary of the parking space, such as a curb.

All references to orientation line length apply to vehicles on a horizontal surface.

Parking using the Rear View Camera system

Step	Action:
1.	The **requirements for parking and maneuvering with the Rear View Camera system** must be fulfilled
2.	Position the vehicle in front of the parking space (2) ⇒ fig. 148 **A**.
3.	Shift into Reverse **(R)**.
4.	Reverse slowly and steer the vehicle **B** so that the lateral green orientation lines lead into the parking space (2).
	Pay attention to the message in the display: `Look! Safe to move?` ⇒ ⚠
5.	Align the vehicle in the parking space **B** so that the green orientation lines are parallel with the parking space (3).

Step	Action:
6.	Stop the vehicle **C** before (or at the very latest, when) the horizontal red line reaches the rear boundary, for example, a curb (4).

Park Distance Control (PDC)

Introduction

In this section you'll find information about:

Operation

PDC signal chimes and displays

PDC menu

Depending on equipment, the vehicle may be equipped with the Park Distance Control system (PDC).

The Park Distance Control (PDC) system can help the driver when backing up and parking.

PDC uses ultrasonic sensors in the bumpers to measure the distance between the vehicle and objects. The system uses the time it takes for the ultrasonic waves to bounce back from the object to calculate the distance between the vehicle and an object. PDC works only at speeds up to about 5–10 mph (10–15 km/h).

A Declaration of Compliance with United States FCC and Industry Canada regulations is found in the Consumer information section of this Manual ⇒ *Consumer information*.

More information:

- Exterior views
- Infotainment system
- Braking and parking
- Rear View Camera system
- Consumer information
- Exterior care and cleaning
- Parts, accessories, repairs, and modifications

WARNING

Park Distance Control is no substitute for careful and attentive driving. Never rely completely on these systems for information about people and objects that might be in the way of the vehicle and could be struck resulting in serious personal injuries.

- **The sensors have blind spots in which they cannot detect people, animals, and objects.**
- **Always be careful and look around you when parking. The sensors cannot always detect people, animals, and objects. Watch out for small children and animals in particular.**
- **Certain types of clothing and the surfaces of certain objects do not reflect the ultrasonic waves that the sensors send and receive. Such objects and persons wearing such clothing will not be detected by PDC or will not be detected accurately.**
- **Noise in the area can interfere with the signals of the Park Distance Control sensors. Under certain circumstances, the system will not detect people and objects for this reason.**

NOTICE

- **Things like trailer draw bars, thin rods, fences, trees, narrow painted vertical poles, posts, or a rear hatch that is opening may not be detected by the Park Distance Control sensors and could damage the vehicle.**

- **If you continue driving closer to an object that the Park Distance Control has already detected and reported, the object may disappear from the sensor range and may no longer be detected. This is especially true for low or high objects. The system will no longer sound warnings about these objects. Ignoring signals from the Park Distance Control system could result in serious damage to the vehicle.**
- **The sensors in the bumpers can be damaged or become misaligned in low speed impacts and parking maneuvers. Damaged or misaligned sensors cannot accurately detect or report objects that might be within range of the PDC system.**
- **To help make sure that the system works properly, always keep the sensors in the bumpers clean and free of snow and ice; do not cover the sensors with stickers or other objects.**
- **When cleaning the sensors with power washers or steam cleaners, only spray the sensors directly for a very short time, and always keep the washer nozzle at least 4 inches (10 cm) from the sensors.**
- **Noise from rough roads, cobblestones, other vehicles and the surrounding area, for example, can prevent the Park Distance Control system from accurately detecting and reporting people and objects that may be within range of the sensors.**
- **Aftermarket components such as bicycle racks can impair the function of the Park Distance Control system.**

Volkswagen recommends practicing with the Park Distance Control system in a location or parking space with no traffic in order to become familiar with the system and how it works.

Operation

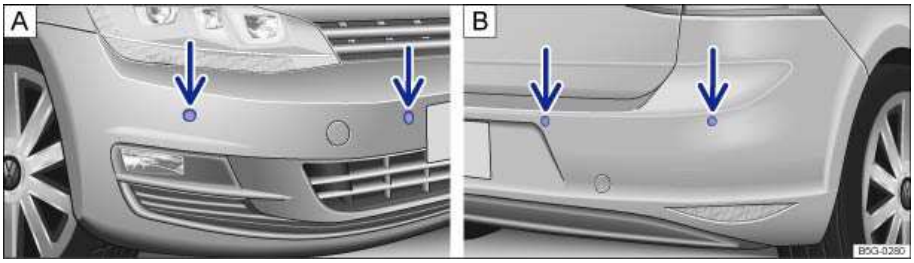

Fig. 149 In the front and rear bumpers: Park Distance Control system sensors.

Fig. 150 In the center console: Button to switch the Park Distance Control system on or off.

Please first read and note the introductory information and heed the WARNINGS

The Park Distance Control (PDC) uses ultrasonic sensors to determine the distance from the front or rear bumpers to an obstacle. There are 4 sensors for the PDC located in rear bumper (**B**) and additional sensors in the front bumper (**A**) ⇒fig. 149 (arrows).

The intermittent and permanent signal chimes given by the front PDC sensors are of a higher pitch than those given by the rear PDC sensors. This is a standard feature.

The warning signals can be adjusted in the Infotainment system menu ⇒ *Infotainment system*.

Switching the Park Distance Control (PDC) system on and off

In order to	Operation (when the ignition is switched on)
Manually activate PDC:	Press the P button *once*.
Manually deactivate PDC:	Push the P button *again*.
Manually deactivate the display (sound stays active):	Press a function selection button on the factory-installed Infotainment system ⇒page 27. **OR:** Tap the ✖ function key on the screen.
Automatically activate PDC:	Shift into Reverse **(R)**. **OR:** Depending on vehicle equipment, when the vehicle rolls backwards.
Automatically deactivate PDC:	Shift into Park **(P)**. **OR:** Drive forward faster than about 5–10 mph (10–15 km/h).
Mute the PDC volume:	Tap the function key.
Switch from mini PDC display to full-screen mode.	Press the P button *once*. **OR:** Shift into Reverse **(R)**. **OR:** Depending on vehicle equipment, when the vehicle rolls backwards.

In order to	Operation (when the ignition is switched on)
	OR: Tap the mini PDC function key.
Switch to the Rear View Camera system display (if equipped):	Shift into Reverse **(R)**. **OR:** Tap the function key.

The indicator light in the button ⇒fig. 150 lights up and stays on as long as the feature is active.

Automatic activation

When the PDC is activated automatically, a mini PDC display appears on the left-hand side of the screen ⇒fig. 152.

Automatic activation of the PDC when driving slowly towards an obstacle located in front of the vehicle only works when the speed falls below about 6–9 mph (10–15 km/h) for the first time. If the PDC was switched off using the button, performing one of the following actions with the ignition switched on can automatically reactivate the PDC:

- If the vehicle accelerates to a speed greater than 6–9 mph (10–15 km/h) and then drops below that speed again.
- **OR:** If the selector lever is moved to Park **(P)** and then out of that position again.
- **OR:** If automatic activation is turned off and on again in the Infotainment system.

Automatic activation of the mini PDC display can be turned on or off in the Infotainment system ⇒ *Infotainment system*.

When the box in the automatic activation function key is checked ☑, signal chimes sound from a distance of about 20 inches (50 cm) from the obstacle.

WARNING

Never rely completely on the PDC for information about people and objects that might be in the way of the vehicle and could be struck by the vehicle causing serious personal injury.

- **The PDC sensors have blind spots where they cannot detect people or objects.**
- **Always watch for people, especially small children and animals, because the sensors may not always be able to detect them.**

If you hear a long beep of about 3 seconds when you first turn PDC on or the indicator light in the button starts blinking, this means there is a malfunction in the Park Distance Control system. Switch off the Park Distance Control system with the button and have it immediately checked by an authorized Volkswagen dealer or an authorized Volkswagen Service Facility.

PDC signal chimes and displays

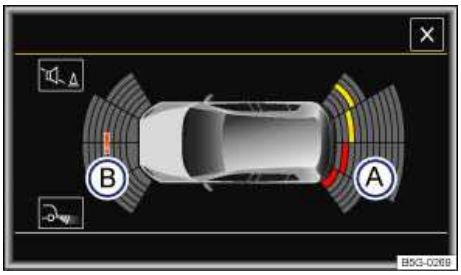

Fig. 151 PDC display of the area surrounding the vehicle.

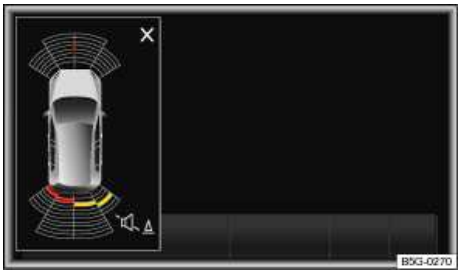

Fig. 152 Mini PDC display of the area surrounding the vehicle.

Please first read and note the introductory information and heed the WARNINGS

Key to elements in the color display

fig. 151 and fig. 152	Meaning
(A)	Scanned area behind the vehicle.
(B)	Scanned area in front of the vehicle.
!	System fault in the scanned area.
■	The yellow segment represents an obstacle in the vehicle's path.
■	Red segment depicts an obstacle located close to the vehicle.

Key to elements in the color display

fig. 151 and fig. 152	Meaning
❑	The grey segment represents an obstacle outside of the vehicle's path.

When the factory-installed Infotainment system is switched on, the areas to the front, rear, and side of the vehicle that are scanned by ultrasonic sensors are shown on the screen ⇒ fig. 151. The positions of potential obstacles are displayed relative to the vehicle ⇒ ⚠.

Signal chimes

When the vehicle approaches an obstacle located in the range of the ultrasonic sensors, there are audible signal chimes. An intermittent signal chime means that a sufficiently short distance between the vehicle and an obstacle is detected. The shorter the distance, the shorter the intervals between the chimes. The signal chime will sound continuously if the obstacle is very close.

When there is an imminent risk of collision at the front area of the vehicle, the signal chimes beep at the front of the vehicle. When there is a risk of imminent collision at the rear area of the vehicle, the signal chimes beep at the rear of the vehicle.

If you continue to drive the vehicle closer to the obstacle despite a continuous signal chime, the system will no longer be able to measure the distance.

The intermittent signal chime volume decreases after a few seconds if the distance remains the same. The volume remains constant if the signal chime is continuous. As soon as the vehicle moves away from an obstacle again, the intermittent signal chime switches off automatically. If the vehicle moves towards an obstruction again, the intermittent signal chimes beep automatically.

Display

The graphic on the screen displays the scanned areas in several segments. The closer the vehicle drives towards an obstacle, the closer the segment will move to the vehicle in the display. The collision area has been reached at the latest at the second to last segment is displayed. **Do not keep driving!**

Vehicles with PDC at the front and rear

Area of the vehicle			Distance of the vehicle from an obstacle	Signal tone	Segment color if an obstacle has been detected color display only)
(A)	Rear center	Obstacle not in the ve-	about **12 – 63 in. (31 – 160 cm)**	–	Grey

Vehicles with PDC at the front and rear

Area of the vehicle			Distance of the vehicle from an obstacle	Signal tone	Segment color if an obstacle has been detected color display only)
	Rear side	hicle's path	about **12 – 23 in. (31 – 60 cm)**		
(B)	Front center		about **12 – 47 in. (31 – 120 cm)**		
	Front side		about **12 – 23 in. (31 – 60 cm)**		
(A)	Rear center	Obstacle in the vehicle's path	about **12 – 63 in. (31 – 160 cm)**	Intermittent tone	Yellow
	Rear side		about **12 – 23 in. (31 – 60 cm)**		
(B)	Front center		about **12 – 47 in. (31 – 120 cm)**		
	Front side		about **12 – 23 in. (31 – 60 cm)**		
(A), (B)	Obstacle outside of the collision area		about **0 – 12 in. (0 – 30 cm)**	Intermittent tone	Red
(A), (B)	Obstacle in the collision area		about **0 – 12 in. (0 – 30 cm)**	Constant tone	Red

WARNING

Do not allow the images shown on the screen to distract you from the traffic around you.

NOTICE

Failure to observe the illuminated text messages can lead to the vehicle being damaged.

It can take a few seconds before the area scanned by the sensors is displayed on the screen of the factory-installed Infotainment system.

PDC menu

Please first read and note the introductory information and heed the WARNINGS

PDC settings in the Infotainment system menu

Switch on the ignition.

If necessary, switch on the Infotainment system.

Press the CAR button.

Tap the function key.

Tap the Parking aids function key.

Select the required settings in the **ParkPilot** menu.

Function button: action

☑Automatic activation: If the box in the function key is checked ☑, the mini PDC switches on automatically when the vehicle slowly approaches an obstacle to the front. Tap ☑Automatic activation again to switch off this feature. After deactivation, the PDC will not switch on automatically when the vehicle approaches an obstacle to the front.

Front volume: Set different volumes for the front signal chimes by tapping the - or + function keys or by adjusting the control.

Front pitch: Set different pitches for the front signal chimes by tapping the - or + function keys or by adjusting the control.

Rear volume: Set different volumes for the rear signal chimes by tapping the - or + function keys or by adjusting the control.

Function button: action
Rear pitch: Set different pitches for the rear signal chimes by tapping the - or + function keys or by adjusting the control.
Audio lowering: Set the level to which the Infotainment system volume should be lowered when the PDC is active.
Off: The Infotainment system volume is not lowered.
Low: The Infotainment system volume is lowered slightly.
Medium: The Infotainment system volume is lowered to medium.
Strong: The Infotainment system volume is lowered to a minimum.

Muting the Park Distance Control volume

You can mute the PDC beeping signals by tapping the function key on the Infotainment system screen (if applicable). Tap the function key again to turn the beeping signals back on.

Switching Park Distance Control back on after it was switched off reactivates the volume. System malfunction warning signals cannot be switched off.

If you manually deactivate the display, PDC remains on and the sound is reactivated.

The mute setting is active if the PDC was switched on using the button when the selector lever is in Park **(P)**.

Forward Collision Warning (Front Assist)

Introduction

In this section you'll find information about:

Displays

Radar sensor

Operating the Forward Collision Warning system (Front Assist)

Temporarily switch off the Forward Collision Warning system (Front Assist) in the following situations

System limits

Depending on vehicle equipment, the vehicle may be equipped with a Forward Collision Warning system (Front Assist).

The Forward Collision Warning system, when switched on, uses a radar sensor to help prevent rear-end collisions by providing a warning of a possible collision with a vehicle on the road ahead within physical and technical limits of the system.

The Forward Collision Warning system does not brake the vehicle and is not a substitute for the driver's full concentration.

Additional information and warnings:

- Exterior views
- Volkswagen Information System
- Infotainment system
- Parts, accessories, repairs, and modifications

Distance warning

If the vehicle is traveling within a speed range of about 44–130 mph (70–210 km/h), the system warns the driver with a message in the instrument cluster display (⇒ fig. 153) if it detects that the vehicle is driving too close to the vehicle ahead ⇒ ⚠. No acoustic warning will sound.

The warning period varies according to the traffic situation and your driving style.

Advance warning

If the vehicle is traveling within a speed range of about 18–130 mph (30–210 km/h), the system warns the driver with a warning chime and a message in the instrument cluster display (⇒ fig. 154) if it detects a possible collision with a vehicle ahead ⇒ ⚠.

The warning period varies according to the traffic situation and your driving style.

WARNING

The Forward Collision Warning system technology cannot overcome the laws of physics and system-related limits. The driver is always responsible for braking in time. If the Forward Collision Warning system issues a warning, immediately apply the brake to slow the vehicle down or avoid the obstacle, depending on the traffic situation.

- **Always adjust your speed and driving style to road, traffic, weather, and visibility conditions.**
- **The Forward Collision Warning system cannot prevent accidents and serious injuries on its own.**
- **The Forward Collision Warning system can issue unnecessary warnings in certain complex driving situations, for example, at traffic islands.**
- **The Forward Collision Warning system can issue unnecessary warnings when its function is impaired, for example, if the radar sensor is dirty or if the position of the radar sensor has been changed.**
- **The Forward Collision Warning system does not react to people, animals, or vehicles crossing or approaching in the same lane.**
- **Always be prepared to take full control of the vehicle at all times.**

Deactivate the Forward Collision Warning system if it does not work as described in this chapter, for example, if multiple unwanted warnings occur. Have the system checked by an authorized Volkswagen dealer or authorized Volkswagen Service Facility.

Displays

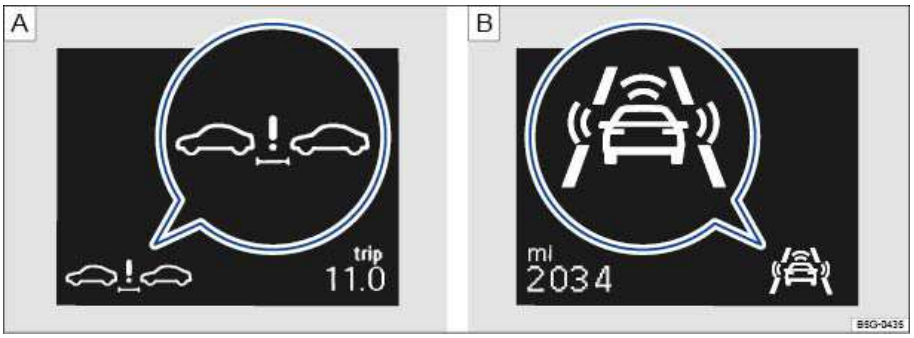

Fig. 153 Symbols in the instrument cluster display. A: Distance warning. B: System switched off (symbol displayed in color on an instrument cluster with color display).

Fig. 154 In the instrument cluster display: Advance warning (symbol displayed in color on an instrument cluster with color display).

Please first read and note the introductory information and heed the WARNINGS

Distance warning

If the system detects that the distance between your vehicle and the vehicle ahead is unsafe, a distance warning appears in the instrument cluster display ⇒ fig. 153 (magnified view).

Increase the distance between your vehicle and the vehicle ahead.

Advance warning

If the system detects a potential collision with a vehicle ahead, a warning chime sounds and an advance warning appears in the instrument cluster display ⇒ fig. 154[9].

Brake or take action to avoid the vehicle ahead!

System deactivated

If the system is switched off, a text message and symbol appear in the instrument cluster display ⇒ fig. 153 B (magnified view)[9].

WARNING

Failure to heed warning lights and instrument cluster text messages can result in a collision and serious personal injury.

- **Never ignore warning lights or text WARNINGS.**

When the Forward Collision Warning system is switched on, the display in the instrument cluster can be overwritten by displays related to other functions, for example, an incoming telephone call.

[9] Displayed in color on an instrument cluster with color display.

Radar sensor

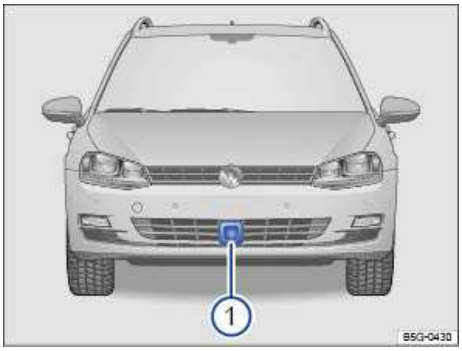

Fig. 155 In the front bumper: Radar sensor.

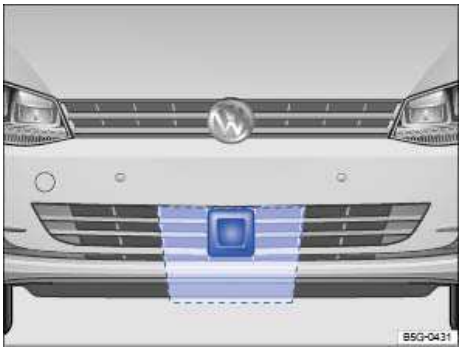

Fig. 156 Area around the radar sensor to be kept clean and free of obstructions.

Please first read and note the introductory information and heed the WARNINGS

A radar sensor mounted in the front bumper monitors traffic ⇒fig. 155 (1) and can detect vehicles traveling ahead up to a distance of about 130 yards (120 m).

The radar sensor function can be impaired by things such as mud, slush, or snow, or by conditions such as heavy rain or spray. In case like these, the Forward Collision Warning system (Front Assist) will not work. The driver message **Front Assist: no sensor view!** appears in the instrument cluster display. Clean the radar sensor as required ⇒.

The Forward Collision Warning system will automatically be available again as soon as the radar sensor is no longer impaired. The message in the instrument cluster display turns off.

The function of the Forward Collision Warning system can also be impaired when the radar signal radiation is reflected, for example, in multilevel parking structures, or by nearby metallic objects such as rails or metal plates in the road.

The area in front of and around the radar sensor ⇒fig. 156 must not be covered by objects such as stickers, additional headlights, a license plate bracket, or other things, as these items can impair the function of the Forward Collision Warning system.

Any structural modifications to the vehicle, for example, lowering the vehicle or alterations to the front end trim, can impair the function of the Forward Collision Warning system. Structural modifications

should only be carried out by a qualified workshop ⇒page 386, *Parts, accessories, repairs, and modifications*. Contact an authorized Volkswagen dealer or an authorized Volkswagen Service Facility for assistance.

Incorrectly performed repairs to the front end of the vehicle can change the position of the radar sensor and therefore impair the function of the Forward Collision Warning system. Repair work should only be carried out by a qualified workshop. Contact an authorized Volkswagen dealer or an authorized Volkswagen Service Facility for assistance.

NOTICE

Switch off the Forward Collision Warning system if you suspect that the radar sensor has been damaged or if its position has been changed. This can help prevent further damage. Contact an authorized Volkswagen dealer or an authorized Volkswagen Service Facility to have the radar sensor realigned.

- **The radar sensor can become misaligned if it is hit, for example, when parking the vehicle. Readjusting the sensor could impair the performance of the system or cause it to switch off.**
- **Repairs to the radar sensor require special knowledge and tools. Contact an authorized Volkswagen dealer or an authorized Volkswagen Service Facility for assistance.**
- **Remove snow with a brush, and remove ice with a solvent-free deicer spray.**

Operating the Forward Collision Warning system (Front Assist)

Please first read and note the introductory information and heed the WARNINGS

The Forward Collision Warning system (Front Assist) is automatically active once the ignition is switched on ⇒ *Starting and stopping the engine*.

The advance warning and distance warning are automatically switched off when the Forward Collision Warning system (Front Assist) is switched off.

Volkswagen recommends that the Forward Collision Warning system is switched on at all times, except in the specific situations described in this Manual ⇒ *Temporarily switch off the Forward Collision Warning system (Front Assist) in the following situations*.

Turning the Forward Collision Warning system (Front Assist) on or off

The Forward Collision Warning system can be turned on or off as follows when the ignition is switched on:

- In the **Assist systems** menu in the instrument cluster display, select **Front Assist** ⇒ *Volkswagen Information System*.
- **OR:** On appropriately equipped vehicles, you can turn the Forward Collision Warning system (Front Assist) on or off in the Infotainment system by pressing the CAR button followed by the and Assistance systems function keys ⇒ *Menu and system settings (SETUP)*.
- If the system is switched off, a text message and symbol appear in the instrument cluster display ⇒ *Displays*.

Turning the distance warning and advance warning on or off

On appropriately equipped vehicles, you can turn the distance warning and the advance warning on or off in the Infotainment system by pressing the CAR button followed by the and Assistance systems function keys ⇒ *Menu and system settings (SETUP)*.

Volkswagen recommends that the distance and advance warnings are switched on at all times.

Temporarily switch off the Forward Collision Warning system (Front Assist) in the following situations

Please first read and note the introductory information and heed the WARNINGS

The Forward Collision Warning system (Front Assist) should be switched off in the following situations due to system limitations ⇒:

- If the vehicle is being towed.
- If the vehicle is on a dynamometer test bed.
- If the vehicle is not being driven on public roads, for example, off-road or on a track.
- If the radar sensor malfunctions.
- If external force has affected the radar sensor, for example, after a rear-end collision.
- If the radar sensor is covered (even temporarily) by any accessories or other equipment, for example, auxiliary headlights.
- If the vehicle is being loaded onto a truck, ferry, or train.

WARNING

Failure to switch off the Forward Collision Warning system in the situations mentioned can cause accidents and serious personal injury.

System limits

Please first read and note the introductory information and heed the WARNINGS

The Forward Collision Warning system (Front Assist) has physical and system-related limits. The driver may therefore feel that, in certain circumstances, some Forward Collision Warning system reactions are unwanted or occur with a delay. You should therefore always be prepared to take full control of the vehicle whenever necessary.

The following conditions can prevent the Forward Collision Warning system (Front Assist) from reacting, or delay its ability to react:

- When driving in tight curves.
- When the accelerator pedal is depressed.
- When Front Assist is switched off or if there is a fault.
- When ASR is manually switched off.
- When the ESC is taking corrective action.
- When several brake lights on the vehicle or on a trailer connected to the vehicle electrical system are faulty.
- When the radar sensor is dirty or covered.
- When there are metal objects, for example, tracks or metal plates in the road.
- When the vehicle is in Reverse **(R)**.
- When weather conditions are poor.
- When narrow vehicles, such as motorcycles, are moving in front of your vehicle.
- When vehicles are traveling slightly offset to the left or right in front of your vehicle.
- When vehicles are crossing in front of your vehicle.
- When there is oncoming traffic.
- When the system cannot detect the traffic situation clearly.

- When loads or attachment parts on other vehicles in front of your vehicle protrude to the side, rear, or above the normal vehicle dimensions.

Heating and air conditioning

Introduction

In this section you'll find information about:

Manual controls

Climatronic controls

Operation via the Infotainment system

Operation

Air vents

Air recirculation

Manual air conditioning and Climatronic

Your vehicle is equipped with either a manual air conditioning climate control system or a Climatronic climate control system.

On vehicles with Climatronic climate control, Climatronic information appears in the Climatronic display and/or on the screen of the factory-installed Infotainment system.

The dust and pollen filter

The dust and pollen filter with an activated carbon insert reduces the entry of pollutants into the passenger compartment.

The dust and pollen filter must be replaced at the intervals recommended in ⇒ Booklet *Warranty and Maintenance* so that the air conditioner can work properly.

If the effectiveness of the filter decreases prematurely due to operating the vehicle where the outside air is heavily polluted, the dust and pollen filter should be replaced more frequently than indicated.

More information:

- Exterior views
- Passenger compartment
- Volkswagen Information System
- Infotainment system
- Seat functions
- Windshield wipers and washer
- Starting and stopping the engine
- Exterior care and cleaning

WARNING

Poor visibility increases the risk of collisions and other accidents that cause serious personal injuries.

- **Always make sure all windows are clear of ice, snow and condensation for good visibility to the front, sides, and rear.**
- **Maximum heating output and defrosting performance are not possible until the engine has reached operating temperature. Wait until you have good visibility before driving off.**
- **Always make sure you know how to properly use the climate control system as well as the rear window defroster that you will need for good visibility.**
- **Never use air recirculation for long periods of time. When the air conditioner is off and recirculation mode is on, condensation can quickly form on the windows and greatly reduce visibility.**
- **Always switch off recirculation mode when it is not needed.**

WARNING

Stale air causes driver fatigue and reduces driver alertness, which can cause accidents, collisions and serious personal injury.

- **Never switch off the fan for a long period of time and never use air recirculation for a long period of time because no fresh air will enter the passenger compartment.**

NOTICE

- **If you think the air conditioner is not working properly or may be damaged, switch it off to help prevent more damage. Have the air conditioner checked by an authorized Volkswagen dealer or an authorized Volkswagen Service Facility.**
- **Air conditioner repair requires specialized knowledge and special tools. Volkswagen recommends that you see an authorized Volkswagen dealer or an authorized Volkswagen Service Facility.**
- **Do not smoke when air recirculation is switched on. Smoke drawn into the ventilation system can leave residue on the evaporator and on the dust and pollen active carbon filter, resulting in permanent odors whenever the air conditioner is switched on.**

If the air conditioner is switched off, the fresh outside air will not be dehumidified. To help keep the windows from fogging over, Volkswagen recommends leaving the air conditioner (compressor) switched on. Press the A/C button. The indicator light in the button must light up.

When it is very hot and humid outside, **water condensation** can drip from the air conditioner evaporator and form a puddle under the vehicle. This is normal and does not indicate a leak.

Keep the air intake slots in front of the windshield free of ice, snow, and leaves in order to maintain proper functioning of the heating and ventilation systems.

Maximum heating output and defrosting performance are not possible until the engine has reached operating temperature.

Emergency starting and starting the engine with a very weak vehicle battery or after the vehicle battery has been replaced may change or delete system settings (including time, date, personal convenience settings, and programming). Check the settings and correct as necessary once the vehicle battery has built up a sufficient charge.

Manual controls

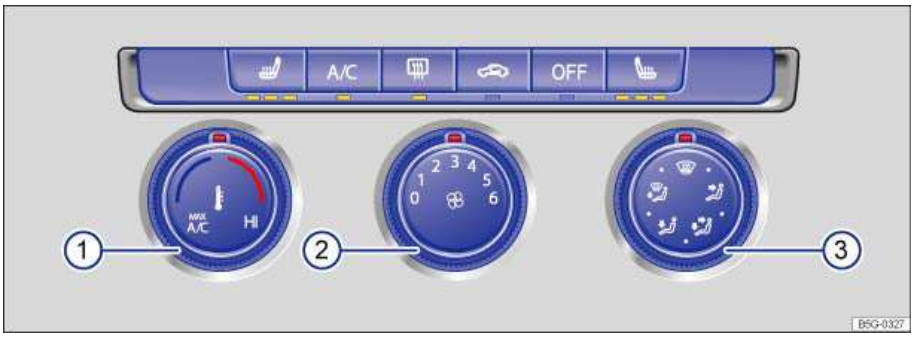

Fig. 157 In the center console: Manual air conditioning controls.

Please first read and note the introductory information and heed the WARNINGS ⚠

Press the corresponding button to switch a function on or off. If a function is switched on, an indicator light under the button lights up. To switch off a function, press the button again.

Button/Knob	More information: Manual air conditioning ⇒ fig. 157
Temperature (1) ■ ... ■	Turn knob to set the desired temperature. The MAX A/C position provides maximum cooling output. Recirculation mode and the cooling system switch on automatically.
Fan (2)	Setting 0: the fan and manual air conditioning are switched off. Setting 6: highest fan speed.
Air distribution (3)	Direct airflow by turning knob to any setting (continuously adjustable).
	Defog/defrost: Airflow is directed to the windshield. Recirculation mode switches off automatically in this position. Increases the fan speed to clear the windshield as quickly as possible. The cooling system switches on automatically to dehumidify the air.

Button/Knob	More information: Manual air conditioning ⇒ fig. 157
	Air distribution to the upper instrument panel outlets.
	Air distribution to the upper instrument panel outlets and footwells.
	Air distribution to the footwells.
	Air distribution to the windshield and footwells.
	Rear window defroster: Works only when the engine is running and switches off automatically after 10 minutes or less.
	Air recirculation mode
	Buttons for seat heating
A/C	Press the button to switch the air conditioner on or off.
OFF	Press the OFF button. If the system is switched off, the indicator light under the OFF button lights up.

WARNING

Stale air causes driver fatigue and reduces alertness, which can cause accidents, collisions, and serious personal injury.

- **Never switch off the fan for a long time because no fresh air will enter the passenger compartment.**

Climatronic controls

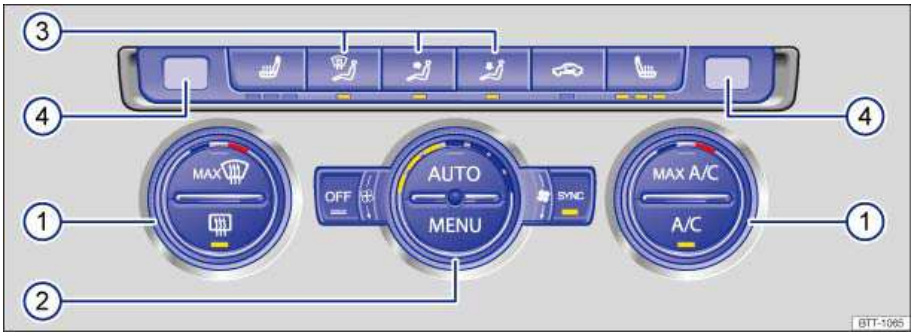

Fig. 158 In the center console: Climatronic controls.

Please first read and note the introductory information and heed the WARNINGS ⚠

Press the corresponding button to switch a function on or off. If a function is switched on, an indicator light in or under the button lights up. To switch off a function, press the button again.

Button/Knob	More information: Climatronic ⇒ fig. 158.
Temperature (1) ■ ... ■	Left and right sides of the vehicle can be set to different temperatures. Turn the knob to set the temperature.
Fan (2)	The fan speed is automatically controlled depending on the vehicle speed in order to help prevent unnecessary noise. The fan can also be adjusted manually.
Air distribution (3)	Air flow is automatically adjusted to a comfortable level. It can also be manually adjusted with buttons (3).
Displays (4)	Left-side and right-side digital temperature displays.
MAX	Defog/defrost button. The incoming outside air is directed to the windshield, and air recirculation automatically switches off. To defrost the windshield as quickly as possible, humidity is removed from the air at temperatures above about +35 °F (+1.5 °C), and the blower is set to a high speed.
	Air distribution to the upper instrument panel outlets.

Button/Knob	More information: Climatronic ⇒fig. 158.
	Air distribution to the footwells.
	Air is directed upward.
	Rear window defroster: Works only when the engine is running and switches off automatically after 10 minutes or less.
	Manual and automatic air recirculation
,	Buttons for seat heating
A/C	Press the button to switch the air conditioner on or off.
MAXA/C	Press the button for maximum air conditioner cooling. The air recirculation and cooling system are switched on automatically and the air distribution is automatically set to position .
SYNC	Applies the temperature settings for the driver side to the passenger side: If the indicator light in the SYNC button lights up, the temperature settings for the driver side also apply to the passenger side. Press the button or turn the temperature knob for the passenger side to set a different temperature for the passenger side. The indicator light in the button goes out.
AUTO	Automatic temperature control, fan speed, and air distribution. Press the AUTO button to switch on the feature. The indicator light in the button lights up.
MENU	Press the button to open the air conditioning settings in the Infotainment system
OFF	Press the OFF button. If the system is switched off, the indicator light in the OFF button lights up. **OR:** Turn the blower switch to the left as far as it will go. **OR:** Switch off using the Infotainment system

WARNING

Stale air causes driver fatigue and reduces alertness, which can cause accidents, collisions, and serious personal injury.

- **Never switch off the fan for a long time because no fresh air will enter the passenger compartment.**

When adjusting fan speed manually, LEDs in the knob (2) light up to indicate the current fan speed. During automatic regulation, the fan speed is not indicated.

Operation via the Infotainment system

Please first read and note the introductory information and heed the WARNINGS

For vehicles equipped with the Climatronic climate control system, various settings can also be adjusted via the Infotainment system.

Opening the Air conditioning menu

- Press the MENU ⇒fig. 158 button.

The current air conditioning settings are displayed in the upper section of the screen, for example, the temperatures that are currently set for the driver and passenger sides. Set temperatures up to +72 °F (+22 °C) are shown with blue arrows, while temperatures above +72 °F (+22 °C) are shown with red arrows.

Tap the corresponding function key to switch a function on or off, or to select a submenu.

Function key	Effect
OFF	Switch off the Climatronic.
ON	Switch on the Climatronic.
Setup	Open the submenu for air conditioning settings. The following settings can be made: Set the blower output in AUTO mode. You can choose between light, medium, and strong. Tap the Automatic air recirculation function key to switch automatic air recirculation on and off. Tap the function key ⇦ to close the submenu.

Operation

Please first read and note the introductory information and heed the WARNINGS

The air conditioner works only when the ignition is switched on. The cooling system for the passenger compartment works only when the engine is running and the fan is on.

The air conditioner is most efficient when the windows and the power sunroof are closed. If the vehicle is stationary and the passenger compartment becomes very hot due to sunlight, briefly opening the windows and the power sunroof may speed up the cooling process.

Keep the air intake slots in front of the windshield free of ice, snow, and leaves so that the heating and ventilation systems can work properly.

Settings for optimum visibility

When you switch on the cooling system, both the temperature and humidity in the vehicle are reduced. This will help make passengers feel more comfortable and help keep the windows from fogging up.

For manual air conditioning

- Switch off the air recirculation ⇒ *Air recirculation*.
- Set the fan to the desired speed.
- Turn the temperature knob to the center position.
- Open and adjust all air vents in the instrument panel ⇒ *Air vents*.
- Turn the air distribution knob to the desired setting.
- Push the A/C button to turn on the air conditioner. The indicator light in the button lights up.

For Climatronic

- Press the AUTO button.
- Set the temperature to +72 °F (+22 °C).
- Open and adjust all air vents in the instrument panel ⇒ *Air vents*.

Climatronic: Changing the temperature units

The inside and outside temperatures can be displayed in either Fahrenheit (F) or Celsius (C).

Press and hold the A/C and AUTO buttons to switch the Climatronic temperature display from Celsius to Fahrenheit and vice versa.

On appropriately equipped vehicles, you can also change the units in the Infotainment system by pressing the CAR button followed by the and Units function keys ⇒ *Menu and system settings (SETUP)*.

Heating

Maximum heating output and defrosting performance are not possible until the engine has reached operating temperature.

Air conditioner does not work

The air conditioner may not switch on for one of the following reasons:

- The engine is not running.
- The fan is switched off.
- The air conditioner fuse has blown.
- The outside air temperature is colder than about +38 °F (+3 °C).
- The air conditioner compressor has been temporarily switched off due to excessive engine coolant temperature.
- There is another malfunction in the vehicle. Have the air conditioner checked by an authorized Volkswagen dealer or authorized Volkswagen Service Facility.

Special considerations

When it is very hot and humid outside, **water condensation** can drip from the air conditioner evaporator and form a puddle under the vehicle. This is normal and does not indicate a leak.

The climate control system adjusts the passenger compartment temperature as fast as possible considering the outside temperature.

Due to residual moisture in the air conditioner, the windshield may fog up after the engine is started. Switch on the windshield defroster to help evaporate the condensation as quickly as possible.

The air coming out of the vents flows through the passenger compartment and through the air vents in the luggage compartment. Do not cover these slots with clothing or other things.

Air vents

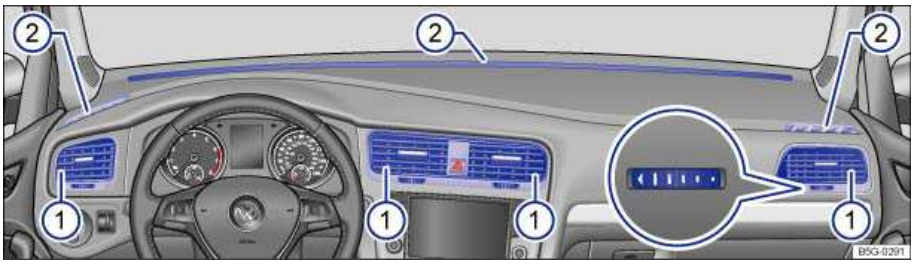

Fig. 159 In the instrument panel: Air vents.

Please first read and note the introductory information and heed the WARNINGS

Air vents

To help ensure sufficient heating, cooling, and ventilation in the passenger compartment, never close the air vents completely ⇒ fig. 159 (1).

- To open and close the air vents, turn the respective thumbwheel (magnified view) in the desired direction. When the thumbwheel is turned all the way toward position ▶, the air vent is closed.
- Use the lever on the vent grille to adjust the airflow direction.

Additional, non-adjustable air vents are located in the instrument panel (2), in the footwells, as well as in the rear area of the passenger compartment.

Some models also have an adjustable air vent inside the glove compartment ⇒ *Glove compartment*.

NOTICE

Do not place food, medications, or other temperature-sensitive things in front of the air vents. Food, medications, and other things that are sensitive to heat or cold can be damaged or made unusable by the air flow from the vents.

The air coming out of the vents flows through the passenger compartment and through the air vents in the luggage compartment. Do not cover these slots with clothing or other things.

Air recirculation

Please first read and note the introductory information and heed the WARNINGS ⚠

General information

There are different types of air recirculation:

	Manual air recirculation.
Automatic air recirculation mode (Climatronic only).	

The air recirculation mode helps prevent outside air from entering the vehicle interior.

In very hot outside temperatures, temporarily switch to manual air recirculation in order to cool the vehicle interior faster.

For safety reasons, air recirculation is switched off in the following situations ⇒ ⚠.

- *Manually:* The MAX button is pushed (Climatronic) or the air distribution knob is turned to (manual air conditioning).
- *Automatically:* A sensor detects conditions that could cause the windows to fog up.

Switching manual air recirculation on and off

Switching on: Press the button. The indicator light under the button lights up.

Switching off: Press the button. The indicator light under the button goes out.

Switching the automatic air recirculation mode on and off: Climatronic

- Press the MENU button.
- Touch the function key.
- Switch automatic recirculation mode on or off by touching the Automatic air recirculation function key.

If the box in the function key is checked ☑, the automatic recirculation mode is switched on.

Features of automatic air recirculation mode

In automatic air recirculation mode, fresh air enters the passenger compartment. If the system detects an increased concentration of pollutants in the outside air, it automatically switches to air recirculation. As soon as the pollutant level is back in the normal range, air recirculation is switched off.

Unpleasant odors cannot be detected by the system.

To prevent condensation from forming on the windows, air recirculation does **not** automatically switch on in certain situations.

⚠ WARNING

Stale air causes driver fatigue and reduces driver alertness, which can cause accidents, collisions and serious personal injury.

- **Never use air recirculation mode over an extended period of time, since no fresh air will enter the passenger compartment.**
- **When the air conditioner is off and recirculation mode is on, condensation can quickly form on the windows and greatly reduce visibility.**
- **Always switch off recirculation mode when it is not needed.**

NOTICE

Do not smoke when air recirculation is switched on. Smoke drawn into the ventilation system can leave residue on the evaporator and on the dust and pollen active carbon filter, resulting in permanent odors whenever the air conditioner is switched on.

Climatronic: When backing up and while the automatic wiper/washer is operating, air recirculation is briefly activated to help keep exhaust fumes from getting into the passenger compartment.

Refueling

Introduction

In this section you'll find information about:

Indicator lights and fuel gauge
Refueling
Misfueling guard for diesel vehicles
Fuel capacities
Refueling checklist

The fuel filler flap is located on the rear right side of the vehicle.

More information:

- Exterior views
- Fuel
- Selective catalytic reduction (AdBlue)
- Working in the engine compartment

WARNING

Improper refueling or handling of fuel is dangerous and can cause fire, explosion, and severe burns.

- **Always make sure that the fuel filler cap is screwed on all the way. This helps keep fuel from spilling out or evaporating.**
- **Fuel is highly flammable and explosive; it can cause severe burns and other severe injuries.**
- **Failure to shut the engine off while refueling and/or to insert the pump nozzle all the way into the fuel filler neck can cause fuel to overflow and to spray out. Fuel spray and overflowing fuel are dangerous because they can cause fire and serious personal injury.**
- **During refueling, the engine and the ignition must be switched off for safety reasons.**
- **Never use a mobile telephone, CB radio, or other radio equipment while refueling. The electromagnetic radiation can cause sparks that can ignite fuel vapors and cause a fire.**
- **Never get back into your vehicle while refueling. If in exceptional circumstances you must get back in your vehicle while refueling, make certain that you close the door and touch metal to discharge static electricity before touching the filler nozzle again. This helps avoid the buildup of static electricity, which can cause sparks that can ignite fuel vapors released during refueling.**
- **Never smoke or have an open flame (or sparks, cigarettes, or other smoldering objects) anywhere in or near your vehicle when refueling or filling a portable fuel container.**
- **Follow all safety instructions and procedures that apply at the service station where you refuel.**
- **Never spill fuel in the vehicle or the luggage compartment.**

WARNING

Even if empty, portable fuel containers can leak and cause a fire and serious personal injuries, especially in a crash.

- **For your safety, we strongly recommend that you do not travel with a portable fuel container in your vehicle.**
- **If, under exceptional circumstances, you must transport a portable fuel container, please observe the following:**
  - **Never fill a portable fuel container while it is anywhere in or on the vehicle (for example, in the luggage compartment). Static electricity can build up while filling and can ignite fuel vapors, causing a fire.**
  - **Always place a portable fuel container on the ground before filling. Never spill fuel inside the vehicle or luggage compartment. Fuel vapors are highly flammable.**
  - **Always keep the filler nozzle completely inside the portable container before and during filling.**
  - **If filling a portable container made of metal, the filler nozzle must always be in contact with the container. This will help prevent static electricity from discharging and causing a fire.**
  - **Always observe local and state or provincial laws about the use, storage, and transportation of portable fuel containers.**
  - **Make certain that the portable fuel container meets industry standards, such as ANSI/ASTM F852-86.**

NOTICE

- **Remove fuel spills from the vehicle immediately to help prevent damage to the paint, tires, and wheel housings.**
- **Refueling with gasoline when your vehicle has a diesel engine or refueling with diesel fuel when your vehicle has a gasoline engine can cause very serious and expensive engine and fuel system damage that is not covered by any Volkswagen Limited Warranty.**
- **If you put any amount of incorrect fuel in the fuel tank, do not start the engine under any circumstances. Immediately contact the nearest authorized Volkswagen dealer or authorized Volkswagen Service Facility for assistance. These fuels contain substances that can severely damage the fuel system and the engine if the engine is started.**
- **Vehicles with diesel engines must never be refueled or driven with gasoline, kerosene, heating oil, or other non-specified fuels that have not been expressly approved for use with the diesel engine. Other kinds of fuel will cause serious damage to the fuel system and the engine that is not covered by any Volkswagen Limited Warranty.**

Fuels can pollute the environment. Spilled fuel must be collected and disposed of properly, following all applicable environmental regulations.

There is no emergency release for the fuel filler flap. Contact an authorized Volkswagen dealer or an authorized Volkswagen Service Facility for assistance.

Indicator lights and fuel gauge

Fig. 160 In the instrument cluster: Fuel gauge.

Please first read and note the introductory information and heed the WARNINGS ⚠

Lights up	Gauge position ⇒ fig. 160	Possible cause or meaning ⇒ ⚠	Proper response
	Red range (arrow)	Fuel tank almost empty. Running on reserve	Time to refuel ⇒ ⓘ.
	–	Water in the diesel fuel (diesel engines only)[10].	Reduce speed immediately! Drive to an authorized Volkswagen dealer or an authorized Volkswagen Service Facility. Avoid high engine speeds and heavy engine loads. If the indicator lights up immediately after filling the tank, switch off the engine and seek expert assistance
	–	Fuel filler cap not properly closed.[10]	Stop and close the fuel filler cap properly.

[10] Displayed in color on an instrument cluster with color display.

When the ignition is switched on, several warning and indicator lights come on briefly for a function check. They go out after a few seconds.

Fuel filler cap not properly closed

If the indicator light comes on or you see a text message in the instrument cluster display indicating that the fuel filler cap is not properly closed, stop the vehicle in a safe place and switch off the engine and the ignition.

Open the fuel filler flap and take the fuel filler cap off the filler neck. Then put the fuel filler cap back on the filler neck and screw it on clockwise until you clearly hear a clicking sound. Close the fuel filler flap.

After switching on the ignition, the indicator light may stay on or the text message may still appear in the instrument cluster display, even if the fuel filler cap is now properly closed. This is normal and no reason to take your vehicle in for service.

If, however, the malfunction indicator light also comes on, drive to your nearest authorized Volkswagen dealer or authorized Volkswagen Service Facility and have the fuel system and the engine checked.

WARNING

Driving with a fuel tank that is almost empty can lead to stalling in traffic, a collision, and serious personal injuries.

- **When the fuel tank is almost empty, fuel supply to the engine can be interrupted, especially when driving over bumps, across slopes, and up and down hills.**
- **Steering and braking assistance as well as ESC and related systems will not work if the engine “sputters” or stalls due to lack of fuel.**
- **Always refuel when the tank is 1/4 full to reduce the risk of running out of fuel and stalling in traffic.**

NOTICE

- **Failure to heed warning lights or text WARNINGS can result in vehicle damage.**
- **Never drive until the fuel tank is completely empty. The irregular fuel supply can cause the engine to misfire. This allows unburned fuel to get into the exhaust system and damage the catalytic converter or the diesel particulate filter.**

The small arrow next to the gas pump symbol in the fuel gauge ⇒ fig. 160 shows the side of the vehicle with the fuel filler flap.

Refueling

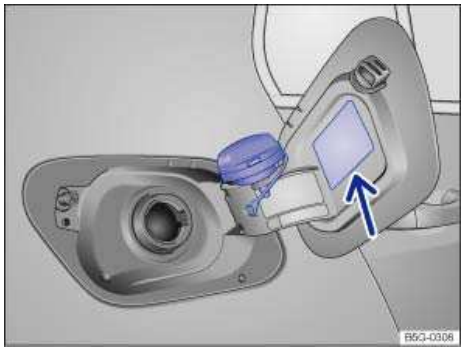

Fig. 161 Right rear side of vehicle: Fuel cap placed on the open fuel filler flap.

Please first read and note the introductory information and heed the WARNINGS ⚠

Before refueling, always switch off the engine, the ignition, and all mobile phones, and leave them switched off until refueling is complete.

Opening the fuel filler cap

- Unlock the vehicle from the outside with the vehicle key or press the central locking button in driver door to unlock the vehicle from the inside ⇒ *Power locking system*.
- The fuel filler flap is located at the right rear of the vehicle.
- Press on the back part of the fuel filler flap and fold open.
- Unscrew the fuel cap counterclockwise and remove. Use the slot on the fuel filler flap hinge ⇒fig. 161 to hold the cap while refueling.

Refueling

The correct fuel grade for your vehicle ⇒ *Fuel* is listed on a sticker on the inside of the fuel filler flap ⇒fig. 161 (arrow).

- The fuel tank is *full* when the automatic filler nozzle pump switches off the first time ⇒⚠.
- Do not try to add fuel after the pump stops! Topping off the tank in this way may fill the expansion space that the tank needs and cause fuel to overflow, for example, if it gets warmer outside.

Closing the fuel filler cap

- Screw the fuel cap clockwise onto the fuel filler neck until you hear it click into place.
- Close the fuel filler flap until you hear it latch shut. The fuel filler flap must be flush with the vehicle body.

⚠ WARNING

Spilled fuel can cause fires, explosions, burns, and other severe injuries.

- **Always stop refueling once the pump nozzle switches off so that the tank does not overflow.**

NOTICE

Remove fuel spills from all vehicle surfaces immediately to help prevent damage to the paint, tires, and wheel housings.

Fuel spills may pollute the environment.

Misfueling guard for diesel vehicles

Fig. 162 With open fuel cap: Misfueling guard in the fuel filler neck.

Please first read and note the introductory information and heed the WARNINGS

The fuel filler neck of diesel vehicles is equipped with a misfueling guard ⇒fig. 162. The misfueling guard helps prevent filling the fuel tank of a diesel vehicle with gasoline, because the guard makes it difficult to insert any type of filler nozzle other than the type commonly used for diesel fuel.

Damaged, worn out, or incorrect nozzles, as well as other means of refueling (portable fuel containers, for example) will generally not open the misfueling guard and fuel from these sources cannot easily flow into the tank. Using these incorrect or non-standard nozzles to refuel your diesel vehicle can cause fuel spills, which can cause fires, explosions, burns, and other severe injuries.

The misfueling guard can generally only be properly opened with a correct nozzle from a standard diesel fuel pump. Under certain circumstances it may be necessary to turn the nozzle back and forth slightly with light pressure to open the misfueling guard. If the misfueling guard cannot be opened this way, see the nearest authorized Volkswagen dealer or authorized Volkswagen Service Facility and have the fuel system checked.

WARNING

Spilled fuel can cause fires, explosions, burns, and other severe injuries.

- **Do not refuel from devices other than correct, undamaged standard diesel fuel pump nozzles.**
- **Always stop refueling once the pump nozzle switches off so that the tank does not overflow.**

NOTICE

- **It is your responsibility to put the right fuel in your vehicle and any damage that results from using the wrong fuel is not covered under the Emissions warranties or any other Volkswagen Limited Warranty.**
- **If you put any amount of the wrong fuel in the fuel tank, do not start the engine under any circumstances. Immediately contact the nearest authorized Volkswagen dealer or authorized Volkswagen Service Facility for assistance.**
- **If diesel fuel should get on any rubber hose, it must be wiped off immediately. The same applies if diesel fuel gets onto other parts of the vehicle, especially paint, tires, or a plastic part. Wash the contaminated vehicle parts right away with soap and warm water to help prevent leaks and serious damage.**

NOTICE

Never force a fuel nozzle in the diesel misfueling guard. Forcing a fuel nozzle in the misfueling guard can damage it so that it can no longer help prevent misfueling.

- **If you have problems inserting a diesel fuel nozzle, please check to make sure you are using the right kind of diesel fuel.**
- **If you must refuel with a non-standard diesel fuel nozzle, an adapter is available from Volkswagen to allow refueling. Contact an authorized Volkswagen dealer or authorized Volkswagen Service Facility for assistance. Only use an adapter approved by Volkswagen for your vehicle.**
- **Remember that the nozzle on a portable fuel container will generally not open the misfueling guard. If you must refuel with a portable fuel container in an emergency, you can pour diesel fuel very slowly from a portable container into the fuel filler neck of your vehicle. The fuel will flow slowly past the misfueling guard and into the tank.**

Fuel capacities

Please first read and note the introductory information and heed the WARNINGS

Engine	Fuel tank capacity
Gasoline and diesel engines	About 13.2 gallons (50.0 liters), including about 1.3 gallons (5.0 liters) reserve.

Refueling checklist

Please first read and note the introductory information and heed the WARNINGS

The engine compartment of any motor vehicle is a hazardous area. Never do any work on the engine or in the engine compartment unless you

- know exactly how to carry out the job,
- have the correct technical information and the proper tools and supplies, and
- are familiar with the necessary safety precautions ⇒ *Working in the engine compartment*.

Checklist

If you are uncertain in any way, have the work done by an authorized Volkswagen dealer or authorized Volkswagen Service Facility. Serious personal injury may result from improperly performed work. Make sure that you check the following items regularly. The best thing is to check them every time you refuel:

- ✓ Windshield washer fluid level ⇒ *Windshield wipers and washer*
- ✓ Engine oil level ⇒ *Engine oil*
- ✓ Engine coolant level ⇒ *Engine coolant*
- ✓ Brake fluid level ⇒ *Braking and parking*
- ✓ Tire pressure ⇒ *Tires and wheels*
- ✓ Vehicle lighting necessary for driving safety:
  - – Turn signals
  - – Low beams and high beams
  - – Taillights
  - – Brake lights
  - – License plate lights

Information on replacing light bulbs: ⇒ *Replacing light bulbs*.

WARNING

Disregarding the safety-related checklist may lead to accidents and injuries.

- **Please note and follow the points listed in the checklist.**

Fuel

Introduction

In this section you'll find information about:

Gasoline

Gasoline additives

Diesel fuel

The correct fuel grade for your engine is shown on a sticker located on the inside of the fuel filler flap ⇒fig. 161.

Bad or poor quality fuel reduces operating performance, efficiency and service life of the engine. If you notice any symptoms like rough engine idle or performance, "bucking," or if an indicator light comes on ⇒ *Indicator lights and fuel gauge*, immediately reduce the vehicle speed, accelerate slowly, and keep the engine speed in the middle of the rpm range. Avoid high rpm and rapid acceleration. If these symptoms should appear right after refueling, switch off the engine. In both cases contact an authorized Volkswagen dealer or an authorized Volkswagen Service Facility to have the engine checked.

More information:

- ⇒Booklet *Warranty and Maintenance*
- Refueling
- Engine control and exhaust system

WARNING

Improper refueling or handling of fuel can cause fire, explosion, and severe burns.

- **Fuel is highly explosive and flammable and can cause severe burns and other injuries.**
- **Heed applicable safety warnings and obey local fuel handling regulations.**
- **Always make sure the fuel cap is screwed on all the way. This keeps fuel from spilling out and from evaporating.**
- **Failure to shut the engine off while refueling and/or to insert the pump nozzle fully into the vehicle's filler neck could cause fuel overflow and fuel spray. Fuel spray and overflowing fuel are dangerous because they can cause fire or serious injury.**
- **For safety reasons, the engine must be turned off when refueling.**
- **Never get back into your vehicle while refueling. If in exceptional circumstances you must get back in your vehicle while refueling, make certain that you close the door and touch metal to discharge static electricity before touching the filler nozzle again. Static electricity can cause sparks that can ignite fuel vapors released during refueling.**

Gasoline

Please first read and note the introductory information and heed the WARNINGS

Octane rating

Octane rating indicates a gasoline's ability to resist engine-damaging “knock” caused by pre-ignition. Using the correct grade of gasoline is very important to help prevent engine damage and loss of engine performance.

The recommended gasoline octane rating for your engine is listed on a label inside of the fuel filler flap. This rating may be specified according to AKI (CLC) or RON (ROZ) standards.

If unleaded Premium grade gasoline is specified for your vehicle, then Volkswagen recommends using TOP TIER Detergent Gasoline with a minimum octane rating of 91 AKI (95 RON). For more information on TOP TIER Detergent Gasoline, please go to the official Web site, http://www.toptiergas.com.

The gasoline grades most commonly sold in the United States and Canada have the following octane ratings, which can usually be found on the filler pump:

- Premium grade: 91 to 96 AKI
- Regular grade: 87 to 90 AKI

Unleaded gasoline

Unleaded gasoline is available throughout the USA and Canada. Volkswagen recommends that you do not take your vehicle to places where unleaded gasoline may not be available.

Gasoline containing alcohol or MTBE

You may use unleaded gasoline blended with alcohol or MTBE (methyl tertiary butyl ether), commonly referred to as oxygenated fuels, if the blended mixture meets the following criteria:

Blends of gasoline and methanol (wood alcohol or methyl alcohol):

- Anti-Knock Index (AKI) must be 87 or higher.
- Blend must contain no more than 3% methanol.
- Blend must contain more than 2% co-solvents.

Blends of gasoline and ethanol (grain alcohol or ethyl alcohol):

- Anti-Knock Index (AKI) must be 87 or higher.
- Blend must contain no more than 15% ethanol.

Blends of gasoline and MTBE:

- Anti-Knock Index (AKI) must be 87 or higher.
- Blend must contain no more than 15% MTBE.

Seasonally adjusted gasoline

Many fuels are blended especially for winter or summer conditions. When seasons change, Volkswagen suggests that you buy fuel at busy stations where the seasonal adjustment is more likely to be made earlier.

WARNING

Starting fluids can explode and cause a run-away vehicle condition.

- **Never use starting assist fluids.**

NOTICE

- **Never use fuel with an octane rating lower than 87 AKI/91 RON. Using lower octane fuel may cause expensive engine damage.**
- **Never use leaded gasoline! Leaded gasoline will severely damage your vehicle's catalytic converter.**

- **Methanol-blended fuels that do not meet the criteria listed above may cause corrosion and may damage plastic and rubber parts in the fuel system.**
- **Never use fuels that contain lead or other metals (check listing on the fuel pump). Even lead replacement gasoline (LRP fuels) contain metallic additives in high concentrations. They can damage the engine.**
- **Do not use fuels that fail to meet the criteria above, or with contents that cannot be identified.**
- **If you cannot tell whether a particular fuel blend meets the criteria above, ask your service station or its fuel supplier. If you notice a loss of fuel economy or drivability and performance problems using one of these fuel blends, we recommend that you switch to unblended fuel.**
- **Using fuels that are different from those specified above can damage your vehicle's engine and fuel system and cause performance problems.**
- **Damage to the engine and fuel system and performance problems caused by using fuels that are different from those specified above or by using "starting assist fluids" are not the responsibility of Volkswagen and are not covered under the Emission warranties or any other Volkswagen Limited Warranty.**

Even a single tank full of leaded fuel can do major damage to the catalytic converter and degrade its effectiveness in reducing polluting emissions.

If you notice a loss of fuel economy or drivability and performance problems using one of these fuel blends, we recommend that you switch to unblended fuel. Never use fuel line antifreeze offered for gasoline engines.

Gasoline additives

Please first read and note the introductory information and heed the WARNINGS

Additives are used to improve the quality of the gasoline.

Fuel quality impacts the operating performance, efficiency and service life of the engine. Therefore, use high quality gasoline that is already blended by the fuel supplier with suitable gasoline additives that do not contain metal. The additives provide corrosion protection, clean the fuel system, and help prevent deposits on the engine.

Volkswagen recommends TOP TIER Detergent Gasoline. For more information on TOP TIER Detergent Gasoline, please go to the official Web site http://www.toptiergas.com.

If quality gasoline with additives that do not contain metal is not available or engine malfunctions occur, you should add the required additives while refueling ⇒.

Not all gasoline additives are effective. Using the wrong additives can cause significant and expensive damage to the engine and the catalytic converter. Never use additives that contain metal. Please note that metal can be included in some aftermarket gasoline additives that are available to be added to gasoline during or after refueling to help improve knock resistance or increase the octane rating.

Volkswagen recommends using only additives approved by Volkswagen. Appropriate additives as well as instructions on how to use them are available from your authorized Volkswagen dealer or authorized Volkswagen Service Facility. Do not add any other gasoline additives.

NOTICE

You can damage the engine by using incorrect additives.

- **Using incorrect gasoline additives can cause extensive engine damage as well as damage to the catalytic converter.**

- **If you must fuel your vehicle with gasoline whose octane rating is too low, only drive with the engine speed in the middle of the rpm range and with low engine load. Avoid high rpm and heavy engine load. Otherwise, the engine could be damaged. Refuel your vehicle with gasoline with the required octane rating as soon as possible.**
- **Do not use fuel that is labeled at the pump as containing metal. Lead replacement fuel contains high concentrations of metallic additives. Engine damage could result.**
- **Fueling your vehicle just one time with leaded fuel or fuel that contains other metallic additives can affect the performance of the catalytic converter and cause extensive damage to it.**

Diesel fuel

Please first read and note the introductory information and heed the WARNINGS

Always use only Ultra Low Sulfur Diesel (ULSD) fuel No. 2 ⇒.

The ULSD must always meet ASTM D-975 specification ⇒.

“ULSD” should be clearly marked on the pump. Before filling your vehicle, please always make sure you are using ULSD. According to Federal regulations ULSD is the only diesel fuel type allowed for use in your vehicle.

Using diesel fuel with concentrations of methyl ester biodiesel higher than 5 % (B5), such as B11, B20, or B100 when B5 biodiesel is available, is contrary to the terms of your New Vehicle Limited Warranty and is strictly prohibited.

ULSD diesel fuel may not be available outside the USA and Canada. Be sure to check availability before traveling to other countries.

Winter diesel

At temperatures below +20 °F (-7 °C), wax separation in ULSD occurs. Wax may clog the fuel filter or tank filter and keep the engine from running.

To help prevent the filter from being clogged with wax, the fuel filter in your vehicle is heated with warm fuel when the engine is running (filter preheating system). Heating the fuel filter makes it possible to use your vehicle with ULSD down to about -10 °F (-24 °C).

If you expect temperatures below +5 °F (-15 °C) ask your fuel dealer if their ULSD is sufficiently winterized.

If non-winterized or insufficiently winterized diesel fuel has already thickened to the point that the engine will not start, move the vehicle to a heated garage or workshop until it has warmed up.

Cold diesel engines normally produce louder noises during winter conditions than during warmer periods. In addition, the exhaust gases may be light blue in color until the engine has warmed up. The exhaust gas volume varies depending on the outside temperature.

Do not let your diesel engine idle unnecessarily after a cold start. Driving off slowly will shorten the warm-up period.

Biodiesel use in vehicles registered in a state that has laws or regulations for biofuels which may restrict the availability of biodiesel blends of B5 or less

Biodiesel is a domestically produced, clean-burning and renewable partial substitute for conventional (petroleum) diesel fuel.

Your vehicle was originally designed to run on “ULSD” – Ultra Low Sulfur Diesel fuel [ASTM D-975 standard Grade No. 2-D (S15)] that complies with ASTM D-975 specifications and permits up to a maximum blend of 5 % biodiesel (B5).

In some states, laws or regulations for biofuels may restrict the availability of biodiesel blends of B5 or less. *If your vehicle is registered in one of these states, we want to assure you that Volkswagen will continue to honor the terms and conditions of the Volkswagen Limited Warranties that came with your*

vehicle. Use only Biodiesel from high quality sources, certified by the BQ-9000 label at the fuel station and complying to ASTM D 7467 S15, B6 to B20.

Using diesel fuel with concentrations of methyl ester biodiesel higher than 20 % (B20), such as B100 is still contrary to the terms of your Emission warranties or any other Volkswagen Limited Warranty and remains strictly prohibited.

Biodiesel blends (up to B20) may be used in your vehicle; however, please be aware that biodiesel has characteristics that are different from other kinds of fuel, especially petroleum-based fuels.

Biodiesel can attract water and also deteriorate with age. Small amounts of biodiesel can get into the engine oil, but unlike petroleum diesel, it does not evaporate over time. This can cause the oil level in the engine to rise and can affect the quality of the oil.

- Routinely check the engine oil level. A good time to do this is when you refuel, especially if you regularly do a lot of short distance or stop-and-go driving. This will help you see if the engine oil level is getting higher. (A rising oil level beyond the maximum indicator means an oil change is needed due to the dilution of the oil in the system; a potential characteristic of biodiesel use) ⇒ *Engine oil*.
- If you ever notice that the engine oil level has risen or is above the maximum indicator, contact your authorized Volkswagen dealer, authorized Volkswagen Service Facility or Volkswagen Customer CARE to schedule an oil change – regardless of the time or mileage that has elapsed since you last had an oil change performed.
- Continue to follow the oil change intervals found in the Warranty and Maintenance booklet that came with your vehicle, and use only engine oil that expressly complies with Volkswagen quality standard VW 507 00.
- Refuel only at trusted, commercial fueling stations that are located near main highways. These stations are more likely to have “fresh” biodiesel fuels that have not aged significantly.
- If your vehicle will be in storage (or not driven) for several weeks or months, please completely fill the fuel tank. If possible, fill the tank with Ultra Low Sulfur Diesel fuel [ASTM D-975 standard Grade No. 2-D (S15)].

If you have additional questions about your TDI® Clean Diesel vehicle, please call or write to us at:

Volkswagen of America, Inc.
Attn: Customer CARE
3800 Hamlin Road, Auburn Hills, MI 48326
Tel.: 1-800-444-8982

WARNING

Starting fluids can explode and cause a run-away vehicle condition.

- **Never use starting assist fluids.**

NOTICE

- **The vehicle's diesel engine was designed solely for use with ULSD fuel. For this reason, never use gasoline, heating oil, or other fuels that have not been expressly approved for use with the diesel engine. These fuels contain substances that will severely damage the fuel system and the engine. Such damage will not be covered by any Volkswagen Limited Warranty.**
- **If you put any amount of the incorrect fuel in the fuel tank, do not start the engine under any circumstances. Immediately contact the nearest authorized Volkswagen dealer or authorized Volkswagen Service Facility for assistance.**
- **If diesel fuel should get on any rubber hose, it must be wiped off immediately. The same applies if diesel fuel gets onto other parts of the vehicle, especially paint, tires, or a plastic part. Wash the contaminated vehicle parts right away with soap and warm water to help prevent leaks and serious damage.**

- **Damage to the engine and fuel system and performance problems caused by using fuels that are different from those specified above or by using "starting assist fluids" are not the responsibility of Volkswagen and are not covered under the Emission warranties or any other Volkswagen Limited Warranty.**
- **The vehicle is warranted to run on diesel fuel containing methyl ester biodiesel in concentrations of 5 % or less. Never use methyl ester biodiesel in blend levels higher than 5 % (5 % methyl ester blends are sometimes designated or labeled as B5) unless your vehicle is registered in a state that has laws or regulations for biofuels which may restrict the availability of biodiesel blends of B5 or less. The properties of methyl ester biodiesel blends in levels greater than 5% will void coverage for related engine damage under the Emission warranties or any other Volkswagen Limited Warranty, *unless* your vehicle is registered in a state that has laws or regulations for biofuels which may restrict the availability of biodiesel blends of B5 or less.**
- **Biodiesel especially in concentrations higher than B5, can attract water and also deteriorate with age. Small amounts of biodiesel can get into the engine oil, but unlike petroleum diesel, it does not evaporate over time. This can cause the oil level in the engine to rise and can affect the quality of the oil and if not detected and remedied promptly, will ultimately result in engine damage.**

Selective catalytic reduction (AdBlue®)

Introduction

In this section you'll find information about:

Warning and indicator lights

AdBlue information

Refilling AdBlue

AdBlue® is the brand name of a Diesel Exhaust Fluid (DEF) that is a chemical reactant to reduce nitrogen oxide (NOx) exhaust emission from your Clean Diesel engine. Volkswagen recommends AdBlue, but you can use any Diesel Exhaust Fluid that expressly conforms to International Organization for Standardization specification ISO 22241-1. Using a DEF that does not meet the requirements of ISO 22241-1 can seriously damage your vehicle's engine.

The fill level of AdBlue should be checked every time the vehicle is serviced ⇒ Booklet *Warranty and Maintenance*.

More information:

- Luggage compartment
- Fuel
- Parts, accessories, repairs and modifications

WARNING

If the AdBlue fill level is too low, the vehicle cannot be restarted after the ignition was switched off. It is also not possible to jump-start or emergency start the vehicle!

- **Refill AdBlue when the AdBlue fuel range falls to about 600 miles (1000 km).**
- **Never let the AdBlue tank run dry.**

WARNING

AdBlue is an irritating and corrosive fluid that can harm skin, eyes, mucous membranes, and respiratory organs.

- **If AdBlue gets into the eyes, flush them thoroughly with large amounts of clean water for at least 15 minutes; medical attention is recommended.**
- **If AdBlue is swallowed, immediately rinse the mouth for at least 15 minutes with plenty of water. Do not induce vomiting unless instructed to do so by a medical professional. Get medical attention immediately.**

NOTICE

- **AdBlue corrodes surfaces such as painted vehicle components, plastics, clothing and carpets. Remove spilled AdBlue immediately with a wet cloth and plenty of cold water.**
- **Remove crystallized AdBlue with warm water and a sponge.**

Warning and indicator lights

🕮 **Please first read and note the introductory information and heed the WARNINGS ⚠**

Lights up	Possible cause or meaning ⇒⚠	Proper response
	No engine restart possible! AdBlue fill level too low.	Stop the vehicle at a safe and appropriate place with level pavement and refuel AdBlue
together with	**No engine restart possible!** AdBlue system malfunction.	Have the system checked by an authorized Volkswagen dealer or an authorized Volkswagen Service Facility.
	AdBlue level is low.	Refill the AdBlue tank within the indicated number of miles or kilometers. Volkswagen recommends taking the vehicle to an authorized Volkswagen dealer or an authorized Volkswagen Service Facility.
together with	AdBlue system malfunctioning or not filled with standard AdBlue.	Have the system checked by an authorized Volkswagen dealer or an authorized Volkswagen Service Facility.
	AdBlue level is low.	Refill the AdBlue tank within the indicated number of miles or kilometers. Volkswagen recommends taking the vehicle to an authorized Volkswagen dealer or an authorized Volkswagen Service Facility.
	AdBlue system malfunction-	Have the system checked by an

Lights up	Possible cause or meaning ⇒ ⚠	Proper response
together with	ing or not filled with standard AdBlue.	authorized Volkswagen dealer or an authorized Volkswagen Service Facility.

When the ignition is switched on, several warning and indicator lights come on briefly for a function check. They go out after a few seconds.

⚠ WARNING

Failure to heed warning lights and instrument cluster text messages can cause the vehicle to break down in traffic and result in a collision and serious personal injury.

- **Never ignore warning lights or text WARNINGS.**
- **Always stop the vehicle as soon as it is safe to do so.**

NOTICE

Failure to heed warning lights or text WARNINGS can result in vehicle damage.

AdBlue information

🕮 Please first read and note the introductory information and heed the WARNINGS ⚠

In vehicles with selective catalytic reduction, a special urea solution (AdBlue) is injected into the exhaust system ahead of the catalytic converter in order to reduce nitrogen oxide emissions.

AdBlue is stored in a separate tank of the vehicle and should be refilled under normal driving conditions during service according to the maintenance schedule. The AdBlue tank holds about 4 gallons (about 15.4 liters).

AdBlue consumption depends on individual driving style, system operating temperature, and outside air temperature. Therefore in rare cases AdBlue may have to be refilled between service events.

Starting with a remaining range of about 1500 miles (2400 km), a reminder to refill AdBlue is displayed in the instrument cluster ⇒ *Refilling AdBlue*. If you ignore the last refill reminder, it is impossible to start the engine again after it is switched off ⇒ *Warning and indicator lights*.

Volkswagen recommends that you have the AdBlue tank refilled by an authorized Volkswagen dealer or an authorized Volkswagen Service Facility. If no authorized Volkswagen dealer or authorized Volkswagen Service Facility or other qualified workshop is available, you should refill at least 1 gallon (3.8 liters) of AdBlue (2 AdBlue bottles). Refill only the type of AdBlue that Volkswagen has explicitly approved for your vehicle.

If warning lights and both come on together, there is a malfunction. Volkswagen recommends that you take the vehicle to the closest qualified workshop.

AdBlue® is a registered trademark of the German Association of the Automotive Industry (VDA) in the United States, Germany, the European Union and in other countries. AdBlue meets International Organization for Standardization specification ISO 22241-1.

Refilling AdBlue

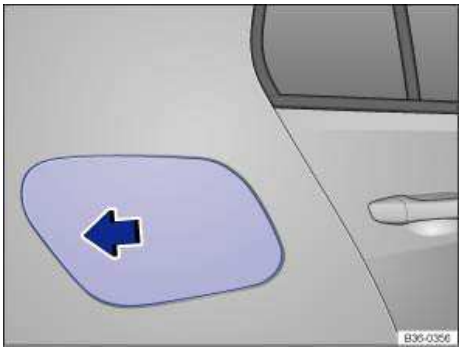

Fig. 163 Right rear side of the vehicle: Opening the fuel filler flap.

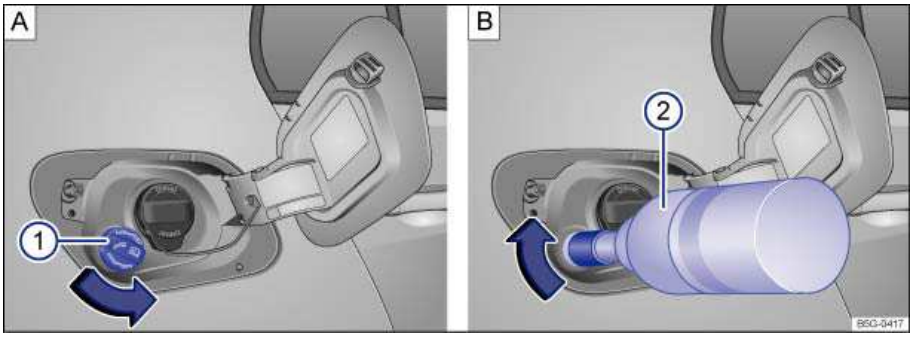

Fig. 164 AdBlue tank with filler neck cap 1 and refill bottle 2.

🕮 Please first read and note the introductory information and heed the WARNINGS ⚠

When refilling AdBlue, the vehicle must be parked on a level surface, not on an incline or with the wheels on one side up on the curb. If the vehicle is not on level ground, the gauge that shows the fill level may not register the added quantity.

Opening the AdBlue tank filler neck

- The fuel filler flap is located at the right rear of the vehicle.
- Press on the back part of the fuel filler flap and fold open ⇒ fig. 163 (arrow).
- Unscrew the AdBlue tank filler neck cap ⇒ fig. 164 (1) counterclockwise and remove.

Refilling AdBlue

Only use Volkswagen-approved AdBlue® or any Diesel Exhaust Fluid that expressly conforms to International Organization for Standardization specification ISO 22241-1. Using a DEF that does not meet the requirements of ISO 22241-1 can seriously damage your vehicle's engine. Only use fluid in original, unopened packaging.

- Read and heed the information provided by the AdBlue refill manufacturer ⇒ ⓘ.
- Note the expiration date.
- Unscrew the cap of the refill container.

- Vertically insert the neck of the refill container (2) into the AdBlue tank filler neck and turn clockwise to hand-tighten.
- Press the refill container in the direction of the tank filler neck and keep pressed.
- **Add at least 1 gallon (3.8 liters) of AdBlue, which is 2 refill bottles.** Adding a smaller amount is not sufficient.
- Wait until the contents of the refill container have flowed into the AdBlue tank. Do not squeeze or damage the refill container!
- Unscrew the refill container counterclockwise and lift it out carefully ⇒.
- AdBlue stops flowing from the refill bottle when the AdBlue tank is completely full.

Closing the fuel filler neck

- Screw the fuel filler neck cap (1) clockwise onto the fuel filler neck until the cap locks into place.
- Close the cover.

Things to do before driving again

- After refilling, switch on **only** the ignition.
- Leave the ignition switched on for at least 30 seconds so that system can detect the refill.
- Do not start the engine for 30 seconds!

WARNING

Store AdBlue only in its closed original container and in a safe place.

- **To reduce the risk of poisoning, never keep AdBlue in empty food or beverage containers that might mislead someone into drinking from them.**
- **Always store AdBlue outside the reach of children.**

NOTICE

- **Use only AdBlue or any Diesel Exhaust Fluid that expressly conforms to International Organization for Standardization specification ISO 22241-1. Using a DEF that does not meet the requirements of ISO 22241-1 can seriously damage your vehicle's engine.**
- **Never mix water or any other substances or additives with AdBlue. Damage caused by such additives will not be covered by any Volkswagen limited warranty.**
- **Never put AdBlue into the diesel fuel tank! Otherwise the engine may be damaged!**
- **Do not carry a refill container in the vehicle all the time or routinely. Due to temperature fluctuations and damage, the container could start leaking and the AdBlue could damage the vehicle interior.**

Dispose of the refill container in an environmentally-responsible manner.

Appropriate AdBlue refill containers can be obtained from an authorized Volkswagen dealer or an authorized Volkswagen Service Facility.

Working in the engine compartment

Introduction

In this section you'll find information about:

Display

Preparing to work in the engine compartment

Opening or closing the engine compartment

Always position the vehicle on a firm and level surface before doing any work in the engine compartment.

The engine compartment of a vehicle is a hazardous area. Never do any work on the engine or in the engine compartment unless you

- know exactly how to carry out the job,
- have the correct technical information and the proper tools and supplies, and
- are familiar with the necessary safety precautions ⇒ ⚠.

If you are uncertain in any way, have the work done by an authorized Volkswagen dealer or an authorized Volkswagen Service Facility. Serious personal injury may result from improperly performed work.

More information:

- Exterior views
- Windshield wipers and washer
- Starting and stopping the engine
- Brake fluid
- Checks while refueling
- Engine oil
- Engine coolant
- Vehicle battery
- Exterior care and cleaning
- Parts, accessories, repairs, and modifications

⚠ WARNING

Unintended vehicle movement during maintenance work can cause serious personal injuries.

- **Never work under the vehicle unless you have safely secured the vehicle from moving. If you must work under the vehicle with the wheels on the ground, always make sure that the vehicle is on level ground, that all 4 wheels are chocked to keep them from moving, and that the key is not in the ignition.**
- **If you must work under a vehicle raised on a floor jack, always make sure that the vehicle is safely supported on safety stands intended for that purpose that are strong enough to support the weight of the vehicle. The jack supplied with the vehicle is not strong enough for this purpose and can collapse causing serious personal injury.**

WARNING

The engine compartment of any motor vehicle is a potentially dangerous area and can cause serious personal injury.

- **Always use extreme caution when doing any work in the engine compartment. Always follow commonly accepted safety practices and use common sense. Never risk personal injury.**
- **Never perform any work in the engine compartment unless you know exactly how to carry out the job and have the correct technical information and the correct tools.**
- **If you are uncertain about what to do, have the work performed by an authorized Volkswagen dealer, an authorized Volkswagen Service Facility, or another qualified workshop. Serious personal injury may result from improperly performed work.**
- **We strongly recommend that you always have HID – High Intensity Discharge (Xenon) headlights and H7 bulbs replaced by a qualified technician. Serious personal injury may result from improperly performed work.**
- **Never open or close the engine hood if steam or coolant is escaping. Hot steam or coolant can cause serious burns. Always wait until you no longer see or hear steam or coolant escaping from the engine.**
- **Always let the engine cool down completely before carefully opening the hood.**
- **Hot parts of the engine and the exhaust system will burn skin on contact.**
- **When the engine has cooled down and you are ready to open the hood:**
  - **Firmly apply the parking brake and shift the transmission into Park (P) (automatic) or Neutral (manual only).**
  - **Take the vehicle key out of the ignition.**
  - **On vehicles with Keyless Access, make sure that the remote control vehicle key is out of range of the vehicle and that the vehicle cannot be started by depressing the starter button ⇒ *Unlocking or locking the vehicle with Keyless Access*.**
  - **Always keep children and others away from the engine compartment and never leave them unsupervised.**
- **The engine coolant system is under pressure when the engine is hot. Never unscrew the coolant expansion tank cap when the engine is hot. Hot coolant can spray out and cause severe burns and other serious injuries.**
  - **Turn the cap slowly and very carefully in a counterclockwise direction while applying light downward pressure on the top of the cap.**
  - **Always protect your face, hands, and arms from hot escaping coolant or steam by covering the cap with a large, thick rag.**
- **Never spill fluids on the engine or exhaust system when refilling. Spilling fluids onto hot parts of the engine or exhaust system can cause a fire.**

WARNING

High voltage systems in the engine compartment can cause electrical shocks or even electrocution, severe burns, other serious injuries, and even death!

- **Never short-circuit the electrical system. Be especially careful when using jumper cables. The vehicle's battery could explode!**
- **To reduce the risk of electrical shock and personal injury while the engine is running or being started:**
  - **Never touch ignition cables. Never touch other components of the high voltage electronic ignition system.**
  - **Never touch the wiring of the HID – High Intensity Discharge (Xenon) headlights.**
- **Read and heed the important information and warnings on cleaning the engine compartment ⇒ *Cleaning the engine compartment*.**

WARNING

Moving parts in the engine compartment can cause serious personal injury on contact.

- **Never reach into the area around or touch the radiator fan. Contact with the blades can cause serious personal injury. Always remember that the radiator fan is temperature-controlled and can come on suddenly even when the engine has been switched off for a while and the key has been removed from the ignition.**
- **If you have to perform a check or repair when the engine is running, there are more risks from the rotating parts, such as the drive belts, alternator, radiator fan, etc., and from the high-voltage ignition system. Always use extreme care.**
  - **Always make sure that jewelry, loose clothing and long hair do not get caught in rotating engine parts. Before starting any work remove your jewelry, take off your necktie, tie back and cover your hair, and do not wear clothing that can hang down and get caught in moving engine parts.**
  - **Always use extreme caution if the accelerator pedal has to be depressed to perform a check. The vehicle will start to move even if the parking brake is on.**
- **Never leave any objects in the engine compartment, for example cleaning rags and tools. Objects left behind can cause malfunctions, engine damage, and even fires.**

WARNING

Additional materials in the engine compartment such as blankets can interfere with the operation of the engine and can cause fires, which can lead to serious injuries.

- **Never cover the engine with blankets or other materials.**

WARNING

Operating fluids and some materials in the engine compartment can catch fire easily, causing burns and other serious personal injuries!

- **Never smoke near the engine compartment.**
- **Never work next to open flames or sparks.**
- **Never pour or spill operating fluids or other flammable liquids on the engine. These fluids can ignite on hot engine parts and cause injuries.**
- **If work on the fuel system or the electrical system is necessary:**
  - **Always disconnect the 12 Volt vehicle battery. Make sure the vehicle is unlocked when you disconnect the battery, or the alarm will go off. Never touch the electrical wiring of the ignition system.**
  - **Never work near heaters, water heaters, or other open flames.**
- **Always have a functional, approved fire extinguisher nearby.**

NOTICE

When changing or topping off fluids, make sure that you pour the fluids into the correct reservoirs. Adding the wrong type of operating fluids will cause serious malfunctions and engine damage.

Fluid leaks and spills are harmful to the environment. Regularly check the ground underneath your vehicle for this reason. If you find spots of oil or other fluids, have your vehicle checked by your authorized Volkswagen dealer or authorized Volkswagen Service Facility. Dispose of leaked operating fluids properly.

Display

Please first read and note the introductory information and heed the WARNINGS

Lights up	Possible cause	Proper response
Icon appears in the display	Engine hood not properly closed.	**Stop!** Close the engine hood.

When the ignition is switched on, several warning and indicator lights come on briefly for a function check. They go out after a few seconds.

If the engine hood is open or not closed properly, the vehicle icon appears in the instrument cluster display showing the open engine hood ⇒fig. 11.

Depending on your vehicle's equipment and options, the icon may still be displayed even after the ignition is switched off as long as the key has not been taken out of the ignition. The icon in the instrument cluster display goes out about 15 seconds after the vehicle has been locked.

WARNING

Failure to heed warning lights and instrument cluster text messages can cause the vehicle to break down in traffic and result in a collision and serious personal injury.

- **Never ignore warning lights or text WARNINGS.**
- **Always stop the vehicle as soon as it is safe to do so.**

Preparing to work in the engine compartment

🕮 Please first read and note the introductory information and heed the WARNINGS ⚠

Checklist

Before any work in the engine compartment, carry out the following steps in the order in which they are listed ⇒⚠:

✓ Park the vehicle in a safe place on a firm, level surface.

✓ Hold the brake pedal down until the engine is switched off.

✓ Apply the parking brake to help prevent the vehicle from moving ⇒ *Braking and parking*.

✓ Shift the transmission into Park **(P)** (automatic) or Neutral (manual only) ⇒ *Shifting*.

✓ Stop the engine and remove the key from the ignition switch or turn off the ignition with the starter button and remove the key from the vehicle ⇒ *Starting and stopping the engine*.

✓ Let the engine cool down sufficiently.

✓ Keep children and others away from the vehicle.

✓ Make sure the vehicle cannot move unexpectedly.

WARNING

Disregarding the safety-related checklist may result in serious injuries.

- **Always review and follow the checklist. Follow accepted safety practices and use common sense.**

Opening or closing the engine compartment

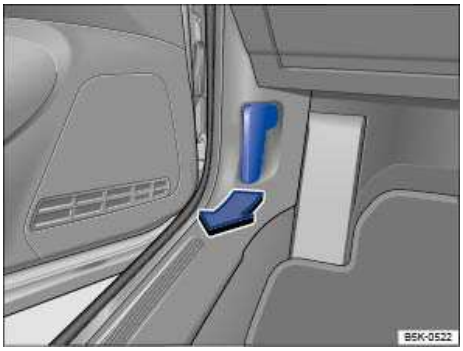

Fig. 165 In the footwell on the driver side: Inside engine hood release lever.

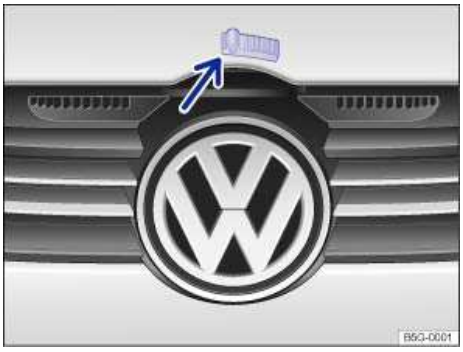

Fig. 166 Above the radiator grille: Outside engine hood release.

Please first read and note the introductory information and heed the WARNINGS ⚠

Opening the engine hood

- Before you open the hood, make sure that the windshield wiper arms are resting on the windshield ⇒ⓘ.
- Open the driver door and pull the inside hood release lever in the direction of the arrow ⇒ fig. 165.

The engine hood is released from its latch by a spring ⇒⚠.

- Push the outside hood release lever ⇒ fig. 166 (arrow) and lift the hood all the way up. A gas-filled strut will hold the hood up.

Closing the engine hood

- Pull the hood down to overcome the resistance of the gas-pressure strut ⇒⚠.
- Lower the engine hood by hand until it is about 8 in. (20 cm) above its latch and then let it drop into place to latch it. *Do not* push down on it afterwards!

If the hood does not close completely, open it again and close it properly.

When the hood is properly closed, you can see that it fits flush with the other body parts. The display in the instrument cluster no longer indicates that the engine hood is open ⇒ *Display*.

WARNING

If the hood is not closed properly, it could fly up and block your view while you are driving. This can lead to a crash and serious personal injuries.

- **After closing the engine hood, check that the hood release lever is properly latched into the hood latch. The engine hood must be flush with the surrounding auto body parts.**
- **If you ever notice that the hood latch is not properly secured when the vehicle is moving, stop at once and close it.**
- **Never let anyone get in the way of the hood when closing it.**

NOTICE

- **Make sure the windshield wipers are switched off and the windshield wiper arms are resting on the windshield before you open the hood. Otherwise, the windshield wipers and the hood may be damaged.**
- **Always put the windshield wiper arms down against the windshield before driving the vehicle.**

NOTICE

Before opening or closing the engine hood, make sure there is enough room to do so, for example when the vehicle is in a garage.

Engine oil

🕮 Introduction

In this section you'll find information about:

Warning and indicator lights
Engine oil specifications
Engine oil capacities
Checking the engine oil level and adding oil
Engine oil consumption
Changing engine oil

More information:

- ⇒Booklet *Warranty and Maintenance*
- Working in the engine compartment
- Parts, accessories, repairs, and modifications

⚠ WARNING

Improper handling of engine oil can cause severe burns and other serious injuries.

- **Always wear eye protection.**
- **Engine oil is poisonous and must be stored out of the reach of children.**
- **Store engine oil only in the closed original container. This also applies to used oil until disposal.**
- **To reduce the risk of poisoning, never drain the oil into empty food or beverage containers that might mislead someone into drinking from them.**
- **Continuous contact with used engine oil is harmful to your skin. Always protect your skin by washing thoroughly with soap and water.**
- **Engine oil becomes extremely hot when the engine is running and can cause severe burns. Always let the engine cool down to the touch.**

Like all other operating fluids, engine oil can pollute the environment. Collect leaked or spilled operating fluids and dispose of them properly in accordance with applicable environmental laws and regulations.

Warning and indicator lights

🕮 Please first read and note the introductory information and heed the WARNINGS ⚠

Lights up[11]	Possible cause	Proper response
	Engine oil level too low. **OR:** Engine oil level too high (diesel engines only).	**Stop!** Switch off the engine. Check the engine oil level. If the engine oil level is too high, contact an authorized Volkswagen dealer or an authorized Volkswagen Service Facility for assistance ⇒.

Flashes[11]	Possible cause	Proper response
	Engine oil pressure too low.	**Stop!** Switch off the engine. Check the engine oil level. – If the warning light flashes although the oil level is normal, *do not* continue driving or let the engine idle. Otherwise, the engine could be damaged. Contact an authorized Volkswagen dealer or an authorized Volkswagen Service Facility.
	Engine oil system malfunction.	Have the engine oil sensor checked by an authorized Volkswagen dealer or an authorized Volkswagen Service Facility.

When the ignition is switched on, several warning and indicator lights come on briefly for a function check. They go out after a few seconds.

[11] Displayed in color on an instrument cluster with color display.

WARNING

Failure to heed warning lights and instrument cluster text messages can cause the vehicle to break down in traffic and result in a collision and serious personal injury.

- **Never ignore warning lights or text WARNINGS.**
- **Always stop the vehicle as soon as it is safe to do so.**

NOTICE

Failure to heed warning lights or text WARNINGS can result in vehicle damage.

NOTICE

Do not start the engine if the engine oil level is in range ⇒fig. 167 (A). Contact an authorized Volkswagen dealer or an authorized Volkswagen Service Facility. Otherwise the catalytic converter and engine can be damaged!

Engine oil specifications

🕮 Please first read and note the introductory information and heed the WARNINGS ⚠

The engine oil used must conform to exact specifications.

Using the proper engine oil is important for the functionality and service life of the engine. Your engine was factory-filled with a high-quality multi-grade oil which can usually be used throughout the entire year.

Engine oils are constantly being improved. Authorized Volkswagen dealers and authorized Volkswagen Service Facilities are always up-to-date regarding new developments and changes. Volkswagen therefore recommends that you have the engine oil changed by an authorized Volkswagen dealer or an authorized Volkswagen Service Facility.

Engine oil quality is based not only on requirements for engines and exhaust treatment systems, but also on fuel quality. Engine oil comes into contact with fuel and fuel residue in all internal combustion engines, causing engine oil to age and its lubricating qualities to deteriorate.

Your engine was factory-filled with a high-quality, “synthetic” all-season engine oil that meets strict Volkswagen oil quality standards and has a viscosity grade of SAE 5W-40. or SAE 5W-30. You can use this oil for normal driving in all temperatures.

If you need to add oil between oil changes, use only a high quality oil that expressly complies with the Volkswagen oil quality standard specified for your vehicle's engine:

Engines	Engine oil specification
Gasoline engines	VW 502 00 VW 503 00 VW 504 00

Engines	Engine oil specification
Diesel engines	VW 507 00

At the time this Manual was printed, the engine oils available in the U.S. that meet these Volkswagen standards are “synthetic” oils. This does not mean, however, that any “synthetic” engine oil will meet Volkswagen standards. Always use an approved oil that expressly complies with the Volkswagen oil quality standard that applies to your vehicle's engine.

General recommendations:

If “synthetic” oil that meets the applicable Volkswagen oil quality standard with viscosity grade SAE 5W-40 or SAE 5W-30 is not available in your area, be sure to use a viscosity grade suitable for the climate, season, and operating conditions that exist where the vehicle is used. Make sure the oil meets the quality standard listed in ⇒table

Engine oils are constantly being improved. Authorized Volkswagen dealers and authorized Volkswagen Service Facilities are always up-to-date regarding new developments and changes. Volkswagen therefore recommends that you have the engine oil changed by an authorized Volkswagen dealer or an authorized Volkswagen Service Facility.

NOTICE

- **If you need to add oil and there is none available that meets the Volkswagen oil quality standard your engine requires, you may add a total of no more than 1/2 quart (0.5 liter) of a high-quality “synthetic” oil that meets ACEA A3 specifications and has a viscosity grade of SAE 5W-40 or SAE 5W-30.**
- **Use only a high quality engine oil that expressly complies with the Volkswagen oil quality standard specified for your vehicle's engine. Using any other oil can cause serious engine damage that will not be covered by any Volkswagen Limited Warranty.**
- **Do not mix any lubricants or other additives into the engine oil. Doing so can cause engine damage! Damage caused by these kinds of additives are not covered by any Volkswagen Limited Warranty.**

Engine oil capacities

Please first read and note the introductory information and heed the WARNINGS

Engines	Engine oil capacity (with filter)
170 hp (125 kW), 1.8 L gasoline engines	About 6.0 quarts (5.7 liters)
150 hp (110 kW), 2.0 L diesel engines	About 6.0 quarts (5.7 liters)

Checking the engine oil level and adding oil

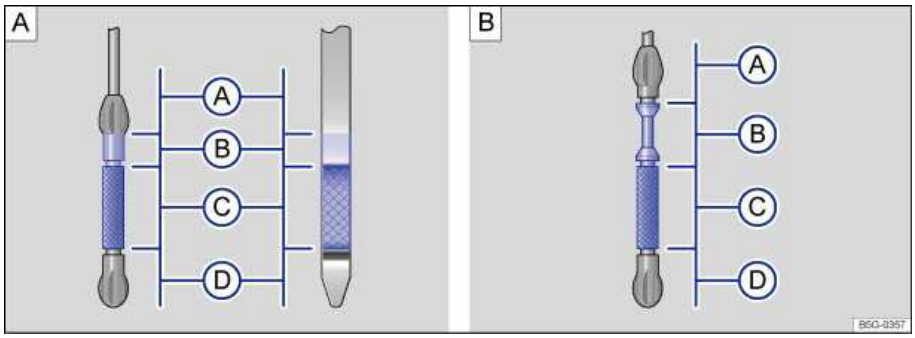

Fig. 167 Engine oil dipstick with oil level marks. A: For vehicles with gasoline engines. B: For vehicles with diesel engines.

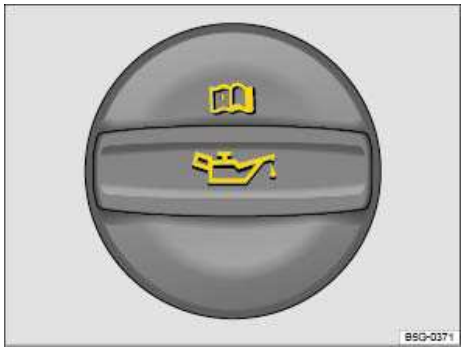

Fig. 168 In the engine compartment: Engine oil filler cap.

🕮 Please first read and note the introductory information and heed the WARNINGS ⚠

Checklist

Perform the steps in the order listed ⇒⚠:

1. With the engine at **operating temperature**, park the vehicle on a level surface to help prevent an incorrect oil level reading.
2. Switch off the engine and wait a few minutes for the engine oil to flow back into the oil pan.
3. Open the engine hood ⚠ ⇒ *Working in the engine compartment*.
4. Find the oil filler opening and the dipstick. You can identify these by the symbol on the engine oil filler cap ⇒ fig. 168 and the colored handle on the dipstick. If you are not sure where the cap and the dipstick are located, see your authorized Volkswagen dealer or authorized Volkswagen Service Facility for assistance.
5. Remove the dipstick from the guide tube and wipe the dipstick off using a clean cloth.
6. Reinsert the dipstick into the guide tube and push it all the way in. If there is an alignment tab on the top of the engine oil dipstick, make sure it lines up with the notch in the guide tube, and that the dipstick goes all the way in.

7. Remove the dipstick again and read the oil level on the dipstick ⇒fig. 167 as described below:

   (A): **Do not start the engine** ⇒. Contact an authorized Volkswagen dealer or an authorized Volkswagen Service Facility for assistance.

   (B): **Do not** add any oil ⇒. Continue with step 15.

   (C): Oil may be added, depending on the oil level. Continue with step 8 or step 15.

   (D): **You must** add oil (about 1 quart / 1.0 liter). Continue with step 8.

8. After reading the oil level, reinsert the dipstick back into the guide tube and push it all the way in.
9. Remove the cap on the engine oil filler opening ⇒fig. 168.
10. Only add engine oil that Volkswagen has approved for that engine. Add the oil gradually in small quantities (no more than 1 pint / 0.5 liter).
11. To help prevent overfilling, you must wait about 1 minute each time you add oil so that the oil can flow into the oil pan up to the marking on the dipstick.
12. Read the oil level on the dipstick again before adding another small amount, if necessary. Never add too much oil ⇒.
13. After adding oil, the level must at least be in the center of the ⇒fig. 167 (C) range and can enter range (B), but should never enter range (A) ⇒.
14. After adding oil, securely install the cap on the engine oil filler opening. Otherwise, oil could leak out while the engine is running.
15. Insert the oil dipstick back in the guide tube and push it all the way in.
16. Close the hood ⇒

Engine oil level ranges

fig. 167	Required action according to the respective engine oil level:
Range (A)	**Do not start the engine** ⇒. Contact an authorized Volkswagen dealer or an authorized Volkswagen Service Facility for assistance.
Range (B)	**Do not** refill oil ⇒.
Range (C)	**You may** add oil, as long as the oil level does not go above the (B) range.
Range (D)	**You must** add oil (about 1 quart / 1.0 liter). After adding oil, make sure that the oil level is about in the middle of the (C) range.

WARNING

Engine oil can ignite when it touches hot engine parts. This can cause fires, burns, and other severe injuries.

- **Never spill oil on the engine. Oil spilled on a cold engine can also cause a fire when the engine warms up.**
- **Always make certain that you screw the cap of the engine oil filler opening back on tightly after adding oil and that the dipstick has been pushed all the way back into the in the guide tube. This helps prevent engine oil from leaking onto the hot engine when the engine is running.**

NOTICE

- **Do not start the engine if the engine oil level is in range (A). Contact an authorized Volkswagen dealer or an authorized Volkswagen Service Facility. Otherwise the catalytic converter and engine can be damaged!**
- **When changing or topping off fluids, make sure that you pour the fluids into the correct reservoirs. Adding the wrong type of operating fluids will cause serious malfunctions and engine damage.**

The engine oil level should never be in range (A). Otherwise oil can be drawn in by the crankcase ventilation system and enter the atmosphere via the exhaust system.

Engine oil consumption

Please first read and note the introductory information and heed the WARNINGS

To provide effective lubrication and cooling for internal engine parts, all internal combustion engines use some oil. Oil consumption varies from engine to engine and may change over the life of the engine. Engines tend to use more oil during the break-in period than they do afterward, when oil consumption has stabilized.

Under normal conditions, the rate of oil consumption depends on oil quality as well as viscosity, engine speed (rpm), outside temperature, road conditions, the amount of oil dilution caused by condensed water or fuel residue, and oxidation of the oil. Oil consumption may increase with engine wear over time, until replacement of worn engine parts may become necessary.

Volkswagen recommends that you to check the engine oil level at regular intervals, preferably every time you fill the fuel tank, and always before a long trip. Your vehicle may consume engine oil depending on several variables. A maximum of 1 quart per 1200 miles (1 liter per 2000 km) would be considered normal. New vehicles may consume more oil over the first 3000 miles (5000 km).

The oil pressure warning light is not an indicator of low engine oil level. If the warning light stays on or flashes while driving (above 1500 rpm), a chime will sound. It indicates that the oil pressure is too low. Stop the engine immediately, check the engine oil level and add oil if necessary. If the engine oil level is normal, but the light continues to flash, do not keep driving or let the engine idle, as damage may occur.

If you believe your engine uses too much oil, we recommend that you consult your authorized Volkswagen dealer or authorized Volkswagen Service Facility so that the cause of your concern can be properly diagnosed. Please keep in mind that accurate measurement of oil consumption requires great care and may take some time. Your authorized Volkswagen dealer and authorized Volkswagen Service Facility have instructions for how to measure oil consumption accurately.

Depending on the way the vehicle is driven and the operating conditions, oil consumption can be up to 1 quart per 1200 miles (0.5 liter per 1000 km). Consumption may be higher for new vehicles during the first 3000 miles (5000 km).

Changing engine oil

Please first read and note the introductory information and heed the WARNINGS

The engine oil must be changed according to the intervals specified in your ⇒ Booklet *Warranty and Maintenance*.

Changing oil at regular intervals is very important because the lubricating properties of oil decrease gradually during normal vehicle use. If you are not sure when to have the oil changed, ask your authorized Volkswagen dealer or authorized Volkswagen Service Facility.

Sometimes, engine oil should be changed more often than specified for normal use. Change oil more frequently if you often drive short distances, in dusty areas or in stop-and-go traffic, or if you use your vehicle where temperatures stay below freezing for long periods.

Volkswagen recommends that you have your oil and oil filter changed by an authorized Volkswagen dealer or an authorized Volkswagen Service Facility ⇒. They have the required expertise and special tools and will dispose of the old oil properly.

Detergent additives in the oil will make fresh oil look dark after the engine has been running a short time. This is normal and no reason to change engine oil more often.

WARNING

If you must change the engine oil yourself, be sure to take the following precautions:

- **Always wear eye protection.**
- **To reduce the risk of burns from hot engine oil, let the engine cool down completely before beginning.**
- **When removing the oil drain plug with your fingers, stay as far away as possible. Always keep your forearm parallel to the ground to help prevent hot oil from running down your arm.**
- **Drain the oil into a container designed for this purpose, one large enough to hold at least the total amount of oil in your engine.**
- **To reduce the risk of poisoning, never drain the oil into empty food or beverage containers that might mislead someone into drinking from them.**
- **Engine oil is poisonous and must be stored out of the reach of children.**
- **Continuous contact with used engine oil is harmful to your skin. Always protect your skin by washing thoroughly with soap and water.**

Before changing the oil, first make sure you know where you can properly dispose of the old oil.

Dispose of the old oil an environmentally-responsible manner. Never dump the old oil on garden soil, in wooded areas, in the street, into streams, rivers, or bodies of water, or down sewage drains.

Recycle used oil by taking it to a collection facility for used engine oil in your area, or contact an authorized Volkswagen dealer or an authorized Volkswagen Service Facility.

Volkswagen recommends that you always have your oil and oil filter changed by an authorized Volkswagen dealer or an authorized Volkswagen Service Facility. They have the required expertise and special tools and will dispose of the old oil properly.

Engine coolant

Introduction

In this section you'll find information about:

Warning light and engine coolant temperature gauge

Engine coolant specifications

Checking engine coolant level and topping off

Never do any work on the coolant system unless you

- know exactly how to carry out the job,
- have the correct technical information and the proper tools, supplies, and operating fluids, and
- are familiar with the necessary safety precautions ⇒ ⚠!

If you are uncertain in any way, have the work done by an authorized Volkswagen dealer or an authorized Volkswagen Service Facility.

Serious personal injury may result from improperly performed work.

More information:

- Trailer towing
- Working in the engine compartment
- Parts, accessories, repairs, and modifications

⚠ WARNING

Engine coolant is poisonous!

- **Always keep the coolant in its original container stored in a safe place.**
- **To reduce the risk of poisoning, never store engine coolant in empty food or beverage containers or in any other containers that might mislead someone into drinking from them.**
- **Always keep engine coolant out of reach of children.**
- **Always make sure there is enough of the correct coolant additive to provide proper anti-freeze protection at the coldest temperatures that can be expected where the vehicle will be used.**
- **At extremely cold temperatures, the coolant could freeze, causing the vehicle to break down. The heater would also not work, and vehicle occupants could be without protection at subfreezing temperatures.**

Coolant and coolant additives can pollute the environment. Collect leaking operating fluids and dispose of them properly in accordance with applicable environmental laws and regulations.

Warning light and engine coolant temperature gauge

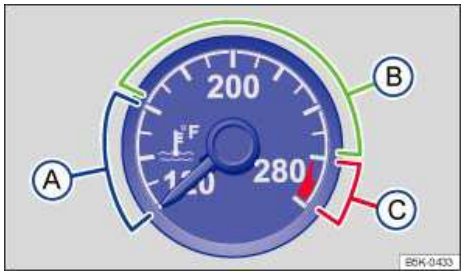

Fig. 169 Engine coolant temperature gauge in the instrument cluster: A Engine cold; B Normal temperature range; C Warning zone.

🕮 Please first read and note the introductory information and heed the WARNINGS ⚠

If the indicator in the engine coolant temperature gauge is located in the cold range (A), the engine has not reached operating temperature. High engine speeds and heavy engine loads should be avoided.

Under normal driving conditions, the needle should be in the middle of the gauge. The temperature may go higher when the engine is working hard, especially in hot weather.

When the ignition is switched on, several warning and indicator lights come on briefly for a function check. They go out after a few seconds.

The following table explains what to do if the engine coolant temperature warning light does not go out a few seconds after the engine is started or starts flashing while driving.

Flashes[12]	Temperature gauge needle ⇒ fig. 169	Possible cause	Proper response

[12] Displayed in color on an instrument cluster with color display.

Flashes[12]	Temperature gauge needle ⇒ fig. 169	Possible cause	Proper response
	(C) Warning zone	Engine coolant temperature too high.	**Stop!** Pull off the road and stop as soon as you can do so safely. Stop the engine and let it cool down until the temperature needle is in the normal range again. Check the engine coolant level and add engine coolant if needed. If the engine coolant level is correct or the problem continues after adding coolant and driving a short distance, **do not drive any farther**. Contact the nearest authorized Volkswagen dealer or authorized Volkswagen Service Facility. If the coolant level is correct, the overheating may be caused by a radiator fan fault. Check the fuses and replace as necessary.

Flashes[12]	Temperature gauge needle ⇒ fig. 169	Possible cause	Proper response
	(B) Normal range	Engine coolant level too low.	Check the engine coolant level after the engine has cooled down and add engine coolant if low. If the engine coolant level is correct or the problem continues after adding coolant, **do not drive any farther**. Contact an authorized Volkswagen dealer or authorized Volkswagen Service Facility. These instructions apply only when the coolant temperature stays in the normal range. Stop immediately if the needle goes into the red warning zone (C).
	–	Engine coolant system malfunction.	**Stop!** Pull off the road and stop as soon as you can do so safely. Get assistance from an authorized Volkswagen dealer, an authorized Volkswagen Service Facility, or another qualified workshop.
–	(A) Cold range	The engine has not yet warmed up.	Do not drive at high engine speeds or with heavy engine loads until the engine warms up.

When the ignition is switched on, several warning and indicator lights come on briefly for a function check. They go out after a few seconds.

WARNING

Failure to heed warning lights and instrument cluster text messages can cause the vehicle to break down in traffic and result in a collision and serious personal injury.

- **Never ignore warning lights or text WARNINGS.**
- **Always stop the vehicle as soon as it is safe to do so.**

NOTICE

Failure to heed warning lights or text WARNINGS can result in vehicle damage.

Engine coolant specifications

Please first read and note the introductory information and heed the WARNINGS

The engine cooling system is filled at the factory with a mixture of specially conditioned water and at least 40 percent of Volkswagen engine coolant additive **G 13** (TL-VW 774 J). This engine coolant additive is pink.

This mixture provides antifreeze protection down to -13 °F (-25 °C). It also helps to protect the light alloy parts in the engine cooling system against corrosion. In addition, the mixture helps prevent calcium deposits and increases the boiling point of the engine coolant.

To protect the engine, the mixture must *always* contain *at least 40% coolant additive* even in warm weather or climates where antifreeze protection is not needed.

If more antifreeze protection is needed for climate conditions, the percentage of coolant additive can be increased. However, the coolant additive percentage must never be more than 60%; otherwise, antifreeze protection is reduced and the ability of the mixture to cool the engine is also reduced.

When adding engine coolant, use a mixture of **distilled** water and at least 40% coolant additive G 13 or G 12 plus-plus (TL-VW 774 G) for optimum corrosion protection ⇒.

Do not mix G 13 with G 12 plus or G 11. Mixing these coolant additives together significantly reduces corrosion protection ⇒ and can lead to engine damage that is not covered by any Volkswagen Limited Warranty.

WARNING

Too little antifreeze protection in the engine cooling system can cause engine failure and severe injuries.

- **Always make sure there is enough of the correct coolant additive to provide proper anti-freeze protection at the coldest temperatures that can be expected where the vehicle will be used.**
- **At extremely cold temperatures, the coolant could freeze, causing the vehicle to break down. The heater would also not work, and vehicle occupants could be without protection at subfreezing temperatures.**

NOTICE

Never mix original Volkswagen engine coolant additives with other additives not approved by Volkswagen. Mixing Volkswagen coolant additives with coolant additives made by other manufacturers can seriously damage the engine and the engine cooling system.

- **If the fluid in the engine coolant reservoir is any color but pink, then G 13 was mixed with a different engine coolant. If this is the case, the engine coolant must be replaced immediately. Otherwise serious malfunctions or engine damage can occur!**

Engine coolant and engine coolant additives can pollute the environment. Collect leaking operating fluids and dispose of them properly in accordance with applicable environmental laws and regulations.

Checking engine coolant level and topping off

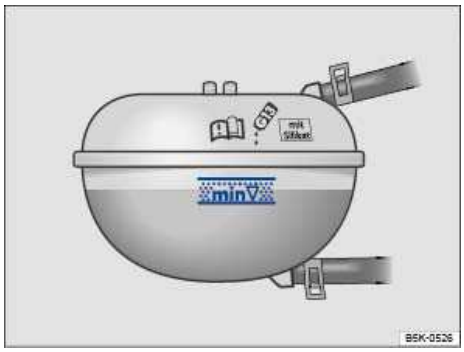

Fig. 170 Coolant expansion tank in the engine compartment.

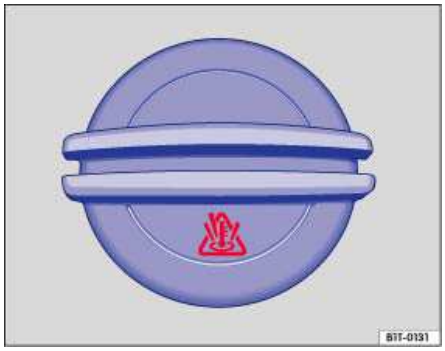

Fig. 171 Coolant expansion tank cap in the engine compartment.

Please first read and note the introductory information and heed the WARNINGS

If the coolant level drops too low, the engine coolant level/temperature warning light comes on.

Preparations

- Park the vehicle on level ground.
- Always let the engine cool down ⇒.
- Open the engine hood ⇒ *Working in the engine compartment*.
- There is a symbol on the cap of the engine coolant expansion tank ⇒fig. 171.

Checking engine coolant level

- When the engine is cold, check the engine coolant level relative to the marking on the side of the expansion tank ⇒fig. 170.
- If the coolant level in the tank is below the minimum mark (“min”), add coolant. When the engine is warm, the engine coolant level may be slightly above the upper edge of the marked range.

Adding engine coolant

- Always protect face, hands, and arms from hot escaping coolant or steam by covering the cap with a large, thick rag.
- Carefully unscrew the cap ⇒.
- Add only **new** engine coolant according to Volkswagen specifications (⇒ *Engine coolant specifications*) ⇒.
- Only refill coolant if there is coolant in the expansion tank. If there is no coolant visible in the expansion tank, the engine could be damaged. If you cannot see any coolant in the expansion tank, **do not drive the vehicle**. Seek professional assistance.
- If you can see coolant in the expansion tank, refill coolant until the level remains stable.
- The engine coolant level must be inside the marks on the side of the expansion tank ⇒fig. 170. **Do not fill above the top edge of the filling range!** ⇒
- Screw the lid tightly.
- Even in an emergency, **do not** use any other kind of coolant additive if engine coolant that meets Volkswagen specifications (⇒ *Engine coolant specifications*) is not available! Instead, add **distilled water only** ⇒. As soon as possible, have the correct coolant ratio restored using engine coolant that meets Volkswagen specifications ⇒ *Engine coolant specifications*.

WARNING

Hot steam and hot engine coolant can cause serious burns.

- **Never open the hood if you see steam or coolant escaping from the engine compartment. Always wait until you no longer see or hear steam or coolant escaping from the engine.**
- **Always let the engine cool down completely before carefully opening the hood. Hot components will burn skin on contact.**
- **When the engine has cooled down and you are ready to open the hood:**
  - **Firmly apply the parking brake and shift the transmission into Park (P) (automatic) or Neutral (manual only).**
  - **Take the vehicle key out of the ignition.**
  - **On vehicles with Keyless Access, make sure that the remote control vehicle key is out of range of the vehicle and that the vehicle cannot be started by depressing the starter button ⇒ *Starter button*.**
  - **Always keep children and others away from the engine compartment and never leave them unsupervised.**
- **The engine coolant system is under pressure when the engine is hot. Never unscrew the coolant expansion tank cap when the engine is hot. Hot coolant can spray out and cause severe burns and other serious injuries.**
  - **Turn the cap slowly and very carefully in a counterclockwise direction while applying light downward pressure on the top of the cap.**
  - **Always protect your face, hands, and arms from hot escaping coolant or steam by covering the cap with a large, thick rag.**
- **Never spill fluids on the engine or exhaust system when refilling. Spilling fluids onto hot parts of the engine or exhaust system can cause a fire. Under some conditions, the ethylene glycol in engine coolant can catch fire.**

NOTICE

- **Use distilled water only when adding coolant! All other types of water contain chemical compounds that can cause extensive corrosion damage to the engine. This can even lead to engine failure. If you have added non-distilled water, take the vehicle immediately to an authorized Volkswagen dealer or an authorized Volkswagen Service Facility to have the coolant system drained, flushed, and refilled completely with the proper coolant.**
- **Refill engine coolant only up to the top edge of the marked fill range ⇒fig. 170. Excess engine coolant may be forced out of the engine cooling system when it gets hot and cause damage.**
- **In the case of significant engine coolant loss, refill engine coolant only when the engine is *completely cooled down*. Significant engine coolant loss is a sign of leaks in the cooling system. Have the engine cooling system checked immediately by an authorized Volkswagen dealer or an authorized Volkswagen Service Facility. Otherwise the engine may be damaged!**
- **Do not refill engine coolant if there is no coolant in the expansion tank. Air could enter the cooling system. Do not drive the vehicle! Seek expert assistance. Failure to do so can result in engine damage.**
- **When changing or topping off operating fluids, make sure that you pour the fluids into the correct reservoirs. Serious malfunctions and engine damage can result if you pour operating fluids into the wrong reservoir.**

Vehicle battery

Introduction

In this section you'll find information about:

Warning light

Checking the vehicle battery electrolyte level

Charging, replacing, disconnecting, and connecting the vehicle battery

The standard 12 Volt vehicle battery is part of the vehicle electrical system.

Never do any work on the vehicle electrical system unless you

- know exactly how to carry out the job,
- have the correct technical information and the proper tools, and
- are familiar with the necessary safety precautions ⇒ ⚠!

If you are uncertain in any way, have the work done by an authorized Volkswagen dealer or authorized Volkswagen Service Facility. Serious personal injury may result from improperly performed work.

Location of the vehicle battery

The 12 Volt vehicle battery is located in the engine compartment.

Explanation of the warnings on the vehicle battery

Symbol	Meaning
	Always wear eye protection!
	Battery acid is highly corrosive. Always wear protective gloves and eye protection!
	Fire, sparks, open flame, and smoking are prohibited!
	When a battery is charged, it produces hydrogen gas which is highly explosive!
	Always keep children away from battery acid and vehicle batteries!

More information:

- ⇒ Booklet *Warranty and Maintenance*
- Working in the engine compartment
- Parts, accessories, repairs, and modifications

WARNING

Working on the batteries or the electrical system in your vehicle can cause serious acid burns, fires, explosions, or electrical shocks. Always read and heed the following WARNINGS and safety precautions before working on the batteries or the electrical system.

- **Before working on the electrical system, always switch off the ignition and all electrical consumers and disconnect the negative (-) cable from the standard 12 Volt battery.**
- **When you change a light bulb, always switch off the light first.**
- **Always keep children away from battery acid and vehicle batteries in general.**
- **Always wear eye protection. Never let battery acid or lead particles come into contact with your eyes, skin, or clothing.**
- **Sulfuric battery acid is very corrosive. It can burn unprotected skin and cause blindness. Always wear protective gloves and eye protection. To reduce your risk of injury, never tilt the batteries, as this could spill acid through the vents and burn you.**
- **If you get battery acid in your eyes or on your skin, immediately rinse with cold water for several minutes and then get immediate medical attention. If you swallow any battery acid, get medical attention immediately.**
- **When disconnecting the batteries from the vehicle electrical system, always disconnect the negative cable (-) first and then the positive cable (+).**
- **Always switch off all electrical consumers before reconnecting 12 Volt batteries. Reconnect the plus cable (+) first and then the negative cable (-). Never reverse the polarity of the connections. This could cause a fire.**
- **A highly explosive mixture of gases is given off when the battery is being charged.**
- **Do not smoke and avoid fires, sparks, and open flames when working. Never create sparks or electrostatic charges when handling cables and electrical equipment. Never short circuit the battery terminals. High-energy sparks can cause serious personal injury.**
- **Never use or attempt to charge a damaged or frozen battery, or a battery that was frozen but has thawed. Charging a frozen or thawed battery could cause explosions and chemical burns! Replace damaged or frozen vehicle batteries immediately. A dead battery can freeze at temperatures around +32 °F (0 °C).**
- **If the battery has a vent line or tube, make sure that it is properly connected to the battery.**

WARNING

California Proposition 65 Warning

- **Battery posts, terminals, and related accessories contain lead and lead components, chemicals known to the State of California to cause cancer and reproductive harm. Wash your hands after handling.**

NOTICE

- **Do not expose the vehicle battery to direct sunlight for an extended period of time as ultraviolet rays may damage the battery housing.**
- **If the vehicle is left standing in the cold for a long time, protect the vehicle battery from freezing. A battery will be permanently damaged by freezing.**

Emergency starting and starting the engine with a very weak vehicle battery or after the vehicle battery has been replaced may change or delete system settings (including time, date, personal convenience settings, and programming). Check the settings and correct as necessary once the vehicle battery has built up a sufficient charge.

Warning light

Please first read and note the introductory information and heed the WARNINGS

Lights up	Possible cause	Proper response
	Alternator malfunction.	See an authorized Volkswagen dealer or an authorized Volkswagen Service Facility. Have the electrical system checked. Switch off unnecessary electrical loads. The vehicle battery will not be charged by the alternator as you drive.

When the ignition is switched on, several warning and indicator lights come on briefly for a function check. They go out after a few seconds.

WARNING

Failure to heed warning lights and instrument cluster text messages can cause the vehicle to break down in traffic and result in a collision and serious personal injury.

- **Never ignore warning lights or text WARNINGS.**
- **Always stop the vehicle as soon as it is safe to do so.**

NOTICE

Failure to heed warning lights or text WARNINGS can result in vehicle damage.

Checking the vehicle battery electrolyte level

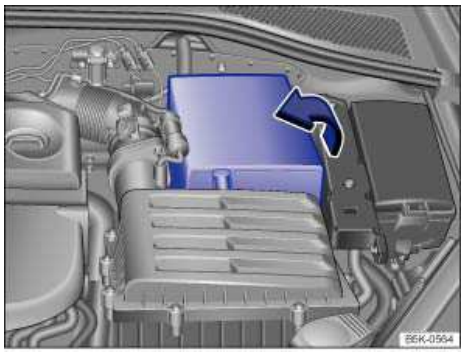

Fig. 172 In the engine compartment: Open the sleeve covering of the vehicle battery.

Please first read and note the introductory information and heed the WARNINGS ⚠

Check the electrolyte level of the battery regularly if the vehicle has high mileage (km), in places with a warm climate, and if the vehicle has an old battery. Otherwise the vehicle battery does not require maintenance.

Preparations

- Prepare the vehicle for work in the engine compartment ⇒ *Working in the engine compartment*.
- Open the engine hood ⇒ ⚠

Opening and closing the battery cover

To *open*, fold the cover to the side in the direction of the arrow ⇒ fig. 172.

To *close*, fold the cover against the direction of the arrow.

Checking the vehicle battery acid level

- If the lighting conditions are poor, use a flashlight so that you can clearly see the battery acid level indicator and tell what color it is. Never use an open flame or an unprotected light source.
- The round battery window (“acid level indicator”) on the top of the battery changes color, depending on the battery's electrolyte level.

Color	Action
Light yellow or *colorless*	Battery electrolyte level is too low. The vehicle battery may need to be replaced. Have it checked by an authorized Volkswagen dealer or an authorized Volkswagen Service Facility.
Black	Battery electrolyte level is satisfactory.

⚠ WARNING

Working on the batteries can cause serious acid burns, explosion, or electrical shock.

- **Always wear eye protection and protective gloves.**
- **Sulfuric battery acid is very corrosive. It can burn unprotected skin and cause blindness. Always wear protective gloves and eye protection.**
- **Never tilt the vehicle battery. Acid could spill out of the battery vents and burn you.**
- **Never open a vehicle battery.**
- **If you get battery acid in your eyes or on your skin, immediately rinse with cold water for several minutes and then get immediate medical attention.**
- **If you swallow any battery acid, get medical attention immediately.**

Charging, replacing, disconnecting, and connecting the vehicle battery

🕮 Please first read and note the introductory information and heed the WARNINGS ⚠

Charging the vehicle battery

Vehicle batteries should be charged by an authorized Volkswagen dealer or an authorized Volkswagen Service Facility because the factory-installed battery requires a charger with overload protection ⇒⚠.

Replacing the vehicle battery

The battery in your vehicle is specially developed for its location, with special dimensions and safety features. Before buying a new battery, ask an authorized Volkswagen dealer or authorized Volkswagen Service Facility what batteries are suitable with regard to electro-magnetic compatibility, dimensions, required maintenance, performance, and safety specifications. Have the battery replaced by an authorized Volkswagen dealer or an authorized Volkswagen Service Facility.

Only use maintenance-free vehicle batteries meeting standards TL 825 06 and VW 7 50 73. These standards must date from July 2012 or later.

Disconnecting the vehicle battery

If the battery must be disconnected from the vehicle's electrical system, note the following:

- Switch off all electrical systems and devices and the ignition.
- Unlock the vehicle before disconnecting the battery; otherwise the alarm system will go off.
- First disconnect the negative cable (-) and then the positive cable (+) ⇒⚠.

Connecting the vehicle battery

- Prior to reconnecting the battery, switch off all electrical systems and devices and the ignition.
- Connect the positive cable (+) first and then the negative cable (-) ⇒⚠.

After the battery is connected and the ignition is switched on, different indicator lights may light up. They should go out after you drive a short distance at 10–12 mph (15–20 km/h). If the indicator lights do not go out, contact an authorized Volkswagen dealer or an authorized Volkswagen Service Facility and have the vehicle checked.

If the battery was disconnected for a long time, the next scheduled service may not be correctly calculated and displayed ⇒ *Instrument cluster*. The maximum permissible service and maintenance intervals are shown in the ⇒Booklet *Warranty and Maintenance*.

Vehicles with Keyless Access

If the ignition will not start after reconnecting the vehicle battery, lock the vehicle from the outside and unlock it again ⇒ *Unlocking or locking the vehicle with Keyless Access*. Then try to start the ignition again. If the ignition cannot be switched on, contact an authorized Volkswagen dealer, an authorized Volkswagen Service Facility, or another qualified workshop for assistance.

Automatic electrical load deactivation

If the vehicle battery drain is high, the intelligent onboard electrical system management automatically takes steps to help prevent battery drain.

- The idle speed is increased so that the alternator provides more power.
- The power to devices that consume a lot of electricity is cut back or switched off completely.
- When the engine is started, the power supply to the 12 Volt sockets is temporarily interrupted.

The onboard electrical system management cannot always keep the battery from being drained. For example, the battery will drain if the engine is not running, but the ignition is switched on or the parking lights are left on for a long time when parked.

What drains the vehicle battery?

- Long periods when the engine is not running, especially when the ignition is on.
- Using electrical systems or devices when the engine is switched off.
- Leaving the vehicle unlocked for several days when not in use.
- The selector lever is left for a long period of time in any position other than Park **(P)** when the ignition is switched off ⇒ *Automatic transmission: Selector lever*.

WARNING

Failure to use the proper battery with proper mounting and connections may cause short circuits, fires, and serious personal injuries.

- **Always use only maintenance-free or cycle-free, leak-proof batteries with the same specifications and dimensions as the original equipment battery. Specifications are listed on the battery housing.**

WARNING

When the vehicle battery is charged, it produces highly explosive hydrogen gas.

- **Charge vehicle batteries only in well-ventilated areas.**
- **Never charge a frozen or thawed battery. A dead battery can freeze at temperatures around +32 °F (0 °C).**
- **You must replace the vehicle battery if it was frozen.**
- **Incorrectly connected cables can cause a short-circuit. First connect the positive cable (+) and then the negative cable (-).**

NOTICE

- **Never disconnect the vehicle battery or connect 2 vehicle batteries to each other when the ignition is switched on or the engine is running. Doing this may damage the electrical system or electronic components.**
- **Never use a vehicle battery that does not meet the specifications for the vehicle battery for your vehicle. Using the wrong battery can damage the electrical system or electronic components and cause electrical malfunctions.**

- **Never connect power generating equipment, such as a solar panel or battery charger, to the 12 Volt socket in order to charge the vehicle battery. This can damage the vehicle's electrical system.**

Dispose of the vehicle battery according to regulations. Vehicle batteries contain poisonous substances such as sulfuric acid and lead.

Battery acid can pollute the environment. Catch leaking operating fluids and dispose of them properly.

Exterior care and cleaning

Introduction

In this section you'll find information about:

Washing the vehicle
Washing with a power washer
Cleaning windows and outside mirrors
Cleaning and changing the windshield wiper blades
Waxing and polishing vehicle paint
Caring for and cleaning chrome and aluminum parts
Cleaning wheel rims
Caring for rubber door and window seals
Deicing door lock cylinders
Undercoating
Cleaning the engine compartment

Regular and expert care helps to **preserve the value** of your vehicle. Such expert care may also be one of the requirements of your New Vehicle Limited Warranty if corrosion repair or repainting is necessary.

Vehicle care products are available from your authorized Volkswagen dealer or authorized Volkswagen Service Facility.

More information:

- Power locking system
- Power windows
- Windshield wipers and washer
- Working in the engine compartment
- Interior care and cleaning
- Parts, accessories, repairs, and modifications

WARNING

Vehicle care products can be dangerous. Improper use can cause accidents, burns, poisoning, or other serious personal injuries.

- **Always store vehicle care products only in original containers that are securely closed.**
- **Always read and heed all the instructions and all WARNINGS on the package.**
- **To reduce the risk of poisoning, never use empty food or beverage containers that might mislead someone into drinking from them.**
- **Always keep vehicle care products out of the reach of children.**
- **Always use such products outdoors or in well-ventilated areas, because harmful vapors may be released when these products are used.**
- **Never use fuel, turpentine, engine oil, nail polish remover or other volatile fluids for vehicle care. They are poisonous and highly flammable.**

WARNING

Improper care and cleaning of vehicle components can impact the safety features of the vehicle and cause severe injuries.

- **Always clean and maintain vehicle components according to manufacturer's instructions.**
- **Only use approved or recommended cleaners.**

NOTICE

Vehicle care products containing solvents can damage plastics and other vehicle the materials.

Wash the vehicle only at specifically designated wash locations to help prevent water contaminated with oil, grease and fuel from entering the storm drain sewer system. In some areas it is against the law to wash motor vehicles anywhere than other than at specified designated car washing locations.

When buying vehicle care products, try to choose those that are not harmful to the environment.

Never throw out vehicle care products with ordinary household waste. Always read and heed all the instructions and all WARNINGS on the package.

Washing the vehicle

Please first read and note the introductory information and heed the WARNINGS

The longer insect splatter, bird droppings, tree sap, road dirt, industrial deposits, tar, soot, road salt, and other aggressive materials stay on your vehicle, the more damage they do to the paint finish. High temperatures (including strong sunlight) increase the corrosive effects. The vehicle **underbody** should also be washed regularly and thoroughly.

Car wash

Pay close attention to the information provided by the car wash operator. Before going through a car wash, be sure to take the usual precautions to help prevent damage, such as closing the windows, folding back the outside mirrors, etc. If you have installed additional accessories on the vehicle, such as a spoiler, a roof rack, or an antenna, always ask the car wash operator if this poses a problem ⇒.

The paint finish is tough enough that the vehicle can normally be washed without problems in an automatic car wash. However, the effect on the paint depends to a large extent on the type of car wash. Volkswagen recommends using brushless car wash facilities.

To remove wax residue from the windows and avoid jerky windshield wiper movement, heed the following tips ⇒ *Cleaning windows and outside mirrors*.

Washing by hand

When washing by hand, first soften the dirt with plenty of water and then rinse off as much dirt as possible.

Then clean the vehicle with a soft **sponge**, a **washing mitt** or **brush** using only light pressure. Start on the roof and work down. Use special **shampoo** only on hard-to-remove dirt or grime.

Rinse the sponge or glove thoroughly and often.

Clean the wheels and under the door sills last. Use a different sponge or wash mitt.

WARNING

After the vehicle has been washed, the wet brakes or, in winter, brake discs or pads coated with ice, react slower and need longer stopping distances.

- **Always dry the brakes and clean off any ice coatings with a few careful applications of the brake. Make sure not to endanger other motorists or cyclists or disobey legal requirements.**

CAUTION

Sharp edges under the vehicle can cut exposed skin.

- **Always protect your hands and arms from cuts on sharp metal edges when cleaning the underbody, the inside of the wheel housings, etc.**

NOTICE

- **The water temperature must not be more than +140 °F (+60 °C).**
- **To help prevent damage to the paint, do not wash the vehicle in direct sunlight.**
- **Do not use insect sponges, abrasive kitchen sponges or similar things to clean the vehicle. These can damage the paint finish.**
- **Never clean headlights with a dry cloth or sponge. Always use a wet cloth or sponge. For best results use soapy water.**
- **When washing or rinsing the vehicle in cold weather, do not let water get into the lock cylinders or point the hose at gaps around the doors, hood, or rear hatch. The water could freeze on the locks and seals and make it difficult to open the vehicle!**
- **When outside temperatures are low, wipe the rubber seals and their contact surfaces dry to help prevent freezing.**

NOTICE

To help prevent vehicle damage in a car wash:

- **Compare the vehicle track width with the dimensions of the guide rails in the car wash to help prevent damage to wheel rims and tires!**
- **Switch off the rain sensor before driving the vehicle through a car wash ⇒page 133, *Rain sensor*.**
- **Make sure there is enough clearance for the height and width of the vehicle.**
- **To help prevent paint damage to the engine hood, place wiper blades against the windshield after they have dried. Do not let them snap back into place.**
- **Fold the outside mirrors toward the vehicle body.**
- **Lock the rear hatch to help prevent unintentional opening in the car wash.**

Washing with a power washer

🕮 Please first read and note the introductory information and heed the WARNINGS ⚠

Always follow the instructions for the power washer. This especially applies to the **pressure** and **spraying distance** ⇒⚠.

Make sure there is enough distance to soft materials such as rubber hoses or insulating material as well as the sensors of the Park Distance Control system (if equipped). The Park Distance Control system sensors can be found in the rear and, if applicable, front bumper ⇒.

Make sure there is enough distance to soft materials such as rubber hoses or insulating material.

Never use **concentrated jet nozzles** or so-called **dirt blasters** ⇒.

Never use a power washer to clean the engine compartment ⇒ *Cleaning the engine compartment*.

WARNING

Improper use of power washers can cause serious invisible permanent damage leading to tire failure and loss of vehicle control. This can cause accidents and severe personal injury.

- **Keep sufficient distance between water jet and tires. Never wash tires with a nozzle that sprays the water out in a direct stream regardless of the distance to the tire and even for a very short time.**
- **Never use "dirt blasters" to clean tires. Even spraying from a relatively long distance for a very short time can do visible or invisible damage to tires.**

WARNING

After the vehicle has been washed, the wet brakes or, in winter, brake discs or pads coated with ice, react slower and need longer stopping distances.

- **Always dry the brakes and clean off any ice coatings with a few careful applications of the brake. Make sure not to endanger other motorists or cyclists or disobey legal requirements.**

NOTICE

- **Water temperature should not be more than +140 °F (+60 °C).**
- **To help prevent damage to the paint, do not wash the vehicle in direct sunlight.**
- **In order for Park Distance Control to work correctly, the sensors in the rear bumper must be kept clean and clear of snow and ice.**
- **When using a power washer or steam cleaner, only spray the sensors directly for a short period of time and always keep the nozzle at least 4 inches (10 cm) from the sensor.**
- **Do not clean icy or snow-covered windows with a power washer.**
- **When washing or rinsing the vehicle in cold weather, do not let water get into the lock cylinders or point the hose at gaps around the doors, hood, or rear hatch. The water could freeze on the locks and seals and make it difficult to open the vehicle!**

Cleaning windows and outside mirrors

Please first read and note the introductory information and heed the WARNINGS

Cleaning windows and outside mirrors

Spray windows and outside mirrors with a commercially available alcohol-based window cleaner.

Dry windows and mirrors with a clean chamois or a lint-free cloth. Do not use a chamois that has been used to wipe painted surfaces because it will have absorbed an oily residue that will smear the glass surfaces.

Use window cleaner or a silicone remover to remove rubber, oil, grease and silicone deposits ⇒.

Removing wax residue

Automatic car washes and vehicle care products can leave a **wax residue** on all glass surfaces. These wax residues can only be removed with special cleaners or cleaning cloths. Wax residue left on the windshield can cause the windshield wipers to grab and squeak instead of gliding smoothly. We recommend that after every car wash you remove any wax residue left on the windshield with a window cleaning cloth/chamois G 052 522 A1 or equivalent.

Windshield wiper squeak and grab can be reduced by filling the windshield washer fluid tank with a wiper fluid containing wax-removing agents. Make sure to maintain the proper mixing ratio when refilling the washer fluid tank. Grease-removing cleaning agents cannot remove wax residue ⇒.

Windshield cleaners, special cleaners, and cleaning cloths are available from your authorized Volkswagen dealer and authorized Volkswagen Service Facility.

Removing snow

Remove snow from all windows and outside mirrors with an appropriate brush.

Removing ice

The best way to remove ice is with a deicer spray. When using an ice scraper always scrape in one direction, **never** back and forth. Dirt can scratch the glass when moving the scraper backward.

WARNING

Dirty or fogged up windows reduce visibility and increase the risk of accidents and severe injuries.

- **Don't drive until you have clear visibility through all windows.**
- **Remove ice, snow and condensation from all inside and outside window surfaces.**

NOTICE

- **Never mix recommended cleaning agents with other cleaning agents in the windshield washer reservoir. If you do, this could cause sediments or other by-products that can clog the windshield washer nozzles.**
- **Never use warm or hot water to remove snow and ice from windows and mirrors. This could cause the glass to crack!**
- **The heating elements for the rear defroster are on the inside of the rear window. Do not put stickers over the heating elements on the inside of the rear window and never clean the inside of the windows with corrosive or acidic cleaning agents or other chemicals that could damage the heating elements.**
- **Antennas installed on the insides of windows can be damaged by abrasive objects or by corrosive or acidic cleaning agents or other chemicals. Do not place any stickers on the windshield-integrated antenna and never clean the antenna with corrosive or acidic cleaning agents or other chemicals.**

Cleaning and changing the windshield wiper blades

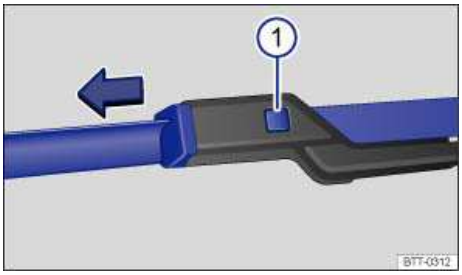

Fig. 173 Changing the windshield wiper blades.

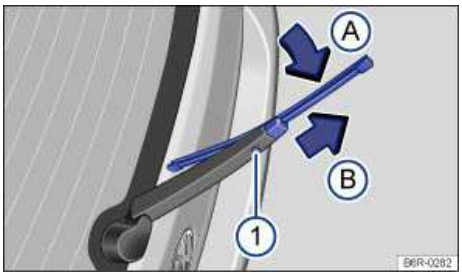

Fig. 174 Changing the rear window wiper blades.

Please first read and note the introductory information and heed the WARNINGS

Factory-installed wiper blades have a graphite coating. The graphite coating lets the wiper blades glide smoothly over the windshield. If this coating is worn or damaged, the wipers may grab or squeak.

Check all wiper blades regularly. **Wiper blades that grab and squeak** must be replaced if worn or damaged and cleaned if dirty ⇒.

Replace worn or damaged wiper blades immediately. Replacement blades may be purchased from any authorized Volkswagen dealer or authorized Volkswagen Service Facility.

Lifting and tilting windshield wiper arms

Move the wiper arms to the service position before lifting them away from the windshield ⇒ *Windshield wipers and washer*.

It is not possible to lift the wiper arms away from the windshield when they are not in the service position.

When lifting or replacing a wiper blade on a window, grip it **only** by its mounting and not by the blade itself.

Cleaning the wiper blades

- Lift the wiper arm(s) away from the windshield.
- Using a soft cloth, carefully remove dust and dirt from the wiper blades.
- If the blades are very dirty, carefully clean them with a sponge or cloth ⇒.
- Carefully fold the wiper arm back down onto the windshield.

Changing the wiper blades on the windshield

- Lift the wiper arm(s) away from the windshield.
- Press and hold the release button ⇒ fig. 173 (1).
- While lifting the wiper blade in the direction of the wiper arm, pull off the wiper blade in the direction of the arrow. This may require moderate force.
- Install a new wiper blade of **same length and type** onto the wiper arm by pushing in the opposite direction of the arrow until it latches.
- Carefully fold the wiper arm back down onto the windshield.

Changing the rear window wiper blade

- Lift the wiper arm away from the window.
- Press and hold the release button ⇒ fig. 174 (1).
- While lifting the wiper blade in the direction of the wiper arm ⇒ fig. 174 (arrow (A)), pull off the wiper blade in the direction of the arrow (B). This may require moderate force.
- Install a new wiper blade of the **same length and type** onto the wiper arm by pushing in the opposite direction of the arrow (B) until it latches.
- Carefully fold the wiper arm back down onto the window.

WARNING

Worn or dirty wiper blades reduce visibility and increase the risk of accidents and severe injuries.

- **Always change wiper blades if they are damaged or worn, and if they cannot clean the windows sufficiently.**

NOTICE

- **Damaged or dirty wiper blades can scratch the windshield.**
- **Solvents, abrasive sponges and sharp-edged objects will damage the graphite coating on the wiper blades.**
- **Do not clean the windows with gasoline, nail polish remover, paint thinner or similar fluids.**
- **To help prevent damage to the engine hood and the windshield wiper arms, lift the wiper arms away from the windshield only when they are in the service position.**

Waxing and polishing vehicle paint

Please first read and note the introductory information and heed the WARNINGS

Waxing

A good coat of wax helps to protect the vehicle paint. When water no longer forms small drops and **runs off** when the paint is *clean*, apply a new coat of good **hard wax** to protect the vehicle again.

Even if a **wax solution** is used regularly at the car wash, Volkswagen recommends applying a coat of hard wax at least twice a year to protect the paint.

Polishing

Polish your vehicle if the paint has lost its shine and the gloss cannot be brought back with wax.

The vehicle must be waxed after polishing if the polish used does not contain wax compounds to seal the paint.

NOTICE

- **To help prevent damage, do not use hard wax or polish on matte-finished parts, plastic parts, headlights or rear lights.**
- **Do not wax or polish your vehicle if it is dirty, or in a sandy or dusty place.**

Caring for and cleaning chrome and aluminum parts

Please first read and note the introductory information and heed the WARNINGS

- Clean the surface using a clean, soft, lint-free cloth dampened with water.
- If the surface is especially dirty, use a special **solvent-free** cleaning material.
- Then polish chrome and aluminum parts with a soft, dry cloth.

NOTICE

To help prevent damage to chrome and aluminum parts:

- **Do not clean or polish in direct sunlight.**
- **Do not clean or polish in sandy or dusty places.**
- **Do not use abrasive cleaners or abrasive sponges.**
- **Do not polish dirty surfaces.**
- **Do not use cleaning materials that contain solvents.**
- **Do not use hard wax.**

NOTICE

Chrome wheel covers and hubcaps can have an extra coating. Do not treat them with chrome care or polishing products. Use regular paint care and polishing products.

Cleaning wheel rims

Please first read and note the introductory information and heed the WARNINGS

Cleaning steel wheels

Stubborn brake dust can be removed with an industrial cleaner. Clean steel wheels regularly with a separate sponge.

Repair any paint damage on steel wheels before rust begins to form.

Cleaning alloy wheels

Every 2 weeks: Wash road salt and brake dust off alloy wheels, and clean the wheels with an acid-free detergent. **Every 3 months:** Volkswagen recommends applying a hard wax compound to the wheels.

If road salt and brake dust are not removed regularly, they can corrode the metal.

Use an acid-free detergent specifically designed for light alloy wheels. Do not use car polish or other abrasive products.

If the protective coating is damaged, for example by stone impact, repair the damaged area right away.

Caring for rubber door and window seals

Please first read and note the introductory information and heed the WARNINGS

The rubber seals around the doors and windows will stay soft and flexible, seal better and last longer if the seals are treated regularly with a suitable rubber care product.

Before applying the treatment, use a soft cloth to remove dust and dirt from the rubber seals.

Do not apply any rubber care products to the rubber seals on the body in the areas around the windows in the driver and front passenger doors. The product could run down onto the windows and smudge them.

Deicing door lock cylinders

Please first read and note the introductory information and heed the WARNINGS

Volkswagen recommends using only genuine Volkswagen deicer spray with lubricating and anti-corrosive properties to deice door lock cylinders.

NOTICE

Lock deicers that contain grease solvents can cause the lock cylinder to rust.

Undercoating

Please first read and note the introductory information and heed the WARNINGS

The vehicle underbody is coated to help protect it from corrosion and damage. The undercoating could be damaged during normal use. We therefore recommend that you have the protective coatings on the underbody and suspension inspected regularly, and repaired if necessary.

WARNING

Undercoating and rustproofing products can catch fire on the hot exhaust system or any other hot engine component.

- **Never apply additional undercoating or rust proofing on or near the exhaust manifold, the exhaust pipes, the catalytic converter, the heat shields, or any other hot vehicle component.**

Cleaning the engine compartment

Please first read and note the introductory information and heed the WARNINGS

The engine compartment of a vehicle is a dangerous area ⇒ *Working in the engine compartment*.

If necessary, the engine compartment should be cleaned by an authorized Volkswagen dealer or authorized Volkswagen Service Facility. Incorrect cleaning procedures could remove corrosion protection and damage electrical components, among other things. In addition, water could enter directly into the vehicle interior through the plenum chamber ⇒.

Never use a power washer to clean the engine compartment ⇒.

If the engine compartment is extremely dirty, have it cleaned professionally by your authorized Volkswagen dealer or authorized Volkswagen Service Facility.

Plenum chamber

The plenum chamber is located in the engine compartment between windshield and engine, under a perforated cover. Outside air is taken into the vehicle interior from the plenum chamber via the climate control system.

Regularly remove leaves and other loose objects from the plenum chamber cover by hand or with a vacuum cleaner.

WARNING

Injuries, scalding, electric shock, accidents, and fire hazards can occur while working on the engine or in the engine compartment!

- **Before working in the engine compartment, be sure to familiarize yourself with the necessary procedures and generally accepted safety precautions ⇒page 338, *Working in the engine compartment*.**
- **Volkswagen recommends having the work performed by an authorized Volkswagen dealer or authorized Volkswagen Service Facility.**

NOTICE

Spraying or pouring water (for example, with a power washer) into the plenum chamber can cause severe damage to the vehicle.

Wash the engine compartment only in special wash bays so that the oily dirt and fuel residue that are washed off the vehicle will not enter the sewage system. In some areas it illegal to wash the engine compartment anywhere other than at such specified locations.

Interior care and cleaning

Introduction

In this section you'll find information about:

Caring for upholstery

Cleaning upholstery, fabric trim and Alcantara®

Care and cleaning of leather upholstery

Cleaning leatherette

Cleaning storage compartments and cup holders

Care and cleaning of plastic components, wood trim and instrument panel

Cleaning the safety belts

Modern clothing fabrics such as dark denim may not be completely colorfast. Even with normal use, dye from these and other fabrics can rub off on seat upholstery and leave visible discolorations (especially on light-colored seat upholstery). This is caused by a lack of colorfastness in the clothing fabric, not by any fault in the seat upholstery fabric. To help prevent damage to the seat upholstery, always make sure your clothing is colorfast. Volkswagen recommends having a qualified specialist remove any discolorations from the seat upholstery.

The longer stains, dirt and other deposits remain on the surfaces of vehicle components and upholstery, the more difficult it may be to clean them. If stains, dirt and deposits are left untreated for a long time, they may become impossible to remove.

More information:

- Exterior care and cleaning
- Parts, accessories, repairs, and modifications

WARNING

Vehicle care products can be dangerous. Improper use can cause accidents, burns, poisoning, or other serious personal injuries.

- **Always store vehicle care products only in original containers that are securely closed.**
- **Always read and heed all the instructions and all WARNINGS on the package.**
- **To reduce the risk of poisoning, never use empty food or beverage containers that might mislead someone into drinking from them.**
- **Always keep vehicle care products out of the reach of children.**
- **Always use such products outdoors or in well-ventilated areas, because harmful vapors may be released when these products are used.**
- **Never use fuel, turpentine, engine oil, nail polish remover or other volatile fluids for vehicle care. They are poisonous and highly flammable.**

WARNING

Improper care and cleaning of vehicle components can compromise the vehicle's safety features and cause serious personal injury.

- **Always clean and maintain vehicle components according to manufacturer's instructions.**
- **Only use approved or recommended cleaners.**

NOTICE

- **Vehicle care products containing solvents can cause irreparable damage to plastics and other vehicle materials.**
- **Stains, dirt and other deposits that contain aggressive substances or solvents can corrode vehicle materials and cause permanent damage, even after brief contact with the surface.**
- **Remove stains, dirt, and other deposits as quickly as possible and do not allow them to dry.**
- **To help prevent damage, have stubborn stains removed by a professional who has the necessary expertise and experience.**

Suitable care products are available from authorized Volkswagen dealers and authorized Volkswagen Service Facilities.

Caring for upholstery

Please first read and note the introductory information and heed the WARNINGS

Checklist

Please note the following when it comes to the care and preservation of the upholstery ⇒:

✓ Open Velcro® fasteners can damage upholstery, fabric, and trim. Before you get into the vehicle, close all Velcro® fasteners that could come into contact with upholstery fabrics and cloth trim.

✓ Sharp-edged objects and items on clothing and belts (such as belt clips, mobile phone cases, zippers, rivets, and rhinestones) can damage upholstery material and fabric trim. To help prevent damage, do not let such items come into direct contact with the upholstery and fabric trim.

✓ Dust and dirt particles in pores, folds, and seams can have a “scouring” effect on material and damage the surface. Remove dust and dirt regularly to help prevent permanent surface damage.

✓ Check clothing for color-fastness to help prevent upholstery discoloration, especially to light-colored upholstery.

NOTICE

Disregarding the upholstery-related checklist may lead to damage or discoloration of upholstery and fabric trim.

- **Please note and follow the points listed in the checklist.**

Volkswagen recommends having any discoloration removed by an authorized Volkswagen dealer or authorized Volkswagen Service Facility.

Cleaning upholstery, fabric trim and Alcantara®

Please first read and note the introductory information and heed the WARNINGS

Cleaning upholstery on heated seats and power seats or seats with airbag components

Airbag components and electrical connectors may be installed in the driver seat, the front passenger seat, and in the outer rear seats. Damaging, cleaning and handling incorrectly, or wetting or soaking these seat surfaces and backrests can damage the vehicle electrical system and prevent the airbag system from working properly ⇒.

Electrical components and connectors that could be damaged by incorrect cleaning or handling are installed in power seats and heated seats ⇒. This can also result in damage to other parts of the vehicle electrical system.

For this reason, read and follow these cleaning instructions:

- Do not use power washers, steam cleaners, or cooling spray.
- Do not use detergent pastes or mild detergent solutions.
- Do not wet the surface completely.
- Only use cleaning products approved by Volkswagen.
- If you have questions or concerns, consult a professional cleaner.
- Before using any cleaning agent, familiarize yourself with instructions and warnings on the packaging.
- Vacuum upholstery, fabric trim, Alcantara® upholstery, and carpeting regularly with a suitable brush attachment.
- A soft sponge or a commercially available lint-free microfiber cloth may be used for general cleaning ⇒.
- Clean Alcantara® surfaces with a damp cotton or wool cloth or a commercially available lint-free microfiber cloth ⇒.

Upholstery and fabric trim with light generalized soiling can be cleaned with a commercially available dry-foam cleaner.

If the upholstery and fabric trim pieces are heavily soiled, see your authorized Volkswagen dealer or authorized Volkswagen Service Facility before you begin cleaning to learn about suitable cleaning options. If necessary, have the cleaning done by a professional.

Cleaning upholstery on non-heated seats, manual seats, or seats without airbag components

- Before using any cleaning agent, familiarize yourself with instructions and warnings on the packaging.
- Vacuum upholstery, fabric trim, Alcantara® upholstery, and carpeting regularly with a suitable brush attachment.
- Do not use power washers, steam cleaners, or cooling spray.
- A soft sponge or a commercially available lint-free microfiber cloth may be used for general cleaning ⇒.
- Clean Alcantara® surfaces with a damp cotton or wool cloth or a commercially available lint-free microfiber cloth ⇒.

Upholstery and fabric trim with light generalized soiling can be cleaned with a commercially available dry-foam cleaner.

If the upholstery and fabric trim pieces are heavily soiled, see your authorized Volkswagen dealer or authorized Volkswagen Service Facility before you begin cleaning to learn about suitable cleaning options. If necessary, have the cleaning done by a professional.

Treating stains

When treating stains, it may be necessary to clean the entire surface and not just the stain itself. This is especially true if the entire surface has become dirty from normal use. Otherwise, the area that is treated may become lighter than the untreated area. If you have questions or concerns, consult a professional cleaner.

Type of stain	Recommended cleaning for fabric and upholstery
Water-based stains, such as coffee or fruit juice.	– Moisten a sponge with water and rub the stain gently with a circular motion. – Wipe dry with an absorbent cloth.
Persistent stains, such as chocolate or make-up.	– Use only Volkswagen-approved cleaning products. – If necessary, have the fabric or upholstery professionally cleaned.
Grease-based stains, such as oil, lipstick, etc.	– Use only Volkswagen-approved cleaning products. – If necessary, have the fabric or upholstery professionally cleaned.

WARNING

If there is a malfunction in the airbag system, the airbag may not deploy correctly or at all, or it may deploy unexpectedly. This could cause fatal injuries.

- **Have the airbag system inspected immediately by your authorized Volkswagen dealer or authorized Volkswagen Service Facility.**

NOTICE

If the upholstery on power seats, heated seats, or seats with airbag components is wet, electrical components and the vehicle electrical system could be damaged.

- **If the seating surface becomes soaked, have it dried and the system components checked immediately by an authorized Volkswagen dealer or authorized Volkswagen Service Facility.**
- **Do not use steam cleaners because the steam could cause the dirt to penetrate deeper into the fabric and make it impossible to remove.**
- **Power washers and cooling sprays can damage the upholstery.**

NOTICE

- **Clean only the carpet and floor mats with brushes. Other textile surfaces can be damaged by brushes.**
- **If detergent pastes or mild detergent solutions are applied with a damp cloth or sponge, the surfactants in the detergent may cause visible lines to form at the edges of the area where the detergent was applied. These lines are generally difficult or impossible to remove.**

NOTICE

- **Do not soak Alcantara®.**
- **Do not treat Alcantara® with leather care products, solvents, floor wax, shoe polish, stain remover or similar products.**
- **Do not use brushes for damp cleaning, because they can damage upholstery surfaces.**
- **Do not use a steam cleaner, because dirt will penetrate deeper into the fabric.**

Care and cleaning of leather upholstery

Please first read and note the introductory information and heed the WARNINGS

If you have questions regarding the care and cleaning of the leather upholstery in the vehicle, please contact an authorized Volkswagen dealer or authorized Volkswagen Service Facility.

Care and treatment

Natural leather requires special attention and care. Napa leather has a smooth surface. The intensity of the color application determines the leather's appearance and texture. If you can see the leather grain and other natural characteristics, this is an untreated napa leather that will provide very comfortable seating. Delicate veins, closed scars, insect bites, folds, and a slightly clouded color remain visible and represent authentic characteristics of the natural material. Untreated napa leather has no protective coating. It is therefore more susceptible to damage. You should keep this in mind if the leather is going to be exposed to severe wear from children, animals, or other factors. By contrast, leather that has a protective coating is more robust. This has a positive effect on the leather's durability in daily use. The typical natural characteristics are hardly visible or no longer visible at all, but that has no impact on the quality of the leather itself. The typical characteristics of untreated leather are much more distinctive than those of a surface-treated leather.

- After each cleaning, apply cream that waterproofs the leather and protects it against the sun. Such creams also nourish the leather, let it breathe, keep it flexible and moisturized. At the same time it protects the surface.
- Clean leather every 2 to 3 months and remove any new stains.
- Treat leather with a suitable leather-care product twice a year ⇒.
- Apply cleaning and conditioning materials sparingly and always with a dry, lint-free cotton or wool cloth. Do not apply cleaning and conditioning materials directly to the leather.
- Remove fresh stains such as ballpoint pen, lipstick, ink, shoe polish, etc. as soon as possible.
- Preserve the leather's color. If necessary, refresh fading spots with a specially-colored leather cream.
- Wipe the leather with a soft cloth.

Cleaning

Volkswagen recommends using a slightly moistened cotton or wool cloth for general cleaning.

It is important not to let water soak through the leather or penetrate into seams.

Before cleaning leather surfaces, read and heed the information ⇒page 381, *Cleaning upholstery on heated seats and power seats or seats with airbag components*.

Type of stain	Cleaning

Type of stain	Cleaning
Heavy stains	– Apply a mild soapy solution with a cloth that has been wrung nearly dry[13]. – Dab dry with an absorbent cloth.
Water-based stains, such as coffee, tea, juice, or blood.	– Remove fresh stains with an absorbent cloth. – If the stains are already dry, use an appropriate cleaning agent ⇒ⓘ.
Grease-based stains, such as oil, lipstick, etc.	– Remove fresh stains with an absorbent cloth. – Use an appropriate cleaning agent on stains that have not yet penetrated the surface ⇒ⓘ.
Special stains, such as ballpoint pen, marker, nail polish, latex paint, or shoe polish.	– Dab dry with an absorbent cloth. – Clean with a special stain remover designed for leather.

NOTICE

- **Stains that have been left in place too long will penetrate the surface of the leather and cannot be removed.**
- **Never treat leather with solvents, floor wax, shoe polish, stain remover or similar products.**
- **Wipe up spilled liquids immediately with an absorbent cloth. Liquid can penetrate leather surfaces and seams within a few seconds.**
- **If the vehicle is left in the sun for a long time, cover the upholstery to protect the leather from direct sunlight and to help prevent fading and discoloration.**

Slight discoloration caused by wear and tear is normal.

Cleaning leatherette

Please first read and note the introductory information and heed the WARNINGS ⚠

Clean leatherette upholstery only with water and a mild soap solution.

Before cleaning leatherette surfaces, read and heed the information ⇒ *Cleaning upholstery on heated seats and power seats or seats with airbag components*.

[13] Mild soap solution: 2 tablespoons of liquid soap in 1 quart (liter) of water.

NOTICE

- **Do not clean leatherette with solvents, floor wax, shoe polish, stain remover, or similar products.**
- **These can cause the material to become brittle and break. Sharp-edged objects and items on clothing and belts (such as belt clips, mobile phone cases, zippers, rivets, and rhinestones) can damage upholstery material and fabric trim.**
- **If the vehicle is left in the sun for a long time, cover the upholstery to protect the leatherette from direct sunlight and to help prevent fading or discoloration.**

Cleaning storage compartments and cup holders

Please first read and note the introductory information and heed the WARNINGS

Some storage compartments and cup holders may have a removable rubber or felt insert at the bottom.

- Moisten a clean, lint-free cloth with water and clean plastic or rubber parts.
- If this is not sufficient, then use a special **solvent-free** care and cleaning product designed for plastics.
- Clean felt inserts with a vacuum cleaner.

Care and cleaning of plastic components, wood trim and instrument panel

Please first read and note the introductory information and heed the WARNINGS

- Moisten a clean, lint-free cloth with water and clean the parts.
- Clean *plastic components (inside and outside of the vehicle) and the instrument panel only* with a **solvent-free** care and cleaning product that is specifically designed for plastics and approved by Volkswagen ⇒.
- Clean *wood trim* with a mild soap solution.

WARNING

Using solvents or other improper cleaning products on surfaces where airbags are located can change the way airbags deploy in a crash.

- **Products containing solvents will change the properties of the plastics and may cause plastic parts to break and fly around when the airbag deploys in a crash, causing injury.**
- **Never use solvents or cleaners on the steering wheel horn pad or on the instrument panel because they can damage the airbag cover or change the stiffness or strength of the material so that the airbag cannot deploy and protect properly.**
- **When cleaning the horn pad and instrument panel, use only a soft, dry cloth or a cloth moistened with plain water.**

Cleaning the safety belts

Please first read and note the introductory information and heed the WARNINGS

If a safety belt is dirty, this can prevent the belt from working properly. Keep safety belts clean and regularly check all safety belts for damage.

Safety belts must never be taken apart for cleaning.

- Remove coarse dirt with a soft brush ⇒ .
- Carefully pull the dirty safety belt out of the retractor and keep it out.
- Clean the safety belt with a *mild* soap solution.
- After cleaning, always give the safety belts time to dry thoroughly before letting them retract. This helps prevent damage to the retractor.
- Do not let the safety belts retract until they are completely dry.

WARNING

Damage to safety belts reduces their overall effectiveness and increases the risk of serious personal injury and death whenever the vehicle is being used.

- **Check the condition of all safety belts regularly. If you notice that the safety belt webbing, hardware, retractor, buckle, or any other part of the safety belts is damaged, immediately have an authorized Volkswagen dealer or authorized Volkswagen Service Facility replace the safety belt with the correct replacement belt for your vehicle model and model year.**
- **Never use chemical cleaning agents, solvents, or any substance that may damage or weaken the safety belt webbing or any other parts of the safety belt. Never let the belts come into contact with corrosive fluids or sharp objects. Otherwise, the safety belt webbing will be significantly weakened.**
- **After cleaning, always give the safety belts time to dry completely before letting them retract. The moisture can damage the retractor and keep it from working properly.**
- **Never let foreign objects or liquids get into the safety belt latch. This could prevent the belt buckles and safety belts from working properly.**
- **Damaged safety belts must be replaced; they cannot be repaired.**
- **Never try to repair a damaged safety belt yourself. Never remove or modify the safety belts in any way.**
- **Safety belts that were subject to stress in an accident and stretched must be replaced with a correct, new safety belt, preferably by an authorized Volkswagen dealer or authorized Volkswagen Service Facility.**
- **Replacement after a crash may be necessary even if a safety belt shows no visible damage. Anchorages that have been loaded must also be inspected.**

Parts, accessories, repairs, and modifications

Introduction

In this section you'll find information about:

Break-in period
Parts and accessories
Operating fluids and equipment
Repairs and technical modifications
Repairs and other things that can affect Advanced Airbag performance
Notice about data recorded by the Event Data Recorder and vehicle control modules
Notice about data recorded by vehicle control modules
Using a mobile phone without a vehicle-integrated antenna - some important things to know

More information:

- Safety belts
- Airbag system
- Roof rack
- Trailer towing
- Tire Pressure Monitoring System (TPMS)
- Power outlets
- Braking and parking
- Starting assistance systems
- Cruise control
- Rear View Camera system
- Selective catalytic reduction (AdBlue®)
- Working in the engine compartment
- Engine oil
- Engine coolant
- Vehicle battery
- Exterior care and cleaning
- Interior care and cleaning
- Consumer information
- ⇒ Booklet *Radio, Navigation System*
- ⇒ Booklet *Mobile Phone Package*

WARNING

Inappropriate spare parts and accessories as well as improperly performed work, modifications and repairs can cause vehicle damage, accidents and serious personal injuries.

- **Volkswagen strongly recommends to only use accessories approved by Volkswagen and Genuine Volkswagen Parts®. These parts and accessories have been evaluated by Volkswagen for their suitability, reliability and safety.**
- **Have repairs and vehicle modifications performed by an authorized Volkswagen dealer or authorized Volkswagen Service Facility. Authorized Volkswagen dealers and authorized Volkswagen Service Facilities have the required tools, diagnostic equipment, repair information, and trained personnel to properly replace any airbag in your vehicle and assure system effectiveness in a crash.**
- **Only install parts on the vehicle that are consistent with factory-installed parts with respect to design and characteristics.**
- **Never store, mount, or attach objects, such as cup holders or phone cradles, on or next to the airbag module covers or within the airbags deployment zones.**
- **Only use wheel rim/tire combinations approved by Volkswagen for the respective vehicle type.**

Break-in period

Please first read and note the introductory information and heed the WARNINGS

Note applicable requirements for breaking in new parts.

Breaking in a new engine

A new engine must be carefully broken in during the first 1000 miles (1600 kilometers). During the first few hours of driving, the engine's internal friction is higher than later when all moving parts have been broken in.

Engine life is influenced by how you drive the vehicle for the first 1000 miles (1600 km). Even afterwards, driving at moderate engine speeds, especially when the engine is cold, will tend to reduce engine wear and help the engine to last longer and go farther. But do not drive at an excessively low engine speed, either. Always downshift if the engine is not running smoothly. **For the first 600 miles (1000 km):**

- Do not use full throttle.
- Don't let the engine speed get above 2/3 of the maximum speed.
- Do not tow a trailer.

From 600 to 1000 miles (1000 to 1600 km): Speed may *gradually* be increased to maximum permissible road and engine speed.

New tires and brake pads

- New tires and replacement tires ⇒ *Tires and wheels*
- Brakes ⇒ *About the brakes*

Breaking in a new engine gently will increase service life and reduce oil consumption.

Parts and accessories

Please first read and note the introductory information and heed the WARNINGS

Volkswagen recommends that you consult an authorized Volkswagen dealer or authorized Volkswagen Service Facility before purchasing accessories, spare parts or other equipment. Always do so if you want to install additional accessories or replace parts. Your authorized Volkswagen dealer or authorized Volkswagen Service Facility can provide information about legal requirements and factory-recommended accessories, spare parts, and other equipment.

WARNING

Improper vehicle modifications and repairs affect the performance of the airbag system and cause malfunctions and severe personal injuries.

- **Never store, mount, or attach objects, such as cup holders or phone cradles, on or next to the airbag module covers or within the airbag deployment zones.**
- **Objects on or near the surface where airbags are located can come loose and cause serious personal injury if the airbag deploys.**

Operating fluids and equipment

Please first read and note the introductory information and heed the WARNINGS

Operating fluids and parts that wear out with use (such as timing belts, tires, engine coolants, engine oils, spark plugs, and vehicle batteries) are constantly being improved. For this reason, it is important to have operating fluids changed and wearing parts replaced by an authorized Volkswagen dealer or authorized Volkswagen Service Facility. Authorized Volkswagen dealers and authorized Volkswagen Service Facilities are always up-to-date regarding new developments and changes.

WARNING

Improper use of operating fluids and equipment can cause accidents, serious personal injuries, burns and/or poisoning.

- **Always store vehicle care products in a safe place in original containers that are securely closed.**
- **To reduce the risk of poisoning, never use empty food or beverage containers that might mislead someone into drinking from them.**
- **Always keep vehicle care products out of the reach of children.**
- **Always read and heed all the instructions and all WARNINGS on the package before using vehicle care products.**
- **When using products that give off harmful fumes, always work outdoors or in a well ventilated area.**
- **Never use fuel, turpentine, engine oil, nail polish remover or other volatile fluids for vehicle care. They are poisonous and highly flammable. They could cause fires and explosions!**

NOTICE

- **Only refill with suitable operating fluids. When changing or topping off fluids, make sure that you pour the fluids into the correct reservoirs. Adding incorrect fluids will cause serious malfunctions and engine damage! Under no circumstances should you mix up operating fluids. Otherwise serious malfunctions and engine damage can occur!**
- **Accessories and other things installed in front of the cooling air intakes impair the efficiency of the engine coolant. The engine can overheat under high outside temperatures or under high engine loads!**

Leaking operating fluids can pollute the environment. Collect leaking operating fluids in suitable containers and dispose of them properly in accordance with applicable environmental laws and regulations.

Repairs and technical modifications

Please first read and note the introductory information and heed the WARNINGS

Volkswagen guidelines for repairs and technical modifications must be followed ⇒!

Changes to electronic components and related software can cause malfunctions. These malfunctions can also affect other systems that are related to the component or software that was modified. The vehicle's operational safety can be seriously jeopardized, increased vehicle component wear can occur, and the vehicle may no longer meet applicable emissions requirements.

Volkswagen recommends having all repairs and technical modifications performed by an authorized Volkswagen dealer or authorized Volkswagen Service Facility using **Genuine Volkswagen Parts®**.

Damage that is caused by improper repairs or unapproved technical modifications will not be covered by any Volkswagen Limited Warranty.

WARNING

Improperly performed repairs and modifications can cause vehicle damage and malfunctions, and can impair the efficiency of driver assistance systems. This can lead to accidents and severe personal injuries.

- **Have repairs and vehicle modifications done by an authorized Volkswagen dealer or an authorized Volkswagen Service Facility.**

NOTICE

Improperly performed repairs and modifications can cause increased component wear and result in vehicle emissions that no longer meet applicable requirements.

Repairs and other things that can affect Advanced Airbag performance

Please first read and note the introductory information and heed the WARNINGS

Repairs and modifications of front bumpers, doors, front seats, headliners and the chassis can affect proper airbag performance and should be performed by an authorized Volkswagen dealer or authorized Volkswagen Service Facility. These vehicle areas can contain important parts of the airbag system.

Components of the airbag system can be damaged during removal, assembly and repair activities on the airbag system itself or related components. Damage to airbag parts can prevent the system from working properly in a collision.

Observe all regulations so that the effectiveness of the airbag is not affected and to prevent disassembled parts from causing injuries and pollution. Authorized Volkswagen dealers, authorized Volkswagen Service Facilities, and other qualified workshops are familiar with these regulations.

Changing the vehicle's suspension system can change the way that the airbag system works in a crash. For example, using tire-rim combinations not approved by Volkswagen, lowering the vehicle, changing the stiffness of the suspension, including the springs, suspension struts, shock absorbers etc. can change the forces that are measured by the airbag sensors and sent to the electronic control

unit. Some suspension changes can, for example, increase the force levels measured by the airbag sensors and sent to the electronic control unit and make the airbag system deploy in crashes in which it would not deploy if the changes had not been made. Other kinds of changes may reduce the force levels measured by the sensors and prevent the airbag from deploying when it should.

Never install leather upholstery on a vehicle that originally had cloth upholstery. Never install cloth upholstery on a vehicle that originally had leather upholstery. The capacitive passenger detection system for the Advanced Airbag system will not work properly if different upholstery is installed on the passenger seat than the upholstery originally installed on the vehicle when it was originally manufactured.

WARNING

Changing the vehicle's suspension including use of unapproved tire-rim combinations can change airbag performance and increase the risk of serious personal injury in a crash.

- **Never install suspension components that do not have the same performance characteristics as the components originally installed on your vehicle.**
- **Never use tire-rim combinations that have not been approved by Volkswagen.**

WARNING

Leaving the optional safety belt extender attached to the safety belt buckle on the front passenger seat when the safety belt is not being used will prevent the Advanced Airbag System from working properly and can increase the risk of serious personal injury in a collision.

- **Leaving the extender attached to the safety belt buckle when the front seat is occupied and the safety belt is not being used will signal to the airbag control unit that the front passenger seat is occupied and that the safety belt is being used. The electronic control unit for the airbag system will then receive incorrect information that will**
  - **cause the safety belt pretensioner to deploy unnecessarily in collisions and**
  - **cause the front passenger airbag to deploy later in collisions in which the front airbag would otherwise be triggered earlier to help protect an unrestrained front seat passenger.**
- **Always remove the safety belt extender when it is not needed and stow it safely.**
- **Never use the safety belt extender to secure a child restraint.**

WARNING

Items stored between the safety belt buckle and the center console can cause safety belt buckle to send the wrong information to the airbag control unit and prevent the Advanced Airbag System from working properly.

- **Always make sure that nothing can interfere with the safety belt buckles and that they are not obstructed.**

WARNING

Improper care and servicing, and improper modification and repair work, can increase the risk of personal injury and death by preventing an airbag from deploying when needed or deploying an airbag unexpectedly:

- **Never repair, adjust, or change any parts of the airbag system.**
- **All work on the airbag system, steering wheel, instrument panel, front seats or electrical system (including the installation of audio equipment, mobile telephones and CB radios, etc.) should be performed by authorized Volkswagen dealers or authorized Volkswagen Service Facilities. They have the necessary manuals, training, and special equipment.**
- **The airbag system can be activated only once. After an airbag has inflated, it must be replaced.**
- **Use only original equipment airbags approved by Volkswagen. Have them installed by a trained technician who has the necessary tools and diagnostic equipment to properly replace any airbag in your vehicle and assure system effectiveness in a crash.**
- **Never permit salvaged or recycled airbags to be installed in your vehicle.**

Undeployed airbag modules and safety belt pretensioners are classified as **Perchlorate Material**. Special handling may apply – see http://www.dtsc.ca.gov/hazardouswaste/perchlorate. Obey all applicable legal requirements regarding handling and disposal of the vehicle or parts of its restraint system, including airbag modules and safety belts with pretensioners. Authorized Volkswagen dealers and authorized Volkswagen Service Facilities are familiar with the requirements, and we recommend that you have them perform this service for you.

Notice about data recorded by the Event Data Recorder and vehicle control modules

Please first read and note the introductory information and heed the WARNINGS

This vehicle is equipped with an Event Data Recorder (EDR). The main purpose of an EDR is to record, in certain crash or near crash-like situations, such as an airbag deployment or hitting a road obstacle, data that will assist in understanding how a vehicle's systems performed. The EDR is designed to record data related to vehicle dynamics and safety systems for a short period of time, typically 30 seconds or less. The EDR in this vehicle is designed to record such data as:

- How various systems in your vehicle were operating;
- Whether or not the driver and passenger safety belts were buckled/fastened;
- How far (if at all) the driver was depressing the accelerator and/or brake pedal; and,
- How fast the vehicle was traveling.

These data can help provide a better understanding of the circumstances in which crashes and injuries occur. **NOTE:** EDR data are recorded by your vehicle only if a non-trivial crash situation occurs; no data are recorded by the EDR under normal driving conditions and no personal data (e.g., name, gender, age, and crash location) are recorded. However, other parties, such as law enforcement, could combine the EDR data with the type of personally identifying data routinely acquired during a crash investigation.

To read data recorded by an EDR, special equipment is required, and access to the vehicle or the EDR is needed. In addition to the vehicle manufacturer, other parties, such as law enforcement, that have the special equipment, can read the information if they have access to the vehicle or the EDR.

Some state laws restrict the retrieval or downloading of data stored by EDRs installed in a vehicle for the express purpose of retrieving data after an accident or crash event without the owner's consent.

Volkswagen will not access the EDR and/or similar data or give it to others - unless the vehicle owner (or lessee if the vehicle has been leased) agrees, or;

- upon the official request by the police;
- upon the order of a court of law or a government agency; or
- for the defense of a lawsuit through the judicial discovery process.

Volkswagen may also use the data for research about vehicle operation and safety performance or provide the data to a third party for research purposes without identifying the specific vehicle or information about the identity of its owner or lessee.

NOTE: Your vehicle may be equipped with Volkswagen Car-Net. Please see ⇒page 32 and the Volkswagen Car-Net Terms of Service and Privacy Policy at (http:// www.vw.com/carnet) for details regarding how Volkswagen collects, processes, transmits, uses and shares information obtained through the Volkswagen Car-Net equipment and service.

Your vehicle is also equipped with a number of electronic control modules for various vehicle systems, such as engine management, emission control, airbags, and safety belts.

These electronic control modules record data during normal vehicle operation that may be needed by trained technicians for diagnostic and repair purposes. The recording capability of these modules is limited to data (no sound is recorded). Only a small amount of data is actually recorded over a very limited period of time, or stored when a system fault is detected by a control module. Some of the data stored may relate to vehicle speed, direction, or braking, as well as restraint system use and performance in the event of a crash. Stored data can also only be read and downloaded with special equipment that is directly connected to the vehicle.

Using a mobile phone without a vehicle-integrated antenna - some important things to know

Please first read and note the introductory information and heed the WARNINGS

Mobile or cellular telephones send and receive radio waves, sometimes called “radiofrequency energy” (RF energy), both when they are being used and when they are in standby mode. Current scientific literature indicates that radio waves that exceed a certain level can have effects on the human body. Limits and guidelines have been established by governmental authorities and international committees in an effort to keep the electromagnetic radiation from mobile phones at levels that will not cause health problems. However, there is no scientifically based proof that wireless phones are absolutely safe.

Therefore, some experts recommend a precautionary approach regarding the use of mobile phones by taking measures that lower the personal exposure to electromagnetic fields. When using a mobile telephone inside a motor vehicle without a proper connection to an integrated vehicle telephone antenna, the personal exposure to electromagnetic fields will be higher than when using the mobile telephone while properly connected to an integrated or other outside vehicle telephone antenna.

Your vehicle may be equipped with an optional hands-free system that will permit many of the features of compatible Bluetooth® enabled mobile telephones to be used for greater convenience and is consistent with the laws of an increasing number of states and localities that prohibit the use of mobile telephones without some kind of hands-free device.

The hands-free system in your vehicle can be used with certain mobile phones that are connected by wire and hardware connector or via compatible Bluetooth® enabled phones with a cradle that is designed to fit your mobile telephone. The special cradle offers several advantages: The phone cradle must be safely secured to the base plate. Your phone is firmly attached to the instrument panel and is within reach at all times. Placing the phone in its cradle permits it to be charged, but more importantly connects the mobile phone to the vehicle's outside antenna. A mobile telephone that is properly connected to the integrated or other outside vehicle telephone antenna will lower the personal exposure to electromagnetic fields. You should also experience a better quality of service. Although a mobile telephone can be used inside your vehicle without a cradle, the phone will not be securely attached to the vehicle, will not be charged through the cradle wiring, and more importantly will not be connected to the vehicle's integrated telephone antenna. The mobile phone will also not be recharged. You might also experience more dropped calls and an overall impaired quality of the connection.

Therefore we strongly recommend that you use your mobile telephone in your vehicle only when it is properly attached to an appropriate cradle mounted on a base plate on the instrument panel.

Because of the large number and variety of mobile telephones on the market and the frequency with which new models are introduced, Volkswagen does not offer cradles for mobile telephones. Please check with the manufacturer of the mobile telephone that you plan to use.

Bluetooth® is a registered trademark of Bluetooth® SIG, Inc.

WARNING

A mobile phone on the seat, instrument panel or in other places can be thrown around the inside of the vehicle during a sudden braking maneuver, a crash or other accident and injure vehicle occupants.

- **Never place or attach accessories or other objects (such as cup holders, telephone brackets, note pads, navigation systems, large, heavy or bulky objects) on the doors, on the windshield, over or near the area marked "AIRBAG" on the steering wheel, instrument panel, backrests or between these areas and the occupant. Such objects could cause serious injury in a collision, especially if an airbag inflates.**

WARNING

Using a mobile phone or CB radio inside the vehicle without a properly installed and separate outside antenna can be dangerous to your health and that of your passengers because the electromagnetic radiation energy that mobile phones and CB radios emit may be above established limits. This also applies if the outside antenna is not installed properly.

- **Always keep the mobile phone antenna at least 8 in. (20 cm) away from pacemakers. Heart specialists advise that mobile phones can adversely affect the way pacemakers work.**
- **Never carry a mobile phone that is switched on in the breast pocket directly over a pacemaker.**
- **If you suspect there may be interference with a pacemaker or other medical device, switch the mobile phone off immediately.**

Consumer information

Introduction

In this section you'll find information about:

Operating your vehicle outside of the United States and Canada
Radio antenna and reception
Component protection
Volkswagen service information

More information:

- Exterior views
- Technical data
- Starting assistance systems
- Parts, accessories, repairs, and modifications
- ⇒ Booklet *Warranty and Maintenance*

WARNING

Improper vehicle care and use, as well as improper changes to the vehicle, increase the risk of accidents and injuries.

- **Obey all applicable legal requirements.**
- **Read your Owner's Manual and heed all WARNINGS.**

NOTICE

Improper vehicle care and use, as well as improper changes to the vehicle, can result in damage to the vehicle.

- **Obey all applicable legal requirements.**
- **Perform service according to the specifications in the ⇒ Booklet *Warranty and Maintenance*.**
- **Read your Owner's Manual and heed all WARNINGS.**

Operating your vehicle outside of the United States and Canada

Please first read and note the introductory information and heed the WARNINGS

Government regulations in the United States and Canada require that automobiles meet specific emission regulations and safety standards. Therefore, vehicles built for the U.S. and Canada differ from vehicles sold in other countries.

If you want to drive the car in another country for a short time, please see the information in ⇒ *Driving in other countries*.

If you plan to take your vehicle outside the continental limits of the United States or Canada, there is the possibility that:

- Unleaded fuels for vehicles with catalytic converters may not be available.
- Ultra Low Sulfur Diesel (ULSD) fuel No. 2 that your diesel engine requires may not be available.
- Fuel may have a considerably lower octane rating and may cause engine damage.
- Service may be inadequate due to lack of proper service facilities, tools or testing equipment.
- Replacement parts may not be readily available.
- DVD navigation systems for vehicles built for the United States and Canada will not necessarily work in Europe, and may not work in other countries outside of North America.

NOTICE

Volkswagen is not responsible for mechanical damage that may result from substandard fuel or service or the unavailability of Genuine Volkswagen parts.

- **Volkswagen is not responsible if the vehicle does not meet the respective legal requirements in other countries and continents.**

Radio antenna and reception

Please first read and note the introductory information and heed the WARNINGS

If the radio and navigation systems were installed at the factory, the radio antenna may be installed in different locations in the vehicle:

- On the inside of the rear window with the rear window defroster,
- On the inside of the rear side windows,
- On the inside of the windshield,
- On the vehicle roof.

Antennas on the insides of windows are thin wires.

NOTICE

Antennas installed on the insides of windows can be damaged by abrasive objects or by corrosive or acidic cleaning agents or other chemicals. Do not place any stickers on the windshield-integrated antenna and never clean the antenna with corrosive or acidic cleaning agents or other chemicals.

NOTICE

If retrofitting a radio or a navigation system, make sure that the vehicle's standard integrated antenna amplifier is compatible with the radio or navigation system. If not, use an additional antenna adapter. Otherwise, the antenna amplifier could be overloaded and damaged.

Operating electrical devices near the integrated windshield antenna may interfere with AM radio reception.

Component protection

Please first read and note the introductory information and heed the WARNINGS

Some electronic components and control units in the vehicle may be equipped with a component protection feature, for example, the radio or navigation system.

Component protection is a protective feature that helps to:

- Prevent any factory-installed parts from functioning fully if they are installed into other vehicles (for example, after theft),
- Prevent full function of components outside of the vehicle,
- Allow legitimate installation or exchange of parts and control units by a professional should they require service.

Location	Message	Possible solution
The instrument cluster display	SAFE CP	See an authorized Volkswagen dealer or an authorized Volkswagen Service Facility for assistance.
Radio or navigation system display	Component theft protection: the Infotainment system is not fully available at present. Please switch on the ignition.	Switch on the ignition. If this does not deactivate component protection, see an authorized Volkswagen dealer or an authorized Volkswagen Service Facility for assistance.

Volkswagen service information

Please first read and note the introductory information and heed the WARNINGS

Volkswagen service information is published as soon as possible after model introduction.

To order service information contact:

Volkswagen Technical Literature Ordering Center

www.vw.techliterature.com

WARNING

Improperly performed repairs and modifications can cause vehicle damage and malfunctions, and can impair the efficiency of driver assistance systems and the airbag system. This can lead to accidents and severe personal injuries.

- **Have repairs and vehicle modifications performed by an authorized Volkswagen dealer or an authorized Volkswagen Service Facility.**

Engine control and emission control system

🕮 Introduction

In this section you'll find information about:

Indicator lights
Catalytic converter
Diesel particulate filter

More information:

- Shifting
- Refueling
- Fuel
- Engine oil
- Vehicle battery
- Notice about data recorded by vehicle control modules
- Towing

⚠ WARNING

The vehicle exhaust system and the catalytic converter or diesel particulate filter get very hot. They can cause fires and serious personal injury.

- **Never park where parts of the hot exhaust system and catalytic converter could ignite flammable materials, such as brush, leaves, dry grass, spilled fuel, etc.**
- **Never apply additional undercoating or rust proofing on or near the exhaust manifold, exhaust pipes, catalytic converter, diesel particulate filter, or heat shields.**

⚠ WARNING

California Proposition 65 Warning

- **Engine exhaust, some of its constituents, and certain vehicle components contain or emit chemicals known to the State of California to cause cancer and birth defects and reproductive harm. In addition, certain fluids contained in vehicles and certain products of component wear contain or emit chemicals known to the State of California to cause cancer and birth defects and reproductive harm.**

Indicator lights

🕮 Please first read and note the introductory information and heed the WARNINGS ⚠

Lights up	Possible cause	Proper response

Lights up	Possible cause	Proper response
EPC	Engine control malfunction (Electronic Power Control).	Have engine checked immediately by an authorized Volkswagen dealer or authorized Volkswagen Service Facility.
	Engine speed (rpm) limited (if equipped).[14]	On some vehicles, the engine speed (rpm) may be automatically limited to the engine speed shown on the instrument cluster display to help prevent the engine from overheating. Once the engine is no longer at a critical temperature and you have briefly taken your foot off the accelerator, the engine speed limit is increased. If the engine speed is limited due to a malfunction in the engine management system, the **EPC** indicator light also lights up. Have the engine checked immediately by an authorized Volkswagen dealer or authorized Volkswagen Service Facility. Make sure that the engine speed does not exceed the engine speed displayed, for example, when downshifting.
	Glow plug preheating before diesel engine start-up.	
	Engine control/monitoring system malfunction (engine Malfunction Indicator Light - MIL)	Ease off the accelerator. Carefully drive to the nearest authorized Volkswagen dealer or authorized Volkswagen Service Facility. Have engine checked.

[14] Displayed in color on an instrument cluster with color display.

Lights up	Possible cause	Proper response
	Diesel particulate filter clogged.[14]	Drive for about 15 minutes in 4th gear (manual transmission) or in Drive **(D)** (automatic transmission) and at a speed of at least 45 mph (70 km/h). There may be a noticeable smell. Obey speed limits ⇒ ⚠. See an authorized Volkswagen dealer or authorized Volkswagen Service Facility if the indicator light is still on.

Flashes	Possible cause	Proper response
	Engine control malfunction (diesel engine).	Have engine checked immediately by an authorized Volkswagen dealer or authorized Volkswagen Service Facility.
	Misfire, which can damage the catalytic converter.	Ease off the accelerator. Carefully drive to the nearest authorized Volkswagen dealer or authorized Volkswagen Service Facility. Have engine checked.

When the ignition is switched on, several warning and indicator lights come on briefly for a function check. They go out after a few seconds.

⚠ WARNING

Obey all applicable legal requirements when cleaning the diesel particulate filter.

- **Clean the diesel particulate filter as recommended only when visibility, weather, road, and traffic conditions permit.**
- **Do not put others at risk.**

NOTICE

Failure to heed warning lights or text WARNINGS can result in vehicle damage.

As long as the indicator lights , or EPC are on, expect engine malfunctions, increased fuel consumption, and loss of engine efficiency.

Catalytic converter

Please first read and note the introductory information and heed the WARNINGS

The catalytic converter provides exhaust gas after-treatment to help reduce pollutants in the exhaust gas. To help ensure long service life of the exhaust system and gasoline engine catalytic converter:

- Only use unleaded fuel.
- Never completely empty the fuel tank.
- Do not exceed the correct oil level ⇒ *Engine oil*.
- Do not tow the vehicle to start it, but use a jump-start instead ⇒ *Jump-starting*.

If you experience misfires, loss of power or the engine is not running smoothly while driving, reduce speed immediately and have the vehicle checked by an authorized Volkswagen dealer or authorized Volkswagen Service Facility. Otherwise, gasoline could reach the exhaust system and get into the atmosphere. The catalytic converter could also be damaged by overheating!

Under certain engine conditions, you may smell a sulfur odor. This is not an indication of a malfunctioning emission control system. This depends upon the sulfur content of the diesel fuel.

Diesel particulate filter

Please first read and note the introductory information and heed the WARNINGS

The diesel particulate filter helps take soot particles out of the exhaust. The soot particles are collected and periodically burned in the filter at high temperatures (**regeneration**). The resulting heat can cause the temperature inside the engine compartment to increase.

Regeneration can create noises, slight smells, and, regardless of the outside temperature, cause the radiator fan to start – even after the engine has been turned off.

Volkswagen recommends frequently driving longer distances to help clean the filter. On vehicles with automatic transmissions, the engine speed may also increase slightly. The indicator light will not come on.

To lengthen the life of the exhaust system and the diesel particulate filter:

- Use only Ultra Low Sulfur Diesel (ULSD) fuel No. 2 ⇒ *Fuel*.
- Never refuel with gasoline or fuel oil or biodiesel that does not comply with the special requirements for diesel fuel ⇒ *Diesel fuel*.
- Never drive until the fuel tank is completely empty.
- Do not exceed the correct oil level ⇒, *Engine oil*.
- Do not tow the vehicle to start, but use a jump-start instead ⇒*Jump-starting*.

WARNING

Obey all applicable legal requirements when cleaning the diesel particulate filter.

- **Clean the diesel particulate filter as recommended only when visibility, weather, road, and traffic conditions permit.**
- **Do not put others at risk.**

Under certain engine conditions, you may smell a sulfur odor. This is not an indication of a malfunctioning emission control system. This depends upon the sulfur content of the diesel fuel.

Lift points for the vehicle

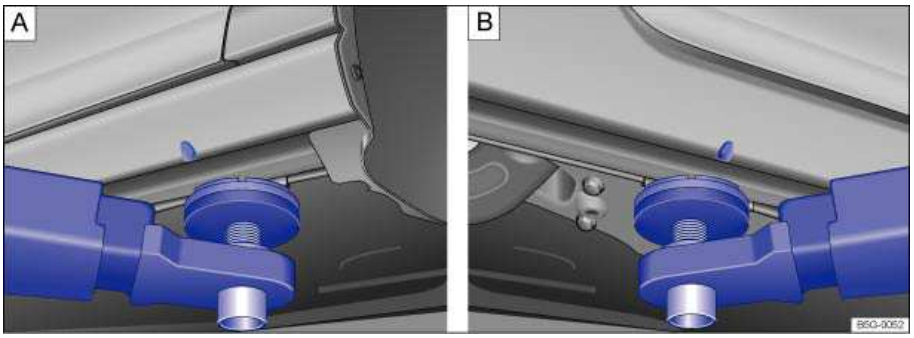

Fig. 175 A: Lifting point at the front. B: Lifting point at rear for lifting the vehicle using a workshop hoist or floor jack.

The vehicle may only be raised at the lift points shown in the illustration ⇒ fig. 175. If the vehicle is lifted at different points, vehicle damage ⇒ and serious injuries may occur ⇒.

Workshop hoists that use fluid cushions (receiving platforms) must not be used for lifting the vehicle.

There are many precautions that have to be followed when lifting a vehicle on a workshop hoist or floor jack. Do not try to lift a vehicle on a workshop hoist or floor jack unless you have the training, knowledge, and experience to be able to do so safely.

Information about lifting the vehicle with the vehicle jack ⇒ *Lifting the vehicle with the vehicle jack.*

WARNING

Improperly lifting your vehicle with a workshop hoist or a floor jack can cause the vehicle to fall off and cause serious personal injury.

- **Always read and heed the operating instructions from the floor jack manufacturer and legal regulations if necessary before using the floor jack to lift the vehicle.**
- **Never let anyone stay in the vehicle when it is being lifted or when it is off the ground.**
- **Always lift your vehicle only at the designated lift points shown in the illustration ⇒ fig. 175. Not using the designated lift points can cause the vehicle to fall off the floor jack when heavy parts such as the engine or transmission are removed.**
- **Always make sure that the vehicle's lift points lie as flat as possible and centered on the carrier plates of the floor jack.**
- **Never start the engine when you have raised the vehicle on the floor jack. The engine vibrations and vehicle movements could knock the vehicle off the floor jack.**
- **If you must work under a vehicle raised on a floor jack, always make sure that the vehicle is safely supported on safety stands intended for that purpose that are strong enough to support the weight of the vehicle.**
- **Never use the floor jack as a ladder or step ladder.**
- **Always make sure that the weight of the vehicle is not heavier than the lifting capacity of the floor jack and safety stands being used.**

NOTICE

- **To help prevent serious vehicle damage, never lift the vehicle by the engine oil pan, transmission housing, or by the front or rear axles or suspension.**
- **To help prevent damage to the underbody or chassis, always insert a rubber pad between the hoist and the lifting points. In addition make sure the lifting arms have enough clearance.**
- **The lifting arms should not touch side sills or other parts of the vehicle.**

In an emergency

Introduction

In this section you'll find information about:

Protecting yourself and the vehicle

More information:

- Braking and parking
- Emergency closing and opening
- Vehicle tool kit
- Changing a wheel

WARNING

A vehicle breakdown in traffic is dangerous and creates a great risk for you, your passengers, and others.

- **Always stop the vehicle as soon as it is safe to do so. Move the vehicle a safe distance off the road where it is safe to park and, if necessary, lock all doors in an emergency. Turn on the emergency flashers and set up another warning device about 25 yards (25 meters) behind the vehicle to warn approaching traffic.**
- **Never leave children, disabled persons, or anyone who cannot help themselves alone in the vehicle when locking the doors. This could result in people being trapped in the vehicle in an emergency. Depending on the time of year, people trapped in the vehicle can be exposed to very high or very low temperatures.**

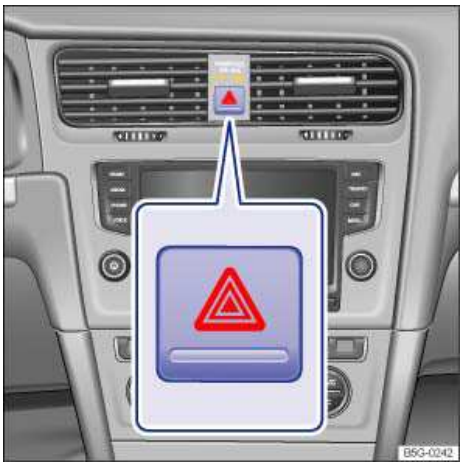

Fig. 176 In the center of the instrument panel: Button for the emergency flashers.

Please first read and note the introductory information and heed the WARNINGS

Obey all legal requirements regarding protecting a broken-down vehicle. For example, turning on the emergency flashers and wearing a safety vest are mandatory in many countries.

Checklist

For your own safety and that of your passengers, carry out the following steps in the order listed ⇒:

1. Park the vehicle at a safe distance from traffic and on a suitable surface ⇒.
2. Switch on emergency flashers by pressing the button ⇒ fig. 176.
3. Apply the parking brake to help prevent the vehicle from moving ⇒ *Braking and parking*.
4. Shift the transmission into Park **(P)** (automatic) or Neutral (manual only) ⇒ *Shifting*.
5. Stop the engine and remove the key from the ignition switch or turn off the ignition with the starter button and remove the key from the vehicle ⇒ *Starting and stopping the engine*.
6. Have all passengers exit and go to a safe location away from moving traffic, such as behind a guard rail.
7. Take all vehicle keys with you when leaving your vehicle.
8. Set up a warning triangle or other warning device in order to alert other motorists and cyclists.
9. Let the engine cool down and get expert assistance if necessary.

If the emergency flashers are on, use the turn signal lever to indicate a direction or lane change, for example when the vehicle is being towed. This temporarily interrupts the emergency flashers.

Switch on the emergency flashers when:

- Traffic suddenly slows down or stops in front of you to warn those approaching from behind.
- In any emergency situation.
- If the vehicle breaks down.
- When being towed.

Always obey traffic laws that govern the use of emergency flashers where you are driving.

If the emergency flashers are not working, a different method – as permitted by law – must be used to alert other motorists and cyclists to the breakdown.

WARNING

Disregarding the safety-related checklist may lead to accidents and serious personal injuries.

- **Always review and follow the checklist. Follow accepted safety practices and use common sense.**

WARNING

The vehicle exhaust system and the catalytic converter or diesel particulate filter get very hot. They can cause fires and serious personal injury.

- **Never park where parts of the hot exhaust system or catalytic converter could ignite flammable materials, such as dry grass, brush, leaves, spilled fuel, etc.**

NOTICE

To help prevent damage to the vehicle if you should have to push it a short distance by hand, never push against spoilers, lights, body panels, windows, or similar parts. Concentrating force on these parts of the vehicle can cause expensive damage that may not always be obvious right away.

The vehicle battery will be drained if the emergency flashers are on for a long time – even if the ignition is switched off.

Emergency closing and opening

Introduction

In this section you'll find information about:

Manually unlocking and locking the driver door
Manually locking the passenger doors
Opening the rear hatch from inside the luggage compartment
Emergency release for the fuel filler flap
Emergency release for the selector lever lock

The doors and the rear hatch can be manually locked and, in some cases, unlocked if necessary, for instance because the power locking system or the remote control vehicle key malfunctions.

More information:

- Vehicle key set
- Power locking system
- Doors
- Rear hatch
- In an emergency

WARNING

Serious injuries can result if the emergency closing and opening procedures are used carelessly.

- **Never leave children, disabled persons, or anyone who cannot help themselves in the vehicle. The doors can be locked with the remote control vehicle key. This could result in people being trapped in the vehicle in an emergency.**
- **A closed vehicle can become very hot or very cold, depending on the season. Particularly in the summer, heat buildup in the passenger and luggage compartment of a parked vehicle can result in temperatures in the vehicle that are much higher than the outside temperatures. Temperatures can quickly reach levels that can cause unconsciousness and death, particularly to small children.**

WARNING

Careless opening and closing of the doors, the rear hatch, and the power sunroof is dangerous and can cause serious personal injury.

- **Open or close the doors, the rear hatch, and the power sunroof only when no one is in the way.**

NOTICE

To help prevent vehicle damage, carefully remove and properly reinstall parts after emergency locking or unlocking.

Manually unlocking and locking the driver door

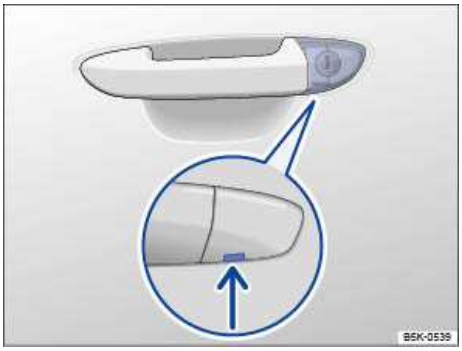

Fig. 177 Door handle on driver door: Concealed lock cylinder (if applicable).

Please first read and note the introductory information and heed the WARNINGS ⚠

When locking the vehicle manually, all doors are locked. To unlock the vehicle manually, turn (counterclockwise) to the unlocking position. When the vehicle is unlocked manually, only the driver door is unlocked. Note the instructions for the anti-theft alarm system ⇒ *Power locking system*.

- Unfold the key bit from the remote control vehicle key ⇒ *Vehicle key set*.
- If the vehicle has a concealed lock cylinder, insert the key bit from below into the opening of the cover cap on the driver door ⇒fig. 177 (arrow) and lift the cover cap off. Grasping the door handle and pulling slightly makes it easier to remove the cap.
- Insert the key bit into the lock cylinder of the driver door and unlock or lock the door. If the larger side of the vehicle key touches the door handle during locking or unlocking, either pull the door handle slightly or reinsert the vehicle key in the lock cylinder with the opposite side facing up.
- Reinsert the cover cap from top to bottom and press until it clicks into place. Grasping the door handle and pulling slightly makes it easier to reinstall the cap.

Special considerations when unlocking:

- If the vehicle is equipped with an anti-theft alarm system, the system remains activated for the unlocked vehicle. But the alarm is not triggered at first ⇒ *Power locking system*.
- Open the driver door. The alarm will sound.
- Switch on the ignition. The electronic immobilizer recognizes a valid remote control vehicle key when the ignition is switched on and deactivates the anti-theft alarm system.

The driver door can be unlocked separately from the inside the vehicle by pulling the door handle to open the door ⇒ *Unlocking or locking the vehicle from the inside*.

The anti-theft alarm system, when installed, is not activated when the vehicle is locked manually with the key bit ⇒ *Anti-theft alarm system*.

Manually locking the passenger doors

Fig. 178 On the front side of the right rear door: Manual lock, covered by a rubber seal.

Fig. 179 On the front side of the right rear door: Locking the vehicle with the key bit in the vehicle key.

Please first read and note the introductory information and heed the WARNINGS

The passenger door and rear doors can each be locked manually. This will **not** activate the anti-theft alarm system, when installed.

- Open the door.
- Remove the rubber seal on the front side of the door. The seal is marked with a lock ⇒fig. 178.
- Unfold the key bit from the remote control vehicle key ⇒ *Vehicle key set*.
- Insert the key bit into the slot ⇒fig. 179. On the passenger side doors, turn the key clockwise. On the driver side rear door, turn the key counterclockwise.
- Reinsert the rubber seal and completely close the door.
- Make sure that the door is locked.
- Repeat the procedure for other doors if necessary.
- Have the vehicle checked immediately by an authorized Volkswagen dealer or an authorized Volkswagen Service Facility.

The vehicle doors can be unlocked and opened separately from inside the vehicle by pulling the door handle to open the door ⇒ *Power locking system*.

Opening the rear hatch from inside the luggage compartment

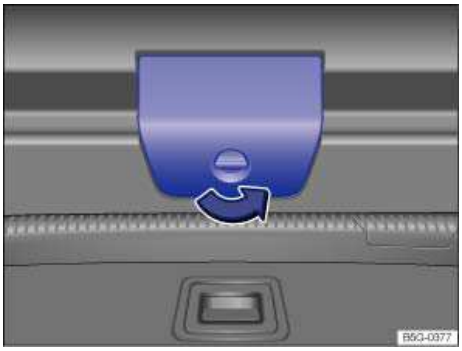

Fig. 180 Inside the luggage compartment: Cover for the rear hatch release.

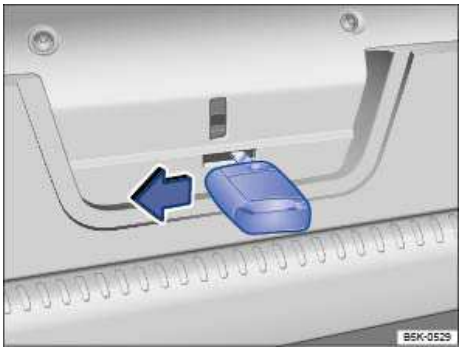

Fig. 181 Inside the luggage compartment: Opening the rear hatch.

Please first read and note the introductory information and heed the WARNINGS

- If necessary, fold the rear seat backrest forward ⇒ *Seat functions*.
- Remove luggage in order to reach the rear hatch from the inside.
- Open the cover ⇒fig. 180 by turning the release in the direction of the arrow.
- Unfold the key bit from the vehicle key fob ⇒ *Vehicle key set*.
- Insert the key into the slot on the rear hatch ⇒fig. 181 and press the release lever in the direction of the arrow to unlock the rear hatch. At the same time, push the rear hatch out until it opens.

Emergency release for the fuel filler flap

Please first read and note the introductory information and heed the WARNINGS

There is no emergency release for the fuel filler flap. Contact an authorized Volkswagen dealer or an authorized Volkswagen Service Facility for assistance.

Emergency release for the selector lever lock

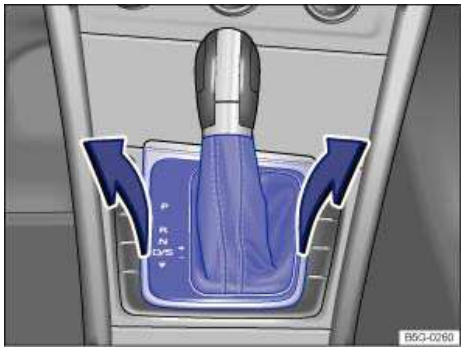

Fig. 182 Removing the selector gate cover.

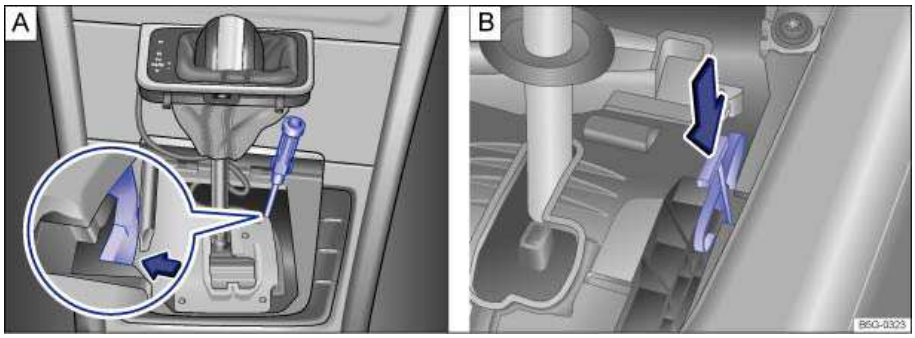

Fig. 183 Releasing the selector lever lock (versions A and B).

Please first read and note the introductory information and heed the WARNINGS

If the power supply fails (due to a dead vehicle battery, for example) and the vehicle has to be pushed or towed, the emergency release must be used to move the selector lever to Neutral **(N)**. Depending on the selector lever in your vehicle, you may need the screwdriver from the vehicle tool kit to release the selector lever ⇒ *Vehicle tool kit*.

The emergency release is located under the selector gate cover on the right side when viewed in the driving direction.

Preparations

- Set the parking brake. If the parking brake cannot be set firmly, you must find another way to help prevent the vehicle from moving.
- Switch off the ignition.

Removing the selector gate cover

- Open the storage compartment in front of the selector lever ⇒ *Storage compartment in the front center console*.
- Pull upward on the front of the selector lever cover to release it, then pull the selector lever sleeve upward ⇒ fig. 182.

- Slip the cover up and over the selector lever ⇒ ⚠.

Emergency release for the selector lever (version A)

- With the screwdriver from the vehicle tool kit, carefully push the release lever ⇒ fig. 183 **A** in the direction of the arrow and hold it in this position.
- Press the release button in the selector lever handle and shift the selector lever to Neutral **(N)**.
- Carefully press the selector gate cover back in place, making sure that the electrical wiring stays in the correct position and is not pinched or damaged.

Emergency release for the selector lever (version B)

- Push the colored release lever ⇒ fig. 183 **B** in the direction of the arrow and hold it in this position.
- Press the release button in the selector lever handle and shift the selector lever to Neutral **(N)**.
- Carefully press the selector gate cover back in place, making sure that the electrical wiring stays in the correct position and is not pinched or damaged.

⚠ WARNING

Never shift the transmission out of Park (P) without first firmly applying the parking brake. Otherwise, the vehicle can start to roll unexpectedly, especially on hills or inclines, and cause an accident and serious injuries.

NOTICE

Even with the selector lever is in Neutral (N), the automatic transmission will be damaged if the vehicle is towed (or you let it coast) for an extended period or at high speed with the engine shut off.

Vehicle tool kit

Introduction

In this section you'll find information about:

Storage
Contents

When securing the vehicle after a breakdown, always obey all applicable legal requirements.

More information:

- Luggage compartment
- Trailer towing
- Working in the engine compartment
- In an emergency
- Changing a wheel

WARNING

Loose tools and other items in the vehicle tool kit and a loose spare (or compact spare) wheel may be thrown through the passenger compartment if you brake suddenly or steer sharply or are involved in an accident. This can cause severe injuries.

- **Always make sure the vehicle tool kit and spare (or compact spare) wheel are securely stowed in the luggage compartment.**

WARNING

Improper or damaged vehicle tools can lead to accidents and injury.

- **Never work with tools that are damaged or not right for the job.**

Storage

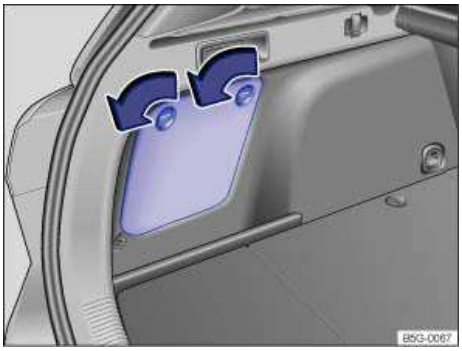

Fig. 184 In the luggage compartment: Opening the side storage compartment.

Fig. 185 In the luggage compartment: Opening the luggage compartment floor.

Please first read and note the introductory information and heed the WARNINGS

The vehicle tool kit may be in one of several places in the luggage compartment, including in the side storage compartment ⇒fig. 184 or under the variable luggage compartment floor ⇒fig. 185.

Opening and closing the side storage compartment

- To *open* the storage compartment, turn the latches in the counterclockwise until they stop ⇒fig. 184 (arrows).
- To *close* the storage compartment, turn the latches clockwise until they stop.
- If the vehicle tool kit is held in place by a rubber strap, pull the notched areas of the strap apart to release.

Opening and closing the variable luggage compartment floor

- To *open*, pull the recessed handle and lift the luggage compartment floor ⇒fig. 185 in the direction of the arrow.
- Set the outer edges of the rear luggage compartment floor section into the recesses on the supports ⇒ *Luggage compartment*.
- To *close*, fold the luggage compartment floor sections to the rear and place them on the supports.

NOTICE

Always guide the luggage compartment floor covering back down carefully. Dropping the floor covering could damage the vehicle trim and the floor covering itself.

Completely retract the jack after use. Otherwise it will not fit in its compartment and cannot be stowed safely.

Contents

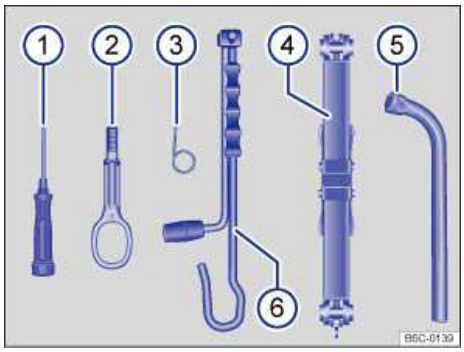

Fig. 186 Contents of the vehicle tool kit.

Please first read and note the introductory information and heed the WARNINGS

The contents of the vehicle tool kit depend on the vehicle's equipment. The following describes the maximum contents.

Contents of the vehicle tool kit ⇒fig. 186

(1) Screwdriver with a hexagonal socket in the handle for removing or inserting previously loosened wheel bolts. The screwdriver blade is reversible. The screwdriver may be stored under the lug wrench.
(2) Screw-in towing eye.
(3) Hubcap puller clip for removing hubcaps, wheel covers, or wheel bolt caps.
(4) Jack. Before putting the jack back in the foam insert, be sure to completely crank the jack down to its original position.
(5) Lug wrench.
(6) Crank.

Maintaining the vehicle jack

The vehicle jack requires no regular maintenance. If necessary, apply multi-purpose grease to the joints of the vehicle jack.

Wheel trim

Introduction

In this section you'll find information about:

Hubcaps
Wheel bolt caps
Wheel covers

More information:

- Exterior care and cleaning
- Vehicle tool kit
- Changing a wheel

WARNING

Unsuitable wheel covers and improper installation of wheel covers can cause accidents and severe injuries.

- **Improperly installed wheel covers can come loose while driving and endanger other motorists and cyclists.**
- **Do not use damaged wheel covers.**
- **Always make sure that the flow of air for brake system cooling is not blocked or reduced before installing wheel covers. This applies to both factory-installed wheel covers and aftermarket wheel covers. Insufficient air supply may significantly increase stopping distance.**

NOTICE

To help prevent damage to the vehicle, be careful when removing wheel covers and be sure to install them properly.

Hubcaps

Fig. 187 Pulling the hubcap off.

Fig. 188 Twisting the hubcap off.

🕮 Please first read and note the introductory information and heed the WARNINGS ⚠

Depending on the vehicle model, the hubcaps can either be pulled off ⇒fig. 187 or removed by twisting ⇒fig. 188.

Vehicles with pull-off hubcaps

- *To remove* Take the wire clip out of vehicle tool kit and hook it into one of the holes in the hubcap ⇒fig. 187.
- Pull the hubcap off in the direction of the arrow.
- *To install* Press the hubcap against the rim until it latches.

Vehicles with twist-off hubcaps

- *To remove* Twist the hubcap to the left or right until it loosens from the wheel rim ⇒fig. 188.
- Grasp behind one of the lugs and pull the hubcap off.
- *To install* Push the hubcap onto the center of the rim.
- Press the hubcap against the rim until it latches.

Wheel bolt caps

Fig. 189 Pulling cover caps off wheel bolts.

🕮 Please first read and note the introductory information and heed the WARNINGS ⚠

- Take the wire clip out of the vehicle tool kit ⇒page 418, *Vehicle tool kit*.
- Insert the wire clip through the opening of the cover cap ⇒fig. 189 and pull off in the direction of the arrow.

The caps are designed to protect the wheel bolts and should be installed again after the wheel change.

Wheel covers

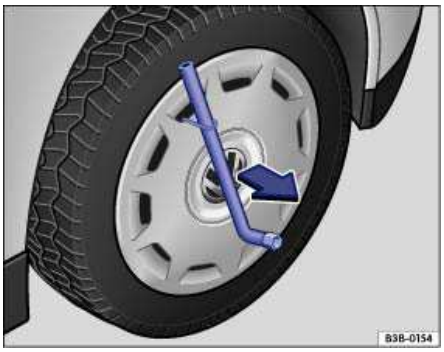

Fig. 190 Pulling the wheel cover off.

🕮 Please first read and note the introductory information and heed the WARNINGS ⚠

Pulling off the wheel cover

- Take the lug wrench and wire clip out of the vehicle tool kit ⇒page 418, *Vehicle tool kit*.
- Place the wire clip hook in one of the openings of the wheel cover.
- Slide the lug wrench through the clip ⇒fig. 190 and pull the wheel cover off in the direction of the arrow.

Installing the wheel cover

Make sure that the valve cutout is aligned with the tire valve, and press the wheel cover onto the wheel rim. Make sure that the wheel cover is latched onto the rim along the entire circumference.

Changing a wheel

Introduction

In this section you'll find information about:

Preparations for changing a wheel
Wheel bolts
Lifting the vehicle with the vehicle jack
Removing the subwoofer
Changing a wheel
After changing a wheel

Change a wheel by yourself only if the vehicle is parked in a safe location, you are familiar with safety procedures and the technical steps, and you have proper tools available. Otherwise, get expert assistance.

The vehicle jack can only be safely used to change the wheel on a vehicle that has **only one** flat or damaged tire. If the vehicle does not have the support it needs from 3 fully inflated tires, the vehicle can fall off the jack. If more than 1 tire on the vehicle is flat or damaged, do not lift the vehicle with the vehicle jack. Instead, get expert assistance.

More information:

- Exterior views
- Vehicle key set
- Tires and wheels
- Tire Pressure Monitoring System (TPMS)
- In an emergency
- Vehicle tool kit
- Wheel trim

⚠ WARNING

Changing a wheel, especially on the side of the road, can be dangerous. To help reduce the risk of serious personal injury:

- **Always stop the vehicle as soon as it is safe to do so. Move the vehicle a safe distance off the road where it is safe to change the wheel.**
- **Always make sure that all passengers, especially children, are in a safe place outside the vehicle and away from the vehicle and traffic (such as behind a guard rail).**
- **Turn on the emergency flashers and set up another warning device about 25 yards (25 meters) behind the vehicle to warn approaching traffic.**
- **Change a wheel by yourself only if you are familiar with the necessary steps. Otherwise, get expert assistance.**
- **Always switch the engine off, firmly apply the parking brake, and shift the transmission into Park (P) (automatic transmission) or any gear (manual only) to help prevent the vehicle from moving suddenly and slipping off the jack.**
- **Always make sure that the ground is level and firm. If necessary, place the jack on a large and sturdy board or on a similar ground support.**
- **Always block the wheel diagonally opposite the wheel being changed with chocks or other similar things.**
- **If you are towing a trailer, always unhitch it from your vehicle before starting to change the wheel. Always apply the trailer brakes firmly and make sure the trailer cannot move unintentionally.**
- **Always use proper and undamaged tools when changing a wheel.**
- **Once a wheel is lifted off the ground, having the transmission in Park (P) or in gear will not prevent sudden vehicle movement.**
- **Always use a jack that has been approved by the manufacturer for your vehicle. Never use other jacks, even if they have been approved for use on other Volkswagen models.**
- **To reduce the risk of losing control, crashes, and serious personal injuries, never loosen the screws on rims with threaded rim rings.**
- **After changing a wheel, have the wheel bolt tightening torque checked with an accurate torque wrench.**
- **After changing a wheel or tire, reset the Tire Pressure Monitoring System ⇒ *Tire Pressure Monitoring System (TPMS)*.**

Preparations for changing a wheel

🕮 Please first read and note the introductory information and heed the WARNINGS ⚠

Checklist

Getting ready to change a wheel. Follow these steps in the order listed here ⇒⚠:

1. If you have a flat tire, move as far away from traffic as possible. Park the vehicle on a flat and level surface where no part of the hot catalytic converter and exhaust system can come into contact with flammable materials under the vehicle, such as dry grass, brush, spilled fuel, etc.
2. Firmly apply the parking brake to help prevent the vehicle from moving ⇒ *Braking and parking*.
3. Automatic transmission: Shift the transmission into Park **(P)** ⇒ *Shifting*.
4. Stop the engine and remove the key from the ignition switch or turn off the ignition with the starter button and remove the key from the vehicle ⇒ *Starting and stopping the engine*.
5. Manual transmission: Engage a gear ⇒ *Shifting*.

6. Have all passengers exit and go to a safe place, such as behind a guard rail.
7. Block the diagonally opposite wheel with chocks or other suitable things.
8. If towing a trailer: Unhitch the trailer from the vehicle and park the trailer properly.
9. If the luggage compartment is loaded: Remove the luggage.
10. Raise and secure the luggage compartment floor.
11. If applicable: Remove the subwoofer ⇒ *Removing the subwoofer*.
12. Unscrew the fastening screw with washer counterclockwise and remove.
13. Take the spare or compact spare wheel and the vehicle tool kit out of the luggage compartment.
14. Take off the wheel covers ⇒ *Wheel trim*.

WARNING

Disregarding the safety-related checklist may lead to accidents and serious personal injuries.

- **Always review and follow the checklist. Follow accepted safety practices and use common sense.**

Wheel bolts

Fig. 191 Changing a wheel: Loosening the wheel bolts.

🕮 Please first read and note the introductory information and heed the WARNINGS ⚠

Loosen the wheel bolts only with the lug wrench that was supplied with the vehicle.

Loosen the wheel bolts only about 1 turn before lifting the vehicle with the jack.

If a wheel bolt does not come loose, carefully push the end of the lug wrench with your foot. Make sure you are standing firmly on the ground and hold on to the vehicle for support.

Loosening the wheel bolts

- Push the lug wrench over the wheel bolt all the way ⇒fig. 191.
- Holding the lug wrench at the end, loosen the wheel bolt by turning it counterclockwise about *1* complete turn (360°) ⇒⚠.

Important information regarding wheel bolts

The design of rims and wheel bolts is matched to the factory-installed wheels. If different wheels are installed, wheel bolts with the right length and bolt head shape must be used. The attachment of the wheels and function of the brake system depend on this.

It may not be possible to use wheel bolts from different vehicles of the same model.

Wheel bolt tightening torque

Correctly tightened bolts for steel and alloy wheel rims should have a torque of **88 ft-lbs (120 Nm)**. After changing a wheel, have the wheel bolt tightening torque checked right away with an accurate torque wrench.

Before you check the tightening torque, replace corroded and difficult-to-turn wheel bolts and clean the threads in the wheel hub.

Never grease or oil the wheel bolts and the threads in the wheel hubs. The bolts can come loose while driving if greased or oiled, even if tightened to the required torque.

WARNING

Improperly tightened wheel bolts can come loose while driving and cause you to lose control over the vehicle, resulting in accidents and serious injuries.

- **Only use wheel bolts that belong your vehicle and to the wheel being installed.**
- **Never use different wheel bolts.**
- **Wheel bolts and wheel hub threads must always be clean, easy-to-turn and free of oil and grease.**
- **Only use the lug wrench that is supplied with the vehicle to loosen the wheel bolts.**
- **Loosen the wheel bolts only about 1 turn before lifting the vehicle with the jack.**
- **Never grease or oil the wheel bolts and the threads in the wheel hubs. The bolts can come loose while driving if greased or oiled, even if tightened to the required torque.**
- **Never loosen bolted connections on wheel rims with bolted rim rings.**
- **If the wheel bolts are not tightened to the proper torque, the wheel can come off the vehicle when it is moving. Extremely high torque can damage the wheel bolts and/or their threads.**

Lifting the vehicle with the vehicle jack

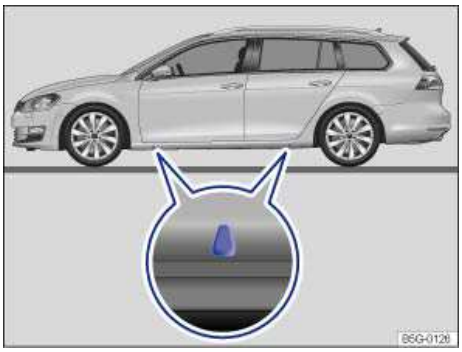

Fig. 192 Lift points for the jack.

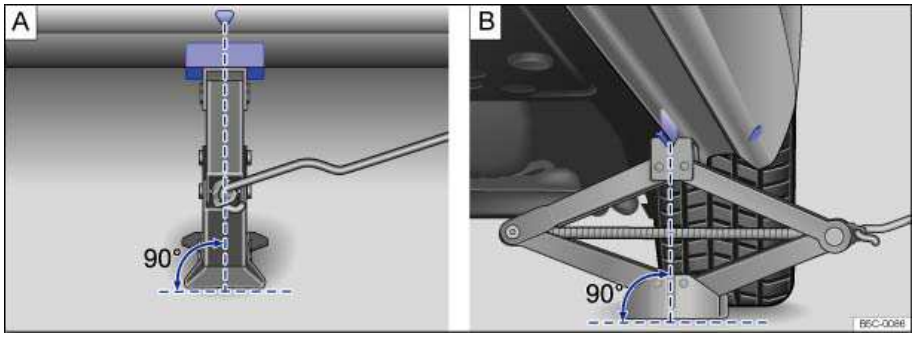

Fig. 193 Jack in position at the left rear lift point.

🕮 Please first read and note the introductory information and heed the WARNINGS ⚠

The jack must be positioned at one of the 4 lift points marked on the vehicle body (2 on each side as shown in ⇒fig. 192). You must use the lift point closest to the wheel being changed ⇒⚠.

The vehicle may only be lifted by a jack positioned at one of the 4 jack lift points.

Checklist

For your own safety and that of your passengers, carry out the following steps in the order listed ⇒⚠:

1. Find a level spot on firm ground for lifting the vehicle.
2. Switch off the engine. Automatic transmission: shift the transmission into Park **(P)**) ⇒ *Automatic transmission: Selector lever*. Manual transmission only: shift into a gear ⇒ *Manual transmission: Gearshift lever*. Then firmly apply the parking brake to help prevent the vehicle from moving ⇒ *Braking and parking*.
3. If towing a trailer: Unhitch the trailer from the vehicle and park the trailer properly.
4. Straighten the steering wheel so that the front wheels point straight forward.
5. Block the diagonally opposite wheel with chocks or other suitable things.
6. Loosen the wheel bolts of the wheel to be changed ⇒ *Wheel bolts*.
7. Find the jack lift point ⇒fig. 192 on the vehicle frame that is closest to the wheel to be changed.
8. Insert the crank ⇒fig. 186 (6) into the opening on the vehicle jack ⇒fig. 186 (4).
9. Crank up the jack so that it still just fits underneath the lift point.
10. Position the jack so that its base is directly underneath the lift point ⇒fig. 193, making sure that the entire base of the jack rests securely on the ground.
11. Align the jack and wind up the jack claw at the same time, until the claw cradles the vertical rib underneath the vehicle ⇒fig. 193 (arrow).
12. Continue cranking up the jack until the wheel is just a little off the ground.

WARNING

Improper use of your vehicle jack can cause the vehicle to fall off the jack leading to serious personal injury. To help reduce the risk of serious personal injury:

- **Use only jacks approved by Volkswagen for the vehicle. Other jacks might slip, even those approved for other Volkswagen models, but not for your vehicle.**
- **Always set up the jack on firm and level ground. The vehicle may slip off the jack if the jack is resting on soft or sloping ground. If necessary, place a sturdy board under the jack.**
- **On a hard, slippery surface (such as a tiled floor), use an anti-skid rubber mat or something similar to help prevent the jack from slipping.**
- **Position the jack only at the described vehicle lift points. Before you raise your vehicle, always make sure the jack claw properly grips the vertical rib under the sill so that the jack does not slip off when you are raising the vehicle ⇒fig. 193.**
- **Never have any part of your body (such as your arm or leg) under the vehicle when it is supported by the jack. Never let other persons have any part of their body under the vehicle, either!**
- **If you must work under a vehicle raised on a floor jack, always make sure that the vehicle is safely supported on safety stands intended for that purpose that are strong enough to support the weight of the vehicle.**
- **Never lift the vehicle when it is tilted or inclined to one side or the engine is running.**
- **Never lift the vehicle when more than 1 tire is flat or damaged.**
- **Do not start the engine while the vehicle is supported by a jack. Engine vibrations may cause the vehicle to slip off the jack.**

WARNING

Disregarding the safety-related checklist may lead to accidents and serious personal injuries.

- **Always review and follow the checklist. Follow accepted safety practices and use common sense.**

Removing the subwoofer

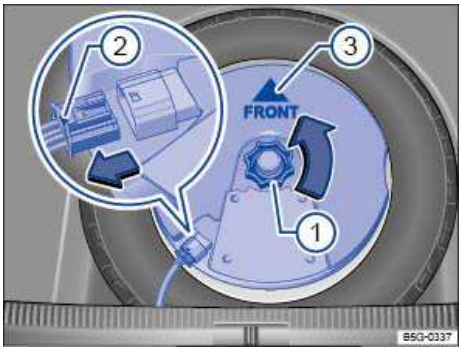

Fig. 194 Under the luggage compartment floor: Subwoofer (if equipped).

Please first read and note the introductory information and heed the WARNINGS

The subwoofer, if equipped, is located under the luggage compartment floor and must be removed to access the spare wheel.

Removing the subwoofer

Follow these steps in the order listed:

1. Raise and secure the luggage compartment floor ⇒ *Storage*.
2. Unscrew the handwheel ⇒fig. 194 (1) in a counterclockwise direction (arrow).
3. To release the connector, press and hold the center tab down with one hand (2).
4. With the other hand, grasp the connector on both sides, and carefully pull the connector out of the socket in the direction of the arrow (magnified view). Put the electric cable aside.
5. Remove the subwoofer carefully and place in a clean storage location.

Reinstalling the subwoofer

1. Reinstall the subwoofer carefully back into the recess. The tip of the arrow symbol “FRONT” on the subwoofer (3) must point toward the front of the vehicle
2. Insert the connector (2) into the socket until it clicks into place.
3. Turn the handwheel (1) clockwise to secure the subwoofer.
4. Carefully lower the luggage compartment floor back into place.

Changing a wheel

Fig. 195 Changing a wheel: Remove previously loosened wheel bolts using the screwdriver handle.

🕮 Please first read and note the introductory information and heed the WARNINGS ⚠

Removing the wheel

- Review the checklist ⇒ *Preparations for changing a wheel*.
- Loosen the wheel bolts ⇒ *Wheel bolts*.
- Lift the vehicle ⇒ *Lifting the vehicle with the vehicle jack*.
- Completely unscrew and remove the previously loosened wheel bolts using the hexagonal socket in the screwdriver handle ⇒fig. 195. Place the wheel bolts on a clean surface.
- Remove the wheel.

Mounting a spare or compact spare wheel

If the tire is a unidirectional tire, be sure to install it in the proper rolling direction ⇒ *Tires and wheels*.

- Place the spare wheel or compact spare wheel on the axle.
- Screw in the wheel bolts clockwise and tighten them *slightly* using the hexagonal socket in the screwdriver handle.
- Lower the vehicle with the jack.
- Use the lug wrench to firmly tighten all wheel bolts (turn clockwise) ⇒ ⚠. Do not tighten them in sequence! Tighten any wheel bolt to begin, then tighten the wheel bolt diagonally opposite the first bolt, and so forth.
- Install the wheel bolt caps, center wheel hubcap, or wheel cover, if any ⇒ *Wheel trim*.

⚠ WARNING

Wheel bolts that are tightened or installed improperly can come loose, causing loss of vehicle control, a crash, and serious personal injury.

- **Always keep wheel bolts and threads in the wheel hub clean and free of oil and grease. The wheel bolts must turn easily and must be tightened with the right torque.**
- **Use the hexagonal socket in the screwdriver handle only to turn the wheel bolts when they are loose, never to loosen them or tighten them firmly.**

⚠ WARNING

Improper use of a compact spare wheel can cause loss of vehicle control, a crash or other accident, and serious personal injury.

- **Never use a compact spare wheel if it is damaged or worn down to the wear indicators.**
- **Never drive faster than 50 mph (80 km/h) with a compact spare wheel. Avoid full-throttle acceleration, heavy braking, and fast cornering!**
- **Never drive more than 125 miles (200 km) with a compact spare wheel that is installed on the front axle (drive axle).**
- **Replace the compact spare with a normal wheel and tire as soon as possible. Compact spare tires are designed for brief use only.**

After changing a wheel

🕮 Please first read and note the introductory information and heed the WARNINGS ⚠

- Clean the tools in the vehicle tool kit if necessary and stow them in the foam insert in the luggage compartment ⇒ *Vehicle tool kit*.
- Securely store the spare wheel, compact spare wheel, or the wheel you took off the vehicle in the luggage compartment.
- Have the wheel bolt tightening torque immediately checked with a torque wrench ⇒ *Wheel bolt tightening torque*.
- Have the damaged wheel replaced as soon as possible.

ⓘ The Tire Pressure Monitoring System must be recalibrated after each tire change ⇒ *Tire Pressure Monitoring System (TPMS)*.

Fuses

Introduction

In this section you'll find information about:

Fuses in the vehicle

Replacing blown fuses

Due to ongoing development of the vehicle, configuration-dependent allocation of fuses and the combined fuse protection of multiple loads with one fuse, an up-to-date overview of the fuse location per load is not possible at the time of printing. Detailed information regarding fuse box layout is available from authorized Volkswagen dealers and authorized Volkswagen Service Facilities.

In general, one fuse can protect several loads. One load can also be protected by several fuses.

Find out why the fuse blew and correct the problem before replacing a blown fuse. If a newly replaced fuse blows again after a short time, the electrical system should be checked by an authorized Volkswagen dealer or an authorized Volkswagen Service Facility.

More information:

- Working in the engine compartment

WARNING

High voltage systems in the engine compartment can cause electrical shocks, severe burns, and even death!

- **Never touch ignition cables. Never touch other components of the high voltage electronic ignition system.**
- **Avoid short circuits in the electrical system.**

WARNING

Using the wrong fuse, using a blown fuse that has been repaired, and using metal objects in place of fuses to complete the electrical connection in the circuit can cause fires and serious personal injury.

- **Never replace a fuse with one that has a higher amp rating. Replace a blown fuse only with a fuse of the same amperage (same color and same imprint) and same overall size.**
- **Never repair fuses.**
- **Never replace fuses with a metal strip, a paper clip, or a similar object.**

NOTICE

- **To help prevent damage to the electrical system, switch off all lights and accessories, switch off the ignition, and remove the key from the ignition switch before replacing a fuse.**
- **If a fuse is replaced with a fuse with higher amperage, this can also cause damage at different locations in the electrical system.**
- **Open fuse boxes must be protected from dirt and moisture. Dirt and moisture in fuse boxes can cause damage to the electrical system.**

Fuses in the vehicle

Fig. 196 On the driver side in the instrument panel: Fuse box cover.

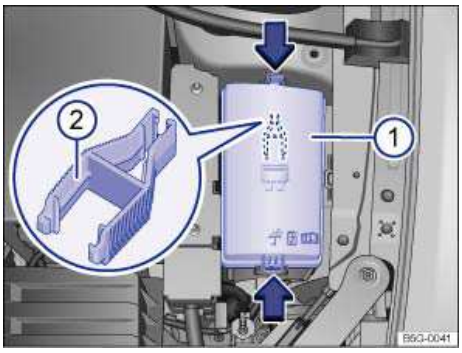

Fig. 197 In the engine compartment: Fuse box cover 1 with tweezers 2.

Please first read and note the introductory information and heed the WARNINGS

Replace a blown fuse only with a fuse of the same amperage (same color and same imprint) and same overall size.

Fuse types

- Regular blade fuse (ATO®).
- Mini blade fuse (MINI®).
- Cartridge fuse (JCASE®).

Fuse color coding

Color	Current strength in amps (ATO®/MINI®)	Current strength in amps (JCASE®)
Black	1	—

Color	Current strength in amps (ATO®/MINI®)	Current strength in amps (JCASE®)
Light brown	5	—
Brown	7.5	—
Red	10	50
Blue	15	20
Yellow	20	60
White or clear	25	—
Green	30	40
Orange	40	—
Pink	30	30

Opening the fuse box in the instrument panel

- Pull the lower part of the cover toward the steering wheel (in the direction of the arrow ⇒fig. 196) and remove the cover from the bottom. This action may require moderate force.
- To *install*, guide the cover from the bottom into the instrument panel and push in the direction opposite to the arrow ⇒fig. 196 until you can hear it latch into place.

Opening the fuse box in the engine compartment

- Open the engine hood ⚠ ⇒ *Working in the engine compartment*.
- Press the release tabs in the direction of the arrows ⇒fig. 197 to unlock the fuse box cover (1).
- Remove the cover upward.
- To *install* push the cover onto the fuse box. The locking tabs must latch with an audible “click.”

In some vehicles, there are plastic tweezers for removing fuses on the inside of the fuse box cover (2).

NOTICE

- **To help prevent vehicle damage, be careful when removing fuse box covers and be sure to reinstall them properly.**
- **Open fuse boxes must be protected from dirt and moisture. Dirt and moisture in fuse boxes can cause damage to the electrical system.**

The vehicle contains other fuses in addition to those mentioned in this section. Have these fuses replaced by an authorized Volkswagen dealer or an authorized Volkswagen Service Facility.

Replacing blown fuses

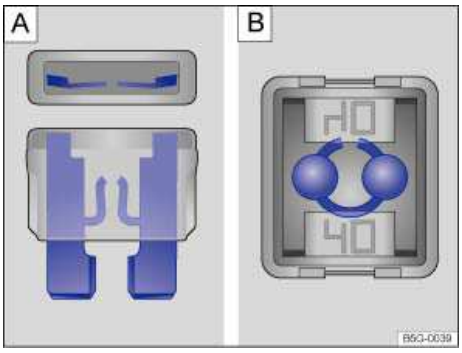

Fig. 198 Blown fuse: A: Blade fuse. B: JCASE® fuse.

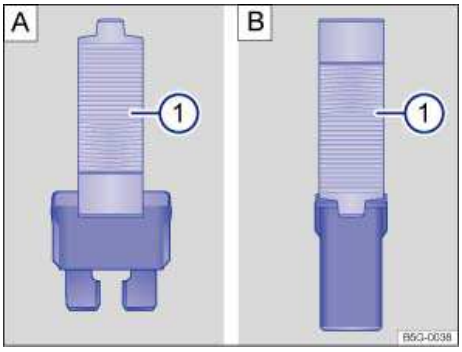

Fig. 199 Removing or installing a blade fuse with the plastic tweezers: A: Blade fuse. B: JCASE® fuse.

Please first read and note the introductory information and heed the WARNINGS

Preparations

- Switch off the headlights, the ignition, and all electrical consumers.
- Open the appropriate fuse box ⇒ *Fuses in the vehicle*.

Identifying a blown fuse

- Shine a flashlight on the fuse. This makes it easier to tell if the fuse has blown.
- A blown *blade fuse (ATO®, MINI®)* has metal strips that have burned through, which you can see through the transparent housing from above and from the side ⇒ fig. 198 **A**.
- A blown *cartridge fuse (JCASE®)* has metal strips that have burned through, which you can see through the transparent housing from above ⇒ fig. 198 **B**.

Replacing a fuse

In some vehicles, there are plastic tweezers for removing blade fuses on the inside of the fuse box cover in the engine compartment.

- Open the fuse box cover in the engine compartment ⇒page 434, *Fuses in the vehicle* and remove the plastic tweezers.
- Depending on the type of fuse, slide the tweezers ⇒fig. 199 **A** (1) or ⇒fig. 199 **B** (1) onto the fuse from the side.
- Pull out the fuse.
- If the fuse is blown, replace the fuse with a new fuse of the *same* amperage (same color and same imprint) and *same* size ⇒.
- Clip the plastic tweezers back into the holder inside the fuse box cover.
- Replace the fuse box cover.

NOTICE

If a fuse is replaced with a fuse with higher amperage, then damage can occur at various places in the electrical system.

Jump-starting

Introduction

In this section you'll find information about:

Jump-start terminal

Using jumper cables

If your engine does not start because the vehicle battery is dead, your vehicle's battery can be connected to the battery of another vehicle to start your engine (jump-starting). Check the battery acid level indicator on the vehicle battery before jump-starting ⇒ *Vehicle battery*.

You must use jumper cables that meet recognized industrial standards (check information provided by the jumper cable manufacturer). For vehicles with **gasoline engines**, the cross-section of the jumper cable wire must be at least 0.038 $in.^2$ (25 mm^2), or about 3 ga. (AWG). For vehicles with **diesel engines**, the cross-section must be at least 0.054 in^2 (35 mm^2), or about 2 ga. (AWG).

More information:

- Starting assistance systems
- Selective catalytic reduction (AdBlue®)
- Working in the engine compartment
- Vehicle battery

WARNING

Working on the batteries or the electrical system in your vehicle can cause serious acid burns, fires, or electrical shock.

- **Always keep children away from battery acid and vehicle batteries in general.**
- **Sulfuric battery acid is very corrosive and can cause blindness and damage to unprotected skin. Never let battery acid or lead particles contact your eyes, skin, and clothing.**
- **Never lean over a vehicle battery. Always wear protective gloves and eye protection. To reduce your risk of injury, never tilt the batteries; acid could spill out through the vents and burn you.**
- **A highly explosive mixture of gases is given off when the battery is being charged.**
- **Always avoid fires, sparks, open flame, and smoking. Never create sparks or electrostatic charges when handling cables and electrical equipment. Never short-circuit the battery terminals. High-energy sparks can cause serious personal injury.**
- **If you get battery acid in your eyes or on your skin, immediately rinse with cold water for several minutes and get medical attention immediately. If you swallow any battery acid, get medical attention immediately.**

WARNING

Improper use of jumper cables when jump-starting a vehicle with a dead battery can cause the battery to explode, leading to serious personal injury. To help reduce the risk of battery explosion:

- **All work on the batteries or the electrical system in your vehicle can cause serious acid burns, fires, or electrical shocks. Always read and heed the following WARNINGS and safety precautions before working on the batteries or the electrical system ⇒ *Vehicle battery*.**
- **Always make sure that the battery providing starting assistance (the booster battery) has the same voltage as the dead battery (12 V) and about the same amperage capacity (see battery label).**
- **Never jump-start a vehicle with a thawed or frozen vehicle battery. The battery can explode. A dead battery can freeze at temperatures around +32 °F (0 °C).**
- **A battery that is frozen or was frozen, but has since thawed, must be replaced.**
- **When the vehicle battery is jump-started, it gives off hydrogen gas, which is highly explosive! Always keep fire, sparks, open flame, and smoking materials far away from vehicle batteries. Never use a mobile telephone while connecting or disconnecting jumper cables.**
- **Jump-start batteries only in well-ventilated areas. Batteries give off highly explosive hydrogen gas during jump-starting.**
- **Always route the jumper cables so that they cannot get caught in any moving parts in the engine compartment.**
- **Never short out the battery terminals by connecting the positive (+) and negative (-) terminals with each other.**
- **Never connect the negative cable from the other vehicle directly to the negative terminal of the dead battery, as this may cause the hydrogen gas given off by the dead battery to explode.**
- **Never attach the negative cable from the vehicle providing starting assistance to any part of the fuel system or to the brake hoses or brake lines.**
- **Never allow the non-insulated parts of the battery clamps to touch.**
- **Never allow the jumper cable attached to the positive battery terminal to contact metal parts of the vehicle.**
- **Always follow the instructions of the jumper cable manufacturer.**

NOTICE

To help prevent extensive damage to the vehicle electrical system, read and heed the following:

- **Connecting jumper cables improperly can cause a short circuit and do expensive damage to the vehicle's electrical system.**
- **Do not let the vehicles touch each other while the jumper cables are connected. If they do, electrical current may flow between the vehicles when the positive (+) terminals are connected, causing electrical system damage.**

Jump-start terminal

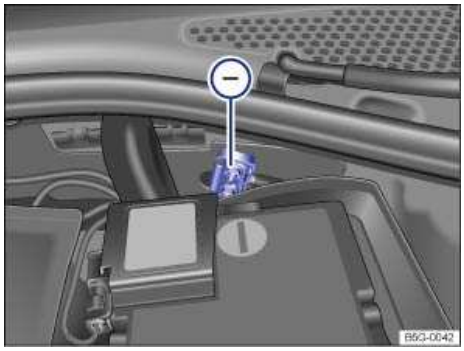

Fig. 200 In the engine compartment: Negative jump-start terminal -

🕮 Please first read and note the introductory information and heed the WARNINGS ⚠

The jump-start terminal for connecting the *black* jump-start cable is in the engine compartment ⇒fig. 200 (–).

The vehicle can only be jump-started or be used to jump-start another vehicle via this jump-start terminal.

Using jumper cables

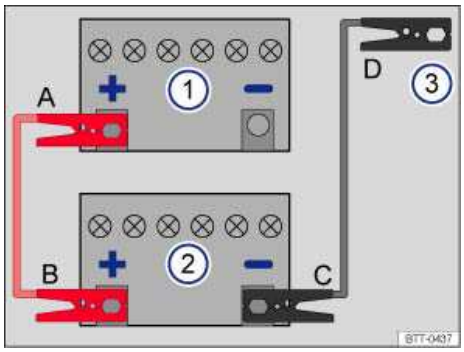

Fig. 201 Diagram for attaching the jumper cables: Dead battery 1 and booster battery 2.

🕮 Please first read and note the introductory information and heed the WARNINGS ⚠

The dead battery must be properly connected to the vehicle's electrical system.

Make certain that the vehicles are not touching each other. Otherwise, electric current could flow as soon as the positive terminals (+) are connected. Use longer jumper cables if necessary.

The clamps on the jumper cables must have good contact to bare metal on the battery terminals.

If the engine does not start, stop the process after 10 seconds and repeat after about 1 minute.

The procedure for attaching and for removing the jumper cables is described below. Perform each of the following steps only in the order described, which follow the letters shown in the illustration ⇒fig. 201 **A – B – C – D**.

Attaching jumper cables

1. Switch off the ignition in both vehicles ⇒page 229, *Starting and stopping the engine*.
2. Open the battery cover in the engine compartment if the battery has a cover ⇒ *Vehicle battery*.
3. Attach one end of the *red* jumper cable to the **positive terminal** (+) of the dead battery: (1) ⇒⚠.
4. Attach the other end of the *red* jumper cable to the **positive terminal** (+) of the good battery (booster battery): (2).
5. Attach one end of the *black* jumper cable to the negative jump-start terminal ⇒ *Jump-start terminal*, or if that is not available, to the **negative terminal** (-) of the battery in the vehicle providing assistance (2) ⇒fig. 201.
6. Attach the other end of the *black* jumper cable (3) to the negative jump-start terminal ⇒ *Jump-start terminal*, or if that is not available, **a bare metal part of the vehicle with the dead battery**. This part should be connected directly to the engine block. You may also attach the cable to the engine block itself or to the towing eye installed on the front of the vehicle ⇒ *Towing*. Attach the clamp to a point that is as far away as possible from the dead battery (1) ⇒⚠.
7. Route the jumper cables so that they cannot get caught in any moving parts in the engine compartment of either vehicle.

Starting the engine

- Start the engine of the vehicle with the good battery that is providing help and let it run at idle speed.
- Turn on the ignition of the vehicle with the dead battery. If the engine starts, wait 2 to 3 minutes until it “runs smoothly” before removing the jumper cables as described below ⇒⚠. If the engine does not start within about 10 seconds, turn off the ignition and wait at least 1 minute; then try again.

Before removing the jumper cables

- Switch off the headlights (if they are on).
- In the vehicle with the dead battery, switch on the heater fan and the rear window defroster. This helps to minimize voltage spikes when the cables are disconnected.

Removing jumper cables

With the engine running, remove the jumper cables **in reverse order** to the way they were connected.

1. Disconnect the black (-) cable from the vehicle with the **dead** battery.
2. Disconnect the black (-) cable from the other vehicle (vehicle with the **good** battery).
3. Disconnect the red (+) cable from the other vehicle (vehicle with the **good** battery).
4. Disconnect the red (+) cable from the vehicle with the **dead** battery.
5. Close the battery cover.
6. If necessary, unscrew the towing eye on the front of the vehicle ⇒ *Installing the front towing eye*.

WARNING

Improper use of jumper cables when jump-starting a vehicle with a dead battery can cause the battery to explode, leading to serious personal injury. To help reduce the risk of battery explosion:

- **All work on the batteries or the electrical system in your vehicle can cause serious acid burns, fires, or electrical shocks. Always read and heed the following WARNINGS and safety precautions before working on the batteries or the electrical system ⇒ *Vehicle battery*.**
- **Always wear proper eye protection. Never lean over the vehicle battery.**
- **Attach the jumper cables in the correct order: first the positive cable, then the negative cable.**
- **Never connect the negative cable from the vehicle providing starting assistance to parts of the fuel system or to the brake hoses or brake lines.**
- **Never allow the non-insulated parts of the battery clamps to touch.**
- **Never allow the jumper cable attached to the positive battery terminal to contact metal parts of the vehicle.**
- **Check the battery acid level indicator window on the vehicle battery. Use a flashlight, never a match, cigarette lighter, or other open flame. If you cannot see the color of the window clearly, or if it is light yellow or colorless, do not jump-start the vehicle. Get expert assistance.**
- **Avoid electrostatic discharge in the vicinity of the vehicle battery. Sparks may cause the hydrogen gas escaping from the vehicle battery to ignite.**
- **Never jump-start a vehicle with a battery that is damaged or frozen or that was frozen and has thawed. The battery can explode. Replace the battery instead.**
- **Always follow the instructions of the jumper cable manufacturer.**
- **Always make sure that the battery providing starting assistance has the same voltage as the dead battery (12 V) and about the same capacity (see battery label).**
- **Batteries give off explosive hydrogen gas. Always keep fire, sparks, open flame and smoking materials away from batteries.**
- **Never connect the negative cable from the other vehicle directly to the negative terminal of the dead battery. The hydrogen gas from the battery is explosive.**
- **Never short out the battery terminals by connecting the positive (+) and negative (-) terminals with each other.**

Towing

Introduction

In this section you'll find information about:

Towing on a commercial tow truck
Tips on towing
Installing the front towing eye
Installing the rear towing eye
Driving tips while towing

Observe legal requirements when towing.

For technical reasons:

- **A vehicle with a dead battery must never be towed. Jump-start the vehicle instead.**
- **It is not possible to tow-start or push-start your vehicle. Jump-start the vehicle instead.**

Vehicles with Keyless Access may only be towed with the ignition on.

Towing the vehicle when the engine is turned off and the ignition is turned on drains the vehicle battery. Depending on the charge level of the vehicle battery, it is possible that even after just a few minutes, electrical devices such as the emergency flashers may not have the power necessary to function. The steering wheel might lock in vehicles with Keyless Access ⇒ ⚠.

More information:

- Exterior views
- Shifting
- Engine control and emission control system
- Jump-starting

⚠ WARNING

Never tow a vehicle without any electrical power.

- **Never remove the key from the ignition switch or turn off the ignition with the starter button while the vehicle is moving or rolling to a stop. The electronic steering column could suddenly lock, you would not be able to steer, and you could lose control of the vehicle, crash, and seriously injure yourself and others.**
- **If the vehicle loses power while it is being towed, stop towing the vehicle immediately and contact your authorized Volkswagen dealer or authorized Volkswagen Service Facility for assistance.**

WARNING

Towing a vehicle changes the way it handles and brakes. To help reduce the risk of an accident and serious personal injury, note the following:

- **The driver of the vehicle that is being towed:**
  - **– Since the brake booster also does not work when the engine is stopped, you will need to press harder on the brake pedal to slow down or stop. Always be alert so as not to rear-end the towing vehicle.**
  - **– Will have to use considerably more force to turn the steering wheel because the power steering is not working.**
- **The driver of the vehicle that is doing the towing:**
  - **– Must accelerate gradually and gently and avoid jerking movements.**
  - **– Must not brake hard or steer sharply.**
  - **– Must brake earlier and more gently than in normal driving.**

NOTICE

- **Be careful not to damage the paint when installing and removing the towing eye and the cover for the threaded hole behind the bumper.**
- **Unburned fuel can get into the catalytic converter during towing and damage it.**

Towing on a commercial tow truck

Please first read and note the introductory information and heed the WARNINGS

To help avoid damaging the vehicle, have it towed only by a professional towing company. Read and heed the following information:

General information

Never let the vehicle be towed at speeds above 30 mph (50 km/h).

Never let the vehicle be towed for more than 30 miles (50 km).

Towing manual transmission vehicles

- Release the parking brake.
- Shift the transmission into Neutral **(N)**.
- If possible, have the vehicle towed with the front wheels off the ground.
- If necessary, the vehicle can also be towed with the rear wheels off the ground ⇒.

Towing automatic transmission vehicles

- Release the parking brake.
- Shift the transmission into Neutral **(N)**.
- Tow the vehicle only with its front wheels off the ground ⇒.

When not to tow your vehicle

If there is little or no oil in the transmission because of damage to your vehicle, it must be moved with the drive wheels off the ground. The vehicle can only be towed if its ignition is switched on and its electrical system is operating. In the following situations, the vehicle cannot be towed at all and must be transported on a flatbed truck or trailer:

- If the front and rear wheels cannot turn.
- If the vehicle battery is dead (because the electronic steering column lock engages and cannot be released).
- If you have to tow an automatic transmission vehicle more than 30 miles (50 km).

WARNING

It is not safe for children or other persons to ride in a vehicle that is being towed.

- **Never let children or anyone else remain in the vehicle while it is being towed.**

NOTICE

The drive axle rotates while the vehicle is being towed with its rear wheels off the ground. This can damage the automatic transmission.

- **Never tow automatic transmission vehicle with the rear wheels off the ground.**
- **Tow manual transmission vehicles with the rear wheels off the ground only if it is certain that no transmission fluid can leak out.**

Tips on towing

Please first read and note the introductory information and heed the WARNINGS

Towing eye; tow rope or tow bar

A towing eye is included in your vehicle's tool kit. This can be inserted in a threaded hole in the front bumper and used when your vehicle is being towed by another vehicle. On most vehicles, there is another threaded hole in the rear bumper, so you can use the towing eye to tow other vehicles as well. Towing a vehicle with a tow bar is safer and easier on both vehicles than using a tow rope. A tow rope should be used only if a tow bar is not available.

The tow rope should be flexible enough to help protect both vehicles from damage. Use a synthetic fiber rope or similar rope.

Attach the tow rope or tow bar only to the towing eye included in the vehicle tool kit for this purpose, or to a trailer hitch.

Towing manual transmission vehicles

Check whether your vehicle can be towed at all; see below ⇒ *When not to tow your vehicle*

If yes, note the following for the towed vehicle:

- Shift the gearshift lever to Neutral ⇒ *Shifting*.
- Do not tow faster than 30 mph (50 km/h).
- Do not tow more than 30 miles (50 km).

Towing automatic transmission vehicles

Check whether your vehicle can be towed at all; see below ⇒ *When not to tow your vehicle*

If yes, note the following for the towed vehicle:

- Put the transmission in Neutral **(N)**.
- Do not tow faster than 30 mph (50 km/h).
- Do not tow more than 30 miles (50 km).

- When a commercial tow truck is being used, the vehicle must only be towed with the front wheels lifted off the ground.

When not to tow your vehicle

In the following situations, the vehicle cannot be towed and must be transported on a flatbed truck or trailer:

- If transmission fluid has leaked out of the transmission.
- If there is little or no oil in the transmission because of damage to your vehicle, it must be moved with the drive wheels off the ground.
- If the front and rear wheels cannot turn.
- When the vehicle battery is dead, because the steering may remain disabled and it may not be possible to release the electronic steering column lock.
- If you have to tow an automatic transmission vehicle more than 30 miles (50 km).
- If the steering or the wheel clearance might be impaired, for example, after an accident.

Towing other vehicles

- Obey all legal requirements
- Read and heed all towing information in the owner's manual for the other vehicle.

A vehicle can be towed only if the electronic steering column lock is released. In case of a power loss or malfunctions of the electrical system, the engine may have to be jump-started in order to release the electronic steering column lock.

Installing the front towing eye

Fig. 202 In the right front bumper: Removing the cover.

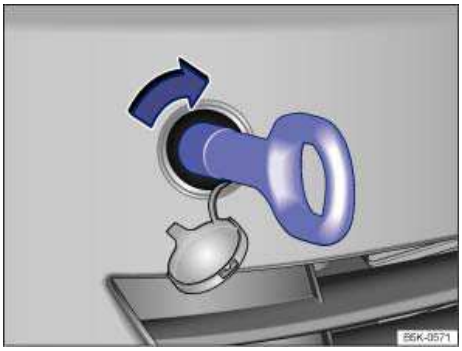

Fig. 203 In the right front bumper: Installing the towing eye.

Please first read and note the introductory information and heed the WARNINGS

There is a threaded hole for the towing eye in the right front bumper ⇒fig. 203.

Always keep the towing eye in the vehicle and stow it securely.

Read and follow the notes about towing ⇒ *Tips on towing*.

Installing the front towing eye

- Take the towing eye, the lug wrench, and the screwdriver out of the vehicle tool kit in the luggage compartment ⇒ *Vehicle tool kit*.
- Push on the left side of the cover ⇒fig. 202 (arrow) so that it pops out.
- Remove the cover and let it hang from the bumper.
- Screw the towing eye **clockwise** into the threaded hole as far as it will go (arrow) ⇒fig. 203 ⇒. Use the lug wrench to turn and tighten the towing eye.
- When towing is complete, unscrew the towing eye **counterclockwise** to remove it.
- Position the left side of the cover in the opening in the bumper and carefully push the right side into the opening until the cover has locked into place.

NOTICE

Always make sure the towing eye is screwed all the way into threaded hole so that it is secure. If not, it could be pulled out while your vehicle is being towed.

Installing the rear towing eye

Fig. 204 In the right rear bumper: Removing the cover.

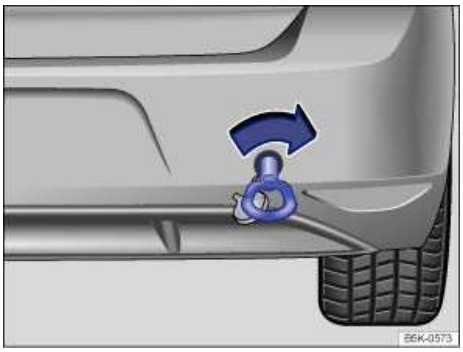

Fig. 205 In the right rear bumper: Installing the towing eye.

Please first read and note the introductory information and heed the WARNINGS

There is a threaded hole for the towing eye in the right rear bumper ⇒fig. 205.

Always keep the towing eye in the vehicle and stow it securely.

Read and follow the notes about towing ⇒ *Tips on towing*.

Installing the rear towing eye

- Take the towing eye, the lug wrench, and the screwdriver out of the vehicle tool kit in the luggage compartment ⇒ *Vehicle tool kit*.
- Push on the cover at the bottom marking ⇒fig. 204 (arrow) so that it pops out.
- Remove the cover and let it hang from the bumper.
- Screw the towing eye **clockwise** into the threaded hole as far as it will go (arrow) ⇒fig. 205 ⇒. Use the lug wrench to turn and tighten the towing eye.
- When towing is complete, unscrew the towing eye **counterclockwise** to remove it.
- Position the lower lip of the cover in the opening in the bumper and carefully push the upper lip over the edge of the opening until the cover has locked in place.

NOTICE

Always make sure the towing eye is screwed all the way into threaded hole so that it is secure. If not, it could be pulled out while your vehicle is being towed.

Driving tips while towing

Please first read and note the introductory information and heed the WARNINGS

Towing requires some experience, especially when using a tow rope. Both drivers must be familiar with the techniques required for towing. Inexperienced drivers should not try to tow a vehicle or to drive a vehicle that is being towed.

Do not pull too hard with the towing vehicle, and avoid jerking the tow rope. When towing on an unpaved road, there is always a risk of overloading and damaging the attachment points.

If your vehicle is being towed, it can still signal turns even if the emergency flashers are activated, as long as the ignition is switched on. Use the turn signal in the normal way. The emergency flashers go off as long as the turn signal is blinking. As soon as the turn signal lever returns to its neutral position, the emergency flashers are automatically activated again.

As the driver of the vehicle being towed:

- If your vehicle is the one being towed, the ignition switch must be switched on to keep the steering wheel from locking. Also make sure that the turn signals, horn, windshield wipers, and windshield washers work properly.
- Since power steering does not work when the engine is switched off, more effort is needed to steer the vehicle.
- Since the brake booster also does not work when the engine is stopped, you will need to press harder on the brake pedal to slow down or stop. Do not hit the towing vehicle.
- Read and heed the information and WARNINGS in the towing vehicle's owner's manual.

As the driver of the towing vehicle:

- Drive especially carefully and accelerate gently. Avoid sudden driving maneuvers.
- Brake earlier and more gently than usual and with light pedal pressure.
- Read and heed the information and WARNINGS in the owner's manual of the vehicle being towed.